

From: [PUCO Consumer Call Center](#)
To: [PUCO-Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00831843 [ref:_00Dt0GzXt._5008y8aGlh:ref]
Date: Thursday, September 14, 2023 9:26:53 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00831843

CUSTOMER: Susan Hayes

ADDRESS: 1686 Oakmount Road, South Euclid, Ohio 44121

SERVICE ADDRESS: 1686 Oakmount Road, South Euclid, Ohio 44121

AIQ: Cleveland Electric Illuminating Company

NIQ:

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #:23-0301-EL-SSO

SUBJECT: Cleveland Electric Illuminating Company - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"First Energy overcharged it's customers when it received a bailout. I never received a refund from that fiasco. They can use the money which has never been returned to fund any upgrades without adding fees to customer's accounts."

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



ref:_00Dt0GzXt._5008y8aGlh:ref

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9/14/2023 9:28:57 AM

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Case No(s). 23-0301-EL-SSO

Summary: Public Comment of Susan Hayes, electronically filed by Docketing Staff
on behalf of Docketing.