## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the :
Application of Ohio Power :
Company for Authority to :
Establish a Standard :

Service Offer Pursuant to : Case No. 23-23-EL-SSO

R.C. 4928.143, in the Form: of an Electric Security : Plan.

In the Matter of the :
Application of Ohio Power :

Company for Approval of : Case No. 23-24-EL-AAM

Certain Accounting : Authority. :

## PROCEEDINGS

before Ms. Greta See and Ms. Megan Addison, Attorney Examiners, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-A, Columbus, Ohio, called at 9:14 a.m. on Wednesday, October 11, 2023.

## VOLUME II

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Wednesday Morning Session,

October 11, 2023.

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EXAMINER SEE: Let's go on the record.

We are resuming Case No. 23-23-EL-SSO, et al., the Ohio Power Company ESP V case.

At this time I would like to take brief appearances of the parties. Let's start with the Applicant and go around the room.

MR. NOURSE: Thank you, your Honor. On behalf of Ohio Power Company, Steven T. Nourse, Michael J. Schuler, Christopher L. Miller, and Eric B. Gallon.

MR. PROANO: Good morning, your Honors.

David Proano for Ohio Energy Leadership Council.

MS. PETRUCCI: Good morning, your Honors.

Gretchen Petrucci on behalf of the Ohio Cable

Telecommunications Association and with Anna Sanyal as well.

EXAMINER SEE: Go ahead.

MR. SETTINERI: Good morning, your Honors. On behalf of Constellation, Mike Settineri and Gretchen Petrucci. Thank you.

MR. MARGARD: Good morning, your Honors.

On behalf of the Staff of the Public Utilities

Commission of Ohio, Werner Margard, Ambrosia Wilson, and Ashley Wnek, Assistant Attorneys General.

3 MR. DUNN: Good morning, your Honors.

4 James Dunn on behalf of One Energy Enterprises, Inc.

MS. GRUNDMANN: Good morning, your

6 | Honors. Carrie Grundmann on behalf of Walmart, Inc.

MS. COHN: Good morning, your Honors. On behalf of the Ohio Energy Group, Judy Kyler Cohn and Michael Kurtz.

MS. WALKE: Good morning, your Honor.

11 Avery Walke on behalf of RESA.

MR. BETTERTON: Good morning, your

13 Honors. Evan Betterton on behalf IGS Energy.

MR. MICHAEL: Good morning, your Honors.

On behalf of AEP's residential utility consumers, the

16 Office of the Ohio Consumers' Counsel by Bill

17 Michael, Connor Semple, and Don Kral.

MS. WHITFIELD: Good morning, your

19 Honors. On behalf of The Kroger Company, Angela Paul

20 Whitfield.

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MS. EASLEY: Good morning, your Honors.

22 On behalf of the Ohio Manufacturers' Association

23 | Energy Group, Kimberly W. Bojko and Emma Easley.

MR. BOBB: Good morning, your Honors. On

25 behalf of Ohio Partners for Affordable Energy,

1 Nicholas Bobb.

2.1

2 MR. WHITT: Mark Whitt for Calpine Retail 3 Holdings.

MS. NORDSTROM: Good morning. On behalf of the Ohio Environmental Council, Karen Nordstrom and Chris Tavenor.

MS. McCONNELL: Good morning, your

Honors. On behalf of the Environmental Law & Policy

Center, Erica McDonnell and Rob Kelter.

EXAMINER SEE: Okay. Thank you.

I understand that there was an issue that AEP wanted to bring up before we got started with the firsts witness.

MR. NOURSE: Yes, your Honor. So yesterday there were two conflicting rulings, and I would like to talk about I have a couple of requests about that. And the conflicting rulings I am referring to are regarding Calpine Witness Merola's original direct testimony.

In looking at the interlocutory appeal option to try to get this resolved, that's going to be an ineffective remedy due to the timing, so it would be highly likely it gets filed and then not addressed during the course of this hearing.

So I would like to try to work with the

Bench to get some of these issues resolved. My first request is that you reconsider the second ruling in the afternoon. I think it was based on a false premise offered by Mr. Whitt. I would like to go into that a little bit.

2.1

Of course, in looking at the transcript last night, you see on page 10 that Examiner See indicated that the Calpine testimony will not be able to be presented and that the ruling -- the entry for the schedule was more than an invitation. And that was the ruling in the morning.

In the afternoon Mr. Whitt -- and I am looking at page 12 of the transcript now. Mr. Whitt indicated that for the record "I'm not sure anybody has considered that perhaps the reason testimony in opposition of the Stipulation wasn't filed is that my client's position may be that it doesn't necessarily oppose the Stipulation." And so he goes on to talk about waiting to hear testimony in the case and then decide later on their own schedule.

I would submit that that -- the notion that Calpine presenting Ms. Merola's original direct is as a neutral party is a false premise. In any testimony it makes recommendations whether it's directed at the Application or the testimony -- or

the Stipulation, at this point in the proceeding it is conflicting with the Stipulation and would result in a -- if accepted by the Commission, would result in a modification of the Stipulation.

2.1

can't say you're neutral and then submit testimony that makes recommendations that are different than both the Application and the Stipulation. Normally such modifications are presented and justified under the three-part text, prong two or prong three typically. And if Calpine's testimony is presented to consider additional recommendations, it either opposes the Stipulation or it has no relevant purpose at this stage in the proceeding in light of the Stipulation.

I think it's undisputed from the docket that counsel for Calpine changed after the testimony deadline and now appears that Calpine is trying to circumvent the established deadline as your Honor ruled on page 10 yesterday morning.

Mr. Whitt says they can wait until after the hearing and ask to present testimony and is clearly acting on his own schedule and thus not complying with the entry procedure.

And that was the determination as of the

beginning of the hearing. After the hearing began, for some reason there was additional consideration and effectively the ruling was reversed.

2.1

And one of the other arguments Mr. Whitt presented, I think, in the afternoon that I don't believe was presented in the morning was about notices and his argument was the notice -- public notices of this proceeding relate to the Application. That argument does not support allowing Ms. Merola to testify with her direct testimony either. This case is still about the Application. It's -- it's Company Exhibit 1. It's adopted with modification by the Stipulation.

And now the question for the Commission is whether or not the Stipulation under the three-part test -- you know, the purpose of the entry was to set deadlines for and against. It was a requirement, not an invitation, to frame up testimony under the three-part test. Everyone else did that.

And I would ask you to reconsider the afternoon ruling that Ms. Merola can come testify based on her direct. That's my first request, your Honor.

EXAMINER SEE: Does your second request relate to --

MR. NOURSE: Depending on what happens next, yes.

2.1

EXAMINER SEE: Did you want to respond to that, Mr. Whitt?

MR. WHITT: Yes, your Honor. I've not been furnished with the copy of the rough transcript that was provided to the Bench, but I think it might be helpful to maybe start toward the end of Mr. Nourse's point which was the claim that they would somehow be prejudiced because if this testimony came in, it would provide a basis for the Commission to modify the Stipulation potentially. Well, that's exactly the point.

And it's the Commission's decision and discretion to approve, reject, or modify the Stipulation. To do that the Commission needs evidence. That's the point of the testimony. And we need to distinguish fact witness testimony and evidence from legal argument.

I did indicate yesterday for illustrative purposes why one might not file testimony specifically in opposition to this Stipulation or any Stipulation frankly. And one reason may be because that party is still, you know, waiting to see the evidence to formulate the legal -- legal arguments

and recommendations it may make to the Commission.

2.1

I also indicated, and this gets back to the distinction between facts and argument, that to the extent Calpine opposes the Stipulation on strictly legal grounds, that doesn't require fact witness testimony. In fact, testimony on legal issues would be inappropriate. The witness merely provides context for how certain proposals in the Application implicate and affect the Company's interests. That's all the witness is talking about.

And the testimony is being offered to establish the Company's interest in the proceeding, how it's affected by some of the proposals, what it would like the Commission to do.

It's directly responsive to the

Application, and as the Stipulation itself states,
the signatory parties are asking for approval of the

Application as modified by the Stipulation. They are
free to enter the Stipulation and propose a
settlement of the issues. No one is criticizing
that.

But the rights of nonsignatory parties have to be acknowledged too. We don't let the signatories set the agenda of what everybody else is allowed to do under this claim that you have to march

to the beat of our drum because if you don't, our proposal might not be approved. Well, that's the exact reason you don't allow parties to do that.

2.1

And I regret that this has become needlessly controversial, the notion that a party would offer its direct testimony. There's been no request to supplement that testimony on the stand in any way, no request to file or offer testimony again after the hearing. We've simply in response to the Application many months prior to a Stipulation gave the Company's response to what had been proposed.

And I will leave it at that.

MR. NOURSE: Your Honor, just briefly, you know, AEP does not contest Calpine or any other party that's not a signatory party from presenting a brief or making arguments based on the record that's created. That does not justify presenting a fact witness or an expert witness in support of the recommendation to modify the Stipulation and so I don't think that rationale holds any water here.

And again, Mr. Whitt is just saying they are -- they can make up their own schedule. The schedule -- it's not a matter of the signatory parties controlling anything. In fact, the entry that set out this schedule occurred before the

Stipulation was even filed. So there was not a certainty it would be filed or any particular parties on it. The Examiners set that as their choice how to proceed if there was a Stipulation within the time frame given to finalize it. Thank you.

2.1

EXAMINER SEE: Recognizing that the -- in the morning there was one decision that I made, that the Bench made, and it was reversed in the evening -- in the afternoon portion of the hearing, I -- the Bench stands by the ruling to allow Calpine to offer its witness. I am standing by that decision, Mr. Nourse.

MR. NOURSE: Okay. And I guess, again, in light of the ineffective remedy that I have for this situation, I guess I would like to ask an alternative, some clarification of how we are proceeding with that. Specifically, if Ms. Merola — if the Merola direct testimony is being entertained and no party has cross-examination, I'm assuming, but request a confirmation, we can still contest the admissibility of the testimony and the exhibit before it's entered into evidence and specifically a motion to strike to — to strike the testimony as irrelevant and that would be determined before the testimony is accepted as an exhibit; is that correct?

EXAMINER SEE: In the manner that we 1 2 would usually do -- in this instance we requested motions to strike by -- before the hearing. We have 3 also entertained motions to strike immediately before 4 5 a witness once they are introduced by the party. 6 Given the situation and to expedite matters, we would 7 again do it as the witness is presented. MR. NOURSE: Okay. So it won't be 8 9 considered untimely as being presented. And I 10 quess --11 EXAMINER SEE: Given the prior AE entry, 12 is that what you're referring to? 13 MR. NOURSE: Yeah, because the prior AE 14 entry also said file opposing testimony September 20. 15 EXAMINER SEE: Yes, it did. I forget the 16 exact date, but in this instance we would entertain 17 motions to strike, objections to the testimony when 18 Ms. Merola is presented. 19 MR. NOURSE: And again, just to be clear

MR. NOURSE: And again, just to be clear on that, no aspect of the ruling yesterday precludes or would be deciding any question regarding the admissibility, just the ability to present the testimony and appear, correct?

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EXAMINER SEE: Correct. Not until we know exactly the scope of her testimony or aspect

thereof will we make a decision on.

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MR. NOURSE: And I guess the alternative scenario is if parties do have cross, and I would like to understand what instructions or protections we can -- we can implement here in this highly unusual situation to match up with what Mr. Whitt is saying, that he wants to present the four corners of the direct testimony.

He said on page 25 of the transcript he is not trying to backdoor the Stipulation testimony. And so my point is if there is cross and there aren't questions directly related to the Stipulation or the three-part test, what -- what directives or instructions can the Bench give to help resolve this situation short of an interlocutory appeal to ensure that Ms. Merola does not get into the three-part test or address the Stipulation in an untimely manner?

EXAMINER SEE: So you're -- the intent is to exclude any discussion of Ms. Merola regarding the Stipulation or the three-part test.

MR. NOURSE: That's what Mr. Whitt said he wanted to do and that is the scope of the written testimony. So I am trying to ask if she doesn't appear and because people waive cross, that's not going to happen. If people do have cross on her

testimony, not on the three-part test or the Stipulation, then there is again a risk that it goes beyond what Mr. Whitt is saying is his purpose and the scope, I believe, of your ruling and that's what I am asking for clarification on, that absent a party cross-examining and opening the door on the three-part test or her opinion of the Stipulation, she would not be permitted to go beyond the scope of her original direct that's being presented.

2.1

EXAMINER SEE: Mr. Nourse, the Bench will have to take up the scope of Ms. Merola's -- I'm sorry. Can you not? The Bench would have to take up the scope of Ms. Merola's testimony as it is presented based on the cross of the parties and what Ms. Merola has to say. That's not something we can prejudge at this point.

MR. NOURSE: You're saying she can expand her testimony if she appears to address something that she didn't address that violates the deadline for opposing testimony? I didn't think that was the scope of our ruling yesterday afternoon.

EXAMINER SEE: And we are only speaking of the afternoon ruling. I reversed the ruling made in the morning.

Parties would have a right to make an

objection at that time to Ms. Merola's testimony.

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MS. GRUNDMANN: Your Honor, may I ask a clarifying question on behalf of Walmart? In terms of responding to a question that's asked on cross, completely understand the Bench's ruling on that. Obviously to the extent another party objects to that question, the Bench would have to rule on that objection at the time, but to the extent the witness is on the stand, is being asked the questions -- I think Mr. Whitt went through, you know, is this your name, do you adopt this testimony, do you have any changes. Would it be appropriate for the Bench to rule that it would be inappropriate in the context of any changes to the direct testimony to add at that point in response to questions from Mr. Whitt on direct anything that would loop in the scope of the three-part test because that would essentially be expanding the scope of her direct rather than responding to questions on cross that may be raised by other parties?

I hope that clarification makes sense, but I think to the extent she would essentially be sitting there on the stand in response to questions from her counsel effectively amending her testimony rather than correcting a -- I meant this to be the

rather than then, I feel like that would probably be an incorrect expansion contrary to the ruling in this case on the deadline to file testimony in response to the Stipulation.

2.1

MR. WHITT: Well, I'll save you the thought on that and put to rest any notion that we are going to attempt to, you know, correct the testimony to incorporate entirely new information. I haven't gone through specific changes. I can't say there won't be, you know, comma moved somewhere or something like that but that is absolutely not the —that will not be done.

MR. NOURSE: Yeah, that's helpful. I think Car -- Ms. Grundmann's clarification is a part of my clarification and stated differently absent a party on cross-examination opening up those issues, you know, I guess of looking for confirmation it would not be permitted for that witness in that context based on that hopefully narrow ruling to raise the three-part test or give her opinion on, you know, the testimony either in direct or cross-examination.

EXAMINER SEE: And again, Mr. Nourse, without exactly hearing the scope -- just to hear the scope of the testimony questions, given Mr. Whitt's

representation, we're going to allow her direct testimony, and depending on the question, the party will have -- opposing parties, Intervenors will have an opportunity to object, and we will have to see.

2.1

MR. NOURSE: Could I -- could I hear that read back, please, Karen?

EXAMINER SEE: Without it -- you got it,

Karen?

And again, Mr. Nourse, without exactly hearing the scope as you just -- without hearing the scope of the testimony and the questions, given Mr. Whitt's representation, we are going to allow Ms. Merola's direct testimony; and depending on the question, the parties will have an opportunity to object. We'll make a ruling at that time.

MR. NOURSE: Okay. And final question, page 25 of the transcript, you indicated that
"Mr. Nourse, you certainly have the right to file an interlocutory appeal." So currently I am evaluating that as being ineffective but does that statement mean that you would certify this question as a novel question to the Commission if we do file?

EXAMINER SEE: I am not going to answer that question from the Bench at this moment,

Mr. Nourse. You are free to file an interlocutory

appeal. Once we see the scope of it, we will answer the question at that time through a Commission -- or Attorney Examiner entry.

Is there anything else, Mr. Nourse?

MR. NOURSE: No. That was the last question.

2.1

EXAMINER SEE: Okay. Did you have an issue you wanted to bring up, Mr. Whitt, before?

MR. WHITT: Just that I've heard from a few parties that have indicated they would have cross for Ms. Merola. I don't know if parties are wishing to reevaluate that based on this morning's discussion.

And just to sort of look at that in the context of what typically happens, witness is sworn, parties make motions to strike, those are ruled on, and then there is cross-examination. And I don't know if it makes sense for parties that have motions to strike -- certainly the parties that have indicated they will have cross, whether their cross is dependent on whether a motion to strike would be granted.

MR. NOURSE: First of all, are you talking about signatory parties that have cross?

MR. WHITT: Anybody who has cross.

MR. NOURSE: I am asking you who you have heard from. Are they signatory parties?

2.1

MR. WHITT: Okay. Ohio Energy Leadership Council, IGS and OMA, I believe are all signatory parties.

MR. NOURSE: Right. Again, I would request we -- we revisit that issue who has cross in light of the rulings and the conversation we just had, but as to your first point, that was my first question. If there's no cross, we can still make motions to strike for admissibility without the need for Ms. Merola to appear.

MR. WHITT: Right.

MR. NOURSE: If there is no cross and the answer was yes, we can still make timely motions to strike at the time the exhibit is being presented even if there is no cross.

MR. WHITT: And I have no issue with that.

EXAMINER SEE: So this is a matter that the parties can take up and we can proceed with Mr. Tinkham, correct?

MR. WHITT: Yes. But I will need to know whether or not there is going to be cross so my witness knows whether to be out here Monday. My hope

is she doesn't fly out here to sit on the stand and listen to motions and then nobody has cross.

2.1

MR. NOURSE: That's right. Well, unless there's another reversal, the Bench ruled yesterday that other parties have until Friday to decide whether they want to take up a similar approach --

MR. WHITT: That doesn't work.

MR. NOURSE: -- that you took up. That's already been decided.

EXAMINER SEE: As I said, the parties have until Friday. Continue to communicate and then let the Bench know.

MR. WHITT: Is it too much to ask for cross estimates of this witness? I have gotten them from four parties.

EXAMINER SEE: Did you not send out an e-mail requesting that information?

MR. WHITT: I did and I have received it and I would like to convey it because if the parties are going to have cross, I will have a witness here Monday.

MR. NOURSE: Well, we are working from the Bench's deadline.

EXAMINER SEE: You will have until

Friday. Thank you. We are start -- you can continue

189 that outside of the hearing or continue it by e-mail, 1 2 however you wish, but we are going to move to our first witness this morning. 3 MR. MICHAEL: OCC calls Andrew Tinkham. 4 5 May I approach, your Honor? 6 EXAMINER SEE: Yes. Mr., Tinkham, if you 7 would raise your right hand. (Witness sworn.) 8 9 EXAMINER SEE: Have a seat. 10 MR. MICHAEL: Your Honor, I would like to 11 have marked as OCC Exhibit No. 1 the Testimony 12 Recommending Modification of the Stipulation of 13 Andrew R. Tinkham dated September 20, 2023. 14 EXAMINER SEE: The exhibit is so marked. (EXHIBIT MARKED FOR IDENTIFICATION.) 15 16 17 ANDREW R. TINKHAM

being first duly sworn, as prescribed by law, was examined and testified as follows:

DIRECT EXAMINATION

21 By Mr. Michael:

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- Q. Would you state your name, please?
- 23 A. Yes. Andrew Tinkham.
- Q. And where are you employed?
- 25 A. The Office of the Ohio Consumers'

Counsel.

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- Q. And, Mr. Tinkham, do you have before you what was previously marked as OCC Exhibit No. 1?
- 4 A. Yes, I do.
- 5 Q. And can you identify that document, 6 please?
- 7 A. Yes. It is my testimony recommending 8 modification of the Stipulation.
- 9 Q. And it was prepared by you or at your 10 direction?
- 11 A. Yes.
- Q. And, Mr. Tinkham, do you have any modifications to that testimony?
- A. I do. On page 7 -- they are all on page 7, line 4. I need to change the number that starts with "542" to "542,345,548.50."
  - Q. Thank you. You said you had other corrections?
- A. I do. I have two others. And then the number that starts with "82,000" --
- 21 EXAMINER SEE: I'm sorry. Go back,
- 22 Mr. Tinkham. The last correction you just made,
- 23 "542,345,458," is that your correction?
- THE WITNESS: Yeah, "548."
- 25 EXAMINER SEE: You are just eliminating

191 the cents? 1 2 THE WITNESS: .50 cents in there. 3 EXAMINER SEE: Ah, okay. THE WITNESS: Transposed some numbers 4 5 there so. 6 MR. SCHULER: Just for clarity of the 7 record, your Honor, is it instead of "458.50," it should be "548.50"? 8 9 MR. MICHAEL: Correct. 10 EXAMINER SEE: That's right, Mr. Tinkham? 11 THE WITNESS: Yes. It's 542,345,548.50. 12 EXAMINER SEE: Thank you. 13 Α. My second correction is with the number that starts with "82,000," and I need to correct that 14 15 to "82,795,442.50." And then my final correction is on line 5. It's removing "service disconnections are 16 17 increasing," and it would be changed to "electric 18 service is currently unaffordable." And that's all 19 the corrections I have to my testimony. 20 Q. Thank you, Mr. Tinkham.

MR. SCHULER: I'm sorry. Could I have that one back again? I didn't quite -- what are the words that need to be changed?

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24 THE WITNESS: Yeah, no problem. It's on 25 page 5 -- page 7, line 5, starting with the

"service," I am taking out the words "service disconnections are increasing" and inserting "electric service is currently unaffordable."

Q. Thank you. Mr. Tinkham, if I were to ask you the questions reflected in what's been marked as OCC Exhibit 1 with the modifications you just made today, would your answers be the same?

A. Yes.

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MR. MICHAEL: Your Honor, I would move for the admission of OCC Exhibit No. 1, subject to cross.

EXAMINER SEE: There are motions to strike Mr. -- portions of Mr. Tinkham's testimony?

MR. SCHULER: Yes, your Honor. The Company has moved to strike portions of Mr. Tinkham's testimony. OCC did file a memoranda contra to the motion to strike. I am prepared to try and briefly respond to that this morning if your Honors would entertain that.

EXAMINER SEE: Very briefly.

MR. SCHULER: Sure. There are really three main parts to Mr. Tinkham's testimony that the Company is seeking to strike. I'll take them in the three subject matters, the first one being comparison to other electric utility disconnection rates. The

information is contained on page 7, lines 15 to 17, and page 8, lines 1 through 8, as well as the corresponding attachments ART-3, ART-4, and ART-5.

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Rather than regurgitate what's already in the our motion, I will try to just respond to the memo contra. OCC argues that AEP Ohio does not quote or even cite a single case about PUCO regarding admission of expert testimony which we believe to be incorrect. We did cite Evidentiary Rule 703 which does require information needs to be prepared by the witness. This information was not prepared by the witness. By definition it was prepared by other utilities.

OCC seems to point to the fact that this information is prepared in response to the Ohio Revised Code requirements, but simply because something is prepared by a statute, by a third party, does not mean it becomes personal knowledge of a witness that should become admissible evidence in another case that's unrelated to that statute.

For that reason this truly is hearsay.

Not only is it not authenticated, it's not within the witness's personal knowledge. It is also hearsay.

These are being offered for the truth of the matter asserted and they are assertions by other third

parties that Mr. Tinkham is not employed by.

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And we do agree with OCC that these rules, these evidentiary rules, are in there to prevent unreliable, misleading information coming into the record without context and that's precisely what would happen if this information came in.

Mr. Tinkham can't opine about the numbers that are included in the other EDUs, whether they include repeat disconnections, the types of customers, or the type of customer makeup that is contained in each one of those utility's jurisdictions, and also leads to the point this is irrelevant information for this case.

That's the first topic. I can stop there, your Honor, or I can go on to the second of the three topics which would be ART-7 and ART-8.

EXAMINER SEE: Go ahead to ART-7 and 8.

MR. SCHULER: I'm sorry. What was that, your Honor?

EXAMINER SEE: Go ahead to the next two attachments to Mr. Tinkham's testimony.

MR. SCHULER: Sure. ART-7 and ART-8, this is further information that is not personal knowledge to Mr. Tinkham. It is also hearsay. These are articles produced by third parties Mr. Tinkham is

not employed by. There is no indication he had any involvement in their preparation, ergo, there would be prejudice here that he can't actually testify about the background information on these. It's not within his personal knowledge. It is once again hearsay. These are being offered for the truth of the matter asserted, and they are information that is — they are statements made by third parties that Mr. Tinkham is not a party of.

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Furthermore, it does appear that OCC's sole argument in response to this is that hearsay is okay and that it is just not permissible. The Bench and the Commission have routinely rejected hearsay information. The evidentiary rules, although not directly applicable in this, have been guidelines for this Commission, and they have been relied upon before.

Finally on this, these are -- these are irrelevant pieces. Particularly ART-8 is a 2011 study -- I'm sorry, a report which should have zero bearing over a decade later.

I will add on this if Mr. Tinkham wants to provide statistical information about disconnections and unaffordability, he claims to be an expert witness, he can do that with his own expert

knowledge. He does not have to rely upon third-party hearsay being offered for the truth of the matter asserted in this case.

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EXAMINER SEE: And let's stop there.

MR. SCHULER: Sure. I do have a third just to be clear, your Honor.

EXAMINER SEE: I recognize there is an additional section that AEP requests to be stricken, but because -- because this is related, I would like OCC to have an opportunity to respond.

MR. MICHAEL: Thank you, your Honor.

And, first, we will rely on our memorandum contra

briefing on the issue, but to respond to the points

that Mr. Schuler raised, first off, I want to

highlight what AEP is asking your Honor to do which

is to exclude information from even being considered

by the PUCO.

The PUCO is very capable of evaluating the information, deciding what weight to give the information, if any; and, you know, AEP is trying to prevent it from even seeing the light of day, your Honor, and OCC would submit that the Commission would benefit from having the information in the record, and then it can make the decision what weight, if any it decides to give to the information.

Three other points because I think the two issues that Mr. Schuler raised are related.

First off, Mr. Tinkham is an expert witness. The same confines of a "fact witness" are different than the expert witness. Mr. Tinkham has been in the industry for nearly 20 years. Mr. Tinkham as an expert has the prerogative to consider the sort of information he thinks is important in arriving at his opinions. He can express those opinions. Those opinions are subject to cross-examination which I'm sure AEP, Mr. Schuler, and any other party is prepared to do, and they are certainly able to explore, contest, question the expert to which the information Mr. Tinkham as an expert relied on is, in fact, appropriate.

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And that opportunity should be afforded them just like the information that Mr. Tinkham is testifying to should have the opportunity to see the light of day.

Regarding the hearsay objection, obviously hearsay doesn't control here. I would again go back to the fact that Mr. Tinkham is an expert witness. He is able to rely on information that he thinks is appropriate and that is subject to cross-examination and being contested by the parties.

Lastly, your Honor, I would point out, make a similar comment regarding Mr. Schuler's assertion that the study Mr. Tinkham cited to from 2011 is irrelevant. That's really a merits argument. That's a cross-examination issue. He can certainly evaluate with Mr. Tinkham the extent to which that study is appropriate for the Commission to consider here.

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The bottom line is the information and consumer's interest deserves to hear the light of day, certainly subject to cross-examination, no doubt about that. But we would recommend, your Honor, rejecting the motion to strike.

MR. SCHULER: Your Honor, I would conclude none of that was responsive to any of the arguments. I think it leaned into hearsay is okay as long as the witness is an expert. They can bring in any other information from a third party that they think would be nice to have in the record. It effectively -- effectively the argument is let's throw out the rules of evidence and let anything come in and that's not appropriate.

MR. MICHAEL: Oh, what Mr. Schuler fails to point out is that I wanted to keep this brief and rely on our paper. We did specifically address those

issues in our memorandum contra, for example -- okay. I saw you were nodding, but it's required by statute. It's a public record regarding the disconnections, so I was trying to save time, but I did state fairly clearly that we would rely on our arguments in the memoranda contra, all of which were addressed by what Mr. Schuler said.

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EXAMINER SEE: Okay. After considering the arguments to strike and the memoranda contra in addition to the brief comments offered today, the Bench has elected to deny the motions to strike. We will allow each of the portions requested to remain in the record, and the Commission will give it the due weight we find -- the Commission finds to be appropriate.

Mr. Schuler, if you want to now move to the last section of Mr. Tinkham's testimony that you request be stricken.

MR. SCHULER: Yes, thank you, your Honor. The last topic is related to Mr. Tinkham's testimony on page 5, lines 1 through 7; page 15, line 1, all the way through page 16, line 12, where there is a discussion about the PIPP auction pricing.

Despite OCC's argument in the memo contra, there's nothing in the Stipulation or the

Company's Application that establishes the PIPP SSO -- excuse me, the PIPP generation auction in this case, let alone that it requires it to be twice the amount that is charged to other residential customers.

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As your Honor well knows, the PIPP auction is set as part of a separate statutory scheme, not under the Revised Code. It's 4928.54, et seq. As a matter of fact, pursuant to that law there was a case back in 2016 where the Commission established with the Ohio Department of -- Department of Development a process by which the PIPP auction -- excuse me, the PIPP generation rate should be established through a competitive auction.

OCC was involved in that case. That case has been -- it has been litigated. It's been decided. OCC has routinely collaterally attached that through a number of other proceedings including but not limited to last year's USF proceeding case 22-556 as well as tariff filings in AEP Ohio and other utility dockets. This is yet another collateral attack on a separate law that has nothing to do with the ESP or the Stipulation in this case.

MR. MICHAEL: Thank you, your Honor. I would simply start off by saying this is a very

important issue for the most vulnerable of Ohioans.

Ohio's policy is to, among other things, protect

at-risk populations.

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The bar that AEP is setting is to prevent the Commission from even hearing the concerns of the consumer advocate about the at-risk populations in a case dealing with generations.

Further, it's relevant to the extent that OCC, just like any other party, is able to make recommendations for the PUCO's consideration when it comes to a settlement.

And then, lastly, I would simply say, your Honor, that -- I should say next to lastly, that there is, as we pointed out in our memorandum contra, new information, the fact that OCC has previously fought vigorously on behalf of at-risk consumers should not shut the door on us continuing to do so in this case or any other case.

And, finally, your Honor, and I mean it this time, I would cite to the arguments made in our memorandum contra and reiterate them here and I certainly appreciate your Honor's consideration. We believe that the PUCO should hear the information Mr. Tinkham has to say about the PIPP auctions and would request your Honor deny the motion to strike.

MR. SCHULER: Your Honor, I would point 1 2 out none of that establishes it is relevant to an ESP case simply because it's important information for 3 the Commission to know, it does not mean it is 4 5 appropriate for this matter. If OCC deems to bring 6 it up, it should be brought up in an appropriate 7 forum. This is not it. EXAMINER SEE: AEP's motion to strike 8 9 that portion of Mr. Tinkham's testimony in regard to 10 the PIPP generation auction is denied. 11 Commission will determine the appropriate weight to 12 give that testimony. 13 MR. MICHAEL: Thank you, your Honor. 14 EXAMINER SEE: Any cross-examination for 15 this witness, Mr. Whitt 16 MR. WHITT: None, your Honor. 17 EXAMINER SEE: Nationwide Energy 18 Partners? 19 One Energy? 20 MR. DUNN: No, your Honors. 2.1 EXAMINER SEE: Constellation? 2.2 MS. PETRUCCI: No questions, your Honor. EXAMINER SEE: Ohio Cable Telecom? 23 24 MS. PETRUCCI: And again no questions, 25 your Honor.

203 1 EXAMINER SEE: No Mr. Stinson. Okay. 2 Any questions, OEG? 3 MS. COHN: No, your Honor. EXAMINER SEE: Armada? Armada Power? 4 5 Okay. OMAEG? 6 MS. EASLEY: No, your Honor. 7 EXAMINER SEE: Citizens Utility Board? 8 They are not here. Okay. 9 OPAE? 10 MR. BOBB: No, your Honor. 11 EXAMINER SEE: Ohio -- Walmart --12 Walmart. 13 MS. GRUNDMANN: No questions, your Honor. 14 EXAMINER SEE: IGS? 15 MR. BETTERTON: No questions, your Honor. 16 EXAMINER SEE: ELPC? 17 MS. McCONNELL: No questions, your Honor. 18 EXAMINER SEE: Kroger? 19 MS. WHITFIELD: No questions, your Honor. 20 EXAMINER SEE: Ohio Environmental 2.1 Council? 22 MS. NORDSTROM: No questions, your Honor. 23 EXAMINER SEE: RESA? 24 MS. WALKE: No questions, your Honor. 25 EXAMINER SEE: OELC?

204 1 MR. PROANO: No questions, your Honor. 2 EXAMINER SEE: Okay. Staff? 3 MR. MARGARD: No questions, thank you, 4 your Honor. 5 EXAMINER SEE: AEP Ohio? 6 MR. SCHULER: Yes, thank you, your Honor. 7 8 CROSS-EXAMINATION 9 By Mr. Schuler: 10 Good morning, Mr. Tinkham. Q. 11 A. Good morning. 12 I would like to turn you to page 6, line Q. 13 21 of your testimony. Will you let me know when you 14 are there? 15 Α. I'm there. It's your opinion here today in response 16 Ο. to AEP Ohio's Stipulation in this case that electric 17 18 service is becoming less affordable for AEP Ohio's 19 customers, right? 20 Α. Correct. 2.1 Q. And, in fact, you made an edit on page 7, 22 lines 4 to 5, to make that point a second time, 23 correct? 24 MR. MICHAEL: Objection. The point of

the correction was to correct the numbers. It wasn't

1 | to make the point a second time.

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EXAMINER SEE: I'll allow the witness to answer the question.

- A. Do you mind repeating the question?
- Q. Sure. Yeah. You made an edit to page 7, lines -- starting on line 4 going into line 5 --
  - A. Correct.
- Q. -- to change the language that electric -- the price of electricity is becoming less affordable again, correct?
  - A. Correct, yes.
- Q. And you base this on the disconnection reports that are filed by AEP Ohio pursuant to the Revised Code Section that's applicable to that, correct?
- A. I did review those reports, correct. When looking at coming up with this information?
- Q. And you base this conclusion on those disconnection reports, the amount of disconnection as well as the amount of receivable bills, correct?
- A. It was information that I did consider when coming up with that opinion.
- Q. Aside from reviewing those reports and considering that information as you just put it, you've not done your own study on the reasons why

- customers did not pay their AEP Ohio electrical bills, correct?
  - A. That is correct.
- Q. You agree that AEP Ohio has over
  1.3 million residential customers, correct?
  - A. Yes.

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- Q. You don't claim to have knowledge about the personal finances of all 1.3 million residential customers of AEP Ohio, right?
  - A. Not every single household, no.
- Q. In preparing your testimony, did you have conversations with any customers that were disconnected for failure to pay their bills?
  - A. I did not.
- Q. You would agree that cash is fungible, right? I saw a head nod.
  - A. Say that again. I apologize.
- Q. Sure. No problem. You would agree that cash is fungible, right?
- 20 A. Yes.
- Q. So, in other words, if a customer had \$500 to pay for groceries, cell phone bill, and electric bill, if the electric bill goes up, all else being equal, there's less money left over to pay the cell phone bill and the grocery bill, right?

- A. Yes, many necessities for a household.
- Q. And that's obviously not an all exclusive list, you agree, right?
- A. Correct. You know, there's obviously rent, mortgages. There's groceries, utilities. You might also -- outside of AEP you might have Columbia Gas or a natural gas utility so those type of necessities.
- Q. There is any number of lists, entertainment, cost of debt, mortgages like -- in theory an unlimited list of other financial pressures customers can endure, right?
- A. There are but, once again, when I look at it, I mean, I look at the necessities, things that you need, kind of your four main walls of your home to survive, which to me would be utilities, rent, mortgage, having a roof over your head, being able to eat, groceries, transportation.
- Q. So the vice versa would be true as well, based on the example, if a customer had \$500, and all else being equal, the grocery bill went up, there would be less money left over for the essentials you've identified like utilities, mortgage, and rent, correct?
- 25 A. That is correct.

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- Q. You would agree that we are in a period of rising inflation, right?
  - A. Yes, I am.

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- Q. Generally that means that the cost of goods and services are going up, correct?
- A. That is correct, from things like the groceries, gasoline.
- Q. On the bottom of page 6, lines 24 and 25, and continuing on to page 7, let me know when you are there.
- 11 A. You said page 5?
- 12 Q. I'm sorry, page 6.
- 13 A. 6, I'm sorry. 24 and 25, yeah, I'm 14 there.
  - Q. You make a number of comparisons related to disconnections -- AEP Ohio's disconnections between 2022 and 2023, correct?
    - A. Yes, I did review the last two disconnection reports that were filed under 4933.123.
    - Q. And that was potentially going to be my next question. I see the citations down in your footnotes for all of these numbers that are contained starting with footnote 4 is Id. Id refers to the prior citation which is a Supreme Court of Ohio case. I'm assuming that is an incorrect citation?

- A. Yeah. That should be cited to the disconnection reports, the '21-'22 and '22-'23 disconnection reports.
- Q. And those would be the reports that are contained in your testimony as Attachment ART-1 and ART-2, correct?
  - A. That is correct.
- Q. You are familiar with the Standard Service Offer, right?
- A. Yes, I am.

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- Q. And you would agree that the regulated utility, AEP Ohio, is required to offer a Standard Service Offer to provide customers with a generation rate for those that choose not to shop for their generation, right?
- 16 A. Yes.
- Q. You would agree that AEP Ohio does not provide that generation for the Standard Service
  Offer, right?
- A. Yes. I understand that's done through a competitive auction.
- Q. And AEP Ohio arranges for that competitive auction, correct?
- A. You know, I don't know. I'm not -- when it comes to the auction side of it, that's not

- something that I know much about, so I don't know.
- Q. It's not your opinion that AEP Ohio bids into that auction, correct?
  - A. Not -- no, not at the EDU side of AEP Ohio. I don't know if AEP Energy does. AEP Ohio, you are just the distribution company.
  - Q. Okay. And similarly AEP Ohio does not provide competitive CRES generation either, correct?
    - A. Correct, yes.

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- Q. You would agree that AEP Ohio has no control over competitive CRES offers, correct?
- A. That is correct, yes.
- Q. And you would also agree that AEP Ohio
  has no control over the third parties that bid into
  the SSO auctions, correct?
- A. That is correct, yes, how I understand it at least.
  - Q. Sure. Let me turn you to page 7, starting on line 11. You acknowledge that the SSO prices increased by your calculation of 65 percent in June of 2023, right?
    - A. That's correct, yes.
- Q. And that's comparing the June 1, 2022, through May 31, 2023, rate to the new rate that went in June 1, '23, that will go through May 31 of '24,

correct?

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- A. That's correct, yes.
- Q. You have not conducted an analysis of the typical bill that will result from the ESP V Stipulation in this case, right?
- A. I did not. That was not part of my testimony is looking at bill impacts, no.
- Q. Are you aware that AEP Ohio conducted a typical bill comparison for the ESP V impact?
- A. I did see it as part of the Application, yes. I can't say I could cite it perfectly but, yes.
- Q. And I am referring specific -- strike that.

You are aware that AEP Ohio -- you are aware there is a Stipulation filed in this case, correct?

- A. Yes.
- Q. And you would agree that the Stipulation
  is -- it changes what the Electric Security Plan will
  be compared to the Company's Application as filed,
  right?
- 22 A. Yes.
- Q. And you were just referencing typical bills as part of the Application, correct?
- A. You know, what I was comparing with these

numbers is, you know, these numbers have increased substantially. Understandably it's through an auction process but that still -- that puts a hardship on consumers and does make service more unaffordable for consumers.

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MR. SCHULER: Your Honor, I would move to strike that as nonresponsive to the question. It was simply asking a clarification about the typical bills that he was referencing in his prior answer, whether it was about the Application or the Stipulation.

11 EXAMINER SEE: You can ask the question again, Mr. Schuler.

MR. SCHULER: So is that denying my motion to strike?

EXAMINER SEE: I think it answers -- I think it attempts to answer it in part.

MR. SCHULER: Okay. Thank you, your Honor.

- Q. (By Mr. Schuler) You are aware that AEP Ohio analyzed the typical bill impacts resulting from the Stipulation of the ESP in this case, correct?
  - A. Correct.
- Q. And that would have been information that was contained in Jaime Mayhan's testimony in support of the Stipulation?

A. Correct, yes.

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- Q. It's safe to assume you reviewed Jaime
  Mayhan's testimony that was filed in response to the
  Stipulation?
- A. I reviewed it. I can't say I remember all the ins and outs of the increase that's part of Ms. Mayhan's testimony.
  - Q. Sure.

MR. SCHULER: Your Honor, may I approach?

EXAMINER SEE: Yes.

MR. SCHULER: I am handing the witness what has previously been admitted AEP Ohio Exhibit 2, the Direct Testimony in Support of the Stipulation from Jaime Mayhan. I am assuming everybody has a copy of this?

MR. MICHAEL: Do you have an extra one,

Mr. Schuler?

MR. SCHULER: I do actually.

MR. MICHAEL: Thank you.

- Q. (By Mr. Schuler) Mr. Tinkham, do you recognize this as the Direct Testimony in Support of the Stipulation of Ms. Mayhan we were just discussing?
- 24 A. Yes.
- Q. And this is the document you said you had

- at least reviewed but didn't remember all the pieces
  of it?
- A. That's correct. I reviewed it, once again can't say I memorized it.
  - Q. Fair enough. I haven't either as I page through it. Could I turn you to page 20 of that document.
    - A. Okay. I'm there.
  - Q. And you see Table 1 there at the bottom of page 20?
- 11 A. I do, yes.

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- Q. And you agree this is a proposed -- a summary of the proposed ESP rate changes as a result of the ESP V Stipulation, right?
  - A. That's what it appears to be, yes.
  - Q. And had you previously reviewed this specific page?
    - A. I can't say I have.
  - Q. You would have no reason to disagree with the information that's set forth on this page, right?
  - A. No, I would not.
- Q. Similarly going on to the next page,
  there is a discussion there starting on page 21, line
  1, that goes down through page -- excuse me, line 10
  that further describes the typical bill impacts

- outside of the traditional view as quoted there on page 1. Do you see that?
  - A. Yes, I do.

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- Q. Did you review this section of Jaime Mayhan's testimony?
- A. I don't remember reviewing it. I know I read through it; but, you know, I can't sit here and say once again I have it memorized.
- Q. Okay. But you have no reason to disagree with the information that's contained on page 21, lines 1 through 10, right?
- A. I would like to read through it real quickly.
  - O. Sure.
- 15 A. Okay. Yeah, I have had a chance to read it, Mr. Schuler.
  - Q. And after reading it, you have no reason to dispute the information that's contained on page 21, lines 1 through 10, right?
  - A. I mean, I don't dispute what Ms. Mayhan came up with in this, you know, 1 through 10. Once again, you know, it is an increase that once we -- you know, we were talking about earlier, you know, consumers having high inflation and everything else that they are facing. Any type of increase certainly

hurts a consumer.

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- Q. Well, you would agree on page 20 under the "Traditional View" in Table 1, that customers there, you see a percent change over May 2024 projections? Do you see that there in Table 1?
- A. At the bottom of the page; is that what you are referencing?
  - Q. On page 20, Table 1 --
  - A. Yes, I see it.
  - Q. -- almost the bottom before the notes?
- 11 A. I do.
- Q. You see a 2 percent change over the
  May 2024 projection in June '24, and then it
  continues out over the period of the ESP and is less
  than 1 percent per year, correct?
- A. Yeah. It looks like about .9 percent; is that what you are referencing?
- Q. Total rate impact on average for 2024 through 2028, yes.
  - A. Okay. Yes, I do see that.
- Q. Okay. You are aware that AEP Ohio bills are split into supply and delivery charges, right?
- 23 A. That is correct, yes.
- Q. The supply would be the generation portion of the bill, and the delivery would be the

poles and wires of the transmission and distribution charges, right?

A. Correct.

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- Q. Now, early -- in your testimony you discuss the increase to the generation rates under the SSO, correct?
  - A. That is correct.
- Q. That would be under the supply portion of the AEP Ohio's bill, right?
- 10 A. Correct, yeah. That would not be under the distribution side.
  - Q. You have not done an analysis of the increase in delivery charges over the course of the last year, correct?
    - A. That is correct, no. I only reviewed the supply side in my testimony.
    - Q. You can go ahead and put Ms. Mayhan's testimony away.
      - A. Okay.
- Q. It's your opinion that AEP Ohio
  disconnects higher -- disconnects customers at a
  higher percentage than the other Ohio electric
  distribution utilities, right?
- A. That is correct, yes. That's what my research and analysis has provided.

Q. And your research and analysis reviewed the disconnection reports of all the different EDUs that are attached to your testimony, right?

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- A. That is correct, yes. It was -- as part of the Application, I think it's in 23-532, that information was e-mailed to me along with filed in the case so that's what I reviewed.
- Q. That's the only information you reviewed for purposes of making that statement, correct?
  - A. Can you say that again?
  - Q. Sure. Let me be clear.
  - A. Make sure I understand.
- Q. The statement that AEP Ohio is disconnecting customers at a higher percentage than other utilities is based solely upon those reports that are attached to your testimony and e-mailed to you, correct?
  - A. That is correct, yes.
- Q. You didn't -- excuse me. You did not conduct any analysis to compare if the other EDU rates have increased over the past two years, correct?
- A. When you say rates, can you clarify that?
- Q. Sure. Let me turn to page 8 of your testimony.

- A. Okay. I'm there.
- Q. Well, actually -- actually I take that back. Go to -- excuse me. If you could go to page

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- 5 A. 6.
- Q. -- line 21, through page 7, line 5. We talked about a comparison --
  - A. I'm sorry. What were the numbers again?
  - Q. I am sorry, page 6, line 21, through page 7, line 5.
- 11 A. Okay. Gotcha.
- Q. We were just discussing this is a comparison where you compared AEP Ohio's disconnection rates and amounts from 2022 to 2023, right?
- A. Correct, yes.
- Q. And, in fact, you attached as attachment
  ART-1 and ART-2 the disconnection reports for those
  two respective years; is that correct?
  - A. That is correct, yes.
- Q. And as a result, you made the conclusion that AEP Ohio's disconnection rates and disconnection amounts are increasing over time, right?
- A. They definitely are. Even if you go back and look at, you know, 10 years ago, I think it was

the '13-'14 report, there was 88,000 -- around 88,000 or a little higher than that disconnections, and now we are at, you know, last report 155,000, a little more than 155,000 so, yes, definitely are increasing.

- Q. What was the year of the report you just referenced in that answer?
- A. It would have been the '13-'14 disconnections report, so it would have been filed in 2014.
- Q. So you say -- when you say '13-'14, you are referring to 2013-2014, nearly 10 years ago?
- A. Correct. As a starting number, yes, and there started to be a rise in numbers from there.
- Q. You would agree that AEP Ohio had less customers back then, right?
  - A. They did, yes.
- Q. Okay.

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A. Certainly there has been growth since then but that's why I like to look at, you know, percentages. I think percentages gives you a better idea. When I was looking at percentages of the 10 years ago where it was 88,000, it was about 6.9 percent of the customers being disconnected, and if you look at today's data, it's a 11.7 percent so, you know, I want -- because knowing that customer

base had grown, you know, it's tough to make a -- to make a fair comparison. I felt like it's better.

You need to look at the percentages of disconnections to the number of residential customers.

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- Q. Well, the analysis you did for your testimony only looked at the last two years. It did not go back 10 years like you are referencing on the stand right now?
- A. In my testimony, you know, I did look at the last two years. I did also, you know, look at other disconnection data to kind of see where it was at, and it's data I do look at on a, you know, monthly basis. I look at PIPP reports that come in on a monthly basis and analyze that information for all EDUs and natural gas utilities, and I also review these yearly reports even going back to see where you know, where disconnections were in the past to see where we've been and where we are going.
- Q. You -- your testimony does not do a comparison of the other EDUs year over year, correct? Strike that.

Your testimony does not do a comparison of the other EDUs' disconnection rates or amounts year over year like you did for AEP Ohio, correct?

A. I did do the analysis, but I do not have

it listed for all the utilities or, you know, electric distribution utilities. You know, as you can see on page 8, line 4 and 5, you know, as we just 3 mentioned, AEP Ohio's percentage of customers who were disconnected was over 11.7 percent. 6 Edison and AES Ohio was the second highest at 5.4 percent which means like Cleveland Electric Illuminating, Ohio Edison, and Duke Energy Ohio were even below that number.

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- Well, those percentages you are citing Ο. there on page 8, lines 4 to 5, are the comparison of 2023 to each other, correct?
- Α. Yeah. That's from the most recent disconnection report that was filed as of June 30 of 2023.
- And I believe you said this, but I will Ο. give you another crack at it, you did not do a comparison of any of the other utilities' disconnection rates from 2022 to 2023, right?
- Are you stating in my testimony did I look at that, or are you stating overall as part of my analysis?
  - In your testimony. Q.
- In my testimony, no, I did not list the percentages in my supplemental testimony, but it is

information I did review.

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- Q. All right. The information about the other utilities that are -- that's contained on page 7, line 15, going through your opinion on page 8, line 8, is based solely upon the disconnection reports that we've been talking about that are filed in the docket in an e-mail to you, correct?
- A. Yes, that's the data that I utilized and analyzed.
- Q. You are obviously not employed by any of the other Ohio EDUs, correct?
  - A. That is correct.
  - Q. Never been employed by an EDU in Ohio, correct?
- 15 A. I have not, no.
  - Q. And suffice it to say you were not involved in any of the EDUs preparing their disconnection reports, right?
  - A. I was not involved in their preparation.

    I like -- personally since it's something that needs to be filed by law as part of 4933.123. I like -- you know, I feel this data is accurate, and I would -- you know, the utilities, since they need to provide this information by law, you know, in my opinion that information is accurate. It's just like

what AEP Ohio would provide to me. I would suspect everything that you provide as a public filing and through transparency to be accurate.

- Q. So you agree that everything a utility files is accurate.
- A. No.

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- Q. Okay. Darn. So you would agree that there are times where there are errors made in filings or reports, right?
- A. I can't speak for just reports, but I am sure with all filings there probably are errors. I mean, that's -- that does happen.
- Q. So it's possible there is errors in the reports from any of the EDUs that are filed, the disconnection reports that are filed, right?
  - A. It's a possibility.
- Q. And it's possible that the EDUs calculate disconnections differently, right?
- A. You know, I don't know the answer to that question. I don't know how they calculate them. I would like to think that they are calculated in a way the rules are written or the law is written and what information needs to be provided for disconnections.
- Q. You would agree that customers can end up in a disconnection status more than once in a year,

right?

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- A. Yes, I do.
- Q. And just for clarity, that means a customer could be either disconnected or under threat of disconnection or notice of disconnection at one point in the year and either avoid disconnection or be reconnected and find themselves later in the year with a threat of disconnection or being disconnected again, right?
- A. That is correct. It's a possibility, let's put it that way.
- Q. You are aware that AEP Ohio reports disconnections to include those duplicate disconnections as unique events that would be included in the numbers that are reported on their reports, right?
- A. Yeah. I would assume any disconnection would be reported for residential customers as part of that report.
- Q. Even if it's the same customer more than one time in a year.
- A. Yes. I mean, that's a disconnection. To
  me a disconnection, whether it happens at a household
  twice in a year or once, it's -- that would be part
  of the total.

Q. But you don't know for certain if all the EDUs report that way, correct?

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- A. I don't -- you know, I don't know, no. I mean, unfortunately that's not information I have.
- Q. You would agree that if a utility only considers a unique customer one time -- strike that.

You would agree that if a customer that has been subject to multiple disconnections in a year is only treated as a one disconnection under the disconnection report would result in lower numbers if they were treated as separate disconnections for reporting, right?

- A. In the scenario you are talking about, yes. I mean, but, you know, to me there's nothing out there that says that's what the other utilities are doing or not doing.
  - Q. You don't know, right?
- A. I don't know. It would be nice to have on the report but.
- Q. It sure would. You did not do a comparison of the socioeconomic status of the customers for the different EDUs, right?
  - A. I did not, no.
- Q. You would agree that the customers of each utility are unique, right?

- A. Yes, I would agree with that. Different parts of Ohio has different struggles.
- Q. So, in other words, based on service territory, certain EDUs could have a lower socioeconomic swath of customers compared to another utility, right?
  - A. It can occur.
- Q. On page 8, line 4, let me know when you are there.
  - A. You said page 8, line 4?
- 11 Q. Yes.

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- 12 A. Yes, I'm there.
- Q. I believe you talked about this. You mentioned AEP Ohio's disconnection rate was 11.7 percent there, right?
- 16 A. That's correct.
- Q. How did you calculate that number?
- A. How I calculated it is I look at -- I
  look at disconnection reports that are filed. I look
  at the total number of disconnections. I look at the
  average number of customers; so, you know, you report
  how many customers you have each month, adding all 12
  of those customer counts, and dividing them by 12,
  and so that's how I came to that number.
  - Q. If you would indulge me going to

Attachment ART-2.

2.1

- A. Just a minute.
- Q. Yeah, sure.
- A. I'm there. I know there is quite a few so is there one in particular you are referencing?
- Q. Yes. So my question was going to be could you show me the numbers in ART-2 that you used to calculate the 14.7 -- excuse me, 11.7 percent?
- A. I can -- yeah, I can show you the numbers.
- Q. Please do.
  - A. Like I said in the previous answer, I looked at the residential customers. You know, you have got to have an average with that because obviously your customer base overall appears to be growing as of 20 -- from 2022 to 2023 so get an average of the number of customers with the total number of disconnections.
  - Q. Okay. So is it fair to say if we are looking at ART-2, page 3, under subsection A there, there's total service disconnections of 155,398, and you divided that by the average number of customers over the months contained in Section F on page 5.
  - A. I wish I had the spreadsheet in front of me; but, yes, off the top of my head, I feel that's

where I came up with that number.

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- Q. Okay. You did not do a monthly disconnection amount where you would take each month and divide the service disconnections for that month by the number of customers that exist in that month, right?
  - A. I did not, not in this testimony.
- Q. Okay. You would agree that AEP Ohio reconnects customers much more frequently than the other EDUs, right?
- 11 A. That is true. You do reconnect, if I
  12 remember correctly, about 90 percent of your
  13 customers.
  - Q. And the other EDUs, some of them are below 80 percent, right?
  - A. It's possible. Without having that in front of me, I know I have looked at it, you might be right, but I don't want to say yes because I can't confirm it, at least here on the stand.
  - Q. It's probably contained in the attachments, but we'll save ourselves the time on that.
  - A. Okay.
- Q. We'll move on. You would agree that not just the amount of reconnections that AEP Ohio does

are more than the other EDUs, but AEP Ohio actually reconnects faster than the other EDUs, right?

- A. In speed of time? I am trying -- what do you mean by that?
  - Q. Yes.

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- A. Like they call and it's already remitted?
- O. Correct.
- A. I mean, I don't know. I don't -- you know, Duke has AMI meters. I don't know if it takes them a minute to turn it on or 5 minutes or an hour. I know that AES and the FirstEnergy Companies are currently deploying AMI meters, so they are in a little different situation.
  - Q. You would -- so that's because AMI allows for more instantaneous reconnection due to its remote capabilities, right?
- A. Well, it's faster when you don't have to send a technician out to the location.
  - Q. It's something that could be done in a matter of minutes rather than potentially in a matter of hours?
- A. If that's what you say. Once again, I don't know how long it takes for AEP to reconnect a consumer. I would guess that with AMI meters, not having to send out, dispatch a technician, it would

1 be faster.

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- 2 Q. You would also agree it saves costs to 3 not have to roll out a technician, correct?
  - A. That is correct, yes.
- Q. You would agree that OCC is the statutory representative for all AEP Ohio residential customers, right?
  - A. That is correct, yes.
  - Q. You agree that residential customers should be treated non-discriminatorily, right?
- 11 A. Most definitely.
- Q. In fact, AEP Ohio has an obligation to treat customers like -- similar customers non-discriminatorily, right?
- 15 A. Yes.
- Q. Let me take you to page 3, lines 19 to 20.
- 18 A. Way back to my testimony.
- 19 Q. I'm sorry, back to your testimony, yes.
- 20 A. I'm sorry. Can you say the pages again?
- 21 Q. Yeah. Page 3, line 19.
- 22 A. Line 19 you said?
- 23 Q. Yes.
- A. Yes, I'm there.
- Q. You are requesting as part of your

testimony that the Commission require AEP Ohio to reduce residential disconnections annually by 15 percent throughout AEP Ohio's service territory, right?

- A. That is correct, yes.
- Q. Now, let's see if we can do some quick math on the stand.
  - A. Try.

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- Q. Around the 155,000 disconnections, give or take, we just discussed back in ART-2, that would beg a reduction of over 23,000 disconnections, right?
- A. When I did the math, that's about where I came out, yeah, a little over 23,000, because I had a methodology I used to why a 15 percent was the percentage I chose.
- Q. Always good when lawyer math works out. Would you care to share with me the analysis you used to arrive at the 15 percent?
- A. Yeah. No, that's not a problem. As you mentioned, started with the most current disconnection data supplied by AEP through the disconnection filing at 155,398, and I looked at the four-year term of the ESP and that's what I based the 15 percent on also. So taking 15 percent of the disconnections starting with that 155 -- 155,398,

that, you know, obviously reduces the disconnections down, and then taking that reduction -- and I wish I had the number in front of me -- but taking that new disconnection number minus the 23,000 as you mentioned and that would be a new disconnection amount, taking another 15 percent from that, so it's really like a declining scale. There is more disconnections at the beginning than there is at year four because -- and I even in that accounted for customer growth because it appears that in the last three years, it's been about half a percent customer growth for AEP, so I also used that to account for these figures.

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And by the time I got to year four, the fourth 15 percent reduction, I think it worked out to be about 81,000. I mean, I don't -- I wish I had my computer in front of me or a spreadsheet, but it came down to about 81,000.

And based on that four-year increase of a half percent of customers going into that year four, at that point when I look at the disconnection percentage to the reduced number of disconnections around 81,000, you would be about 6.9 percent of your customers. I hope that all makes sense, and I am not a mathematician.

Q. So I think I am tracking you. Would it be fair to say this is a compound reduction of disconnections that you propose where it's 15 percent over 15 percent each year compounding on itself?

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- A. That's correct, yes. It's trying to -honestly it's trying to get more in line where you
  were, like I said, 10 years ago, about what the
  percentage of disconnections and also in line more
  where the other electric distribution utilities are.
  Even looking at those numbers, you know, doing the
  AEP calculation, I think it came out, like I said,
  about 6 percent. I mean, that is still -- that would
  still be high compared to even what the EDUs have
  currently.
- Q. When you are saying the EDUs, you are comparing to the other EDUs, correct?
- A. Yeah, when we were talking about the percentages with the current disconnection notices -- or disconnections, sorry.
- Q. So did you choose -- so you chose the 15 percent to arrive at a disconnection rate by the end of the ESP that would equate to roughly 80,000 disconnections; is that fair?
- A. Around -- yeah, the percentage is broken -- doing the percentage math, it came out to

about 81,000 customers.

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- Q. And so you saw four reach that number; that's why you chose 15 percent compounded?
- A. Correct. Well, yes, to get to where -to get to a percentage that's close to where the
  other EDUs are currently which, like I said in my
  testimony, you know, 5.4 percent currently is where
  the -- was the highest number with the other five
  EDUs.
- Q. You said you factored in a 5 -- you said a half percent growth rate of AEP Ohio customers?
- A. When I was looking at the customer numbers from the last several years, it appears AEP Ohio is having about a half percent increase in customer base. Once again, it could go up and down. No one can predict the future. Certainly I think areas that you serve are growing. So that's why I did project that continue that half percent -- not a half percent -- yeah, half percent, half of one percent. How about that?
- Q. I understand what you are saying, yes. So you did factor that into your calculation of arriving at the roughly 81,000?
  - A. I did, yes.
    - Q. Did you account for any changes in rates

impacting the amount of disconnections in your projections?

A. I did not, no.

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Q. So if the -- you would agree that the rise in -- strike that.

As we discussed earlier, you would agree that the rise in SSO prices certainly contributed to the rise in disconnection rates, right?

- A. The data I was looking at, it all occurs prior to this increase that we mentioned as of June 1 of 2023 because the reports end on May 31. So honestly I am not sure what the impact is going to look like with that. Now, would higher bills equate to more disconnections? I mean, it is tough times out there. It wouldn't shock me.
- Q. You are aware that the SSO rate increased between the '21-'22 and '22-'23 years as well, right?
- A. It did, but it wasn't as great as what it was in this current auction price for the default amount. If I remember correctly, it was running about 6.6 -- I know it was running I thought near the 6 cent mark without having it in front of me.
- Q. But the year prior to that, it would be running closer to the 4 cent mark, correct?
  - A. That's what I remember. Again, I can't

quote a price from three years ago. That's where they probably were running 4 or 5 cents.

2.1

- Q. You are not aware of the Commission ever ordering reductions in disconnections before, correct?
  - A. Not that I'm aware of, no.
- Q. You are not aware of any other state commission ordering a reduction of disconnections like you've proposed here before, right?
- A. I have read about other states doing other things. It's not in my testimony, but I know California is looking at ways to reduce disconnections.
- Q. You are not aware of them actually doing anything close to what -- strike that.

You are not aware of any of them adopting what you have proposed in your testimony here today?

- A. Not that I am aware of, no.
- Q. In addition to the 15 percent reduction of disconnections over the whole service territory, you have further proposed that there's a 15 percent reduction in the top 20 zip codes with the highest disconnection rates, right?
  - A. That's correct, yes.
  - Q. So these two percentages would be

- operated in conjunction with each other, right?
- 2 A. Correct. To clarify it, if it's unclear,
- 3 | obviously the 15 percent reduction of all
- 4 | disconnections but within that disconnections
- 5 | 15 percent -- at least 15 percent would have to occur
- 6 | in those top 20 zip codes that I provided in my
- 7 testimony.

- 8 Q. Okay. So and the -- when you are talking
- 9 about your testimony, you are referring to Table 1 on
- 10 page 9, right?
- 11 A. Yeah. Let me get there. That is
- 12 | correct, yes, Table 1 on page 9.
- 13 Q. Okay. And I took the liberty of adding
- 14 | these up, and it looks like they equate to 69,529
- 15 service disconnections for these 20 zip codes. Would
- 16 | you agree with that?
- A. When I was doing the math, that's about
- 18 | the number, the 69,000 and some odd numbers, yeah.
- 19 That sounds about right.
- Q. And so your proposal would say that
- 21 | 15 percent of those, meaning 10,429, need to be
- 22 reduced, at least in year one, correct?
- A. That sounds right. I know I stated it in
- 24 my testimony. I wanted to find it but that does
- 25 | sound right. Yeah, they are on page 12 I talk about

that. You know, using that disconnection data, that would be 21,910 in the first year of which 20 -- I'm sorry, 10,429 would occur in those top 20 zip codes.

2.1

- Q. So the remaining 11-1/2 thousand would -- could be anywhere else in AEP Ohio's service territory.
- A. That's correct. I mean, if you would want to conduct even more in some of those zip codes, that would be an option too. It could happen anywhere in the territory.
- Q. You would agree that under this proposal a customer in the 43232 zip code would be more likely to avoid disconnection than a customer on a zip code outside of this list such as 43215 here in Columbus, right?
- A. Can you just repeat the question? I just want to make sure I understand it.
- Q. You would agree that a customer in any one of these zip codes, we'll use 43232 as an example, would be more likely to avoid disconnection under your proposal than a customer that is in a zip code not listed on this table such as 43215, right?
- A. That is correct, yes. But there -- you know, as part of that 15 percent, we are looking at reducing them everywhere, and you have the majority

of these occurring almost 50 -- you know, 47 percent in 20 zip codes. That's a lot of disconnections.

- Q. Have you analyzed the number of AEP Ohio customers in total that are in these zip codes?
  - A. I did not, no.

2.1

Q. So you didn't take up -- you didn't -- well, strike that.

So it's possible that this 15 percent reduction could be for 1 percent of AEP Ohio's customers in these zip codes, right? Leaving the -- leaving the remaining 15 -- you know, the remaining territory for the other 15 percent, right?

- A. I'm not sure I understand your question.
- Q. Sure. It was a little bit messy. It's possible that the total number of customers in these 20 zip codes represent only 1 percent of AEP Ohio's total customer base, right?
- A. Yeah. I don't know exactly. It's a possibility, but I can't say yes or no.
- Q. And so if that's only 1 percent of the customer base that has to have a 15 percent reduction, that would leave the other 99 percent that gets the remaining 10,000 disconnection reduction, right?
- A. I mean, in your scenario, yes. I mean, I

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don't know if that's -- that's a 1 percent to

99 percent is a wide gap and so -- but, I mean, your
scenario, yes.
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Q. Other than the number of service disconnections in this list of zip codes here and any other zip code that's not listed on there, you are not aware of anything that distinguishes these customers from each other, right?

MR. MICHAEL: Objection. Could I have that question reasked, please?

11 EXAMINER SEE: You would like --

MR. MICHAEL: Reread.

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EXAMINER SEE: Okay. Karen.

(Record read.)

MR. MICHAEL: Thank you for rereading that. I will re -- reiterate an objection. It misstates Mr. Tinkham's testimony. He clearly points out this is the 20 most at-risk zip codes in AEP's testimony, so I object because it mischaracterizes and misstates Mr. Tinkham's testimony.

MR. SCHULER: I think that was baked into the question, your Honor, is there anything that distinguishes them.

EXAMINER SEE: And the witness -- the objection is overruled. The witness can answer the

question.

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A. I hate to do this. Can you give me the question?

MR. SCHULER: Karen, would you care to read that again?

(Record read.)

- A. It's so broad. I don't know exactly what we are trying to distinguish, I guess. Yeah, I don't know.
- Q. All right. So it's safe to say you are not aware of any differences between the customers located in these zip codes and customers located in any other zip code in AEP's territory, right?
- A. Not that I'm aware of, no. But once again, I mean, that's broad. I'm not sure if there are certain aspects that you are looking at.
- Q. You would agree that the PUCO's rules contain provisions related to disconnection, right?
  - A. Yes.
- Q. You would agree those are contained in Ohio Administrative Code 4901:1-18, right?
  - A. That is correct, yes.
- Q. And those rules contain not only reasons for disconnection but how disconnections should be done, right?

A. That is correct, yes.

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- Q. And obviously one of the reasons for disconnection is if customers do not pay their bill within a certain period of time, right?
  - A. That is correct, yes.
- Q. And those rules are equally applicable to all customers, right?
- A. Yes. To all residential customers, correct.
- Q. Nothing in those rules require a specific reduction in disconnection rates, right?
  - A. No, not that I know of in the rules, not that I have come across.
  - Q. You have not advocated for a rule change to have a specific percentage reduction, right?
- 16 A. I have not, no.
- Q. If the rules require that AEP Ohio is to treat all customers -- customers the same, how is AEP Ohio supposed to determine which 15 percent of the customers will not get disconnected if they are in violation of the disconnection rules?
- MR. MICHAEL: I am going to object, your
  Honor, to the form of the question. Previously
  Mr. Schuler accurately pointed out the rules require
  that similarly-situated customers be treated the

same. Now he's changing what he is saying and saying all customers, so I object to the form of the question.

2.1

MR. SCHULER: I believe the witness can answer, your Honor.

EXAMINER SEE: The objection is overruled. The witness can answer. Mr. Tinkham, you can answer the question.

THE WITNESS: Okay. Thank you.

- A. And it was again? Can you just repeat? Sorry.
- Q. Yeah. How is the Company supposed to determine which customers become part of the 15 percent of reduced disconnections?
- A. Yeah, I don't look at it as selecting individual households or customers when this is being done. This to me is more -- and I talk about it in my testimony, you know, coming up with programs that can help customers keep their service connected. And it becomes more of getting that information out there, contributing more money to -- through shareholder dollars to fuel fund programs and bill assistance programs that can help consumers, especially in these areas where consumers are hurting.

- Q. You said you don't look at it as selecting individual customers or households, but these numbers listed in Table 1 on page 9, each one of those is an individual customer and household, right?
  - A. That is correct.

2.1

- Q. And the numbers that are listed in the disconnection reports contain, at least in AEP Ohio's, on Attachment ART-1 and ART-2 are individual households and customers, right?
  - A. That's how I understand it.
- Q. So the Company -- if the -- strike that. If the Commission adopts your proposal, the Company will be in a position to have to determine which households and individual customers will not be disconnected so that it meets the 15 percent threshold that compounds each year, correct?
- A. I don't see where it's identifying like

  Jane Doe and John Smith. I don't see it as

  identifying it that way. I see it's getting

  shareholder money out there, education, doing what we

  can to keep these consumers connected and to keep -
  you know, even consumers throughout the service

  territory connected. I mean, nothing good happens

  when a customer is disconnected.

Q. Have you calculated how much shareholder dollars would be necessary to ensure that there's 15 percent reduction in disconnection rates?

- A. I did not come up with an exact calculation, but I did come up with what I thought would help reduce these disconnections both in these zip codes and outside of these zip codes.
- Q. Is that the \$2.5 million in shareholder funding that you reference?
- A. That is correct. And what we've seen in other ESPs is AES Ohio is contributing shareholder dollars to bill payment assistance, FirstEnergy has proposed I think up to 16 million in shareholder bill payment assistance programs to help consumers, and I think this is a good chance for AEP to be, you know, a good corporate citizen and leader in the community and keep customers connected.
  - Q. Can I turn you to Attachment ART-2?
- A. Is there something -- there was one in particular that you are looking at?
- Q. ART-2, page 3, I am looking at subbullet
  22 A.
  - A. Okay. I think I'm there.
- Q. Okay. You see there the 155,398 service disconnections with a dollar amount unpaid of

63,554,235.65?

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- A. I do, yes.
- Q. So is it your testimony that \$2.5 million in shareholder funding would reduce these disconnections by 15 percent year over year?
- A. Yeah, I don't know. They could, but I don't know. It wouldn't hurt, let's put it that way.
- Q. In these programs you've discussed the education, the shareholder dollars, does not result in a 15 percent reduction year over year, the Company will be forced to just stop disconnecting certain customers to meet that threshold if it's adopted by the Commission, right?
- A. Well, that's not how I wrote it, at least how I understand it. If you don't meet those percentages, you would contribute \$100,000 towards a bill payment assistance program which the thought is there then that money can go -- obviously more money is needed to help stop disconnections. And so that raises the amount and so -- you know, if you select people, you know, I don't -- I don't know how you would do it. I think that would be up to the Company to decide how that would be done.
- Q. For the company to decide which customers get disconnected and which ones don't?

A. No, that's not what I said. I think it's on you to come up with a plan to educate consumers on programs. I mean, we -- here in Ohio we have I think in the latest NEAC report I saw that less than 17 percent of customers apply for HEAP. I mean, maybe it's doing something like that at AEP. Maybe it -- part of it is that 2-1/2 million but maybe part of it is seeing what's out there to educate consumers on these programs.

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I don't know how many times I read that consumers don't even realize these programs are available. And, yes, I probably understand they call AEP. I'm sure your customer service reps -- or I would like to hope they would educate them, but a lot of consumers just don't know to do that. They don't know to call the PUCO. They don't know there are programs out there.

And to be honest, if I didn't work in this industry, I don't think I would know these programs are out there. So when you see a participation rate like that, there is a lot of opportunity for consumers who qualify to apply, and so it's just not the money, you know. It is part of it, but, you know, there is an opportunity to do other things to try to stop disconnections.

Once again, it's a hardship on families. It's hard to not be able to have light. It's hard to not have potentially be able to cook, heat your home, cool your home. You know, I've read stories where, you know, you have, you know, a kid that goes to school that doesn't know if he is going to come home and know if he has got electric turned on. That's got to be tough. I can't even imagine.

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MR. SCHULER: Your Honor, I would move to strike anything after, "No, that's not what I said.

I think it's on you to come up with a plan to educate customers on programs."

MR. MICHAEL: And, your Honor, I would just respond very quickly that the Company very cutely was trying to imply, well, 2-1/2 million isn't enough to reduce 63 million in unpaid bills. The Company opened the door to Mr. Tinkham's perspective on what's really at issue here to help these at-risk consumers. So, you know, Mr. Schuler draws the sword, he is going to get the shield, and Mr. Tinkham ought to be able to respond accordingly.

MR. SCHULER: Your Honor, it was a very limited question. It was following up on his prior answer when he said he thought it would be up to the Company how that would be done in response to my

question about how the Company should handle if the shareholder dollars do not reduce by 15 percent, and I think that would be up to the Company. And I asked a follow-up question as to what he meant by that.

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MR. MICHAEL: And that's exactly what he said.

MR. SCHULER: He went on to quote a large chunk of his testimony that was not responsive to that question.

10 EXAMINER SEE: I'll allow his response to stand.

MR. SCHULER: I'm sorry. Say that again, your Honor.

EXAMINER SEE: I will let the witness's response to your question stand.

Q. (By Mr. Schuler) You would agree that AEP Ohio does educate customers on plans that are available -- on assistance that is available, right?

A. If you say so. I don't work there so.

But I do -- you know, I do -- in my -- you know,

since I have been working in the -- for the OCC, all

the utilities, you know, do try to promote it. I do

think that maybe there is ways to improve that, maybe

other things to look at in improving because I have

to think that AEP doesn't want to disconnect these

customers either. I mean.

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Q. You would agree that reducing the amount of disconnections of customers that have not paid their bill will necessarily mean that -- well, strike that.

Reducing the amount of disconnections will necessarily mean that AEP Ohio will not be able to disconnect as many customers if they have failed to pay their bills, right?

- A. That's correct, yes.
- Q. You would agree that customers that have not paid their bill and are not subject to disconnection will continue to use electricity, right?
- A. I mean, if that's a person you elect to not disconnect, yes.
- Q. In fact, that is the very purpose of your proposal is to ensure customers -- certain customers can continue to get electricity even if they have not paid their bill, right?
- A. What I'm saying is that we need to do what we can to stop these disconnections. If that's promoting programs, yeah, you might get to a point where a customer doesn't pay their bill, they continue to not pay their bill, they don't get

- assistance, you know, what are you going to do, you know? You are following the rules and laws on disconnections. But, you know, has the Company done what it can do to try to prevent these disconnections? You know, is the 400,000 that's proposed, I mean, what is -- how is that going to help in reducing disconnections?
  - Q. Are you aware whether AEP Ohio has an entire department dedicated to customer experience?
  - A. Once again, I do not. I don't work there, so I don't know.
  - Q. So you don't know what efforts AEP Ohio makes to make sure that customers keep their lights on and keep in good standing on their bills, right?
    - A. I do not, no.

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- Q. You would agree that there are a number of programs that are offered by the state and also AEP Ohio to assist customers in paying their bills.
- A. Yeah. That's what we just talked about.

  I mean, there are a lot of programs out there but,
  you know, some data that I reviewed said it's under
  17 percent of Ohioans that are eligible actually
  utilize. I mean, so what needs to be done to educate
  those consumers? Is it a utility? Is there programs
  that are available to the utility to identify

customers or locations where customers are struggling?

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- Q. You haven't proposed those types of programs in your testimony though. You have proposed specific finite reductions in disconnections for the Commission to modify the Stipulation, right?
- A. That is correct. But one thing I would mention is, you know, we talked about the collaborative, or I talked about the collaborative in my testimony, and I think that would be a good chance for the OCC, the PUCO, the Company, maybe other stakeholders to figure out some plans, what would be some best practices, what are other utilities around the country doing to reduce disconnections.

Once again, I think all parties involved want to keep as many consumers connected as possible, and we should look at what ways we can do that. And I do think a collaborative would be a good way to find some ways to reduce these disconnections by 15 percent or just reduce them in general.

- Q. Do you have any reason to believe that AEP Ohio does not take the measures that you just identified to try and ensure that as many people receive electricity as possible?
  - A. You know, I do not. If that's the case

and you are disconnecting 155,000 customers, then that still concerns me if you are taking every step. I am not saying AEP doesn't try. Once again, but can things be done better?

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Q. Does OCC dedicate any of its budget to making customers aware of the many programs that are available for assistance?

MR. MICHAEL: Objection, beyond the scope of his testimony and not within the knowledge of Mr. Tinkham as expressed in his testimony.

MR. SCHULER: Your Honor, he's testified there should be a collaborative. There should be discussions how we apparently as an industry should be helping customers understand the assistance that is out there. He is a representative speaking on behalf of OCC and specifically involved in OCC's outreach. I think he is certainly qualified and is relevant to his testimony that he has given here on the stand today.

examiner see: The objection is overruled. Mr. Tinkham, you can answer the question.

THE WITNESS: Okay. Thank you.

A. You know, we do have an outreach education department that serves all 88 counties throughout the state. We have three specialists that

currently serve the state; and, you know, part of our education is trying to get out there and notify organizations, the public, community leaders on programs that are available to them, ways to keep your services connected while there is medical payment, a medical certification waiver, the winter reconnect order.

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So we do go out and educated what we can. You know, we don't have a large budget for that; so, you know, three individuals for 88 counties is -- I have done it in the past. It's a challenge but do try to get -- we do try to do as much as we can. And when I look at the collaborative, I look at it as working as a team. You don't -- I am not -- I am thinking about more of it that way.

I think everyone has ideas. The PUCO might have ideas that you didn't think of, or maybe the OCC has ideas, maybe AEP has ideas we didn't think of. And so that's where -- or any other stakeholder. And that's where a collaborative could be helpful. I see no downside to a collaborative.

- Q. But you haven't only proposed a collaborative as part of your recommendation here today, right?
  - A. Are you saying that's the only thing I

proposed?

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- Q. I am asking is that the only think you have proposed?
- A. Well, I also propose the shareholder dollars funding to help with disconnections, you know, reducing disconnections. I did also offer the collaborative process as a way to, like you said, you mentioned should AEP make those decisions on, you know, maybe the collaborative can help AEP make those type of decisions, or maybe we can come up with some ideas that -- where we can arrive at less disconnections.
- Q. You also have proposed a specific percentage of reduction in disconnections that AEP Ohio would have to live by, correct?
- A. That's correct, yes. And we discussed that, the 15 percent.
- Q. You mentioned that AEP Ohio has three specialists to work the entire 88 counties in the State of Ohio and that there is limited budget to do those things, correct?
- A. I mean, we have a budget we have to work under, and outreach is not our only department. I mean, you worked there. You kind of understand the structure.

Q. I do. You would agree that AEP Ohio has budgets it has to work under, correct?

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- A. I would assume every company probably does, at least every successful company, I would think.
- Q. And if it doesn't, it has to answer to its shareholders and its customers, correct?
- A. I would -- I would say yes. I don't work in the corporate world but that's how I understand it.
- Q. You would agree that OCC could dedicate more of its budget towards outreach, correct?
  - A. I don't know. I'm not -- you know, I don't do operations or our budgets so that's something I can't answer.
  - Q. Okay. We were talking a little bit ago about disconnections -- reducing disconnections will result in more customers having their electricity on and continuing to use electricity that haven't paid their bill. Do you recall that conversation?
    - A. I do, yes.
      - Q. Are you familiar with the term bad debt?
- A. I am familiar with it, yes.
- Q. You would agree that bad debt refers to debts in this instance typically in the form of

unpaid customer bills that are not recoverable from those respective customers, right?

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- A. That's how I understand it, yes.
- Q. You would -- you are aware that AEP Ohio has the authority to charge those bad debts and collect them from other customers through a Bad Debt Rider, right?
- A. Yes, that's -- yes, I am familiar with that, yes.
- Q. You would agree that as customers have not paid their bills continue to use electricity will incur more and more bad debt for the company, correct?
- A. In your scenario, yes, that's where I -you know, when I look at the shareholder dollars that
  can help offset some of that bad debt and possibly
  keep customers connected or prevent a disconnection.
- Q. You would agree there are numerous tools to try and reduce customer disconnections and, therefore, bad debt, right?
- A. I don't know. I mean, that's not something that I'm an expert at. I don't know.
- Q. You would agree that while unfortunate disconnection is one of AEP Ohio's few means to ensure that bad debt does not rise significantly,

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- A. If that's what you say, yes.
- Q. Well, I am asking what your testimony is here today.
- 5 A. Repeat the question, please.

6 MR. SCHULER: Sorry, Karen. Can I have that last one reread?

(Record read.)

- A. I mean, that -- if you are telling me that, then, yes, if that's AEP's means of collecting money from customers who are past due and have bad debt.
- Q. You have not analyzed how much the reduction in disconnections that you've proposed in here will increase the bad debt.
- 16 A. I have not, no.

MS. WHITFIELD: Your Honor, Mr. Schuler,
I apologize. Sorry to interrupt. Could we by any
chance take a personal health break?

MR. SCHULER: I would agree with that, your Honor.

MS. WHITFIELD: I apologize.

23 EXAMINER SEE: Let's take a -- let's go
24 off the record for 10 minutes.

(Recess taken.)

EXAMINER SEE: Let's go back on the record.

Mr. Schuler.

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MR. SCHULER: Thank you, your Honor.

Q. (By Mr. Schuler) Mr. Tinkham, let me take you to page 10, line 2 of your testimony.

7 EXAMINER SEE: Can you turn your mic on, 8 Mr. Schuler?

MR. SCHULER: My apologies.

- A. What line?
- Q. Page 10, line 2.
- A. Oh, yes. I'm there.
- Q. You state "The disconnection of essential electric service jeopardizes the health and safety of consumers, especially during the Summer and Winter months." Did I read that correctly?
  - A. Yeah, that's correct.
- Q. And we talked a little bit about this earlier, but you would agree there is a number of programs to assist customers retain their electric service, right?
- A. There is. You have the HEAP program during the summer and the -- I'm sorry, the HEAP program during the winter and the winter crisis program and for electric customers the summer crisis

program as long as you meet the eligible requirements.

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- Q. And those eligibility requirements are usually tied to a percentage of the federal poverty level; is that right?
- A. Yeah. It's set by Health and Human Services. I don't know all the math and how that goes in but.
- Q. Sure. You would agree that eligible customers could also avail themselves of the Percentage of Income Payment Plan, correct?
- A. That is an option if -- if they are eligible.
  - Q. And the eligibility for that was

    150 percent of the poverty level, but I believe per

    Governor order of the last year is now 175 percent of
    the federal poverty level, right?
    - A. Yeah. That occurred August of 2022.
- Q. And the PIPP program for customers that qualify for it only pay a percentage of their income for purposes of their electric bill, and the rest is forgiven and charged through the USF, correct?
- A. I wouldn't say all of it is forgiven. I
  mean, if they are paying on time and full, it's
  forgiven but, you know, there are circumstances that

debt follows them around.

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- Q. Okay.
- A. And depending on the circumstance but, yeah, there is -- if you pay on time and full, you do get that 124th credit or something like that, you do get that.
- Q. You would agree there are two benefits to the PIPP program. The first is if there are PIPP arrearages that a customer has when they go onto PIPP, they will be forgiven in 124th as long as the customer makes timely payments as you mentioned, correct?
- A. Yeah. They make their PIPP payment on time and in full.
- Q. And when you are referring to pay in full, pay timely in full, it's referring to just their percentage of income that is set by the Ohio Department of Development, correct?
- A. Correct. So if a customer's percentage of income works out, they pay \$10 a month, in full is the \$10, not the 150 -- you know, example, \$150 what they actually would have been charged if they were on the PIPP program for what they've used.
  - Q. And for that particular month, right?
  - A. Correct, yes.

- Q. And that's the second benefit of PIPP is it's not just the 124th of the arrearages. It is also the usage for each specific month is also forgiven as long as they pay their PIPP amount in a timely fashion, right?
- A. Yes.

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- Q. You are aware that AEP Ohio also runs a Neighbor-to-Neighbor Program, right?
  - A. Yes.
- Q. And you would agree that the terms of that program provide bill assistance to customers that are at the 200 percent of poverty level and below, correct?
- A. I can't remember all the qualifications,
  but if you say it's 200 percent, I will agree with
  you. I know it's around there.
- Q. So you have no reason to dispute that, right?
- A. No, but I can't 100 percent confirm it either.
- Q. But you would agree that it is designed to help lower income customers under some certain income threshold, right?
- A. That's how I understand the program, yes, which, you know, is a benefit to those who need that

assistance.

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- Q. And the Neighbor-to-Neighbor Program effectively provides dollars for eligible customers to pay their bills, right?
- A. It does, once again, if they meet the qualifications. I know there's numerous things you have to -- in order to qualify so, but yes.
- Q. And to be clear, bills are the AEP Ohio electric service bills, right?
  - A. Yes.
- Q. You would agree that the Neighbor-to-Neighbor Program assists in reducing the amount of disconnections that would otherwise occur, right?
- A. I mean, that's -- from what I understand from the program, that's what it's designed to do.
- Q. You would agree that the disconnection rules that are contained under Ohio Administrative Code 4901:1-18 allows certain exceptions for disconnections, right?
- A. Yes. As -- I don't know if you're alluding to a specific one but, yes.
- Q. For example, customers could file for a med -- medical certification that would, therefore, push off disconnect for a certain period of time,

correct?

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- A. That's correct, yes. There are those types of provisions, payment plans.
- Q. And the disconnection rules also have certain provisions relating to customer pay arrangements that the Company is required to offer to certain customers, right?
- A. Yes. As I mentioned, yes, there are payment arrangements. The utilities can offer whatever payment arrangement they want to offer but there are three payment arrangements that are required to be offered to consumers if the Company and the customer cannot come to an agreement on a payment plan.
- Q. You are aware that AEP Ohio sometimes offers more than the three specific time periods of pay arrangements in the rules?
- A. Yeah. I am not aware of that. I am not saying you don't. I mean, obviously you said you did, but I am not aware of that.
  - Q. You have no reason to dispute that?
- A. I have nothing to dispute that, no, to say it's not occurring.
- Q. Okay. Let me turn you to your attachments in your testimony. Well, strike that.

You are still on page 10 of your testimony, right?

A. I am, yes.

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- Q. All right. Starting on line 8 of page 10, you make the statement "Even if a consumer is able to pay the electric bill, they could experience other health and safety needs due to a lack of funds." Did I read that correctly?
  - A. That's how it's written, yes.
- Q. You go on to cite -- quote an article from The Conversation on lines 9 through 23 of that page, right?
  - A. That is correct, yes.
- Q. That is also attached to your testimony as Attachment ART-7, right?
- 16 A. That's correct, yes.
- Q. You then at the top of page 11 on lines 1
  through 10 go on to quote the National Energy
  Assistance Directors' Association's report, correct?
  - A. That is -- that is correct, yes.
  - Q. That is attached to your testimony as Attachment ART-8, right?
  - A. That is correct, yes.
- Q. Let's turn to ART-7. Let me know when you are there.

- A. Is there a specific page you are referring to or just from the beginning?
- Q. Just from the beginning, the whole one now. I think it looks like it's six pages, right?
  - A. Yes, that's correct.
  - Q. You did not author this article, correct?
- A. I did not author the article, no. I used it as, you know, in my job I look at many different articles on -- studies and reports, you know, on disconnections and, you know, bill payment assistance programs, how at-risk customers are impacted so this is, you know, one of many different resources that, you know, I have reviewed, but I did not author, no.
- Q. You were not involved in any away in preparing this article, right?
- 16 A. No.

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- Q. You were not in any way involved in the research that presumably went into this article, correct?
- 20 A. No.
- Q. There are a number of statistics that are -- you would agree -- strike that.
- You would agree there are a number of
  statistics that are contained in this article that is
  Attachment ART-7, right?

- A. Yeah. They -- you know, the article does provide statistics, correct.
- Q. You are not aware of the timing of the information that is the basis upon which any of these statistics are formed, right?
- A. No.

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- Q. So it's possible this information could be from 10, 20 years ago, right?
- A. It's possible. I highly doubt it, but it's possible.
- Q. You have not done anything to verify any of the statistical information that's contained in ART-7, right?
- 14 A. No.
- Q. Now let's turn to Attachment ART-7 -- or excuse me, ART-8.
- 17 A. 8.
- Q. You were not involved in preparing this
  final report by the National Energy Assistance
  Directors' Association, right?
- A. I was not, no.
- Q. And no one from OCC was involved in the preparation of this report, right?
- A. I don't know. I was not. I can't speak
  for other staff.

- Q. You were not in any way involved in preparing this report, right?
  - A. No.

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- Q. You were not involved in researching this report, right?
  - A. That is correct, yes.
- Q. You are not a member of the National Energy Assistance Directors' Association, are you?
  - A. Personally, no, I am not. I am not.
- Q. Do you know if there even is a membership for NEADA?
- 12 A. I don't know.
  - Q. You have not done anything to verify the statistical information that is contained in this report that is attached to your testimony as Attachment ART-8, right?
  - A. No. It is just to me another resource to utilize to see some of the struggles and issues that are occurring in terms of disconnections.
  - Q. You would agree that this report was finalized in November of 2011, right?
    - A. Yes, that is correct.
- Q. And presumably the information that is contained in here would predate September -- November of 2011, right?

A. That is correct, yeah. I would assume, yes, since it came out November 2011 or the final report was 2011.

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- Q. Do you know if there -- if NEADA has done a more recent report?
- A. Maybe not exactly like this one. I did stumble across one not long ago. It talked about similar issues, maybe not the exact same report. You know, when I look at the numbers, what concerns me the most is, you know, I look at, you know, we were talking about disconnections for AEP in '13 and '14 being around 88,000, I think it was, and that now -- I am guessing with disconnections increasing to around the 160 -- 160,000, 155,000, the last few years is -- I am guessing the numbers that, you know, I would -- to think the National Energy Assistance Directors' figures would be worse now than it would have been back in 2011.

MR. SCHULER: Your Honor, I would move to strike anything beginning with "You know, when I look at the numbers, what concerns me most is." It was a very finite question of whether he was aware of whether NEADA had done a subsequent report. I was not asking about anything that's contained in the report. He also further went on to speculate about

comparisons between the reports we don't even know existed.

EXAMINER SEE: Any response?

MR. MICHAEL: No response, your Honor.

EXAMINER SEE: The motion is granted.

MR. SCHULER: Thank you, your Honor.

- Q. (By Mr. Schuler) Shifting back to page 10 of your testimony, on page 10, excuse me, line 11, you quote part of ART-7 where it says "We have found that over half of low income households engage in some coping strategies." Do you see that?
  - A. I do, yes.

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- Q. Is this referring to low income households in AEP Ohio's service territory or the state or the nation or the world?
- A. I don't know for sure. I am pretty sure it's national, but I don't -- I don't know because it definitely -- the article states "as America faces a power disconnection crisis."
- Q. You would agree this article is not focused on just AEP Ohio's service territory, right?
  - A. Yeah, that's correct.
- Q. And you have no idea if the same statistics are applicable to AEP Ohio's service territory, right?

- A. That is true. I mean, it could be higher. It could be lower. I'm not sure.
- Q. Let me turn you over to page 11, line 2.

  It says "Many of the LIHEAP recipients faced significant medical and health problems in the past five years." Did I read that correctly?
  - A. That's how I read it, yes.
- Q. LIHEAP is a federally-funded program, right?
- 10 A. Yes.

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- Q. The statistics that are here on page -lines 5 through 10 on page 11, are those statistics
  for customers that are in AEP Ohio's service
  territory or the state or the nation or the world?
  - A. I'm not sure.
- Q. You would agree it's not just AEP Ohio's service territory though, right?
- A. No, but I'm guessing they would be one of many utilities that are a part of that.
  - Q. But you don't know if these statistics would be the same if we just look at AEP Ohio's service territory, right?
    - A. Yes.
    - Q. Yes, you do not know?
- 25 A. I'm sorry. Say that question again. I

misinterpreted.

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- Q. You do not know if these same statistics would be applicable if we just looked at AEP Ohio's service territory, right?
- A. For these same stats would be applicable to AEP.
  - O. Correct.
  - A. I don't know.
  - Q. Let me turn you to page -- let me turn you to page 14 of your testimony, the top of it starting line 1.
- 12 A. Okay.
- Q. And we talked about this a little but
  this is where you make recommendations about
  shareholder funding of the Neighbor-to-Neighbor
  Program, right?
  - A. That's correct, yes.
- Q. And just to be clear, what you are proposing here is that AEP Ohio shareholders contribute 1.5 million annually to the Neighbor-to-Neighbor Program, correct?
- A. To the current Neighbor-to-Neighbor

  Program, you currently offer to customers.
- Q. Okay. And you go on to say that there should be an additional \$1 million annual bill

payment assistance program, right?

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- A. That's correct.
- Q. That should also be funded by AEP Ohio's shareholders, right?
  - A. That is correct.
- Q. So you're recommending a total of \$2.5 million a year in shareholder funding towards the Neighbor-to-Neighbor Program and a bill assistance program, correct?
  - A. That is accurate.
- Q. What bill -- what bill payment assistance program are you referring to with the separate million dollars aside from the Neighbor-to-Neighbor Program?
  - A. The 1 million program would be a program that would be established to help customers, you know, in those at-risk zip codes that we talked about on Table 1 and to help reduce those disconnections for those customers.
  - Q. So it would be a yet to be determined bill payment assistance program?
    - A. Yes.
- Q. Who would determine that bill payment assistance program?
- 25 A. The way I look at it I think it would be

through at collaborative process. I think the collaborative can come up with a good way to -- how this program -- you know, how you qualify, how it's administered.

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- Q. You haven't done any sort of analysis to determine the financial impact to AEP Ohio if it were to contribute \$2.5 million a year in shareholder funding to bill payment assistance, right?
- A. I did not do an analysis. You know, I would like to think as a Fortune 500 company this is something that, you know, would be a good service to your -- to your consumers.
- Q. Is it your position that AEP Ohio is a Fortune 500 company?
- 15 A. That's what I understand. I might be wrong.
  - Q. Do you draw distinction between AEP Corporation, the publicly-traded company, and AEP Ohio?
- 20 A. I look at AEP as a whole.
  - Q. You would agree that the Electric

    Security Plan at issue in this case is for AEP Ohio,
    not AEP Corporation, correct?
    - A. Yeah, I understand that.
  - Q. Nothing in the Stipulation prevents AEP

- Ohio from contributing shareholder dollars to the Neighbor-to-Neighbor Program, correct?
- A. Could you just repeat that? I want to -- I think I understood.
- Q. Sure. Nothing in the Stipulation prevents AEP Ohio from contributing shareholder dollars to the Neighbor-to-Neighbor fund, right?
  - A. Not that I saw in the settlement, no.
- Q. In fact, you are aware that AEP Ohio actually matches customer and employee contributions to the Neighbor-to-Neighbor fund, correct?
- A. I did see something about -- I don't know if I saw employee contribution, but I did see that if one of your customers wants to donate money, that it is matched.
- Q. And that's matched with shareholder dollars, right?
  - A. I would assume.
- 19 Q. You have no reason to contest that, 20 right?
- A. I don't know where else the money would come from, but I don't know.
- Q. Let me turn you to page 14 of your testimony, specifically starting on line 19.
- 25 A. Okay.

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- Q. You have a discussion here about the PIPP generation auction, correct?
  - A. That is correct, yes.

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- Q. And your ultimate proposal here is found on page 16, line 4, that "the PUCO -- PUCO should require the PIPP generation rate to be at or below the SSO rate," correct?
  - A. That's correct, yes.
  - Q. You are aware that -- strike that.

There is a separate auction process to procure generation for PIPP customers, correct?

A. There is. You know, unfortunately it has not worked out for PIPP customers lately.

MR. SCHULER: Your Honor, I would move to strike everything after "There is."

EXAMINER SEE: Granted.

MR. SCHULER: Sorry, did you say granted?

EXAMINER SEE: Yes.

MR. SCHULER: Thank you.

- Q. (By Mr. Schuler) You are aware -- when I say separate, that is separate from the standard service auction process, right?
- A. That's how I understand it. There's two separate auctions.
- Q. You would agree that there -- the

standard service auction is set forth under the -- under 4928.141 and 4928.143, the ESP statutes -- strike that.

You would agree there is a set of statutes that relate to the Standard Service Offer, correct?

- A. I know they are out there. I mean, I would want to see them before I commented on much of them, but I know there are laws out there that govern it.
- Q. You are aware that there are a set of laws out there that govern the separate PIPP auction process, correct?
  - A. Yes.

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- Q. You are aware that pursuant to those laws, the Commission developed the current process for acquiring the PIPP generation through a competitive auction, correct?
- A. That's how I understand it. Like I say, once again, it's caused some high rates unfortunately.
- MR. SCHULER: Your Honor, I would move to strike "Like I say," anything starting with "Like I say."
- 25 EXAMINER SEE: After "Like I say," it's

stricken.

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MR. SCHULER: Thank you, your Honor.

- Q. (By Mr. Schuler) You are aware that the auction process was developed in PUCO Case 16-247-EL-UNC, correct?
- A. I don't know all the ins and outs of that case but that's what I understand.
- Q. You would agree that OCC was a party to that case, right?
- 10 A. I don't know. I wasn't involved with that.
  - Q. So you don't know what OCC's position would have been in that case?
    - A. No. I was not involved with that case.
    - Q. You don't know if OCC contested the structure that the Commission developed in that case to acquire the PIPP generation?
    - MR. MICHAEL: Objection, asked and answered and at this point in time he is being argumentative and badgering the witness. The witness clearly said he wasn't involved in the case.
  - MR. SCHULER: Your Honor, I am just trying to understand what the witness has testified about this matter. I am trying to understand what the witness does know and does not know related to

the PIPP generation.

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- A. I wasn't involved in those cases. I certainly understand how the process works and how it's determined.
- Q. Do you know if -- you would agree that that process was set forth via an Opinion and Order by the Commission, correct?
- A. Correct.
  - Q. Are you aware whether OCC filed an application for rehearing related to that Opinion and Order?
  - A. Once again, I was not involved with the case, so I don't know.
  - Q. You are not alleging that AEP failed to follow the process that's set forth in the 16-247 case, correct?
  - A. I wouldn't say you failed. What concerns me is I would think AEP would be on our side that PIPP customers shouldn't be paying anything over the SSO price. To me that would be like a customer going into the grocery store purchasing orange juice and they are on the SNAP program paying \$6 where a

- non-SNAP customer paying \$3. It's nonsensical to me.

  It doesn't make sense. And I would think AEP would

  be on the side of that because you are the

  distribution utility, not the utility making money
- from generation.

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- MR. SCHULER: Your Honor, I would move to strike anything after "I wouldn't say you failed."

  It was a very finite and targeted question. The rest of the response is nonresponsive and speculative about AEP Ohio.
- MR. MICHAEL: And on that one, your
  Honor, I would suggest that AEP opened the door to
  that response which was "I wouldn't say you failed
  but," and I am not going to put words in
  Mr. Tinkham's mouth but essentially fell short in his
  expert opinion are their obligations as it relates to
  SSO and PIPP, so I think it is explanatory in
  response to the question "did we fail."
- MR. SCHULER: Your Honor, to clarify the question wasn't generally about SSO and PIPP. It was about the specific Finding and Order issued in 16-247.
- MR. MICHAEL: Which is related to the SSO and PIPP.
- 25 EXAMINER SEE: Mr. Tinkham's answer will

1 stand. Move on, Mr. Schuler.

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2 MR. SCHULER: All right. Thank you, your 3 Honor.

- Q. (By Mr. Schuler) Mr. Tinkham, you on page 15 explained the differences between the -- what you calculate to the PIPP generation rates and the SSO generation rates, right?
- A. Are you speaking on -- did you say line 7 and 8?
  - Q. I was referencing page 15, but yes.
  - A. Okay. Yes. Yeah, I'm sorry.
- Q. And that is for the delivery year of June 1, 2022, through May 31, 2023, correct?
- 14 A. Yes, that's correct, yes.

MR. SCHULER: Your Honor, may I approach?

16 EXAMINER SEE: Yes.

MR. SCHULER: At this time I would like to have marked as AEP Ohio Exhibit 4. This is a copy of Ohio Power Company's 2nd Revised Sheet No. 450-1.

EXAMINER SEE: The exhibit is so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Schuler) Mr. Tinkham, you are aware that AEP Ohio charges its tariffed rates, correct?
- 25 A. Yeah, yes.

- Q. And part of those tariff rates include the generation price for SSO service, correct?
  - A. That is correct, yes.

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- Q. And part of it is also the generation rates for PIPP generation service, correct?
  - A. That is correct, yes.
- Q. And those rates for SSO and PIPP generation service are contained in the Generation Energy Rider set forth on the 2nd Revised Sheet No. 450-1 which has been marked as AEP Ohio 4, correct?
  - A. Correct, yes, which is what you provided.
- Q. You are familiar with this document, correct?
- 15 A. I have seen it, yes.
  - Q. And you would recognize this as the generation rates that are effective on June 1, 2023, as it says at the beginning of the document, correct?
    - A. That's correct.
  - Q. And on the first set of blocks there, you would agree that the residential rates reflect 10.589 cents per kilowatt-hour for Standard Service Offer customers, correct?
- A. That is correct.
- 25 O. And the next block below that reflects

the PIPP residential generation rates at 7.216 cents per kilowatt-hour, correct?

> Α. That is correct, yes.

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- You would agree that AEP Ohio has no Ο. control over the competitive market that provides generation to the SSO auction, correct?
  - That is -- I mean, yes, correct.
- Ο. And you would agree that AEP Ohio makes no money off of the generation provided to customers and charged to customers, correct?
- That is correct and that's -- that's the part where it's hard for me to understand why AEP wouldn't be on our side on this issue.
- MR. SCHULER: Your Honor, I would move to strike after "That is correct." I first -- there is no notion that AEP Ohio disagrees. We don't know what his side is. It's not responsive to the question.
- MR. MICHAEL: Your Honor, I would respond by saying if he doesn't know what our side is, I would suggest reading Mr. Tinkham's testimony and paying attention what his testimony has been here for the last couple hours.
- But in any event the question was the line of questioning AEP is going down is the 25

distinction between the PIPP price and the SSO price, and Mr. Tinkham is offering his opinion that consistent with the line of questioning that AEP should not take a position one way or the other on that because they do have no control over it, and they don't make any money on it, so I think the answer is responsive and should stand.

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MR. SCHULER: Your Honor, I just reiterate Mr. Tinkham is testifying about positions of AEP Ohio, and he is not qualified to make those. That's the specific portion of the testimony I am seeking to strike.

MR. MICHAEL: That's the question that was asked though, does AEP make any money on the SSO.

EXAMINER SEE: And the motion to strike everything after "That is correct" is granted.

MR. SCHULER: Thank you, your Honor.

- Q. (By Mr. Schuler) So we talked about the SSO generation. You would agree that AEP Ohio similarly has no control over the third parties that provide the PIPP generation, correct?
  - A. That is correct from what I understand.
- Q. You would also agree that AEP Ohio makes no money off of the generation sold under the PIPP generation either, correct?

A. No.

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- Q. You disagree or do you mean -- you said no. Do you disagree with that notion?
  - A. That you don't make money off of it?
  - Q. Correct. Or lose money?
  - A. Yeah. As far as I understand from SSO and PIPP generation, you don't make or lose money off that.
  - Q. It's a direct passthrough of the generation costs to those providers, correct?
- 11 A. That's how I understand it, yes, if 12 that's the question you are asking.
  - Q. Yes, thank you.
  - A. Okay.
    - Q. Do you recall a conversation we had earlier about the Company's Bad Debt Rider?
    - A. I do, yes.
  - Q. You would agree that all of AEP Ohio customers pay the Bad Debt Rider, correct?
    - A. That's correct, yes.
- Q. In fact, the Bad Debt Rider would
  actually even be charged to customers that are not
  disconnected yet failing to pay their bills, right?
- 24 A. Yes.
- 25 O. And that would further contribute to the

amount of bad debt, correct?

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- A. It would, yes.
- Q. You would agree that AEP Ohio has an obligation to all of its residential and non -- nonresidential customers, correct?
  - A. Most definitely.

MR. SCHULER: Your Honor, if I could just have a brief moment, I may be concluded with my cross. I just want to check with my co-counsel.

EXAMINER SEE: Sure.

MR. SCHULER: Your Honor, I have no
further questions. Thank you for your time this
morning and into this afternoon, Mr. Tinkham.

THE WITNESS: Thank you, Mr. Schuler.

EXAMINER SEE: Mr. Michael, any redirect?

MR. MICHAEL: No, your Honor. I would

17 reiterate our motion for OCC Exhibit 1.

18 EXAMINER SEE: Are there any objections
19 to the admission of OCC Exhibit 1?

MR. SCHULER: One second, your Honor.

21 Could I have a brief moment to consult with my

22 | co-counsel?

23 EXAMINER SEE: Sure.

MR. SCHULER: No objection from AEP Ohio,

25 your Honor.

EXAMINER SEE: I am not hearing any 1 2 objections from any other party, OCC Exhibit 1 is admitted into the record. 3 (EXHIBIT ADMITTED INTO EVIDENCE.) 4 5 MR. SCHULER: Your Honor, AEP Ohio would move for the admission of AEP Ohio Exhibit 4. 6 7 EXAMINER SEE: Are there any objections to the admission of AEP Ohio Exhibit 4? 8 9 AEP Ohio Exhibit 4 is admitted into the 10 record. 11 (EXHIBIT ADMITTED INTO EVIDENCE.) 12 EXAMINER SEE: Thank you very much, 13 Mr. Tinkham. 14 THE WITNESS: Thank you. 15 MR. MICHAEL: Your Honor, we would 16 obviously defer to the Bench on this, but we are 17 ready to go forward with OCC Witness Wilson, if the Bench is so inclined at this time. 18 19 MR. NOURSE: It might also be a good time 20 for a lunch break. 2.1 EXAMINER SEE: It's almost 12:30. Let's 22 take 45 minutes. Resume at 1 o'clock. We will start 23 with Mr. Wilson. 24 We are off the record. 25 (Thereupon, at 12:17 p.m., a lunch recess

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     was taken.)
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Wednesday Afternoon Session,
October 11, 2023.

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EXAMINER ADDISON: Let's go ahead and go back on the record.

Thank you all. Before we begin with our next witness, Mr. Betterton.

MR. BETTERTON: Good afternoon, your Honors. My apologies for the confusion in the docket that IGS's motion has caused, but at this time IGS would look to withdrawal its motion to strike filed in this proceeding. The reason being that when the September 26 entry by your Honors was issued, it did ask for all motions to strike to be filed in the docket.

At that time no witness list had been finalized, and it was still unclear to IGS which parties would be presenting testimony and which, if any, of those parties would seek to incorporate their direct testimony.

At this point it does not appear those issues remain given the discussion with Calpine and assertion by other parties in the memo contra. So assuming that IGS preserves IGS's right to make motions to strike as is normal practice when a

witness takes the stand, IGS is willing to withdrawal its motion to strike.

EXAMINER ADDISON: Thank you. And consistent with the discussion earlier, of course, parties will have the opportunity to present motions to strike when a particular witness takes the stand. Thank you.

With that we will consider your motion withdrawn.

MR. BETTERTON: Thank you, your Honors.

11 EXAMINER ADDISON: Thank you.

Mr. Michael, are you ready to proceed?

MR. MICHAEL: Yes, your Honor. OCC would

14 | like to call James F. Wilson.

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15 EXAMINER ADDISON: Welcome, Mr. Wilson.

16 If you could raise your right hand.

17 (Witness sworn.)

EXAMINER ADDISON: Thank you. Please be seated and, if you would, just turn on your microphone.

MR. MICHAEL: May I approach, your Honor?

EXAMINER ADDISON: You may.

MR. MICHAEL: Your Honor, I would like to have marked as OCC Exhibit 2, Testimony Recommending Modification of the Stipulation of James F. Wilson

292 dated September 20, 2023. 1 2 EXAMINER ADDISON: It will be so marked. 3 (EXHIBIT MARKED FOR IDENTIFICATION.) 4 5 JAMES F. WILSON 6 being first duly sworn, as prescribed by law, was examined and testified as follows: 7 DIRECT EXAMINATION 8 9 By Mr. Michael: 10 Would you please state your name for the Q. 11 record? 12 James F. Wilson. Α. 13 Q. And, Mr. Wilson, where are you employed? 14 Α. I'm an independent consultant doing 15 business as Wilson Energy Economics. And, Mr. Wilson, do you have before you 16 Ο. 17 what was previously marked as OCC Exhibit 2? 18 Α. I do. 19 And can you identify that document? Ο. 20 Α. This is my supplemental testimony in 2.1 regard to the Joint Stipulation and Recommendation 22 filed September 20, this year.

Q.

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prepared by you or at your direction?

And, Mr. Wilson, was that testimony

- Q. And do you have any modifications to that testimony?
  - A. No.
  - Q. And if I were to ask you the questions reflected in that testimony, would your answers be the same today?
    - A. Yes, they would.

MR. MICHAEL: Your Honor, I would move for the admission of OCC Exhibit 2, subject to cross-examination.

11 EXAMINER ADDISON: Thank you,

12 Mr. Michael.

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And with Mr. Betterton's withdrawal of IGS's motion to strike, I don't believe we have any pending motions to strike for Mr. Wilson that were prefiled; is that correct?

Hearing crickets, I believe I am correct with that, so we will move right into cross. One Energy?

MR. DUNN: No cross, your Honor.

21 EXAMINER ADDISON: Constellation?

MR. SETTINERI: No cross, your Honor.

23 Thank you.

24 EXAMINER ADDISON: I believe that would

25 be the same for OCTA?

294 1 MR. SETTINERI: I don't represent --2 well, Gretchen represents them, so I assume no. EXAMINER ADDISON: Thank you for that. 3 Sorry about that, Mr. Settineri. 4 5 OEG? 6 MS. COHN: No, your Honor. 7 EXAMINER ADDISON: OMAEG? 8 MS. EASLEY: No, your Honor. 9 EXAMINER ADDISON: OPAE? 10 MR. BOBB: No, I don't, your Honor. 11 EXAMINER ADDISON: Walmart? 12 MS. GRUNDMANN: No, your Honor. 13 EXAMINER ADDISON: IGS? 14 MR. BETTERTON: Briefly, your Honors. 15 EXAMINER ADDISON: Of course. 16 17 CROSS-EXAMINATION 18 By Mr. Betterton: 19 Good afternoon, Mr. Wilson. 0. 20 Α. Good afternoon. 21 Well, fortunately you had to get moved to Q. right after the lunch break instead of when we opened 22 23 up this morning. 24 Just a few questions. The settlement in 25 this case does not propose any of the SSO

- modifications outlined in your testimony, correct?
- A. Outlined in my direct testimony from earlier?
- Q. In your testimony that I believe we just marked OCC Exhibit 2.
  - A. Oh, okay. It does not, yes.
- Q. Thank you. But the Commission has opened separate dockets in which to discuss other SSO-related issues such as the capacity -- capacity and process, correct?
  - A. Yes.

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- Q. In your testimony you state, this is on page 3, lines 18 through 20, that the rules limiting the quantities SSO suppliers are obligated -- that SSO suppliers are obligated to serve, but the details could become complicated and controversial, correct?
  - A. Page -- yes, yes.
- Q. And as such, in your testimony or here on the stand today, you do not have any recommendation -- specific recommendations limiting the quantities or amounts that an SSO supplier would be obligated to serve, correct?
- A. That's true. I did not make a specific recommendation.
  - Q. Turning your focus briefly to your

recommendation in this testimony regarding the SSO procurement through class-based auctions. Similar question, your testimony does not offer any specific plan regarding SSO customer class auctions, correct?

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- A. Well, I think I did. I recommended either a separate residential class or perhaps combining a residential and small commercial.
- Q. Did you provide any specific framework on customer class size or which customers would be in which specific bracket?
- A. Well, if it's residential only, there is nothing more you need to define. If you combine small commercial, you would have to determine what the threshold was but there's not a lot that needs to be defined to do that; and, of course, it's been done in many other states.
- Q. But in your testimony you left the door open that it could be done in either fashion, correct, either a residential only or a residential/small commercial combination, correct?
- A. Yes. I left that open because I think it's important to do either one. Either one would be good, and I wouldn't take a firm position on either if, you know, the Commission or other stakeholders felt strongly about which was preferred.

- Q. Thank you. And on page 8, lines 10
  through 12, you state that "SSO suppliers are likely
  to find smaller customers less likely to switch into
  and out of SSO" and as such, there is less risk,
  correct?

  A. Where am I? Page 8?
  - Q. This is page 8, lines 10 through 12.
  - A. That's not what I am seeing on page 8, lines 10 to 12.
- Q. On my page 8, this is "Question: Please summarize your conclusions regarding separate auctions by customer group." I have that on page 8, starting on line 5. Do you see that?
- A. Okay. Well, it's in line 11 in the copy

  I have. Maybe -- maybe I didn't copy the -- print

  the final, final version or something.
- EXAMINER ADDISON: Let's go off the record for a moment.
- 19 (Discussion off the record.)
- EXAMINER ADDISON: Let's go back on the record.
- Mr. Betterton.

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- MR. BETTERTON: Thank you, your Honors.
- Q. (By Mr. Betterton) So just for clarity,

  Mr. Wilson, you are now seeing question 13 of your

testimony beginning on line 5, correct?

A. Yes.

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- Q. Okay. And on that same page, lines 10 through 12, you see the sentence that says "SSO suppliers are likely to find smaller customers less likely to switch into and out of SSO service and, therefore, less risky to serve," correct?
  - A. Yes.
- Q. And within the four corners of your testimony, there are no studies or data to support this assertion, correct?
  - A. That's correct.
- Q. Thank you. And in your testimony you mention other states including Massachusetts, New Jersey, Maryland, Illinois, and Pennsylvania when discussing separate class auctions, correct, as examples?
  - A. Yes, that's in here somewhere.
- Q. Similar question to before, in the four corners of your testimony, you do not include any historical pricing data for any of those states you mentioned, correct?
- A. I did not, no. We've seen it elsewhere, but I didn't include that.
- MR. BETTERTON: Sorry to interrupt you.

1 Thank you.

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And, your Honors, I believe that's all the questions I have for this witness.

EXAMINER ADDISON: Thank you, very much.

ELPC?

MS. McCONNELL: No, your Honor.

EXAMINER ADDISION: Kroger?

MS. WHITFIELD: No questions.

EXAMINER ADDISON: OEC?

MS. NORDSTROM: No, thank you, your

11 Honor.

EXAMINER ADDISON: RESA?

MS. WALKE: Yes, your Honor, briefly.

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15 CROSS-EXAMINATION

16 By Ms. Walke:

- Q. Good afternoon, Mr. Wilson.
- 18 A. Good afternoon.
- 19 Q. Avery Walke on behalf of RESA. At
- 20 | question 9 on lines 1 through 6, page 5 of your
- 21 | testimony, you state your recommendation with regard
- 22 to the Stipulation, correct?
- 23 A. Yes.
- Q. And at question 9 at your answer you only
- 25 make two recommendations with regard to the

settlement, correct?

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- A. Yes. There are two recommendations there.
- Q. The first recommendation is that the PUCO should require the Company to hold separate auctions by customer class, correct?
- A. Yes. I mean, elsewhere in my testimony I made it clear that would be residential only with the others aggregated or residential and commercial. I am just being brief here.
- Q. With regard to the second recommendation, it is that the PUCO should also provide guidance on how the proxy price will be set for the capacity pass-through mechanism, correct?
  - A. Correct.
- Q. Now, at the beginning of your supplemental testimony, you also summarized some of the aspects that you included in your direct testimony, correct?
  - A. I did.
- Q. And for clarity today, you are not offering your original direct testimony that -- correct?
- A. I leave that to the attorneys. I wasn't aware whether that's sort of still on the table or

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- Q. Okay. But currently the testimony you are sponsoring is your supplemental testimony, correct?
- 5 A. Well, I sponsored both pieces of testimony in this proceeding.
  - Q. So, I mean, you are testifying here currently on your supplemental testimony.
    - A. That's for you all to decide.
  - Q. Okay. We will move forward. Now in the summary, you mentioned that you had previously discussed limitations on customer switching, correct?
    - A. Where are we?
  - Q. Still in the summary that you have briefly at the beginning of your supplemental testimony of your previous recommendations. That would be --
- 18 A. Page 5.
- Q. Uh-huh. Would you like me to reread the question, Mr. Wilson?
- 21 A. Question 9 I have in front of me.
- Q. No. I'm talking about in the beginning
  portion of your testimony in the summary
  recommendation section, you discuss that you
  previously -- or you mentioned that you previously

discussed limitations on customer switching, correct?

- A. That's in another part of this document?
- Q. I'll give you --

EXAMINER ADDISON: Maybe you could give a page number and line number. Yes, thank you.

- Q. (By Ms. Walke) So if you are on page 2, lines 22 through 23.
- A. And the entire Q and A summarizes my direct testimony.
  - Q. Right.
- 11 A. Yes.

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- Q. Correct. And in that you mention placing limitations on customer switching, correct?
  - A. That's one of the potential categories of changes I discussed in my direct testimony, yes.
  - Q. And then in your supplemental testimony on page 3, lines 11 through 13, you concede that rules limiting customers switching do not go very far in limiting the quantity risk faced by SSO suppliers, correct?
  - A. Yes.
  - Q. Now, in your original testimony which you reference here, you offered the same conclusion on customer switching in the context of the idea that it might help lower SSO prices, correct?

MR. MICHAEL: I am going to object, your Honor. The direct testimony isn't submitted as an exhibit. We don't intend to submit it as an exhibit. Mr. Wilson is not testifying about his direct testimony. I realize he summarizes it here for context, and questions about the summary are fine, but in terms of particular recommendations that may or may not have been made in the direct testimony, I would object to those questions.

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MS. WALKE: Your Honors, if OCC is objecting to this testimony because it is not being offered, we are happy to remove the references to the testimony that's not being offered specifically placing the limits on the customer's right to shopping.

EXAMINER ADDISON: Well, regardless, I think Mr. Betterton kind of covered this in his cross when Mr. Wilson answered questions posed to him that he was only recommending the two -- only recommending the two proposals contained in the supplemental testimony, so I -- I have to agree with Mr. Michael. I feel like we are kind of running around and this isn't really relevant questioning at this point so let's move on.

further questions. 1

2 EXAMINER ADDISON: Thank you.

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4 MR. PROANO: Yes.

EXAMINER ADDISON: Please proceed.

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## CROSS-EXAMINATION

By Mr. Proano:

- Mr. Wilson, my name is David Proano from Ο. Baker & Hostetler. I represent Ohio Energy Leadership Council. Go back to page 3 of your testimony. You recommended separate SSO auctions for residential customers, and you said also perhaps 14 including small commercial customers. Do you see that?
- 16 Α. Yes.
- 17 Q. If your recommendation was adopted, that 18 would mean that large commercial and industrial customers would have separate auctions, correct? 19
  - Α. That's correct.
  - In your testimony, do you analyze what Q. the impact would be to large commercial and industrial customers if your separate auction proposal were adopted?
- 25 Α. I don't analyze it. I can discuss that

right now, but I don't provide analysis in this piece of testimony, no.

- Q. If you look at page 7 and through 8 of your September 20 testimony, you list a number of states that you testify have adopted some kind of separate class auction system. Do you see that list?
  - A. Yes.

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- Q. Now, if you'll look at Massachusetts and Delaware, Massachusetts, you say that state includes "variable price approach from medium and large commercial and industrial customers." Do you see that?
  - A. Yes.
  - Q. What are you referring to there?
- A. There's an auction for residential and small commercial which is more of a fixed price-type thing and I think they are just providing variable pricing for medium and large commercial. If they wish a fixed price, they would go to competitive suppliers for it.
- Q. Is that variable price a market price essentially as you understand it in Massachusetts?
  - A. That's my understanding, yes.
- Q. And if you look at Delaware, second from bottom bullet point, you reference "an hourly price

- to service for the largest customers." Do you see that?
  - A. Yes.

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- Q. What are you referring to there for Delaware?
- A. Well, I think it's a similar situation. They're not providing an SSO-type fixed price product for the larger customers. They would go to competitive suppliers if they were looking for fixed prices.
- Q. So if they were on this hourly price service in Delaware, is it your understanding it would be a market-based pricing mechanism?
  - A. Yes.
    - Q. A variable price, correct?
- 16 A. Yes.
  - Q. Now, isn't it true that it is possible that that same outcome could happen in Ohio as it has happened in Massachusetts and Delaware if your proposal was adopted by the Commission?
  - A. Under a contingency plan, yes, that could happen. I mean, what we've seen is that in recent months the industrial SSO load has gone to almost nil and so if you had a future auction with industrial or maybe industrial together with large commercial, and

the volumes of industrial customers interested in SSO was almost nil, as it is today, as it was in August of 2023, then the auction would very likely not clear anything and the contingency plan would kick in and those customers would be looking at the kind of being served on an hourly basis. And, of course, they would have the option to seek a competitive supplier that could offer them a fixed price if that's what they were interested in.

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- Q. Have you looked at similar data for large commercial recently?
- A. Data? I'm not sure what you are referring to.
- Q. You mentioned the industrial class. Do you have another class between industrial and small commercial in your mind, or does industrial in your mind include large commercial?
- A. No. I am -- I am looking at the data on the PUCO website which unfortunately is residential, commercial, and industrial. The industrial has gone from very large numbers to very small numbers. The residential has stayed very stable. The commercial has done something in between. I suspect if we could disaggregate the commercial to large and small, we would see small commercial customers behaving more

- like residential customers with fairly stable SSO
  loads year to year despite market prices going up and
  down, and we would see large commercial -- commercial
  customers acting very much like industrial customers,
  very opportunistically switching in and out of SSO
  based on the comparison to market prices.
  Unfortunately that detail is not available.
  - Q. And sitting here today, you don't know what the breakdown is in that commercial segment on the website?
    - A. What breakdown are you asking?
    - Q. Between large and small.
    - A. No, I don't.

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- Q. Are you familiar with the Ohio Revised Code Chapter 4928 relating to Competitive Retail Electric Service?
- A. I believe I've probably reviewed it at one time.
- Q. Are you familiar that Section 2 of that chapter references the stated policy of the State of Ohio with respect to competitive service? Are you familiar with that at all?
- A. I may have reviewed it at some time. You could read it to me and refresh my memory.
- Q. Sure. I will do just that. That

chapter, that 4928.02(C) provides that it is a policy of the State of Ohio to "ensure diversity of electricity supplies and suppliers, by giving consumers effective choices over the selection of those supplies and suppliers and by encouraging the development of distributed and small generation facilities." Did you understand what I read to you?

A. Yes.

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Q. Isn't it true that placing limits on the ability of customers to switch would necessarily limit consumer choice of that electricity to suppliers?

MR. MICHAEL: I am going to object to the question. If I understood it correctly, that is not one of Mr. Wilson's recommendations in this supplemental testimony. And consistent with the Bench's prior ruling, not relevant to his supplemental testimony so I would object to the question.

EXAMINER ADDISON: Thank you.

Mr. Proano, I think we did cover this with RESA's

cross so let's move on.

Q. (By Mr. Proano) So just to be very clear, Mr. Wilson, you are not at this time recommending a limit on switching on customers, correct?

310 Yes. I did not include such a 1 Α. 2 recommendation. 3 MR. PROANO: No further questions. Thank you, your Honor. Thanks, Mr. Wilson. 4 5 EXAMINER ADDISON: Thank you very much. AEP Ohio? 6 7 MR. MILLER: Yes, your Honor. 8 9 CROSS-EXAMINATION 10 By Mr. Miller: 11 Good morning, Mr. Wilson. My name is 0. 12 Chris Miller, and I am a lawyer with the law firm Ice 13 Miller. And I apologize if you can't hear me. I will move the mic a little closer. And I am one of 14 15 the attorneys for the Company in this proceeding. 16 Good afternoon. Α. 17 Q. I will do my best not to cover anything 18 anyone else has, so I will try to make this as brief 19 as possible. My understanding is the OCC has hired you to appear as -- as their witness in this case, 20 2.1 correct? 22 A. Correct. 23

And you've testified before the Q. Commission -- this Commission before?

> Α. Yes, I have.

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- Q. Have you testified recently, in the last several years?
  - A. Yes.
- Q. Can you just from memory tell me what cases you might have testified in?
  - A. It's right here in my testimony.
- Q. Okay.

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- A. In this case earlier this year. Before that it's been a few years, I believe, so I don't recall.
- 11 Q. It's not intended to test your memory.
- 12 A. All right.
  - Q. Just asking the question. And to be clear you are a mathematician or an economist? How do you refer to yourself?
- 16 A. I am an economist.
- Q. And you are not a lawyer or an attorney?
- 18 A. I am not.
- Q. And you are not providing any legal opinion in your testimony?
- 21 A. Correct.
- Q. Can you tell me, as your client would
  certainly know, about the OCC and what their mission
  is and who they represent? Can you -- can you tell
  me in your own words who you believe they represent?

MR. MICHAEL: Objection, relevance.

A. OCC --

MR. MICHAEL: Objection. Hold on.

EXAMINER ADDISON: One moment,

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MR. MICHAEL: I was just objecting to the relevance, your Honor, what Mr. Wilson thinks or what he thinks who we represent is.

EXAMINER ADDISON: Mr. Miller.

MR. MILLER: Well, I believe counsel read into the record who they represent when he made his appearance. I would hope Mr. Wilson could say the same thing on the record.

EXAMINER ADDISON: I will overrule. I will allow you to answer the question.

- A. I believe they represent the interests of consumers in Ohio.
- Q. And do you know what types of consumers?
  - A. Well, with a particular focus on residential consumers is my impression.
- Q. And do they represent commercial customers?
- A. Not -- I don't know.
- 24 O. Industrial customers?
- A. I don't know.

- Q. Are there any other parties -- and you reviewed the record of this case, you reviewed participants, you looked at the testimony filed in the docket, especially when you filed your supplemental testimony, correct?
  - A. What was the question?

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- Q. Let me strike that and let me ask you this way, are there any other parties in this case that represent residential customers?
  - A. I'm not aware whether there are.
- Q. Okay. Can you tell me what you reviewed in this case prior to preparing your testimony?
- A. I reviewed the Stipulation and some of the documents and testimony around it. I think I state right upfront what I reviewed. I might have reviewed other things that I didn't mention.
- Q. And can you tell me what those would be, those other things?
- A. Before preparing my testimony on the Stipulation or my direct testimony?
- Q. Well, we'll get to this, but I believe that you -- in your Stipulation testimony you summarize your direct testimony; is that correct?
- A. You asked me what I reviewed to prepare this testimony.

Q. Yes, sir.

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- A. You are changing the subject now or?
- Q. No, sir. You asked me for clarification. I tried to give it to you. Let's back up and ask it this way, you filed direct testimony in this case on the docket, correct?
  - A. That's correct.
- Q. And it is a big assumption on my part, and I don't want to put words in your mouth, but I am assuming you reviewed the ESP V filing for the company?
  - A. Yes.
- Q. Prior to submitting that original testimony?
- A. Yes.
- Q. And I understand you are not sponsoring that testimony today but that is the -- that testimony, that original testimony, is the -- the germination or the acron that the oak grew out of to get us here today for your Stipulation testimony, correct?
- A. This testimony is about the Stipulation.

  That testimony was about the filing. So acorns, I

  don't know. I can't really agree to that.
- Q. So the testimony you originally filed and

this testimony are distinctly different?

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- A. Well, they are a little different. They are responding to different filings. The context is different.
- asking you what you reviewed before you filed your testimony and I think we've established that your supplemental testimony builds, if you will, on the direct testimony you had and I believe your supplemental testimony you agreed you summarized your direct testimony. So when I ask you the question what did you review to prepare your testimony, I'm specifically focusing on supplemental testimony but also want to understand what you reviewed because you summarized the direct testimony originally. What did you review through the process?
  - A. Could you clarify your question, please?
- Q. What did you review prior -- strike that.

  What did you review in regards to this

  case prior to filing your supplemental testimony?
- A. Prior to filing my supplemental testimony.
  - Q. Correct.
- A. Okay. So you are not including my direct testimony now.

- Q. If you will answer the question, I'll clarify that.
- A. Clarifying the question is probably helpful before trying to answer.

EXAMINER ADDISON: What did you review in preparation of filing the testimony before you what has been marked as OCC Exhibit No. 2?

THE WITNESS: Okay.

- A. I reviewed the Stipulation and the documents filed with it, filed with the Stipulation.
  - Q. And you reviewed the original ESP filing?
- A. I might have taken another look at it, but I had reviewed that earlier in conjunction with my direct testimony.
- Q. Did you review your direct testimony in preparation for filing the Stipulation testimony?
  - A. Yes.

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- Q. And I believe you indicated -- or let's ask the question, you summarize, reference your direct testimony in the Stipulation testimony, correct?
- A. Correct.

EXAMINER ADDISON: Mr. Miller, could you
bring the microphone maybe a little closer? I am
having --

MR. MILLER: Yes, your Honor.

EXAMINER ADDISION: Your sentences are trailing off a little bit towards the end.

MR. MILLER: I apologize. People don't usually complain I am not loud enough. I apologize for that.

- Q. (By Mr. Miller) What documents did you bring to the stand with you today?
- A. I have my supplemental testimony and my direct testimony.
- 11 Q. You have your direct testimony.
- 12 A. I do.

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- Q. And you're sponsoring that direct testimony?
- MR. MICHAEL: Objection, asked and answered. We've been through this.
- 17 EXAMINER ADDISON: We have, Mr. Miller.
- 18 | Sustained.
- Q. (By Mr. Miller) Mr. Wilson, did you
  testify in Case No. 22-900-EL-SSO on behalf of the
  OCC which for reference is the Dayton Power and Light
  case?
- A. Yes, I did earlier this year, I believe.
- Q. I believe in that case you recommended that the Commission should separate auctions by

customer class, correct?

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- A. I believe I did.
- Q. And in the Dayton case, that direct testimony also addressed a proposed Stipulation?
  - A. I don't recall.
- Q. Do you recall if your testimony -- if you filed one set of testimony that gave your impressions of both the filing and the Stipulation?
- A. I don't recall those details. I recall the content. I don't recall the regulatory context.
- Q. To your knowledge, do you know if the Commission modified the proposed Stipulation subsequent to its filing on the docket in the Dayton case?
- A. I'm not aware, no.
- Q. Do you know if the Commission adopted the Stipulation as filed?
- A. I don't -- I don't recall how that played out, no.
  - Q. And the testimony you filed in that case, 22-900-EL-SSO, is that testimony materially the same as the testimony you filed in the AEP case?
  - A. I think --
- MR. SETTINERI: Objection, relevancy.
- 25 Separate case, separate testimony, your Honor. He's

filed testimony in this case. That's what the cross should be on. Dayton Power and Light is a separate utility.

EXAMINER ADDISON: Thank you,

Mr. Settineri. I will allow the question and provide Mr. Wilson a little bit of latitude in his explanation.

- A. Yes. The discussion of the reasons for and the context and such about separate auctions by customer class, that was very similar.
- Q. And in that testimony you made other recommendations also, correct?
  - A. Yes.

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- Q. Do you know if the Commission adopted any of those recommendations in its final order?
  - A. Are we talking about Dayton case?
- Q. Yes; yes, sir.
  - A. No. I don't know.
  - Q. Can you tell me now that we have established you filed similar -- materially similar I think is the word I used, and I think you agreed, testimony in that case. Can you tell me how your testimony differs in this case?
- A. This is a broader set of topics, other topics involved.

- Q. Can you elaborate on what other topics you are referring to?
- A. Are we talking about the Stipulation, the supplemental?
  - Q. Yes, sir, the supplemental testimony.
- 6 A. Okay.

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EXAMINER ADDISION: Mr. Miller, do you have a copy of Mr. Wilson's testimony filed in the Dayton case? I think it's a little unfair to ask him to identify differences without --

- MR. MILLER: I do not, your Honor.
- 12 EXAMINER ADDISON: -- the actual
- 13 testimony.
- MR. MILLER: That's fine. I do not have a copy to provide to the witness.
- 16 A. Okay. I don't recall.
- MR. SETTINERI: Your Honor, I will just
- 18 renew my objection. This is not proper impeachment.
- 19 It's talking about a completely different case,
- 20 different matter. It's not relevant.
- 21 EXAMINER ADDISON: Thank you,
- 22 Mr. Settineri.
- MR. SETTINERI: It is clearly not being
- 24 used for impeachment purposes.
- 25 EXAMINER ADDISON: Thank you. Perhaps

with the question I just posed to Mr. Miller, maybe we are moving on to another line of questioning then.

MR. MILLER: We are, your Honor.

EXAMINER ADDISON: Thank you.

- Q. (By Mr. Miller) Your supplemental testimony addresses the Stipulation in this case; is that correct?
  - A. Correct.

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- Q. And the single subject of this hearing is the Stipulation, correct?
  - A. That's my understanding, yes.
- Q. And I think we established this, but just for clarity, you reviewed the Stipulation prior to drafting your supplemental testimony?
  - A. Yes.
- Q. Can I turn -- or can you turn, can I turn you to page 3 of your supplemental testimony and look at line 4, if you would. And I believe that -- are you there, Mr. Wilson?
- A. Yes.
- Q. Thank you. You state holding separate
  SSO auctions for residential, or perhaps residential
  and small commercial customers, has the potential to
  significantly mitigate the perceived risk of SSO
  service, and could lead to more efficient and lower

cost SSO auction outcomes for the customers; is that correct?

A. Yes.

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- Q. And I think throughout your testimony you suggest that residential auction could also include that small commercial auction together, correct?
  - A. Correct.
- Q. Mr. Wilson, would you agree that customer class definitions, when we talk about residential, industrial, commercial, would you agree that they can vary in their makeup definitionally from utility to utility?
  - A. Yes.
- Q. Would you agree that customer class definitions vary from state to state?
  - A. They often do, yes.
- Q. To your knowledge, has any other Ohio EDU used a class-based auction to date?
- A. To my knowledge, no, they haven't surprisingly.
- Q. Can I direct you to page 6, if you would,
  of your supplemental testimony starting at line 16?
  And I think starting with line 16, you analyze six
  states and the District of Columbia that have
  auctions for default customers, correct?

- A. Line 16 to 18, I note New Jersey,
  Maryland, District of Columbia. I think what you
  said is different.
- Q. And it continues into the next page where I believe there are approximately seven total, and you continue to speak about all of those different states. You referenced their circumstances as you know them?
  - A. And your question?
- Q. Well, my question was is that the case? Seven jurisdictions which you reference and describe the circumstances regarding class-based auctions?
- A. I think I am seeing six, but maybe I mentioned D.C. also.
- Q. You did. The District of Columbia, yes, sir.
- 17 A. Okay.

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- Q. That's why I referred to them as jurisdictions because that one is not a state.
- 20 A. Okay.
- Q. Are all the states and the District of Columbia, the jurisdiction, those seven that you identified, are all of them in PJM?
- A. Yes. I could have mentioned Connecticut also. And, no, Massachusetts is not and not all of

Illinois.

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- Q. And just to be clear, Massachusetts is not in PJM and portions of Illinois; is that your --
  - A. Correct.
- Q. -- answer? And just for clarity,
  Massachusetts is in what RTO?
  - A. ISO England.
  - Q. Illinois, portions of Illinois?
  - A. MISO.
- Q. Thank you. The orders you reference in regards to the various cases on page 7 and 8 of your testimony, your supplemental testimony, those orders appear to have all come down or been issued ranging from 2000 to the year 2007; is that correct?
  - A. Yes.
- Q. Do you know if there was statutory acts that precipitated each Commission in those states and the District to create a competitive procurement process for default service required by auction class?
- A. I'm not -- I am not aware of -- I mean, the citations, in some cases it's to legislation.

  And legislation or regulatory action, I didn't pay much attention to that difference.
- Q. Given the significant amount of time

that's passed since those orders were issued in those various states and the District, do you know if those orders have been appealed, rescinded, or amended?

- A. I'm not aware of any that have been, no.
- Q. Do you know when Ohio adopted statutes mandating all EDUs to provide an SSO?
  - A. I don't.

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- Q. Would you be aware that the Ohio General Assembly provided the Commission with the authority to adopt or modify rules as necessary and conduct a competitive bidding process?
  - A. Sounds like that could be the case, yes.
  - Q. But you're not certain.
- A. Well, your particular wording, I want to look at it real carefully, but I will accept it if that's what happened.
- Q. I appreciate your trust. Thank you.

  Have you compared the Ohio SSO auction customer

  pricing results to the customer pricing results in
  those other jurisdictions you referenced?
  - A. I haven't. Others have.
  - Q. And you provided none of those studies --
- A. Correct --
  - Q. -- in your testimony?
- 25 A. -- I did not.

- Q. And the jurisdictions you identified, they all separate their default service into different products for different customer groups, correct?
- A. I describe briefly the different approaches and that's -- yes, all of them there is some separation in the approach between customer groups.
- Q. And with such -- they are not all identical. They each one of them perhaps has their own formula; is that fair?
  - A. Are you saying the different states?
- Q. Each state perhaps may do it slightly differently.
- A. Yes. I outline a little bit of the approaches; yes, they tend to be different.
- Q. And then can I draw your attention to page 6, line 15, where you state that it's common to hold separate auctions for either residential or residential together with small commercial. Do you see that?
  - A. Yes.

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Q. Are you aware of any states other than -any states or jurisdiction because I don't want to
leave out the District of Columbia that you

referenced, are you aware of any other states or jurisdictions that separate their default service into different products for different customer groups?

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- A. I think I have seen a list that included a few more, Connecticut. There might be a few others, Rhode Island. I kind of focused it on PJM here and included Massachusetts, but I believe there are a few others.
- Q. In those states and the District that you referenced and reviewed, do you know how many of those jurisdictions have adopted the use of a residential only auction?
- A. This was quite a while ago. I don't recall. I think I say something about that here or in my direct. Pennsylvania, Delaware, Massachusetts, I believe it's residential only according to my testimony.
- Q. And, Mr. Wilson, you said it's been a while. Are you referring to your -- what you reviewed for the Stipulation testimony, or are you referring to something else?
- A. Well, I did this work earlier that I am pulling -- that is here too for the -- earlier this year.

- Q. And you did this work for your direct testimony in this case?
  - A. And for the DP&L --
  - Q. And for the DP&L?

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- A. -- that you mentioned.
- Q. Like the question I just asked you but sort of a little different, do you know how many of those jurisdictions perhaps submit their default service into different products for different customer groups that have a joint residential and commercial?
- A. Well, at line 15, I state that New Jersey, Maryland, District of Columbia, and Illinois residential together with small commercial.
- Q. And in each of those cases, it's your opinion that they are joint residential and commercial in those auctions?
  - A. Residential and small commercial.
  - O. In the same class.
  - A. In the auction.
- Q. Do you know if the market price decreased for residential customers in those jurisdictions that you analyzed?
- A. Decreased when compared to what?
- Q. Decreased subsequent to those states

auctioning by class?

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- A. Well, time passes, of course, and the forward price moves so that wouldn't necessarily be definitive; but, no, I haven't done that analysis.
- Q. You state that holding separate SSO auctions by customer class could potentially mitigate the perceived risk of SSO service and could lead to more efficient and lower cost SSO auction outcomes for customers; is that a true statement?
  - A. You are reading my testimony, yes.
- Q. And you indicate in that commentary that the solution you are proposing could potentially mitigate.
- MR. SETTINERI: Just object, your Honor.

  Can we have a citation to the testimony?
- 16 EXAMINER ADDISON: That would also be helpful for the Bench.
- MR. MILLER: I may have been summarizing,
  so I apologize but let me -- let me ask this question
  then. Perhaps it will be helpful.
  - EXAMINER ADDISON: Thank you.
  - Q. (By Mr. Miller) You do talk about your solutions potentially mitigating, and I believe you have said this is an appropriate statement resulting in -- in a benefit; is that correct?

A. Yes.

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- Q. Is that potentially mitigating comment, in that sense, it's not a certainty, correct?
- A. Well, it also refers to it depends on the context. In the old world when the premiums over the forward curve were really small because SSO suppliers hadn't seen any customers switching in and out, then at that time, you know, five years ago, separate auctions by customer class might not have had very much impact.

And if we were to get back to that world, perhaps by imposing many other changes to the auctions like volumetric caps or restrictions on switching in and out, then those risks might be mitigated to the point where separate auctions by a customer class might not have an impact. So it depends on the context. That's why the assertion is qualified to some extent.

But where we are today where, you know, we've seen in AEP over the last few years industrial SSO volumes go from close to nil to almost as large as residential and then back to nil, having different separate auctions by customer class could be very beneficial to residential customers by removing that volume risk.

- Q. And to be clear, when you say the old world, you don't mean Europe.
  - A. No.
  - Q. You are referring to a time frame?
- A. Yes.

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- Q. And what would that be?
- A. Well, as of five years ago, or even three, you had slice-of-system in Ohio, and it worked well because you just didn't have that history of large numbers of -- large volumes of customers switching in and out and imposing huge risk on the SSO suppliers. It just hadn't happened.
- Q. So -- and I want to clarify, we talked about this earlier, I want to draw your attention to page 3, line 4, just to be clear and provide the reference. When I talked about the statement regarding holding separate SSO auctions by customer class could potentially mitigate the perceived risk of SSO service and could lead to more efficient SSO auction costs. That's where that reference is from just to be clear.
- A. Yeah. It says I concluded that holding separate auctions had the potential to significantly mitigate. That actually doesn't qualify it and say may or may not. It just says that that provision

would significantly mitigate, so I don't see that as qualifying the assertion.

- Q. So you're saying it -- it could; is that correct?
- A. No. Holding separate auctions has the potential to significantly mitigate.
  - Q. Potential, how do you define potential?
- A. Well, it's an opportunity. To hold separate auctions is an opportunity to mitigate. If we hold the separate auctions, we will mitigate.
- Q. All right. My parents thought I had the potential to go to medical school, but it didn't work out, so I just want to be clear on that issue. So potential doesn't mean it's an absolute certainty.
- A. In this context I don't think that's what that word potential means.
- Q. Okay. And then I believe the rest of the sentence you go on to say could lead.
  - A. Yes.

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- Q. Is that a certainty, could?
- A. Nothing is a certainty because there's 10 other things changing at the same time.
  - Q. So it's not a certainty then.
  - A. It's not a certainty because other things could offset it at any point in time.

- Q. So the result may not be positive or negative.
- A. You don't get to run the experiment where you change only this and find out its impact. You get to run the experiment where you change this and 10 other things happen at the same time so that's why it's not a certainty.
- Q. I believe you also talk about perceived risk?
  - A. Yes.

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- Q. Can you explain what you mean by perceived risk?
- A. Well, it's all in the eyes of the SSO suppliers. If they perceive risk, they are going to add a risk premium, and we don't have to argue about whether they really face risk or not. I believe they do, but if they perceive risk and add a risk premium, it costs residential consumers through higher SSO prices. So I use perceived risk because it's not important or necessary to try to establish whether that risk is true or not. If it's perceived then in the auction, they are adding a risk premium.
- Q. Are you sure that all SSO suppliers would perceive the same level of risk?
  - A. Of course, they would not perceive the

same level of risk. They are all going to
have very -- little bit different perspectives, maybe
very different, maybe a little bit different.

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- Q. So maybe very different and they perceive there is no risk at all?
- A. I would -- I can't imagine how they could perceive no risk at all. But, yes, their perceived risk is going to differ from supplier to supplier absent ones perhaps who perceive less risk will be more likely to win in the auction.
- Q. Do you have quantifiable evidence that confirms this risk is an actual risk?
- A. Well, the experiment that was run in 2022 I think is real clear that you had huge increases in SSO at a time when market prices were very high. I mean, I haven't checked the SEC filings for those firms, but my understanding is they -- they took some very substantial losses, and probably some of them have quantified them here and there.
  - Q. You said experiment.
- A. Well, energy prices rose a lot, and a lot of industrial and commercial customers came back to SSO service because it was priced well above market. And so you had SSO suppliers obligated to meet SSO load at those auction prices at a time when market

prices were much higher, so even if they had hedged the anticipated volume, they weren't hedged for these much expanded volumes, and market prices were real high, so they suffered losses.

- Q. So today the inputs would be different?
  Could be different?
  - A. Inputs?

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- Q. Inputs regarding -- meaning prices, the formulas they use, the various -- I think you said earlier in your testimony that -- and you used same word, I believe, experiment, and I think you indicated you can't hold an experiment flat because the inputs will differ over time. And what I am asking you, you refer to the experiment several years ago and what I am going to ask you now is would the results of that experiment be different today?
- A. I don't understand the question. You will have to be more specific.
- Q. You referred to the experiment, and then you said the experiment resulted in certain pricing, correct?
- A. No. The experiment was energy prices rose a lot and SSO suppliers were locked into a certain price as a result of earlier auctions and lots of industrial and commercial customers came back

to SSO and the suppliers were obligated to serve them at the SSO prices when market prices were much higher. So I was answering your question were they harmed; yes, they were.

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- Q. Why? I don't recall asking a question whether they were harmed. Would -- would today's circumstances, would the result be the same as the time frame for the experiment? In other words, if the inputs from today were placed into the various experiment, would we end up with the same circumstance today as we did several years ago?
- A. I don't understand your question.

  EXAMINER ADDISON: Neither do I,

  Mr. Miller.
- Q. (By Mr. Miller) Let's move on. I think I have what I need. When you refer to more efficient and lower cost SSO auction outcomes for customers, are you referring to all customers or just residential?
  - A. All customers.
- Q. Have you completed or performed any specific analysis on what effects separate auctions would have -- by customer class would have on the Ohio market?
- A. Not specific analysis, no.

Q. And in regard to AEP's territory?

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A. No. I, mean if you hold separate auctions by customer class, then suppliers can look at the industrial class and take into account in forming their bids the behavior of that class, the load shapes of that class, how likely they are to switch in and out, and they can form their bids specifically for that class in that auction.

And, similarly, they can look at residential customers and their load shape and their propensity to move in and out and formulate bids that are specific to that class so it's more efficient because they can tailor their bids to the particular types of customers they are bidding on and that will be more efficient. It may not be very attractive to the industrial customers because of their propensity to switch away as soon as market prices are lower but that would be a more efficient outcome.

- Q. So you haven't conducted any research in regards to that issue for Ohio or AEP. Have you done that anywhere?
- A. I am not sure what kind of research you are talking about, but no.
- Q. Well, just to be clear, you are not sure what kind of research I am talking about, or your

answer is no?

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- A. I haven't performed research. I am not quite sure what kind of research could potentially be performed, and I haven't done it.
- Q. Okay. Thank you. Let's switch gears.

  You cite to the three-prong test that the Commission utilizes to evaluate the Stipulation; is that correct?
  - A. Can you point to where in my testimony?
    - Q. Sure, page 2, lines 8 through 12, sir.
- 11 A. Yes.
- Q. How did you become aware of that three-part test?
- A. Oh, I have known about that for many years.
  - Q. And knowing about that test and being familiar with it, your testimony addresses which of those components?
    - A. Benefits customers in the public interest and also violates an important regulatory principle really. I guess I didn't elaborate on that; but, yes, you would say it touches on both of those.
- Q. There's a regulatory principle that's violating in Ohio?
- 25 A. Yes, cost causation.

Q. But I think we already established you can't be certain what the results would be, correct?

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- A. I mean, when you are evaluating a regulatory principle against market design, you are looking at the features of the market design and discussing whether they are consistent with cost causation. There's no certainty about the outcome of any particular market design but it's clear that if you separate the auctions by customer class, then the resulting auction prices are going to reflect cost causation of those separate classes, much more accurately than if they are all bunched together.
- Q. And you've -- but you have done no analysis for that in your testimony?
- A. What I explain is just the logic of separating different cost causers for the purposes of auctions. That's going to be more efficient because it's going to follow the cost causation principle.
  - Q. And residential rates will go down.
  - A. Not necessarily.
- Q. So on the three-part test, you indicated that I think the benefit to public interest, et cetera, is also addressed -- actually also addressed by your commentary but addressed in your testimony as the primary. You also made an additional

recommendation in your Stipulation testimony that wasn't present in your direct. Can you tell us what that -- what that focus was?

MR. MICHAEL: I am going to object to the question, your Honor, the form of the question. It's vague. It's not understandable, and his direct testimony isn't relevant consistent with your Honor's rulings on at least two prior occasions during Mr. Wilson's testimony.

EXAMINER ADDISON: Care to rephrase?

MR. MILLER: Yeah. I will withdraw the question.

EXAMINER ADDISON: Thank you.

- Q. (By Mr. Miller) Mr. Wilson, are you familiar with the capacity pass-through mechanism?
  - A. Yes.

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- Q. And you are familiar with the Stipulation addressing that?
  - A. Yes.
- Q. Are you aware that that mechanism -- type of mechanism is currently under consideration in another case on the docket at the Commission?
  - A. I believe I state so in my testimony.
- Q. I believe you do on page 9. And so, yes, just to be clear?

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1 A. Yes.

- 2 Q. Thank you. Are you familiar with Case
- 3 No. 23-781-EL-UNC?
- 4 A. Yes.

- Q. Has the OCC filed comments in that case?
- A. I believe they have.
- 7 Q. Did you assist the OCC in drafting its 8 comments in that case?
- 9 A. No.
- 10 Q. Have you reviewed those comments?
- A. I mean, I had some conversations with
  people at OCC, but I was not involved in drafting the
  comments.
- Q. And you weren't retained to do that.
- A. I was -- I had some conversations with people at OCC. I was not retained to draft.
- Q. Do you have a general retainer with the OCC?
- A. I think -- no. It has amendments that refer to specific assignments.
- 21 Q. So it's task based.
- 22 A. Yes.
- Q. But you regularly provide services to them.
- 25 A. This year, yes.

- Q. Have you reviewed their comments in that case?
  - A. Yes.

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Q. And have you commented on them to the client?

6 MR. MICHAEL: Objection, relevance.

EXAMINER ADDISON: Mr. Miller.

MR. MILLER: Well, I think that he's testified to the fact that it's the same pass-through mechanism is included. He's testified he represents the OCC. He's also testified he is not a lawyer, so it's not privileged. I asked him if he has got a retainer. He does. It's tasked base. He said he reviewed those comments and I asked and I think he said he had several discussions and I am just asking him — and I won't get into particulars. I am just asking him if he has commented or discussed the exhibits that were filed subsequent to the OCC filing them.

MR. MICHAEL: Still not relevant.

A. No.

EXAMINER ADDISON: Oh, Mr. Wilson, there is a pending objection but I believe he has already answered, so we'll just move on.

MR. MILLER: Thank you.

EXAMINER ADDISON: Thank you, Mr. Miller.

Q. (By Mr. Miller) Do you believe that because you have reviewed them, do you believe that the OCC exhibits are thorough and complete in that case?

MR. MICHAEL: Objection, relevance, outside the scope of his testimony.

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EXAMINER ADDISON: Mr. Miller.

MR. MILLER: Your Honor, he's opined on the same subject in this case. He said he's reviewed that material. We have another proceeding in front of the Commission where his client has made commentary, and he indicates he is aware of it. And he is ostensively making mention in his testimony about it. I am just trying to have an understanding what he understands about it and what he understands where we are in Ohio on the issue.

MR. SETTINERI: Your Honor, if I may, I will just object to the form of the question. If we are going to ask for specific comments in terms of commentary from the witness on comments that were filed, it would be nice to have specificity as to exactly what comment is being asked in the question. These are vague and ambiguous open-ended questions that I don't see how the witness can answer.

MR. MICHAEL: And I think he also testified specifically he wasn't retained in that other PUCO case so.

MR. MILLER: Your Honor, if I may, he did testify he has had conversations and discussed it with them.

 $\hbox{ EXAMINER ADDISON: Had conversations but } \\ \hbox{did not work on the comments themselves. I'm going } \\ \hbox{to have to $--$} \\$ 

MR. MILLER: Let me withdraw the question and let me rephrase.

EXAMINER ADDISON: Thank you.

Q. (By Mr. Miller) Mr. Wilson, we've established you reviewed the comments that the OCC filed in that other case. Do you agree with those comments?

MR. MICHAEL: Objection, relevance. He wasn't retained to offer any opinions in that case. He didn't author the comments.

20 MR. SETTINERI: Your Honor, if I may
21 also --

22 EXAMINER ADDISON: Certainly.

MR. SETTINERI: -- just object again to the form of the question in terms of agreeing to the comments generally for the record. It would be

helpful to know exactly what comment or comments is being referred to. Otherwise, the record is going to be muddy.

EXAMINER ADDISON: Thank you.

Mr. Miller.

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MR. MILLER: Specifically the capacity pass-through mechanism comments.

EXAMINER ADDISON: Well, I think we need to be a little more targeted than that given the nature of that docket.

MR. MILLER: Yes, your Honor. Let's do
this, let's move on.

EXAMINER ADDISON: Thank you. Thank you.

- Q. (By Mr. Miller) In regards to the other case in the docket, you know, generally speaking what's that for, the docket? What's the intention of that docket?
  - A. Are we talking about the proxy --
  - Q. The 23-781, yes.
- A. Yeah. It's about the situation where at the time of the SSO auction you do not have a PJM capacity price applicable to the delivery year so as a proposal to use a proxy price and then to true it up when you find the actual capacity price.
  - Q. And I believe in your testimony --

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     supplemental testimony in this case, page 9, I
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     believe that you indicate that the capacity
    pass-through mechanism as proposed by the Stipulation
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     is supported by Staff?
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                 MR. MICHAEL: I am going to object, your
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     Honor. Could we have a reference on that, please,
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     counsel?
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                 MR. MILLER: Sure. Page 9, line 8, I
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    believe. I'm sorry. Yeah, and it's the Staff
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    proposal in that other case.
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                 EXAMINER ADDISON: Thank you. With
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     that -- with that line reference, would you like to
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    hear the question again, Mr. Michael?
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                 MR. MICHAEL: I would, please.
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                 EXAMINER ADDISON: Karen, if you would,
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    please. Thank you.
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            Q.
                 (By Mr. Miller) Mr. Wilson --
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                 EXAMINER ADDISON: Hold on, Mr. Miller.
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                 (Record read.)
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                 MR. MICHAEL: I am going to object to the
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     form of the question. I apologize.
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                 EXAMINER ADDISON: Mr. Miller.
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                 MR. MILLER: And it's all right. We will
24
    withdraw the question.
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                 EXAMINER ADDISON: Thank you.
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- Q. (By Mr. Miller) Can we move to page 10,
  Mr. Wilson, of your testimony starting at line 8
  through line 9. I believe you recommended that if
  the capacity pass-through mechanism was approved, the
  Commission should set some guidance on how proxy
  price will be set, correct?
  - A. Yes.

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- Q. Besides suggesting that the proxy price be set high, I believe that was your recommendation, one of them anyway, are there others?
  - A. Well, I didn't say set it high.
  - Q. Can you clarify what you said?
- A. Line 10 says I recommend erring on the high side. It will be uncertain what the ultimate price is going to be so we have to come up with an approach to setting a proxy price and that proxy price may be too high or it may be too low. We'll find that out when the PJM capacity price is established, but I suggested in coming up with guidance and a formula and approach, I recommend erring on the high side because when customers find out that a true-up is going to occur, they are going to be more unhappy if that true-up raises what they are going to pay a lot, then they will be disappointed -- or, you know, pleased when you lower

- it, so it might be better to err on the high side. That was my suggestion.
- Q. Thank you for that clarity. And then on page 9, lines 10 through 12, you indicate the Stipulation calls for the SSO auction manager in consultation with Staff to establish a proxy capacity price. Do you see that?
  - A. Yes.

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- Q. And they're to base that on objective criteria?
  - A. That's what it says.
- Q. Do you not have confidence that the SSO auction manager and Staff are capable of establishing that proxy price based on objective criteria?
- A. I think it would be better if they had some guidance, and, you know, at this time basing it on historical PJM capacity prices is probably to almost certainly err on the low side because those prices have been very low and the -- whether Staff and auction manager take that into account or not, that's a question. So I think it would be better rather than leaving this wide open if the Commission provides some guidance on that.
- Q. And that's likely what's intended by the word objective criteria?

A. No. Objective criteria would be something that the auction manager and Staff might come up with to explain what they are going to do. That wouldn't be guidance that would have been established ahead of time.

Q. So I ask you the question did you have

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- Q. So I ask you the question did you have confidence in the Staff and the auction manager in figuring this out? You sort of didn't answer my question. Is it a yes or a no?
  - A. Not -- less than 100 percent, let's say.
- Q. Can you -- can you lean to one side or the other, sir?

MR. MICHAEL: Objection, asked and answered. I mean, it's been asked eight different ways, and he has responded consistent each time.

MR. MILLER: I don't know if it was a direct response. I prefer yes or no, and I got a percentage.

EXAMINER ADDISON: Well, I am going to allow the answer to stand so please move on.

MR. MILLER: Can you give us a minute?

EXAMINER ADDISON: Absolutely.

MR. MILLER: I don't think we have anything further. Thank you.

EXAMINER ADDISON: Thank you very much.

350 Mr. Margard, any questions from Staff? 1 2 MR. MARGARD: No, thank you, your Honor. EXAMINER ADDISON: Mr. Michael, any 3 redirect? 4 5 MR. MICHAEL: No redirect, your Honor. EXAMINER ADDISON: One moment, 6 Mr. Wilson. 7 The Bench doesn't have any questions, so 8 9 you are excused. Thank you very much. 10 MR. MICHAEL: Your Honor, OCC would renew its motion for the acceptance into the record of OCC 11 12 Exhibit 2. 13 EXAMINER ADDISON: Thank you, Mr. Michael. 14 15 Are there any objections to the admission of OCC Exhibit No. 2 at this time? 16 17 Hearing none, it will be admitted. 18 (EXHIBIT ADMITTED INTO EVIDENCE.) MR. PROANO: Your Honor, could we take a 19 10-minute break? 20 2.1 EXAMINER ADDISON: I knew it was coming. 22 EXAMINER SEE: We can take a break until 23 about 2:30. 24 (Recess taken.)

EXAMINER SEE: Let's go back on the

351 record. 1 2 Mr. Michael, your next witness. 3 MR. MICHAEL: Yes, your Honor. We would like to call Bob Fortney, please. 4 5 EXAMINER SEE: Mr. Fortney, if you would 6 raise your right hand. 7 (Witness sworn.) 8 EXAMINER SEE: Thank you. Have a seat 9 and please turn your microphone on. 10 MR. MICHAEL: Your Honor, OCC would like 11 to have marked as OCC Exhibit No. 3, Testimony 12 Recommending Modification of the Stipulation of 13 Robert B. Fortney Dated September 20, 2023. 14 EXAMINER SEE: The exhibit is so marked. 15 (EXHIBIT MARKED FOR IDENTIFICATION.) 16 17 ROBERT B. FORTNEY 18 being first duly sworn, as prescribed by law, was examined and testified as follows: 19 20 DIRECT EXAMINATION 2.1 By Mr. Michael: 2.2 Q. Would you state your name, please? 23 Robert B. Fortney. Α. 24 And where are you employed, Mr. Fortney? Ο. 25 Α. Office of Consumers' Counsel.

- Q. And, Mr. Fortney, do you have before you what was previously marked as OCC Exhibit No. 3?
  - A. Yes, I do.

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- Q. And can you identify that document?
- A. It's my Testimony Recommending

  Modification of the Stipulation of September 20,

  2023.
  - Q. Mr. Fortney, was that testimony created by you or at your direction?
    - A. Yes, it was.
  - Q. And, Mr. Fortney, do you have any modifications to that testimony?
    - A. One quick modification. It's on question 10 actually, and the question currently reads "Why is \$4.00 per kilowatt day a reasonable credit?" The "day" should be "month," "Why is \$4.00 per kilowatt month a reasonable credit?"
    - Q. Thank you, Mr. Fortney. If I were to ask you the questions reflected in OCC Exhibit No. 3 with the modification, would your answers be the same?
    - A. Yes.
- MR. MICHAEL: Your Honor, I move for the admission of OCC Exhibit No. 3, subject to cross-examination.
- MR. NOURSE: Your Honor, requesting that

353 1 I go after Mr. Proano. 2 EXAMINER SEE: I'm sorry. I didn't hear 3 the last part. MR. NOURSE: I was asking to go after 4 5 Mr. Proano to try to avoid duplication. EXAMINER SEE: Okay. Let's first go to 6 7 Ohio Cable Telecommunications? 8 MS. PETRUCCI: No questions. EXAMINER SEE: I take it Mr. -- any 9 questions for Constellation? 10 11 MS. PETRUCCI: Double duty, no questions, 12 thank you. 13 EXAMINER SEE: One Energy? MR. DUNN: No questions, your Honor. 14 15 EXAMINER SEE: Calpine? 16 Okay. Ohio Energy Group? 17 MS. COHN: No questions, your Honor. 18 EXAMINER SEE: Ohio -- Citizens Utility Board? 19 20 OMAEG? 2.1 MS. EASLEY: No questions, your Honor. EXAMINER SEE: Ohio Partners for 22 23 Affordable Energy?

EXAMINER SEE: Walmart?

MR. BOBB: No questions, your Honor.

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Proceedings

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1	MS. GRUNDMANN: No questions, your Honor.
2	EXAMINER SEE: IGS?
3	MR. BETTERTON: No questions, your
4	Honors.
5	EXAMINER SEE: ELPC?
6	MS. McCONNELL: No questions, your Honor.
7	EXAMINER SEE: Kroger?
8	MS. WHITFIELD: No questions, your Honor.
9	EXAMINER SEE: Ohio Environmental
10	Council?
11	MS. NORDSTROM: No questions, your Honor.
12	EXAMINER SEE: RESA?
13	MS. WALKE: No questions, your Honor.
14	EXAMINER SEE: Okay. Mr. Proano?
15	MR. PROANO: Yes, thank you, your Honor.
16	We have some questions.
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18	CROSS-EXAMINATION
19	By Mr. Proano:
20	Q. Mr. Fortney, good afternoon.
21	A. Good afternoon.
22	Q. Good to see you again.
23	A. Thank you. Nice to see you.
24	Q. My name is David Proano. I am a lawyer
25	at Baker & Hostetler, and I represent Ohio Energy

- Leadership Council, an Intervenor in this case.
- 2 Referring to your testimony on the 3 Stipulation that you filed September 20, your
- 4 testimony focuses on the IRP-L tariff, correct?
- 5 A. Correct, the credits.
  - Q. Now, while you reference the IRP-E tariff at times, you do not independently or separately analyze the proposal on the IRP-E tariff; is that correct?
    - A. That's correct.
- Q. If you turn to page 4 of your testimony,
  you look at lines 18 through 21. You testify that
  the phase-down proposed for the IRP-L in the
  Stipulation "does not go far enough nor fast enough."
  Do you see that?
- 16 A. Yes.

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- Q. You then recommend a phase-down instead
  of \$1.25 per kilowatt per year of the four-year
  Stipulation, correct?
- 20 A. Correct.
- Q. Did you come up with that \$1.25 per year?
- A. Purely judgment on my part, purely judgment on my part.
- Q. And no one else helped you come up with that number? Is that just you?

- A. I'm sorry. Were you through with your question?
- Q. No one else helped you come up with that number, that was just you?
  - A. That was just me.

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- Q. And what is that figure based on?
- A. Well, it was based on my judgment for a couple -- based on a couple different things. First of all, the Application, original Application, in the end reduced the principal to \$4, so I thought that was a reasonable number. I believe that the \$4 represents the market price for capacity plus some recognition of the economic and operational benefits of interruptible, and I thought the \$4 was a gradual reduction in the credit over four years for those customers that are actually receiving the credit.
- Q. So if I could summarize, you were trying to get to \$4 by the end of the four-year term and that's how you chose \$1.25 per year?
  - A. Yes.
- Q. And that is about a 55 percent reduction from the current credit of \$9 for IRP-L, correct, roughly?
  - A. Whatever 50 divided by 9 is.
    - Q. I will represent to you it's about

55 percent. Now, did you conduct any analysis or assessment of what impact that credit reduction would have on the IRP-L tariff participants for Ohio State or local economies?

- A. No, I did not.
- Q. Now, in footnote 4 of your testimony, you are welcome to turn there if you want, you recognize that the Commission has previously found that AEP's IRP programs have reliability and economic benefits, correct?
- 11 A. Correct.

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- Q. And in your testimony you are not disputing that AEP's IRP programs do have reliability and economic benefits, correct?
- A. No. I think my \$4 recommendation takes that into consideration.
- Q. And you call those "unquantifiable benefits of reliability and economic benefits that the interruptible credits provide, correct?
  - A. Where are you referring?
  - Q. It's the bottom of page 4, top of page 5.
- A. "Plus the unquantifiable benefits of reliability and economic benefits that the interruptible credits provide."
- Q. Did you make any effort to quantify the

- benefits reliability or economic benefits that the interruptible credits provide?
- A. I have tried to do that many times in the past, and I have found there was a good reason they are called unquantifiable because they are.
- Q. Is that -- that's your terminology, unquantifiable?
  - A. That's the terminology I used, yes.
- Q. Going back to how you quantify that \$4 per kilowatt per month figure, the one quantified metric you use in reference is "the Market Clearing Price for capacity in the AEP zone as established by PJM in its Base Residual Auction period"; is that correct?
  - A. Yes.

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- Q. What is the current market clearing price for capacity in the AEP zone as established by PJM for the current '23-'24 delivery year?
- A. I think the last time I looked it was in the neighborhood of \$30. It might have been \$29.80. Prior to that, it was \$33.40.
- Q. Do you know sitting here exactly what it is?
- A. No. That's the best of my memory. 29.80 is what comes to mind but right around \$30.

- Q. But it's publicly available, right?
- 2 A. Yes.

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- Q. And how did you convert the megawatt per day figure to kilowatt per month figure?
- A. Divide the 30 by 1,000 and multiply by 30 which comes out to about 90 cents.
- Q. Now, the market clearing price for capacity in the AEP zone has not been established beyond the '24-'25 delivery year, correct?
- 10 A. I believe that is correct. I don't know 11 for sure.
- Q. And the delivery years run from June 1 to May 31; is that your understanding?
  - A. Yes.
- Q. Capacity delivery years?
- 16 A. Yes.
- Q. So to circle back to your recommendation
  of \$4 per kilowatt per month by the end of ESP

  IV's -- ESP V's term, that ESP V term year four would
  run June 1, 2027, through May 31, 2028, correct?
- 21 A. I believe so, yes.
- Q. But the market clearing price for capacity in the AEP zone for the '27-'28 delivery year will not be set still for several more years, correct?

- A. That's correct, nothing beyond the 29.80, if that's the right number, has been sent.
- Q. So to summarize your recommendation of \$4 per kilowatt per month for the '27-'28 year, the last year of ESP V is for -- now based upon the capacity market clearing price for '23-'24, correct?
  - A. That's correct.

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- Q. Would you agree with me that between now and the auction for the '27-'28 delivery year in the capacity market, capacity prices could change substantially, correct?
  - A. Yes, they could change.
- Q. Another issue I want to ask you about are the conditions and restrictions applicable to IRP-L interruptible customers. Did you review the terms proposed in the Stipulation for the IRP-L tariff for ESP V?
- A. I did -- I did read them. I didn't make any recommendations regarding them.
- Q. Do you recall that in paragraph 19 of the Stipulation AEP Ohio has a requirement that it can interrupt load separate and apart from the PJM emergency event including for localized load constraints?
- 25 A. I recall that, yes.

- Q. Now, that was not cited as a consideration or factor in how you came up with \$4 per kilowatt per month, correct?
  - A. Correct.

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- Q. And do you recall around paragraph 20 of the Stipulation IRP-L participants must show that they can interrupt upon 10 minutes notice? Do you recall that from the Stipulation?
  - A. Yes.
- Q. Now, that's significantly shorter than the PJM demand response program that's usually two hours, correct?
  - A. Yes.
- Q. Do you in your testimony anywhere cite or factor in or quantify if -- the monetary effect of that shorter 10-minute notice period coming up with the \$4 per kilowatt-hour figure?
  - A. No.
- Q. Does -- are you familiar with the

  Stipulation penalty provision that raises the penalty
  for noncompliance with IRP-L and IRP-E programs to

  150 percent of credits provided in the previous 12

  months?
- A. I don't recall it, but if you want to remind, I might know it. As a matter of fact, I have

- the Stipulation with me if you would like --
- 2 Q. That's okay. I am just wondering if you 3 recall.
- A. I recall there is a penalty provision, yes.
  - Q. And did you factor that in or cite it in your testimony?
  - A. I believe the \$4 takes many things into account and that being one of them.
  - Q. But you said you didn't specifically recall that. Do you actually cite that penalty provision in your testimony as a factor?
    - A. No.

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- Q. Now, you say your purpose of your testimony is to protect residential consumers, correct?
  - A. Can I have a reference?
- 18 Q. Yeah. You are welcome to look at your 19 testimony.
  - MR. MICHAEL: Your Honor, I believe the witness has asked a question about what his testimony said, and the witness requested a citation to what part of the testimony counsel was referring to. I would request that counsel provide him with that reference.

MR. PROANO: Sure. Happy to provide that.

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Q. (By Mr. Proano) If you look at page 2,
lines 14 through 16, Mr. Fortney. You say "My
primary focus is to make recommendations to protect
residential consumers..." Do you see that?

EXAMINER SEE: I'm sorry. What was that reference again, Mr. Proano?

MR. PROANO: I'm sorry, page 2 -- I'm sorry. Page 1, lines 1 through 16. "My primary focus is to make recommendations to protect residential consumers from unreasonable and unjustified utility rate increases and unfair regulatory practices."

- Q. And I saw something similar also on page 3, answer 6, lines 9 through 12, correct?
- A. The purpose of my testimony is to explain and support OCC's position and recommendations affecting residential consumers as it relates to the Joint Stipulation and Recommendation filed in these proceedings on September 6, 2023.
- Q. Does your testimony within its four corners provide any rate impact analysis to show what your recommendations would mean for a typical residential consumer in terms of rate impact?

1 A. My testimony does not show that.

MR. PROANO: No further questions. Thank

3 you.

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EXAMINER SEE: Mr. Nourse?

MR. NOURSE: Thank you.

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## CROSS-EXAMINATION

By Mr. Nourse:

- 9 Q. Good afternoon, Mr. Fortney. It's good to see you.
- 11 A. Good afternoon, Mr. Nourse. It's nice to see you.
- Q. Just a few questions now so I will try
  not to duplicate anything you were already asked. So
  is it your main recommendation and concern with the
  IRP provisions in the settlement that the credit
  reduction was good, but it was not enough of a
  reduction; is that a fair statement?
  - A. Sure, that's fair.
  - Q. And you're -- specifically you're focused on IRP-L versus the IRP-E?
    - A. The IRP-L, yes.
- Q. Okay. And how far back -- since you've got a lot of institutional memory, how far back does the IRP -- it wasn't always called the IRP-L but the

IRP go? Do you recall?

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- A. I have got a lot of institutional history but very little institutional memory.
  - Q. Okay. All right. So as far as you can remember maybe; is that fair?
  - A. I'm sorry. Could I have the question reread?
    - Q. I can rephrase. I'm just asking if the IRP tariff has been around a long time; is that fair?
  - A. Yes. For not only for your company but for other companies.
- Q. Okay. And in light of the differences that Mr. Proano went through with you of IRP-L versus IRP, from a rate design expert perspective, is it reasonable to have a differential between the credits for IRP-L and IRP-E in your opinion?
  - MR. MICHAEL: I am going to object, your Honor. I believe the witness has testified he has addressed only IRP-L, not IRP-E; and, therefore, the question is beyond the scope of his testimony. He offers no opinions about E.
- MR. NOURSE: Well, your Honor, I think there was a dialogue already about the differences between the two, and I believe Mr. Fortney on page 5, line 3, is saying the price should reflect the market

price for very comparable products so I think these differences are relevant, and he is a rate design expert so I am asking him his opinion on that. There again --

EXAMINER SEE: And I will allow the witness to answer the question with any caveat needed.

- A. I'm only testifying to the IRP-L. I have no opinion on the IRP -- what's the other one? E?
- Q. Okay. Okay. And then I think there was a brief reference to this earlier, but the footnote for -- on page -- page 5, you reference a Commission prior decision saying that the IRP has a reliability and economic benefits. Do you recall that?
  - A. Yes.

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- Q. And do you agree that both of those two benefits exist and are distinct?
  - A. Yes.
- 19 MR. NOURSE: Okay. That's all I have.
- 20 Thanks a lot, Mr. Fortney.
- 21 EXAMINER SEE: Staff?
- MR. MARGARD: No, thank you, your Honor.
- 23 EXAMINER SEE: Mr. Michael?
- MR. MICHAEL: No redirect, your Honor.
- 25 | And OCC would move for the -- renew its motion for

the admission of OCC Exhibit 3.

EXAMINER SEE: Are there any objections to the admission of OCC Exhibit 3, the supplemental testimony of Robert Fortney?

Hearing none, OCC Exhibit 3 is admitted into the record.

(EXHIBIT ADMITTED INTO EVIDENCE.)

EXAMINER SEE: Thank you very much,

9 Mr. Fortney.

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10 EXAMINER ADDISON: We have Mr. Williams
11 next; is that correct?

MR. MICHAEL: We do, your Honor, but before I call him, I have requested that another witness be on standby in the event we were to get through Mr. Williams today. I was interested in knowing if the Bench would anticipate going further after Mr. Williams, if the parties care to weigh in on that, because I can certainly send a message to have Mr. Buckley ready to go today if the Bench wanted to stay that long given what we think the cross estimates are.

MR. NOURSE: Yeah. It depends on how late you want to stay, but I think finishing this next witness would be a good place to stop.

MR. MICHAEL: That's fine.

368 EXAMINER SEE: You can let Mr. Buckley 1 2 know he will not be needed today. 3 MR. MICHAEL: Great. OCC calls Mr. James D. Williams. 4 5 EXAMINER ADDISON: Welcome, Mr. Williams. 6 MR. WILLIAMS: Doing well. How are you? 7 EXAMINER ADDISON: Doing well myself. (Witness sworn.) 8 9 MR. MICHAEL: May I approach, your Honor? 10 EXAMINER ADDISON: You may. 11 MR. MICHAEL: Your Honor, I would like to 12 have marked as OCC Exhibit No. 4, Testimony 13 Representing Modification of the Stipulation of James 14 D. Williams dated September 20, 2023. 15 EXAMINER ADDISON: It will be so marked. 16 (EXHIBIT MARKED FOR IDENTIFICATION.) 17

JAMES D. WILLIAMS

19 being first duly sworn, as prescribed by law, was

20 examined and testified as follows:

2.1 DIRECT EXAMINATION

22 By Mr. Michael:

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- Would you state your name, please? Q.
- 24 Yes. My name is James Williams. Α.
- 25 Q. And where are you employed, Mr. Williams?

- A. I'm employed by Sterling Employment
  Services on behalf of the Ohio Consumers' Counsel.
- Q. And, Mr. Williams, do you have what has been previously marked as OCC Exhibit No. 4 before you?
- A. Yes, I do.

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- Q. And can you identify that document, please?
  - A. Yes. This would be my testimony recommending modification of the Stipulation.
- Q. Mr. Williams, was that testimony prepared
  by or at your direction -- by you or at your
  direction?
- 14 A. It was.
- Q. And do you have any modifications to that testimony, Mr. Williams?
- A. I have two minor modifications,

  corrections. One of them is on page 10, line 22.

  And I have the -- a SAIFI value of "1.2." The SAIFI should be "1.8."
  - The second one is on page 11 and this would be on line 2 and I have a CAIDI figure of 1 -- of "148 minutes." It should be "158 minutes." Other than that those are my two corrections.
- Q. Thank you, Mr. Williams. And if I were

370 to ask you the same questions today that are 1 reflected in OCC Exhibit 4 with those modifications, 2 would your answers be the same? 3 Yes, they would. 4 Α. 5 MR. MICHAEL: Your Honors, I would move for the admission of OCC Exhibit No. 4, subject to 6 cross-examination. 7 8 EXAMINER ADDISON: Thank you very much, Mr. Michael. 9 10 One Energy, any questions? MR. DUNN: No questions, your Honor. 11 12 EXAMINER ADDISON: Constellation? 13 MS. PETRUCCI: No questions. 14 EXAMINER ADDISON: And OCTA? 15 MS. PETRUCCI: No questions as well. 16 EXAMINER ADDISON: I apologize, Ms. 17 Petrucci. 18 OEG? 19 MS. COHN: No questions, your Honor. 20 EXAMINER ADDISON: OMAEG? 21 MS. EASLEY: No questions, your Honor. 2.2 EXAMINER ADDISION: OPAE? 23 MR. BOBB: No questions, your Honor.

MS. GRUNDMANN: No questions, your Honor.

EXAMINER ADDISION: Walmart?

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371 1 EXAMINER ADDISON: IGS? 2 MR. BETTERTON: While I always enjoy 3 talking to Mr. Williams, I have no questions today. EXAMINER ADDISON: Thank you for that 4 5 plug. 6 ELPC? MS. McCONNELL: No questions, your Honor. 7 EXAMINER ADDISION: Kroger? 8 MS. WHITFIELD: No questions, your Honor. 9 10 EXAMINER ADDISION: OEC? 11 MS. NORDSTROM: No questions, your Honor. 12 EXAMINER ADDISION: RESA? 13 MS. WALKE: No questions, your Honor. 14 EXAMINER ADDISON: OELC? 15 MR. PROANO: No questions, your Honor, 16 thank you. 17 EXAMINER ADDISON: AEP? 18 MR. NOURSE: Thank you, your Honor. 19 20 CROSS-EXAMINATION By Mr. Nourse: 2.1 22 Q. Good afternoon, Mr. Williams. 23 A. Hello, Mr. Nourse. 24 Q. Good to see you. 25 A. Good seeing you.

Q. A few questions for Exhibit 4. So if you could turn to page 2, you've got kind of a summary on pages 2 and 3, I think. So one of your statements on line 13 and 14 is that AEP Ohio has a troubled past, quote-unquote, in providing consumers with reliable service. Do you see that?

A. Yes, I do.

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- Q. Okay. And I'll ask you first generally speaking, what is your basis for concluding or characterizing AEP's service as being -- having a troubled past?
- A. A number of different things. One thing is that the Company was in violation of the minimum reliability service standards following a miss of SAIFI in 2019 so there was a miss of CAIDI and SAIFI 2018-'19 respectively.

MR. KELTER: Could the witness speak into the mic, please?

A. Yes. Miss of the SAIFI in 2019. I also noticed based upon my own analysis that was done of the CAIDI over the last couple years is that the CAIDI is worse in 2022, 2021, than what it was in 2020; and, of course, you know, it was just over a year ago that over 300,000 customers in Ohio were without service, you know, due to a number of factors

both involving transmission and distribution --

Q. Okay.

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- A. -- so.
- Q. All right. Thank you. And so speaking of your references to the two misses in 2018, you mentioned CAIDI and SAIFI. So were those -- were those close misses, or were they bad misses rel -- compared to the standard?
- MR. MICHAEL: I am going to object to the form of the question, your Honor. If you miss the reliability standard to say whether it is close or bad I think is inappropriate, so I would object to the form of the question.
- MR. NOURSE: Well, I appreciate

  Mr. Michael's characterization of his testimony, but

  I am asking Mr. Williams what he meant when he just
  said that.
  - EXAMINER ADDISON: Thank you. It's a broad question. I will allow Mr. Wilson -- I'm sorry, Mr. Williams to elaborate. I knew that was going to happen.
- MR. MICHAEL: He's been called worse.
- EXAMINER ADDISON: I wasn't supposed to be here, guys. Mr. Williams, you may answer the question.

THE WITNESS: Thank you.

A. In my direct testimony, I included a table that had the performance measured against the standard for each of the last five years. I didn't include that in this particular testimony. But in direct response to your question, I don't recall exactly how -- how far off they were.

MR. NOURSE: Okay. Permission to approach, your Honor?

EXAMINER ADDISON: Permission granted.

- Q. (By Mr. Nourse) Mr. Williams, I am just going to show you one of your colleague's testimonies not in the record yet, but Mr. Buckley has a table at page 17. If you could take a quick look at that.
- 16 A. My direct testimony, it was basically a

Does that look right to you?

- 2019 through 2022, so I think Joe may have done some more comprehensive than I did going further back, but the numbers look about right.
- Q. You believe Joe Buckley's table is accurate, correct? Right?
- A. I am just saying for the numbers I looked at, this case under my direct testimony, it was just the last five years so.
- 25 Q. Okay.

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A. Joe goes back to 2013 in what I am looking at here.

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- Q. Yes, he does. And in 2018 was one of your references, can you tell me the CAIDI standard and the performance that was amiss?
- A. CAIDI was 100 -- the standard was 149
  and -- wait a second here.
- Q. If it helps, those are in bold. Mr.Buckley was nice enough to bold the misses.
- MR. MICHAEL: I think that signifies a bad miss, if I am not mistaken.
- MR. NOURSE: We'll get back to that.
- Q. (By Mr. Nourse) Sorry. Mr. Williams, I
  am asking a very specific question. Did you find it
  on the table?
- 16 A. I do find it on the table.
- Q. And what was the standard and the miss in 2018 for CAIDI?
- 19 A. It was 149 standard, 150.32 performance.
- Q. Okay. So would you agree that that's a slight miss?
- 22 A. It's a miss so.
- Q. It's close?
- A. It would be close.
- 25 Q. And the next year, what was the

- 1 | performance on CAIDI?
- 2 A. The performance on CAIDI was 140.98
- 3 | compared to a standard of 148.
- 4 Q. So that's -- that's a big improvement
- 5 | after the slight miss, correct?
- A. Yes.
- Q. And then on SAIFI, can you for 2018, can
- 8 you tell me the standard and the miss?
- 9 A. The standard was 1.19. The performance
- 10 | was 1.30. Pretty significant miss.
- 11 Q. And then the following year, what was the
- 12 performance?
- 13 A. The performance was 1.2 compared to a
- 14 | SAIFI standard of 1.18.
- 15 Q. Okay. So that was corrected the
- 16 | following year?
- 17 A. Yes.
- 18 Q. And it was improved to meet the standard,
- 19 in other words?
- 20 A. It's better.
- Q. Okay. And then what's the other miss
- 22 | that's highlighted on that table?
- A. There's the two -- there's three of them
- 24 that are highlighted here.
- Q. Right. And I asked you about two so far,

I think. So what's the third one?

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- A. I thought you asked me about the SAIFI.
  - Q. Yeah, for the next year.
  - A. Yes. But this table also would make the point about how the CAIDI has deteriorated over the last few years.
  - Q. Okay. Well, actually I will leave that with you for a moment. So when you say deteriorated in that context, you're saying just in a relative sense the performance has -- has gone down, but it still meets the standard in those years; is that correct?
    - A. That's correct.
    - Q. Okay.
  - A. But -- but these are fairly significant declines in CAIDI compared to say the 2020 performance. 129 minutes in 2020 and 144.18 minutes for actual performance in 2022 is pretty sizable to me, especially when I consider something like a DIR that's supposed to be maintained improving reliability.
  - Q. Yeah. Is it your expectation performance metrics would be very similar from one year to the next in general?
- 25 A. No. I recognize there is variability.

- Q. And you are also not recognizing on that table the areas of improvement like the one we just spoke of for CAIDI in 2019, right? That was a big improvement.
- A. The 20 -- well, the 2020, and I raised that that was a particularly good year.
  - Q. Okay.

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- A. The last two have been particularly bad.
- O. I'll take that back for now. Thank you.
- A. Thank you.
- Q. So besides performance metrics -- or, you know, reliability metric performance, is it fair to say you also looked at the Company's survey, the customer survey that's required under the Commission rules?
- A. Not specifically in this case. I have looked at that survey with regards to a reliability standards case. That would be the 20-1111 case. And so I have looked at it in that context.
- Q. Okay. But is -- is the customer survey results, are those relevant to, you know, how you perceive the Company's performance as either being troubled or something different?
- A. I didn't rely upon that survey in reaching these conclusions in this.

- Q. Right. And in the last ESP, you did incorporate the survey and use that, right, in your testimony?
- A. I think in the last survey that was likely because the reliability standards case and, yes, and that ESP or whatever were going on together.
- Q. How about now, does AEP have a reliability metric case going on right now?
  - A. They do but that's in the 20-1111 case.
- Q. Do you know if the Commission has used the customer survey results in prior ESP decisions in determining whether the DIR proposal is aligned with customer expectations?
- A. I believe that the Commission has in other proceedings. I haven't seen anything like that in this proceeding.
- Q. Well, the Commission hasn't decided this proceeding, have they?
  - A. The Staff --
- 20 Q. Okay.

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- A. The Staff has relied upon that type of analysis.
- 23 MR. NOURSE: All right. And let me mark 24 a document, your Honor. If I could approach.
- 25 EXAMINER ADDISON: You may.

380 1 MR. NOURSE: AEP Exhibit 5. There you 2 go. 3 EXAMINER ADDISON: Thank you so much. MR. NOURSE: I'll deliver one to you so 4 5 we can keep going. 6 MR. MICHAEL: Thank you. 7 MR. NOURSE: I would ask you to share 8 those. 9 Ο. (By Mr. Nourse) Okay. Mr. Williams, do 10 you agree this is the most recent AEP Ohio customer 11 survey as required by the Commission rules? 12 EXAMINER ADDISON: Oh, one moment, 13 Mr. Nourse. Just so the record is completely clear, the AEP Ohio Exhibit No. 5, which is the AEP ohio 14 15 2021 Customer Reliability Survey, will be so marked. 16 (EXHIBIT MARKED FOR IDENTIFICATION.) 17 MR. NOURSE: Thank you. 18 EXAMINER ADDISON: Absolutely. I 19 apologize for that. 20 MR. NOURSE: No, my fault. 2.1 Ο. (By Mr. Nourse) So, Mr. Williams, you're 22 familiar with the way these reports are set up, 23 right? And you have reviewed -- reviewed AEP's 24 customer survey results in the past, correct? 25 Α. I have.

- Q. All right. And let me just cover a couple items that are in here. If you could turn to Item 2. This doesn't have page numbers but each item section is numbered. So Item 2 or Section 2 is satisfaction in reliability. Do you see that?
  - A. I see it.

- Q. And would you agree that 70 percent of AEP Ohio customers were very satisfied or somewhat satisfied from the residential customer group with their service reliability?
  - A. That's what this says.
- Q. Did -- then if you will move to Section 4 sustained interruptions, so these are interruptions that are longer than 5 minutes; is that your understanding?
  - A. Yes.
- Q. As opposed to momentary, different category. Are you with me?
- 19 A. Yes, I am.
- Q. Okay. And then if you look down at
  Table 4B for residential customers, a total of
  85 percent of residential would consider two outages
  or less during a year to be acceptable. Do you see
  that?
- 25 A. I do.

- Q. Okay. And that would essentially correspond to a SAIFI of 2; is that correct?
  - A. It could, yes.

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- Q. Okay. All right. And --
- A. Well, 1 or a 2 could be 50.6 so. There may be some customers that would find two to be acceptable but I would say a large percentage of customers wouldn't.
  - Q. Did you say a large percentage?
- A. I am just saying from this table, you know, 34 percent of the customers don't want any outages.
- Q. Right. But that doesn't change the answer to my question about the 85 percent total for 1 or 2.
- A. Well, I think you also have to put this survey in context. And the context would be the reliability standards case that the Company has proposed that's pending before the Commission. That doesn't -- it's not directly related to the performance under the current ESP. This survey isn't saying are you satisfied that -- you know, that under the DIR that it's given -- providing the reliability benefits that it should with the extra money customers are paying.

And this one area alone 34 percent of the customers would say we don't think there ought to be any outages.

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- Q. Right. So do you think that's different than the result that the Commission has relied on in prior ESPs from these same customer survey reports for different years? That, you know, I mean, we can all cite different subsections and that's fine, but I asked you about the ones I wanted to ask you about. So but, again, you did not include the customer survey report in your analysis here even though you had the report, correct?
- A. If this was the report that was filed with the Amended Application for the reliability service standards, then yes.
- Q. Yes. It's the most recent report; I think we established that earlier, right? Okay.
- A. But again, it's not AEP's responsibility nor is it OCC's to do an examination of the reliability of the distribution system to determine whether or not customer and Company expectations are aligned. That's the responsibility of the Staff.
- Q. Well, okay. That's your opinion. But the -- but the point is, I guess, I have asked you this multiple times so I am trying to get back to it,

the Commission has used these same reports in the past, and you used them in your prior testimony in ESP cases and that's correct, right?

- A. I've seen the Commission use these and other information.
  - Q. Right.

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- A. Actually very detailed analysis of the reliability of the distribution system and I relied upon a similar type of survey for some testimony that I did probably previously in the last ESP where OCC was supporting the Stip.
- Q. Okay. So other than the reliability metric performance data and the customer survey data, I think you had mentioned earlier part of your support for troubled past, quote-unquote, was the storm events in 2022 and some outages relating to that; is that correct?
- A. 300,000 customers without service is a pretty significant event, especially in central Ohio where over 100,000 -- I can't remember the exact number, a couple hundred thousand.
- EXAMINER ADDISON: Yeah. Mr. Williams, could you speak into the microphone? Maybe sit a little bit closer. Thank you so much.
  - Q. (By Mr. Nourse) My question about that

though, and if we are talking about the June 2022 interruption that you cited outages for, is it your understanding that was caused by transmission lines that were out of service?

- A. I think my recollection of the report that was performed is that it was transmission but that there was also distribution outages as well.
- Q. You recall that there was distribution outages?
  - A. Yes.

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- Q. And what was that -- what were the nature of those outages?
  - A. Likely due to trees.
  - O. Right. Yeah, okay.
  - A. Now, that's -- and despite the fact that countless dollars have been poured into by customers for a tree trimming program.
  - Q. Yes. And we are going to come back to that, but does tree trimming avoid the responsibility of a tree falling on a line during a storm?
    - A. It doesn't.
  - Q. Okay. All right. Let me go back and ask you some general questions about the DIR. You on -I am on page 2, line 18, you reference the -- your opinion that "the purpose of the DIR is supposedly to

maintain and improve reliability." Okay. When you say supposedly, is that just because you disagree with prior Commission orders that make that conclusion?

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- A. When I said supposedly, it's because even though that's the purpose of the DIR in my opinion, and then I think we find that in other orders as well, it's not clear to me how the DIR is fulfilling that role.
- Q. Okay. Well, so it's not clear to you how it's fulfilling it, but do you agree those are the purposes or some of the purposes?
- A. It should be maintained for the reliability.
- Q. Okay. And when we talk about maintaining, do you know -- do you have a sense for of the dollars spent under the DIR how much goes to maintaining reliability meaning trying to keep the current level and not necessarily achieve an improvement?
- A. I don't know the exact percentage, but a percentage of the dollars go for that purpose more than maintenance of the system.
- Q. And do you understand that customer-driven work gets recovered under the DIR

- between rate cases? Do you know what I mean by customer-driven work?
- A. If you are talking about like relocation of facilities, things like that, or communities, or jurisdictions that require removal of facilities or relocation, that type of thing, yes, I believe those occur.
- Q. Okay. And what about upgrades or expansions to serve new load in the service territory?
- 11 A. I'm not sure.

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- Q. Okay. You're not sure if those costs go into the DIR?
  - A. Yeah. At the moment I can't recall whether those are part of the -- are on the list of things.
  - Q. Okay. Well, assuming they are, would you agree, and at least the first part of which you already knew and recalled of customer-driven work, the more customer-driven work occurs under a fixed DIR revenue cap, the less money is left over for maintaining and improving reliability; would you agree?
  - A. That -- that -- assuming that there isn't investment made other than the DIR, then -- then,

yes, there would be less dollars for reliability but there's nothing that prevents AEP from investing in its distribution system.

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- Q. Okay. And I guess relative to customer-driven work and economic development, load growth, are those things that are within the Company's control or outside the Company's control generally speaking?
- A. I would tend to think a lot of that would be outside the control. Perhaps the Company would have some say on the scheduling, or winter, how that type of stuff exists, when it is going to exist, but generally this would be things that are driven from outside.
- Q. Okay. Would you also agree that part of maintaining the system is dealing with an aging infrastructure?
  - A. Yes. Equipment needs to be replaced.
- Q. Have you reviewed any data on the Company's system like average age of wires or transformers, those kinds of things?
- A. The types of things that I have looked -that I do look at and have looked at are, of course,
  in the -- in the Rule 27 report, the system
  improvement plan that's filed every year. And I do

tend to look at items like that, kind of different categories by FERC type and what the remaining life is of assets; yes, I do look at that.

- Q. So -- and then generally with the DIR mechanism or rider, you agree that ultimately every dollar that's spent -- that flows through the DIR is audited?
  - A. There are audit requirements, yes.
- Q. And that's comprehensive, right? Every new plant-in-service investment that happens from one year to the next is covered in one audit or the next, correct?
- A. There's an audit. I myself aren't -necessarily have an opinion on how comprehensive the
  audits are but I know that there is an audit.
- Q. Okay. And so you mentioned the separate reliability proceeding, the metrics case, right? You are familiar with that?
  - A. That's the 20-1111?
  - Q. Yeah. Are you working on that for OCC?
- A. I am.

2.1

Q. Okay. And would it be your expectation
let's say if there's a current hearing or -- or a
future hearing, in the near future hearing, that the
spending levels for the Stipulation, assuming that's

approved, would be considered as part of finalizing those metrics in what should be achievable by the Company?

2.1

- A. Well, the CSP is setting a certain funding level, the revenue caps through 2028. And so, you know, so the reliability standard could change more than once during that time, so I don't see it as static. I would tend to think that given the Company's current pending Application that the additional funding through the DIR is barely meeting the current standard the way things are. I don't know how that would necessarily translate to -- I think it could only get worse for customers.
- Q. Yeah. So you -- I wasn't saying it was static, but you're saying it's dynamic in that every couple years that will be -- that will be an issue coming up again and looking at what the DIR spend is, looking at what the ESR, the vegetation spend is, and setting -- refreshing the metrics based on the current facts and circumstances at that time in the future, correct?
- A. Yes, but the DIR revenue cap is being set through the midpart of 2028 so --
  - Q. Right. But that -- I'm sorry.
  - A. And so that's kind of the concern, you

know. If the Company didn't have a pending

Application to weak -- I am going to call it weaken

the standard, and I don't mean that to be

contentious, but to have less reliable service, then,

you know, I would probably look at this different

than I would when -- when there are these DIR revenue

caps that will be in place throughout 2018 and there

is an Application that could easily result in worse

reliability for consumers.

- Q. Okay. But that's an outstanding or a pending issue and you would not expect that if the Stipulation is adopted, the DIR caps and the ESR spending, vegetation spending, would be ignored in those proceedings, right? It would be lined up, it would be synced up, or refreshed; however you want to say?
- A. Yes, it's going to have to be thought through in those cases and hopefully would be considered --
  - Q. Okay.

2.1

- A. -- to try to make sure customers are getting the benefit of those additional dollars that they are paying AEP.
- Q. Correct. Okay. Now, on page 3 you make a statement that -- beginning on line 3, 3 to 5, you

have the sentence "there is no consideration given to if there are sufficient reliability benefits." Okay. Do you see that?

A. I do.

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And so --

- Q. And I guess you're not making a statement about any of the signatory parties and what they considered, right? Can you explain what you are referring to here, "no consideration given"?
- A. Well, later in my testimony I address it, there's been no analysis, what type of quantifiable reliability benefits are going to go along with \$244 million in spending.
- Q. Okay. And is that something that the Commission has required in prior ESPs to say, you know, your DIR funding is -- is conditioned or, you know, limited to meeting a specific metric?
- A. Well, yes. In AEP's previous -- the current ESP, there were specific targets that were set for reliability performance as measured by a SAIDI that -- that then drove the level of spending under the revenue caps. Well, the same thing would exist with AES. The same thing exists with Duke.
  - O. I'm sorry. Go ahead and finish.
    - A. So, yeah, I do believe that the

Commission has conditioned certain reliability improvements tied to these programs, and I think that's an important thing that the Commission's required that's absent in this Stipulation.

2.1

- Q. Okay. Well, let's stick to AEP and that was my question. But was that -- was your understanding of the AEP provisions that you just referenced, was that a Commission requirement or a settlement with OCC?
- A. It was a -- it was a settlement that was approved by the Commission.
- Q. Yeah. And it actually occurred in the rate case, did it not, the rate case settlement?
  - A. I believe that to be correct.
- Q. Okay. Not for the ESP. All right. Now, let me just ask you before we move on a few questions about the vegetation spending or the -- you might call it the ESR. So similar to the DIR, would you agree that the dollars that go through that rider are also audited in a financial auditing sense and to confirm that every dollar that goes through the rider was prudently spent?
- A. There's an audit. Whether or not every dollar is specifically scrutinized, that, again, I don't know.

Q. Okay. And with respect to vegetation as opposed to the DIR, the Company is passing through costs that are external; they're not creating or generating revenues in connection with veg spending, correct?

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- A. Well, the additional ESRR funding is used to support a four-year cycle based tree trimming program in right-of-way tree trimming. But there are also other aspects that are also included, my understanding are included within the 244 million for outside right-of-way tree trimming or tree removal. And so -- so to a certain extent it is -- AEP is creating additional requirements for tree trimming.
- Q. Well, my question was about earnings.

  Does the outside tree work, outside of the right-of-way work, is that capitalized any more?
  - A. Fortunately not.
  - Q. Fortunately not.
  - A. Fortunately not.
- Q. So again, back to my question the ESR does not generate earnings for the Company; is that correct?
  - A. No. It's a passthrough.
- Q. Okay. And, I mean, do you agree that vegetation work is money well spent for customers?

A. I believe it to be beneficial, and I had in my direct testimony actually even kind of noted that the number of declines in -- in outages, in events, and questioning continuing the ESR because of that. It seems as though AEP's arrived at the outside right-of-way trees that were kind of plaguing reliability seems to be resolved. It seemed like now is a good time to bring an end to the ESRR.

2.1

- Q. Well, in your experience, I don't know, before the vegetation riders in Ohio, were you -- were you in business at that time? Let me ask you this way --
  - A. Yeah. This was ESP I so, but yes.
- Q. Sorry. Let me ask you it differently. So under traditional regulation, if all the vegetation costs were in base rates and there was no rider and the utility was facing cost savings times, would you agree that vegetation spending might be subject to reductions in that circumstance or maybe even high on the list for reducing spending under those circumstances?
- A. I believe that that's hypothetical. In a base rate case, you know, all revenues and expenses would be considered. And so while it may be true some expenses go down, other expenses go up. At the

end of the day the rates are set to be able to provide just and reasonable rates for providing service to consumers so.

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- Q. Now, Mr. Williams, I am asking you about what you just said that you think it's time to end the ESR. So wouldn't you agree that if all the vegetation costs were reflected in base rates, that that would create an incentive for utilities to reduce vegetation spending after they get new rates from a rate case?
- A. I believe that the Company would be required to comply with its vegetation management plan, and its vegetation management plan is going to prescribe what those requirements are. So in terms of reducing tree trimming, the Commission approves these tree trimming plans, and I would certainly think the Company would -- would adhere to it.
- Q. So you don't -- you don't think the vegetation rider has a benefit of ensuring the Company's interests are aligned with the customer's expectations when it comes to vegetation spending and activity?
- A. I believe that this is a rider that's existed since ESP I and that that -- it seems like the number of tree -- tree-caused outages has

declined and that it's a convenient time to look at getting rid of it. I didn't recommend getting rid of it immediately. My direct testimony and here I suggest that this be something that's done in the next base rate case.

2.1

Q. Okay. Let me move back to another topic we were talking about earlier and that is the DIR, pardon me, the DIR purposes and as reflected in prior Commission orders. So I want to just ask you a couple of questions about your recollection, and I am going to start with ESP IV, the current ESP, or the immediately prior Opinion and Order for ESP IV and ask you a couple of questions.

Just from your memory and -- so would you agree with the statement that under the ESP statute the DIR was initially adopted to facilitate timely and efficient replacement of aging infrastructure to improve service reliability? Do you agree with that statement?

- A. From ESP II or are you talking about ESP IV?
- Q. IV. I'm sorry, yes, it's a reference back and says initially adopted and that started in ESP II in 2011; is that your recollection?
  - A. That is my recollection, ESP II. The

time I'm not sure of but that does sound as though I have seen that type of statement in orders before.

2.1

- Q. And then just again from memory, an ESP III Opinion and Order, would you agree that the DIR was also approved and extended in the company's subsequent ESP proceedings with certain modifications and requirements recognizing that the DIR also supports the installation of gridSMART technology?

  Do you agree with that?
- A. I don't recollect that specifically because the gridSMART is, of course, funding through its own -- through its own rider.
- Q. But you are not aware of any investments that support gridSMART technology deployment that flow through the DIR that are not gridSMART technologies themselves?
- A. I understand what you are saying now, like circuit ties, items like that. I believe that those -- some of those types of investments are through the DIR.
- Q. Okay. And then I think I -- I have one or two more. I am going to skip that one. All right. We already covered it. Excuse me. All right. Mr. Williams, on page 3, you are previewing your position in the paragraph that starts on line 12

about gridSMART, gridSMART Rider. And I guess you're expressing some concerns about some of the investments that are going to be going through that rider under that Stipulation, correct?

- A. Yes, that's correct.
- Q. Would you agree that in each ESP proceeding there's an opportunity to create or modify riders and other alternative regulation mechanisms for the Company?
  - A. Unfortunately that's the case.
- Q. Okay. So is your concern about these additional investments related to the name, the fact that it is called gridSMART Rider?
  - A. No.

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- Q. Okay. Let me move on. So a couple more questions shifting back to veg spending again, and I am on page 6 where you're talking about the ESR in the top half of the page where you recommend 45 million annual funding. Do you see that?
- A. Yes. I basically recommended continuing the current funding level that's in place through the ESP IV until rates are set in the next base rate case, and then vegetation management costs would then be embedded in rates.
- 25 O. Is the \$45 million, that's what's

reflected in base?

2.1

- A. There --
- Q. Are you talking about the -- the rider?
- A. I am talking about the rider piece is 45 million and there is 35 million in base rates.
- Q. Yes. Okay. So is it your opinion that there were no cost increases or changes in vegetation costs since 2020, the period of the rate case?
- A. There may be some -- some changes. I don't know that -- that necessarily every dollar has to be collected through the rider. I think we have to set reasonable caps. People have to pay for these.
- Q. Okay. But that's -- but again, your position, your recommendation here is not based on your position that costs have not changed. In fact, you are acknowledging that costs may have changed.
- A. Costs could change. That's the level that was set in the ESP. I don't know of a reason for increasing that, especially if the intent is to try to get all those costs embedded in base rates.
- Q. Okay. Let's move to page 8. Your -- in this looking at the bottom half of the page, you are talking about rate impacts, excuse me, relative to the DIR, and you reference in line 20 an

approximately 150 percent increase. Do you see that?

A. Yes.

2.1

- Q. Okay. Is it your view that customers measure a utility bill increase by looking at a small portion of their bill and how that might change? Is that how customers look at their bill -- utility bill?
- A. I think that assumes all customers are alike and that's not the case. There are some customers who would be very interested in all details of a bill. In fact, in recent times the Commission has required utilities to have bill calculators on their websites so that people can get in and dig into exactly what they are paying for. So some customers, yes; some customers, no.
- Q. Well, the rate calculator, I mean, separating generation or generation supply which is competitive versus the wires, that's one thing. That's certainly necessary to compare prices and shop, correct?
- A. Yeah, but the rate calculator provides the base rates along with all -- the cost of all the riders based upon customer's usage in any given month. So, of course, I mean, it's the Commission recognizing the importance of that and has required

that in the last deferral case.

2.1

- Q. You think they recognize the importance of looking at individual rate components and comparing; you think that's what it stands for?
- A. Well, I believe that it gives customers the opening to know what they are paying for. They are paying \$11.78 a month for something called a DIR and DIR is supposed to improve their reliability and they just sat for five days without reliable -- without service, yeah, I think I would question it.
- Q. Okay. Do you think most customers look at it that way in your opinion?
- A. There is enough customers that it's on the AEP website and as far as I know, people use it.
- Q. So if we zoom out and look at these
  Stipulations as a package and the rate impact of the
  Stipulation, have you done that?
  - A. Of the entire Stipulation?
  - Q. Yeah, the rate impact to the Stipulation.
- A. I've not. I've just looked at the testimony of Ms. Mayhan had a -- that kind of shows what those costs are for each of the riders and increases that I myself have not done any kind of analysis on that.
  - Q. Okay. And so do you agree or disagree

with Ms. Mayhan's statement that a typical residential customer using 1,000 kWh would see a monthly bill increase of 0.5 percent in year one and a -- the range of 0.6 percent to 1.8 percent of the total bill for years two through four of the ESP?

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- A. I don't have a reason to dispute that.

  But at the same time, I do think you have to look at individual line items, and all the rates should be just and reasonable. The fact that at the end of the day there's the total impact is one thing, doesn't mean that the details don't need to be looked at with each of the riders but each of the programs.
- Q. Okay. But when it comes to rate impacts of the package or even when it comes to evaluating the Stipulation under the three-part test, is it fair to say the package should be looked at as a whole in your opinion?
- A. That's not my -- my testimony is on some very specific riders so I didn't do any kind of analysis. In my opinion the Commission should consider the impact of each of these details. You know, maybe the rates could -- maybe the rate impact could even be lower.
- Q. So you didn't look at that, and you don't think it's important for the Commission to look at

the total bill impact for an average residential customer?

2.1

- A. No. I believe that the Commission can look at the total impact. I am just saying from my testimony I looked at very specific riders, and I believe that the Commission also can consider the impact of those specific riders and whether or not those are just and reasonable.
- Q. I appreciate that, and you've said that a couple times. What I am asking you is whether it's important that -- in your view that to look at the total impact of the Stipulation as a package, the total rate impact for a residential customer.

MR. MICHAEL: Objection, asked and answered for probably like the fourth time now.

MR. NOURSE: No. He keeps going to what --

EXAMINER ADDISON: Okay. Direct your comments to the Bench, please. Thank you. I am going to overrule the objection. Just to tie a bow on it, Mr. Williams, you may answer the question.

A. Of course, the overall bill impact is important but that doesn't mean that the details that get to that point aren't. And that's -- that's the only distinction I make with this is that based upon

the analysis that I did and based upon my testimony is, yes, I did look at a couple of details.

2.1

- Q. But you didn't look at the total impact even though it's important?
- A. I didn't consider the total -- I didn't consider the total impact because that wasn't the purpose of my testimony. If I was looking at bill impacts, if I was looking at affordability, if I was looking at some things like that, maybe I would, but my testimony was very specific for the DIR, ESRR, and a bunch of things that got added to the SmartGrid Rider.
- Q. Okay. And let's look a little closer at the DIR. On page 9, you have Q and A9 where I think you're -- you're giving your opinion that the DIR caps -- annual revenue caps in the Stipulation are too high, correct?
- A. Yes. I believe that they should be kept at levels that are closer to what they are today.
- Q. And when you say what they are today, can you just unpack that a little bit?
- A. Yes. The rates -- the annual revenue caps that were set for the -- for the period 20 whatever it was, 2021 through 20 -- midpart of 2023 is that -- it's those revenue caps.

- Q. Yeah. And do you -- are you aware in a couple of the prior ESPs, I think it was ESP II and ESP III, the Commission expressed a guideline for DIR growth of range of 3 to 4 percent? Does that sound familiar?
- A. That's -- I'm familiar with that. I have seen that in orders.
  - Q. Okay. And you would agree that ESP II was back in the 2011 to 2015 time frame, I think, was the term of the ESP, right?
    - A. Subject to check.
- Q. So it was over 10 years ago it was started, correct, and subject to check?
  - A. Yes.

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- Q. Okay. And would you agree that inflation has increased since that time, you know, 10 years ago?
  - A. Yes.
- Q. Okay. And so have you done a calculation of the DIR revenue caps under the Stipulation in that light of a 3 to 4 percent range?
  - A. I didn't look at the percentage.
- Q. Okay. So I guess when you say maintain relatively close to the current caps, isn't that -- I mean, each year the cap is different, so the DIR has

been in place for, I think, 11 or 12 years now; does that sound about right?

- A. I believe so.
- Q. So each year there is an increase in the cap, correct?
  - A. Yes.

2.1

- Q. Because you're -- because you're taking -- I'm sorry. You're taking additional investment, putting it in plant-in-service when it becomes used and useful, and then you are putting a carrying charge on that capital investment into the DIR; is that your understanding?
  - A. That's my understanding.
- Q. And so the annual caps are revenue requirement caps, so you might have a \$200 million cap for revenue that relates to \$100 million -- I'm sorry, relates to a billion dollars of capital investment, that it has that carrying charge of 200 million; does that sound -- in rough terms does that sound right?
  - A. Roughly.
- Q. Okay. So do you know how the
  Commission -- you know, how the 3 to 4 percent
  guideline has been calculated, or do you have an idea
  of how to do that?

- A. I'm not sure exactly how that's done.
- Q. Okay. Would it -- would it be fair to say look at the current annual revenue cap and compare that as a numerator to the denominator of the -- you know, the adjusted plant-in-service, so the -- so the base distribution plant-in-service plus the years that you have added under the DIR, does that sound right to you?
  - A. I don't necessarily have an opinion on it. It's certainly not how I looked at it.
- Q. Okay. You've not done that calculation before.
  - A. I haven't.

2.1

- Q. Okay. And you don't know whether the proposed caps are in line with that range and maybe adjusted for inflation, correct?
- A. My goal was to try to keep the revenue caps relatively close to the current ones recognizing that there is an annual -- that these accumulate over time.
  - Q. Right.
    - A. And I felt like I considered that.
- Q. Okay. I'm sorry. I am just looking through some questions making sure we've covered them.

And thank you for the corrections on the performance metrics on pages 10 and 11

A. Thank you.

2.1

- Q. That eliminated a couple questions.

  Okay. Let me ask you a question on page 11, all right? And this is a sentence on lines 4 through 6.

  Well, maybe we should back up a little bit more.

  Starting on line 2, after mentioning the metrics performance, you say this means that customers can on average expect 8-1/2 percent more interruptions annually lasting 10 minutes or longer. So that's just a characterization of the Amended Application and the reliability metrics case we talked about earlier; is that right?
- A. Yes. These are the standards that are proposed in that case. And I mentioned it here because it's kind -- it's ironic that AEP or that the settlement is increasing the revenue caps for the DIR requiring additional funding for the ESRR, and yet the Company is proposed to weaken those standards in another application.
- Q. Well, let me ask you about that because we talked a little bit about it earlier but let's talk about the timeline. Do you recall you said that was a 2020 case, right?

- A. Yeah. I think it's -- in fact, I cite it's 21 -- 20-1111.
- Q. Yeah. So that means -- does that mean it was filed in 2020 to you?
  - A. Yes.
- Q. Okay.

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- 7 A. And then amendment maybe in 2022.
- 8 Q. Okay. But it's still a pending case,
  9 right?
- 10 A. Yes, it is.
- Q. Okay. And so we talked about this
  earlier, you would not expect -- well, let me back
  up.
  - Do you recall when the ESP Application in this case was filed? If I said January 6, 2023, would that sound about right?
- 17 A. Subject to check.
- Q. All right. So that was way after the initial reliability case was opened, correct?
- 20 A. Yes.
- Q. Okay. And you wouldn't expect that
  initial proposal to necessarily hold in the final
  outcome of that case in light of the additional
  investment and spending associated with the
  Stipulation, would you?

- A. The settlement sure didn't address anything, any -- the settlement didn't examine reliability and how this proposal would align with the revenue caps that's proposed for these programs.
  - Q. Right.

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- A. So I don't know.
- Q. So that's a separate pending case where those issues would be resolved in the future and maybe the near future perhaps.
- A. Correct. It would have been resolved in this settlement.
- Q. Okay. Let's move on. Again, I am trying to skip questions if we've already covered so bear with me.
  - Do you know whether the Company has spent either for vegetation spending or for DIR investment above the caps or funding through the riders? Do you know whether that's happened and how often?
  - A. I know it does happen. I'm not sure how frequently it happens.
- Q. All right. All right. Skip ahead. So
  on page 17, you talk about the CIS, Customer
  Information System, provision of the settlement. Do
  you see that?
- 25 A. Yes, I do.

- Q. Okay. And is it your understanding that a CIS investment will bring enhanced capabilities that -- that ultimately enhanced retail competition in the Company's service territory?
- A. I don't particularly have a benefit -- an opinion on whether or not these are -- you know, it's beneficial for that purpose or not. You know, these are items that other parties negotiated. I don't have an opinion on whether or not there's a benefit or not. I do have an opinion that when and if it gets put into rate base, that it should be subject to a used and useful standard of review.
- MR. NOURSE: All right. Your Honor, could I --
- Q. I'm sorry.

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- A. That's not required. In my reading of the Stipulation that's not required.
- MR. NOURSE: Okay. Your Honor, could I approach?
- 20 EXAMINER ADDISON: You may.
- Q. (By Mr. Nourse) Mr. Williams, I am just going to hand you a copy of the September 6 Stipulation in this case which you may or may not have a copy of already. Ask you to open up the Stipulation starting at page 6.

A. I'm there.

2.1

- Q. Okay. And in paragraph C6, long paragraph, about five pages, lots of sub-bullets, bullets. There's -- C6 deals with the CIS; is that your recollection?
  - A. It is.
- Q. And if you look at the I'll call them the hollow bullets that start on page 7 and carry over to page 10, do you see that list of items?
  - A. I do.
- Q. And these are referenced as functionalities in the introductory language to that section? And so I just want to ask you about a couple of these. I won't cover them all but -- and it's the same question for each one of these. So in the second bullet next to the last on page 7, "Ensure that the new systems are flexible enough to allow for the introduction of new rate, product, and service offerings without the need for substantial additional investment in IT systems." Do you see that one?
  - A. I do.
- Q. Do you think that's beneficial to residential customers?
- MR. MICHAEL: I am going to object, your
  Honor. The witness already clearly stated he had no

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opinion on the purported consumer benefit provisions of the settlement that was beyond the scope of his testimony, so I object to the question on those issues.
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MR. NOURSE: I don't think it's beyond the scope of testimony, your Honor, just because he didn't include this in his testimony. He's recommending against the CIS provision, so I think it's fair game to ask him about some of these provisions and the specific benefits to residential customers.

MR. MICHAEL: I think he is misstating the witness's testimony. I think he said to the extent that they were going to implement this, it should meet a used and useful standard.

EXAMINER ADDISON: Thank you.

MR. NOURSE: That's what he said but I have a different question.

MR. MICHAEL: That's beyond the scope of his testimony.

21 EXAMINER ADDISON: Thank you.

MR. MICHAEL: He's clearly stated that.

EXAMINER ADDISON: Thank you. I am going to have to sustain the objection. Please move on,

25 Mr. Nourse.

2.2

- Q. (By Mr. Nourse) So you don't have an opinion on the benefits of residential customers of the CIS investment?
- A. My testimony addresses when and if these costs are collected from customers, the standard of review that ought to apply for every aspect of it, not just these bullets, the entire system and that it be subject to a -- to a standard of used and useful.
- Q. Is there another OCC witness that could answer my question?
  - A. I -- I don't know.

2.1

- Q. Do you agree that the ultimate inclusion of the CIS investment in rate base in the next distribution case will be subject to a prudence and used and useful standard prior to being reflected in distribution rates?
- A. There's a sentence right here on page 6 that says the amount of CIS expenditures for future recovery is subject to a reasonableness and prudence review. It doesn't say used and useful.
- Q. Okay. So your -- your opinion is that in the next distribution case when the deferral is up for being included in rates, that the -- that there will not be a used and useful test under your understanding of the Stipulation.

A. I'm saying this Stipulation doesn't address the specific standard. And it's not just there, Mr. Nourse. It gets into each of those little bullet points that you mentioned earlier as well that somehow subject to a demonstration that the functionality exists, that would determine whether or not the Company could collect those for those investments.

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- Q. You are familiar with those bullet points and the functionality in the Stipulation?
- A. I'm familiar that there were a number of functionalities, that the Stipulation addresses cost recovery, if it can demonstrate the functionality. I don't have an opinion on each of those bullets. I do have an opinion that when and if the Company seeks to collect any money associated with the CIS, it needs to be in the base rate case, and it needs to be subject to a used and useful review standard.
- Q. And you don't think a three- or four-page list of functionalities that would be tested and confirmed has any relationship to being used and useful when it comes to information system technology?
- A. I think if the intent was to have a used and useful standard, the word would be here.

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                 MR. NOURSE: Okay. Thank you,
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     Mr. Williams. That's all I have.
                 EXAMINER ADDISON: Thank you very much,
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    Mr. Nourse.
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                 Mr. Margard, any questions from Staff?
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                 MR. MARGARD: Your Honor, I had prepared
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     questions for my dear old friend, but given
    Mr. Nourse's excellent cross-examination, I no longer
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     do. No, thank you, your Honor.
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                 EXAMINER ADDISON: Thank you very much.
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                 Redirect?
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                 MR. MICHAEL: No redirect, your Honor.
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                 EXAMINER ADDISON: The Bench doesn't have
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     any additional questions. Mr. Williams, you are
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     excused.
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                 THE WITNESS: Thank you.
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                 EXAMINER ADDISON: Thank you very much
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     for your testimony.
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                 THE WITNESS: Thank you.
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                 MR. MICHAEL: Your Honor, at this time
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     OCC would reiterate its motion to move -- for OCC
     Exhibit 4 to be put into evidence.
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                 EXAMINER ADDISON: Any objections to the
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     admission of OCC Exhibit No. 4?
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                 It will be admitted.
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418 (EXHIBIT ADMITTED INTO EVIDENCE.) 1 2 MR. NOURSE: And, your Honor, I would 3 move for the admission of AEP Ohio Exhibit 5. EXAMINER ADDISON: Any objections to the 4 admission of AEP Ohio Exhibit 5? 5 Hearing none, it will be admitted. 6 7 (EXHIBIT ADMITTED INTO EVIDENCE.) EXAMINER ADDISON: I believe that does --8 I believe that does conclude the witnesses that we 9 10 had slotted for today. We will reconvene on Friday, 11 October 13, at 9:00 a.m. 12 MR. NOURSE: And, your Honor, I don't know that it matters -- are we off the record? 13 14 EXAMINER ADDISON: No. We are still on 15 the record. 16 MR. NOURSE: Okay. Go ahead. 17 EXAMINER ADDISON: Okay. Anything else 18 to address on the record before we adjourn for today? 19 Okay. We are adjourned. Thank you. 20 Off the record. 2.1 (Thereupon, at 4:04 p.m., the hearing was 22 adjourned.) 23 24

CERTIFICATE I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Wednesday, October 11, 2023, and carefully compared with my original stenographic notes. Karen Sue Gibson, Registered Merit Reporter. (KSG-7532) 

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Case No(s). 23-0023-EL-SSO, 23-0024-EL-AAM

Summary: Transcript of Ohio Power Company hearing held on 10/11/23 - Volume II electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Gibson, Karen Sue Mrs..