From: <u>PUCO Consumer Call Center</u>

To: <u>PUCO-Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00831805 [ref:_00Dt0GzXt._5008y8a9pu:ref]

Date: Monday, September 11, 2023 1:27:23 PM



PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00831805

CUSTOMER: Rosemary Kartali

ADDRESS: 2130 Bunts Road, Lakewood, Ohio 44107

AIQ: Cleveland Electric Illuminating Company

NIQ: 2168010019

***To ensure your response attaches to the appropriate case, please reply

to this email without changing the subject line. Thank you!***

DOCKETING CASE #: 23-0301-EL-SSO

SUBJECT: Cleveland Electric Illuminating Company - Protest Rate Case Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such. Interesting that earlier this year I declined to enroll in 'Clean Energy' due to the cost of their rates, and once I decided to stay with good old First Energy who would save me money, since I'm retired with a fixed income at nearly poverty level, that First Energy then decides it needs more funds to do what it should be doing all along. But yes, go ahead, bail them out and instead, punish the consumers by raising rates. You are shooting yourself in the foot in the long run when customers finally get fed up and opt out of your organization to enroll with another company.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to <u>csc@ohio.gov</u> or click the Phish Alert Button if available.

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in

Case No(s). 23-0301-EL-SSO

Summary: Public Comment of Rosemary Kartali, electronically filed by Docketing Staff on behalf of Docketing and Rosemary Kartali.