

# THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF  
ALAN JONES,

COMPLAINANT,

v.

CASE NO. 22-16-EL-CSS

THE CLEVELAND ELECTRIC  
ILLUMINATING COMPANY,

RESPONDENT.

## ENTRY

Entered in the Journal on November 13, 2023

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The Cleveland Electric Illuminating Company (CEI or Respondent) is a public utility as defined in R.C. 4905.02. Accordingly, CEI is subject to the Commission's jurisdiction.

{¶ 3} On January 5, 2022, Alan Jones (Complainant) initiated a complaint against Respondent alleging that he was over-billed. Complainant states that for a duplex property with two electric meters, he requests the bill for either side when unoccupied be sent to him. Further, Complainant alleges that, going back possibly as far as 2016 when Respondent installed new electric meters, it has billed him incorrectly when he has transferred billing of the unoccupied half of the duplex to himself, resulting in much higher bills than he should receive for an unoccupied property.

{¶ 4} CEI filed its answer on January 25, 2022, in which it admits some allegations in the complaint, denies or is without sufficient knowledge to ascertain the veracity of some of the allegations in the complaint, and asserts several affirmative defenses.

{¶ 5} Settlement conferences were held on March 24, 2022, and June 7, 2022. The parties were unable to settle the matter.

{¶ 6} An evidentiary hearing in this matter occurred on August 29, 2023. At the conclusion of the evidentiary hearing, the attorney examiner established a briefing schedule that called for initial briefs to be filed by October 26, 2023, and reply briefs by November 15, 2023.

{¶ 7} On October 26, 2023, Complainant filed a motion for extension of time to file a reply brief, citing to a planned travel arrangement that would leave him without internet or phone access for a period. Complainant has requested reply briefs be due November 21, 2023. CEI did not file any memorandum contra Complainant's motion.

{¶ 8} Pursuant to Ohio Adm.Code 4901-1-13, an attorney examiner may grant a motion for an extension of time to file documents for good cause shown. Here, Complainant filed a timely motion for an extension of time to file a reply brief, which goes unopposed by CEI. The attorney examiner finds therefore that Complainant's motion is reasonable and should be granted.

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That Complainant's motion for an extension of the deadline to file reply briefs be granted. It is, further,

{¶ 11} ORDERED, That the parties shall file reply briefs by November 21, 2023 in accordance with Paragraph 8. It is, further,

{¶ 12} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/Jesse M. Davis

By: Jesse M. Davis  
Attorney Examiner

MJA/dr

**This foregoing document was electronically filed with the Public Utilities  
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**in**

**Case No(s). 22-0016-EL-CSS**

Summary: Attorney Examiner Entry granting Complainant's motion for an extension of the deadline to file reply briefs and ordering that parties file reply briefs by November 21, 2023 in accordance with Paragraph 8 electronically filed by Debbie S. Ryan on behalf of Jesse M. Davis, Attorney Examiner, Public Utilities Commission of Ohio.