



Public Utilities Commission

Mike DeWine, Governor
Jennifer French, Chair

Commissioners

Daniel R. Conway
Dennis P. Deters
Lawrence K. Friedeman
John D. Williams

October 3, 2023

Brandon Shelt
6809 Mayfield Rd, Apt 673
Mayfield Heights, OH 44124

Case No. 23-0921-EL-CSS

Dear Mr. Williams:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against First Energy Corp (The Illuminating Company). Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary
Michelle Green, Acting Secretary
Gail Young, Acting Secretary
Susan Patterson, Acting Secretary

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Enclosure

MG/cc

180 East Broad Street
Columbus, Ohio 43215-3793

Technician  Date Processed **OCT 03 2023**

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