

BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Ohio)	
Power Company for Approval of in Bill)	Case No. 23-0925-EL-UNC
Format)	

**OHIO POWER COMPANY’S APPLICATION
FOR APPROVAL OF A CHANGE IN BILL FORMAT**

1. Ohio Power Company (“AEP Ohio” or “the Company”) is a public utility and electric light company as defined by R.C. § 4905.02 and § 4905.03(A)(4) respectively, and an electric distribution utility as defined by R.C. § 4928.01(A)(6) and is subject to the jurisdiction of the Public Utilities Commission of Ohio (“the Commission”).

2. Pursuant to 4901:1-10-33(F), Ohio Administrative Code, Ohio Power Company (the “Company” or “AEP Ohio”) files this Application for Commission approval of a modified bill format. The proposed changes apply only to consolidated bills customers that are shopping with a competitive retail electric service (CRES) provider.

3. On February 26, 2020, the Commission issued its Finding and Order adopting amendments to certain rules in Ohio Adm.Code Chapter 4901:1-10 in Case No. 17-1842-EL-ORD. Specifically, the Commission amended Ohio Adm. Code 4901:1-10-33 such that electric distribution utilities “cannot discriminate or unduly restrict a customers CRES provider from including non-jurisdictional charges on a consolidated electric bill.”

4. In the Commission’s Second Entry on Rehearing issued on January 27, 2021 in Case No. 17-1842-EL-ORD, the Commission amended the posting priority for partial payments under Ohio Adm. Code 4901:1-10-22(H), and Ohio Adm. Code 4901:1-10-33(H) such that non-commodity services would post last.

5. On October 6, 2021, the Commission issued an Entry in Case No. 17-1842-EL-ORD notifying interested parties that the amendments to the rules in Ohio Adm.Code Chapter 4901:1-10, as set forth in the Second Entry on Rehearing would become effective on November 1, 2021.

6. On December 1, 2021, AEP Ohio filed an application in Case No. 21-1209-EL-WVR seeking, in part, a waiver of 4901:1-10-33(A). As it relates to this case, AEP Ohio specifically sought a limited waiver of 18-months to complete programming of certain consumer protections associated with offering consolidated billing that contains non-jurisdictional services.

7. On May 18, 2022, the Commission issued a Finding and Order granting AEP Ohio's request for an 18-month waiver of implementing the rule change to Ohio Adm.Code 4901:1-10-33(A), which began as of the date of the Finding and Order. Thus, the 18-month waiver period concludes on November 18, 2023.

8. AEP Ohio has recently completed the programming necessary to implement non-jurisdictional billing as set forth in Ohio Adm. Code 4901:1-10, *et seq.* As set forth on Exhibits 1 and 2, the proposed programming includes a change to the consolidated AEP Ohio bills that it identifies each charge for non-jurisdictional services as required by Ohio Adm. Code 4901:1-10-33. Exhibit 1 is an example of a bill that contains a single non-jurisdictional charge while Exhibit 2 is an example of a bill that contains multiple non-jurisdictional charges. As demonstrated on Exhibits 1 and 2, the non-jurisdictional CRES services will appear in the CRES supplier portion of the bill (including the donut graphic) to minimize confusion for customers by signaling that the charge(s) are from an entity other than AEP Ohio.

9. As part of the programing that has been conducted during the waiver period, AEP Ohio also built a series of customer protections to ensure that the Company is in compliance with

other laws and rules. These protections include, but are not limited to, ensuring that customers will not be disconnected for failure to pay non-jurisdictional services and that Percentage of Income Payment Plan customers will not be eligible for enrollment in non-jurisdictional services billing.

10. AEP Ohio now seeks authority to revise its bill format as set forth in Exhibits 1 and 2 to align with the updated Ohio Adm. Code 4901:1-10-33 within the 18-month waiver period that the Commission granted in Case No. 21-1209-EL-WVR, starting on May 18, 2023 and running through November 18, 2023.

11. AEP Ohio has filed this Application in sufficient time to allow for automatic approval after 45 days, pursuant to Ohio Adm. Code 4901:1-10-33(F) and the Company plans to implement the new format effective on the forty-sixth day – November 18, 2023. To the extent this Application is not auto-approved or otherwise approved by the Commission prior to November 18, 2023, AEP Ohio requests a continued waiver to implement Ohio Adm.Code 4901:1-10-33(A), until this matter is resolved.

Respectfully submitted,

/s/ Michael J. Schuler

Michael J. Schuler (0082390)

*Counsel of Record

Steven T. Nourse (0046705)

American Electric Power Services Corporation

1 Riverside Plaza, 29th Floor

Columbus, Ohio 43215

Telephone: (614) 716-2928 (Schuler)

Telephone: (614) 716-1608 (Nourse)

Email: mjschuler@aep.com

Email: stnourse@aep.com

(willing to accept service via email)

Counsel for Ohio Power Company



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before
March 10, 2023 **\$177.90**

Pay \$178.60 after March 17, 2023

SERVICE ADDRESS:

3-1 1
100000003 01 SP 0.60

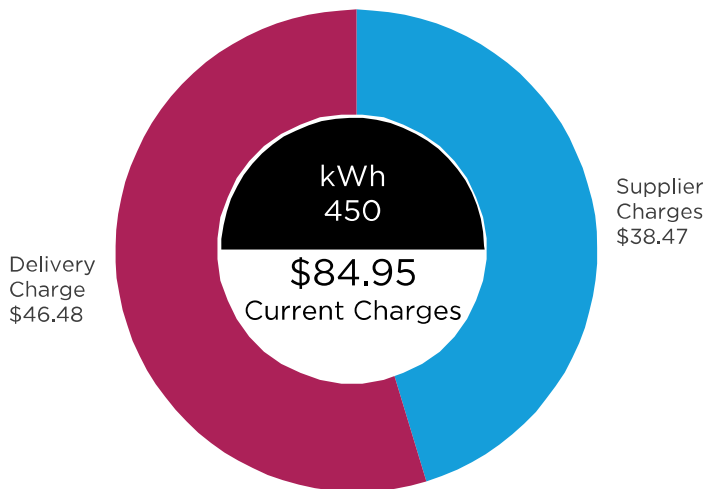


Notes from AEP Ohio:

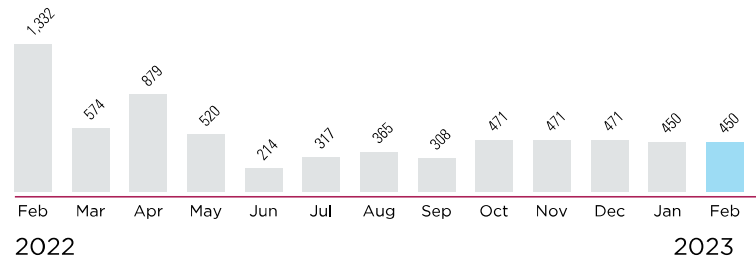
Make this bill the last one sent in the mail! Go paperless and get email alerts when your bill is ready. Sign up at AEPPaperless.com!

Current bill summary:

Billing from 01/18/23 - 02/15/23 (29 days)



Usage History (kWh):



Methods of Payment



aepohio.com



PO Box 371496
Pittsburgh, PA 15250-7496



1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-844-237-6446

Outages: AEPOhio.com/outages or 1-800-672-2231

Please tear on dotted line.

Turn over for important information! ➔

Thank you for your prompt payment. Please include your account number on your check and return this stub with your payment.



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496



Account # _____

Amount due on or before
March 10, 2023 **\$177.90**

Payment Amount \$

Pay \$178.60 after 03/17/2023

☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

\$ _____

Important Message

Bills may be paid by mail or to an authorized agent. Payment to others is at your own risk. For names and locations of authorized agents, please call us toll free at 1-800-807-6789. Customers who are hearing impaired may call 1-800-617-1234 (TDD/TTY).

We offer several ways for you to pay your bill. In addition to paying in person or by mail, you may receive and pay your bill electronically (e-Bill) or have your payments deducted automatically from your checking or savings account.

Definitions:

Actual: Reflects that a reading was taken from your meter.

Estimate: Reflects that we were unable to read your meter this month. We calculated your bill based on prior usage and seasonal variations. You can choose to call us with an actual meter read at 1-888-237-8811.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

Customer Charge: The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

Late Payment Charge: (if applicable) A late charge is added to the overdue amount of the regulated portion of your bill if you do not pay your bill within seven (7) days of the due date. The amount of the late charge is one and one-half percent (1.5%) of the total AEP Ohio amount billed.

Standard Service Offer: When customers purchase generation through AEP Ohio's auction process and not through a supplier.

Generation Service or Supply: Charges associated with the production of electricity.

Purchased Power Agreement Rider (PPA): The PPA allows AEP Ohio to collect or pass back the difference between total costs and revenues associated with a specific purchase power agreement.

Transmission Service: Charge for moving high-voltage electricity from a generation facility to the distribution station of the local electric utility. Transmission charges show under the delivery portion of the bill.

Distribution Service: Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business. Distribution charges show under the delivery portion of the bill.

Deferred Asset Phase-In Rider (DAPIR): Recovers previously incurred deferrals for distribution assets.

Delivery: The graph on the first page shows charges associated with moving electricity through transmission lines and distribution lines as well as costs to maintain those lines and other distribution costs.

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question, please call us toll free at 1-800-672-2231, or 1-800-617-1234 (TDD/TTY). If you feel your concern has not been resolved, you can file a complaint at www.aepohio.com under "Contact Us", call 1-800-672-2231 or by writing to Customer Concerns, 4500 S. Hamilton Road, Groveport, OH 43125.

Customers may be assessed a deposit if they have not made a full payment (or arrangements) on a bill that contains a previous balance, or have been disconnected for nonpayment, fraudulent practice, tampering, or unauthorized reconnection during the preceding 12 months. Residential deposits may be made through a cash deposit or approved guarantor. Non-residential deposits may be made by cash, approved letters of credit, or approved surety bonds. To discuss any further options please call AEP Ohio. To contest a deposit you can file a complaint at www.aepohio.com under "Contact Us", call 1-800-672-2231 or by writing to Customer Concerns, 4500 S. Hamilton Road, Groveport, OH 43125.

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called AEP Ohio, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). You may write to: Public Utilities Commission of Ohio, Attention: CSD, 180 E. Broad Street, Columbus, Ohio 43215-3793.

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Rates Available on Request

Electronic Check Conversion – if you pay by check, you authorize us to convert your paper check into an electronic debit.

If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at www.AEPOhio.com.



Service Address:



Account #

Line Item Charges:

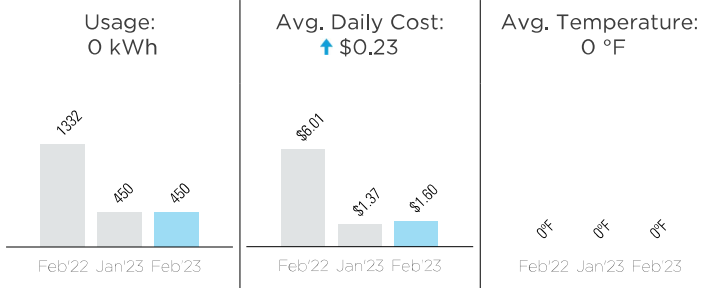
Previous Charges		
Total Amount Due At Last Billing	\$	92.95
Previous Balance Due	\$	92.95*
Current AEP Ohio Charges		
Tariff 820 - Residential Service 02/15/23		
Service Delivery Identifier: 02/15/23		
Transmission Service	\$	14.00
Distribution Service		22.48
Customer Charge		10.00
Current Electric Charges	\$	46.48*

Current		
Service Delivery Identifier: 02/15/23		
\$3.00 Non Jurisdiction Charge	\$	3.00
Generation 450 kWh X \$0.07884		35.47
Current SDI Charges	\$	38.47*
Current Supplier Balance Due	\$	38.47*

Total Balance Due	\$	177.90
*Charges make up the "Total Balance Due"		

Usage Details:

↑↓Values reflect changes between current month and previous month.



Total usage for the past 12 months: 6,372 kWh
Average (Avg.) monthly usage: 531 kWh

Meter Read Details:

Meter					
Previous	Type	Current	Type	Metered	Usage
11033	Actual	11483	Actual	450	450 kWh
Service Period 01/17 - 02/15				Multiplier 1	
Next scheduled read date should be between Mar 15 and Mar 20 .					

Notes from AEP Ohio:

Price-to-Compare: For **tariff 820**, in order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AEP Ohio's price of **\$0.073** per kWh for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" web site at www.energychoice.ohio.gov.

For Informational Purposes only: The below costs are NOT NEW CHARGES and are approximate values. AEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency programs, please visit www.AEPOhio.com/Save.

Renewable Programs: \$1.01
Energy Efficiency Programs: \$0.00
Peak Demand Reduction Programs: \$0.00

The Public Utilities Commission of Ohio in Case number 21-1268-EL-RDR on February 22, 2023 approved an adjustment to Ohio Power Company's Enhanced Service Reliability Rider rate effective with this bill. A residential customer using 1,000 kWh of electricity will see an increase of \$1.04 per month.

A smart meter is installed on your premises. **If service is disconnected due to non-payment, it will be remotely disconnected and no physical notice will be left at your service address.** On the day of disconnection, service will be shut off after 10 a.m.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by . This bill reflects AEP Ohio charges for delivery of the electric and all electric energy supply charges AEP Ohio has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges please contact AEP Energy Inc at (866)258-3782. Please note that failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider and your return to AEP Ohio's Standard Offer for energy supply services.

Due date does not apply to previous balance due.

Register for online services at www.AEPOhio.com. Registration is **free and easy** and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

Make your life easier. You can write one check for multiple electric accounts!

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before **\$0.00**
March 9, 2023

Bill mailing date is Feb 15, 2023

SERVICE ADDRESS:

3-1 1
070000003 01 SP 0.60

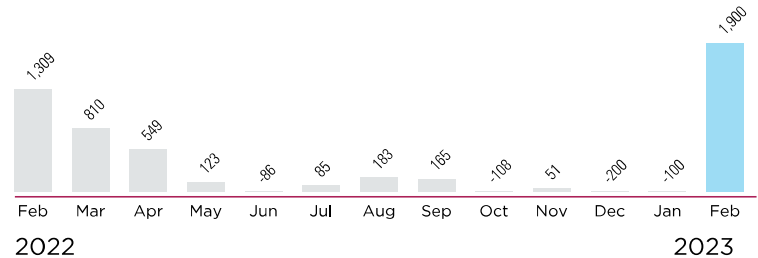


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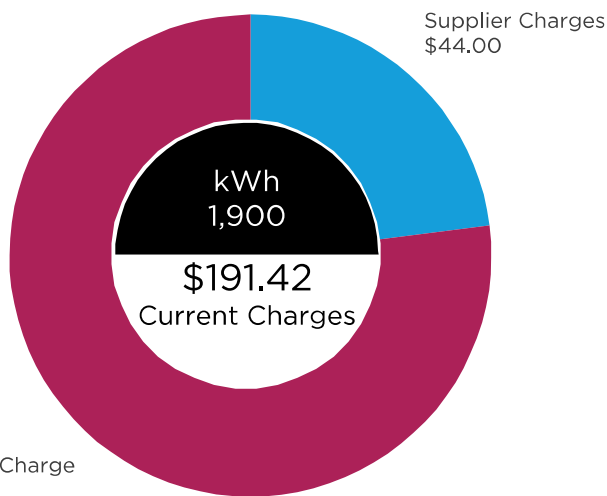
Make this bill the last one sent in the mail! Go paperless and get email alerts when your bill is ready. Sign up at AEPPaperless.com!

Usage History (kWh):



Current bill summary:

Billing from 01/18/23 - 02/15/23 (29 days)



Methods of Payment



aepohio.com



PO Box 371496
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Please tear on dotted line.

Turn over for important information! ➔

Thank you for your prompt payment. Please include your account number on your check and return this stub with your payment.



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PO BOX 24401
CANTON, OH 44701-4401

14742

Amount due on or before **\$0.00**
March 9, 2023

Payment Amount \$

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496



☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$

Important Message

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Service Address:

Account

Line Item Charges:

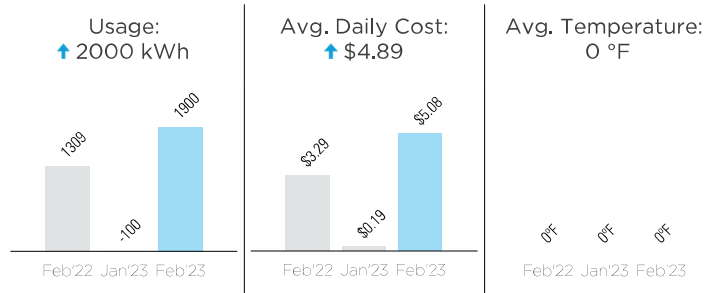
Previous Charges		
Total Amount Due At Last Billing	\$	-306.82
Previous Balance Due	\$	-306.82*
Current AEP Ohio Charges		
Tariff 820 - Residential Service 02/15/23		
Service Delivery Identifier:		
Transmission Service	\$	59.13
Distribution Service		78.29
Customer Charge		10.00
Current Electric Charges	\$	147.42*

Current		
Supplier Account Number -		
Service Delivery Identifier	02/15/23	
Energy Charge (1900kWh X .01000000)	\$	19.00
Non-Jurisdiction Charge 1		2.50
Non-Jurisdiction Charge 2		5.00
Non-Jurisdiction Charge 3		7.50
Non-Jurisdiction Charge 4		10.00
Current SDI Charges	\$	44.00*
Current Supplier Balance Due	\$	44.00*

Total Account Balance	\$	-115.40
Total Balance Due	\$	0.00
*Charges make up the "Total Balance Due"		

Usage Details:

↑↓ Values reflect changes between current month and previous month.



Total usage for the past 12 months: 2,781 kWh

Average (Avg.) monthly usage: 232 kWh

Meter Read Details:

Meter # [REDACTED]					
Previous	Type	Current	Type	Metered	Usage
20517	Actual	22517	Actual	2000	2,000 kWh Dlv'd
7805	Actual	7905	Actual	-100	-100 kWh Rcv'd
Service Period 01/17 - 02/15				Multiplier 1	
Next scheduled read date should be between Mar 15 and Mar 20 .					

Net Usage : 1,900 kWh	Billable Usage: 1,900 kWh
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Notes from AEP Ohio:

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Exhibit 2

Make your life easier. You can write one check for multiple electric accounts!

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

10/3/2023 4:28:09 PM

in

Case No(s). 23-0925-EL-UNC

Summary: Application Application electronically filed by Michael J. Schuler on
behalf of Ohio Power Company.