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October 6, 2023

PUCO

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Public Utilities Commission Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: FirstEnergy Electric Security Plan V
Case number: 23-301-EL-SSO

To Whom It May Concern:

It is my hope that another option is available where FirstEnergy can fund its operations without raising consumer cost. Many consumers would prefer to be able to pay their electricity without having to go on any assistance programs. Rates should be fair and reasonable. It seems money is going in too many places when its primary function should be to fund the services needed by the consumers. Many consumers are already trying to use as less electricity possible. It should not be the responsibility of the consumer to pay an addition for storm cost recovery. Why isn't a portion from the cost recovery charge, used for storm purposes? Due to the constant demand increased by society; in technology use within the home; many consumers have no choice but to use more electricity than before. There has to be a better way. Strategic consolidation? I am asking that other solutions are discussed and decided upon where consumers are not the ones being financially affected. Better management of the money as a whole, could be a start.

Sincerely,

Willena Jackson

Consumer

1271 Redbush Road Akron, Ohio 44320

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Technician \_\_\_\_\_ Date Processed\_OCT 1 0 2023