

**From:** [PUCO Consumer Call Center](#)  
**To:** [PUCO-Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00831832 [ ref:\_00Dt0GzXt.\_5008y8aEzk:ref ]  
**Date:** Thursday, September 14, 2023 9:11:14 AM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00831832

**CUSTOMER:** Kimberly Ramsey

**ADDRESS:** 328 E Friendship Street, Medina, Ohio 44256

**SERVICE ADDRESS:** 328 E Friendship Street, Medina, Ohio 44256

**AIQ:** Ohio Edison Company

**NIQ:**

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:**23-0301-EL-SSO

**SUBJECT:** Ohio Edison Company - Protest Rate Case

Please docket the associated customer comment and/or attach in the case number referenced above under "Public Comments." This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"Please do not permit First Energy to raise rates . There has been so much corruption and customers were mailed mastercards with less than \$10 on them as "repayment" of the utility company corruption -- and not even a week after receiving the useless credit card, they are already discussing a rate hike that would completely negate the amount on the card. It makes absolutely no sense. They could have LOWERED our KWh rate or provided for a credit on the monthly bill for the amount that was owed to the customers, but somehow that was not an option. Please do NOT allow for them to raise our rates when they were supposed to be maintaining their service wires all along and they have not done

so. They took our money and ran - I am certain none of the people who profited live in my community - nor do any of them live in struggling neighborhoods. Please do not allow this to happen to the customers of this utility - we've already been raked over the coals by First Energy. Please do not allow it to continue to happen."

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**9/14/2023 9:25:05 AM**

**in**

**Case No(s). 23-0301-EL-SSO**

Summary: Public Comment of Kimberly Ramsey, electronically filed by Docketing  
Staff on behalf of Docketing.