From: PUCO Consumer Call Center To: **PUCO-Docketing** Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00832028 [ref:_00Dt0GzXt._5008y8b4PN:ref] Date: Monday, September 11, 2023 3:25:54 PM ? PUBLIC UTILITIES COMMISSION OF OHIO **Consumer Service Division** Memorandum CASE ID: 00832028 **CUSTOMER:** Sandra Johnson ADDRESS: 1548 Buckingham Street, Toledo, Ohio 43607 SERVICE ADDRESS: 1548 Buckingham Street, Toledo, Ohio 43607 **AIQ:** The Toledo Edison Company NIQ: 4196996942 ***To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!*** DOCKETING CASE #: 23-0301-EL-SSO **SUBJECT:** The Toledo Edison Company - Protest Rate Case Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such. "Very upset about the proposed increase. Our utility bills are already at an all time high, I went from a 35.00 a month light bill to averaging 125.00-130 a month, these are the summer bills which usually run low. I have only used my air conditioner 5 times during the summer. We are normally not at home during the day and still paying very high light bills. I strongly believe you all are poorly managing the money you are collecting from your customer, over charging the consumers and holding us hostage with these overpriced utilities because you know for most of us they are a necessity. I strongly oppose rate increase and ask that you please take a closer look at your budge and revisit your options you have (contractors) for getting the work done."

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Case No(s). 23-0301-EL-SSO

Summary: Public Comment of Sandra Johnson electronically filed by Docketing Staff on behalf of Docketing.