

From: [PUCO Consumer Call Center](#)
To: [PUCO-Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00834142 [ref:_00Dt0GzXt._5008y8kk8y:ref]
Date: Thursday, September 28, 2023 2:16:15 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00834142
CUSTOMER: Kyle Goode
SERVICE ADDRESS: 620 North Mulberry Street, Logan, Ohio 43138
AIQ: Columbia Gas of Ohio
NIQ: (740) 444-1122

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Outrages Fixed charge

As a customer, I find that paying \$46 a month WITHOUT using any gas is a slap in the face. Columbia Gas of Ohio has made \$200 MILLION in PROFITS in 2022. That \$200 MILLION is after everyone and everything is paid. I understand how capitalism works however, when a company wants to keep raising prices for those who are not even using the gas makes me sick to my stomach. These fixed charges hurt those who have a very set income. For 3 months or so in a row I've paid \$45 give or take a dollar, and I have consumed ZERO gas. So over those 3 months, Columbia Gas of Ohio made a PURE PROFIT off of me to the tune of almost \$150. To a corporation that is a very small number, but to the customers that can mean the difference in choosing medicine over having the option to use gas. Yes, we can call to shut off service during the months we do not need the gas but then when we call to get service cut back on we will be charged for that. When you don't have many options to choose from for a natural gas source it is now a monopolistic competition where Columbia is still making HUGE profits because they screw over their customers that they supposedly care about. This company is sickening wanting to raise the fixed rates even higher, they need to be lowered!

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Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

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----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 9/28/2023 10:51 AM

To: kylegoode1990@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00834142



Dear Kyle Goode:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Your case number is 00834142.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be

publicly available to anyone who requests it.

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**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

9/28/2023 2:25:24 PM

in

Case No(s). 21-0637-GA-AIR

Summary: Public Comment of Kyle Goode, electronically filed by Docketing Staff on behalf of Docketing.