

FILE

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Sent: Thursday, September 14, 2023 5:02 PM
To: PUCO-Docketing
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00832496 [ref:_00Dt0GzXt_5008y8cloL:ref]



FILE

PUBLIC UTILITIES COMMISSION OF OHIO

Consumer Service Division

Memorandum

CASE ID: 00832496

CUSTOMER: Jonathan Frost

AIQ: The Toledo Edison Company

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician *EC*

Date Processed

SEP 14 2023

RECEIVED-DOCKETING DIV
2023 SEP 14 PM 5:18

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 23-0301-EL-SSO

SUBJECT: Rate Hikes

Description: Any type of rate hike from the current rate would be detrimental to thousands of families across North West Ohio and the Toledo region, or any region serviced by First Energy for the matter. As a family of 3, we strive for our home to be as energy efficient as possible recently by adding more insulation, switching all light fixtures and bulbs to LED's, lowering our hot water temperature, and turning the AC to kick on a few degrees higher than previously. Still, even with all of these changes, our electric bill is still pretty high. I could not imagine having an increased rate causing our bill to be even higher. There are already families struggling to pay their bills and utilities across Ohio, and raising the rate higher is of no benefit or help to the citizens.

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 9/14/2023 10:20 AM

To: jonathanfrostdesigns@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00832496



Dear Jonathan Frost:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Your case number is 00832496.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



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