

From: [PUCO Consumer Call Center](#)
To: [PUCO-Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00835306 [ref:_00Dt0GzXt._5008y8pNuP:ref]
Date: Thursday, October 12, 2023 8:23:49 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00835306
CUSTOMER: Melanie Erbaugh
AIQ: Ohio Power Company
NIQ: 6147380665

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 23-0023-EL-SSO

SUBJECT: Ohio Power Company - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

The customer's comments are below:

AEP stated they were raising rates 28-30% a few months ago. However, my rates more than doubled. I work 10 hours a day and rent a single bedroom apartment. I cannot believe my rate should be what they are currently billing. I have had others saying their bills have doubled or tripled. Is this being looked into as it is way above what we were informed by AEP.

Sincerely,

Michael Lumbard
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department

Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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Case No(s). 23-0023-EL-SSO, 23-0024-EL-AAM

Summary: Public Comment of Melanie Erbaugh electronically filed by Docketing
Staff on behalf of Docketing.