

Imagery ©2023 Maxar Technologies, Map data ©2023 Google 20 ft

Garden

2636-34 Hampshire

4th House From Garden

2636 is East Side/Next to 2638

2634 is West/Driveway Side. Next to 2632

Item 01

Coriol, Ex 1

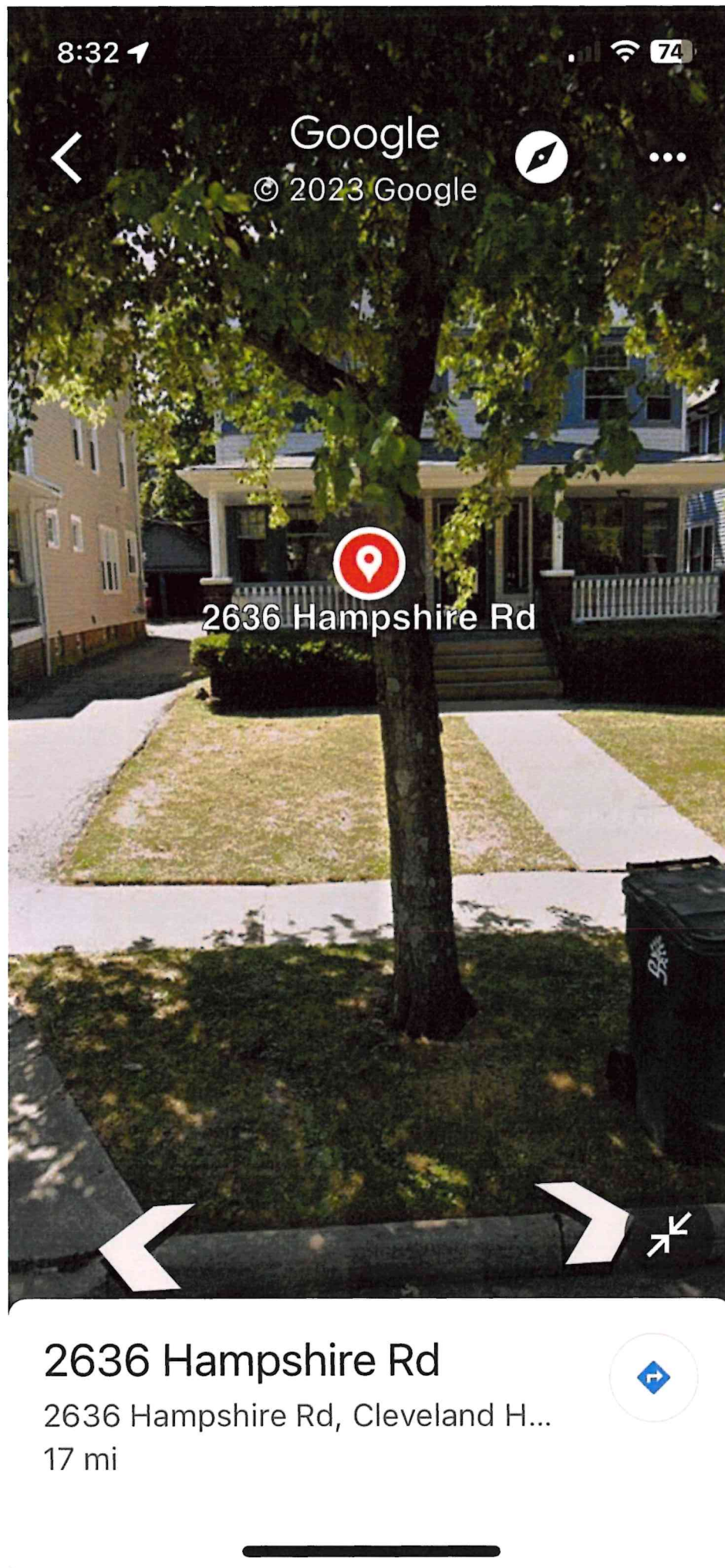


EXHIBIT 10
Page 2

Item 02

Hampshire Rd - Google Ma X +

google.com/maps/@41.5083692,-81.5859361,3a,15y,138.05h,92.25t/data=!3m6!1e1!3m4!1sy3

SFR3 | TRACKER | H...

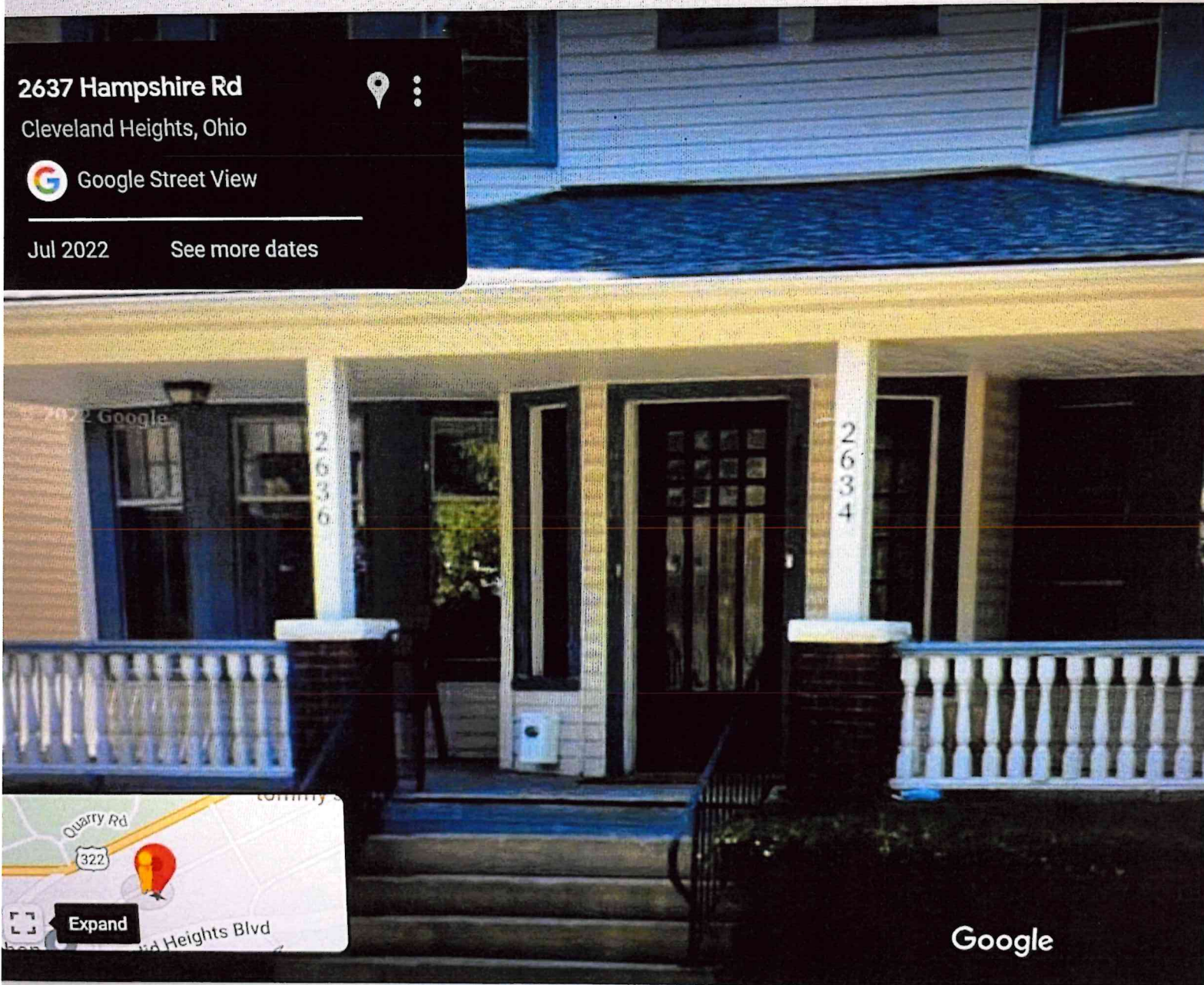
2637 Hampshire Rd

Cleveland Heights, Ohio

Google Street View

Jul 2022

See more dates



43°F
Cloudy



Search



EXHIBIT 10
Page 3



Item 03

41.5080633,-81.5857367



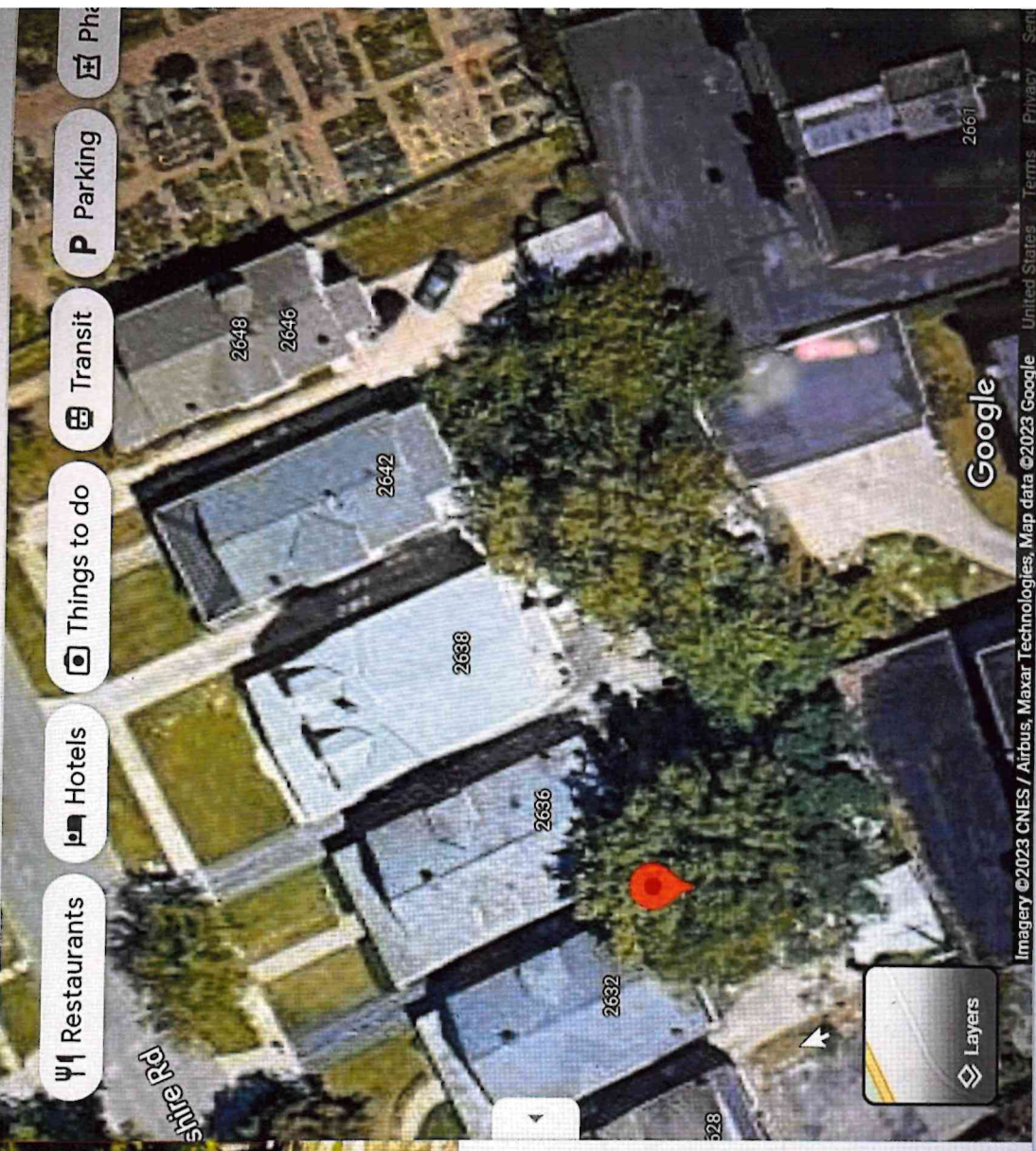
41°30'29.0"N 81°35'08.7"W
41.508063, -81.585737

- Directions
- Save
- Nearby
- Send to phone
- Share

2632 Hampshire Rd, Cleveland Heights, OH 44106
GC57+6PC Cleveland Heights, Ohio
Add a missing place

EXHIBIT 10 Page 4

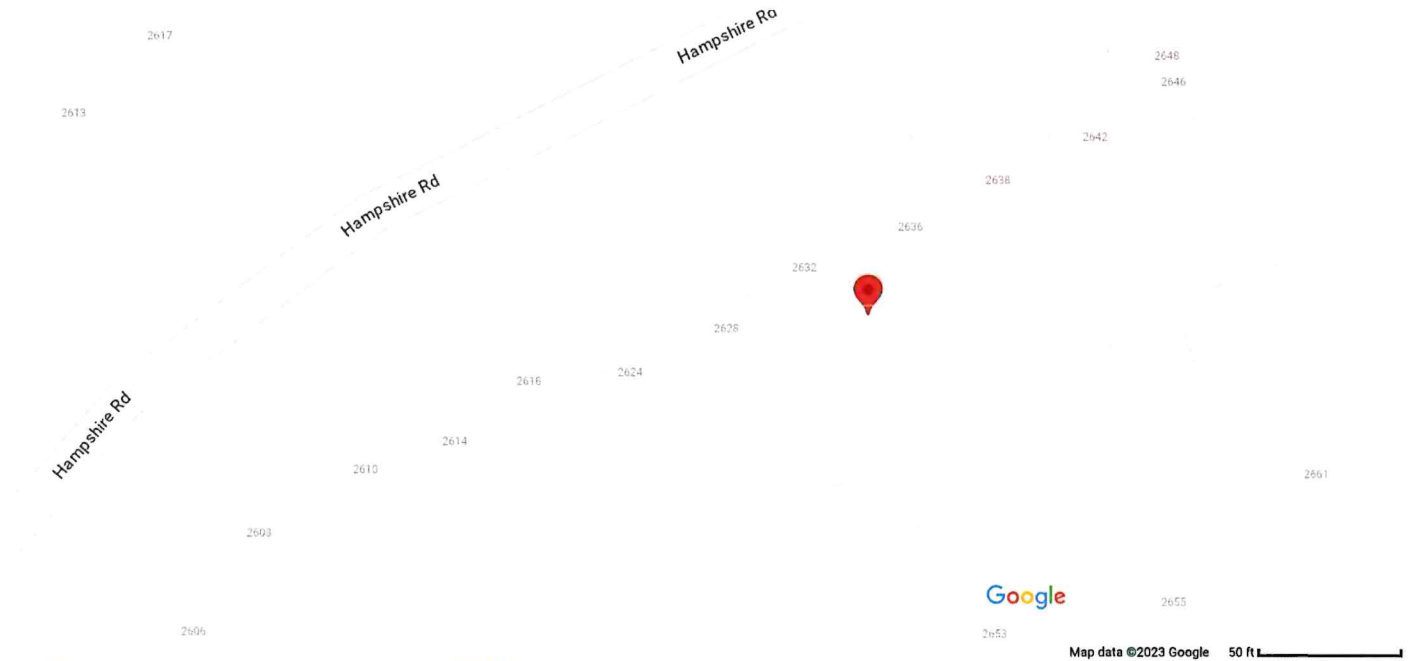
- Restaurants
- Hotels
- Things to do
- Transit
- Parking
- Ph...



8/9/23, 10:56 AM

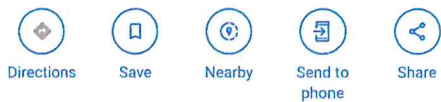
41°30'29.0"N 81°35'08.7"W - Google Maps

Google Maps 41°30'29.0"N 81°35'08.7"W



41°30'29.0"N 81°35'08.7"W

41.508063, -81.585737



2632 Hampshire Rd, Cleveland Heights, OH 44106

GC57+6PC Cleveland Heights, Ohio

Photos

EXHIBIT 10 Page 5

Item 18



Add a Caption

Thursday • Aug 17, 2023 • [Adjust](#)
1:46 PM

IMG_4966

Apple iPhone 12

JPEG

Wide Camera — 26 mm $f1.6$

12 MP • 3024 x 4032 • 4.6 MB

ISO32 26mm 0ev $f1.6$ 1/318s



EXHIBIT 10 Page 6



EXHIBIT
10
Page 7



EXHIBIT 10 Page 8

Item 29

EUCLID

Legal



Add a Caption

Thursday • Aug 17, 2023 • [Adjust](#)
1:45 PM

IMG_4963

Apple iPhone 12

JPEG

Wide Camera — 26 mm $f1.6$

12 MP • 3024 x 4032 • 3.8 MB

ISO32 26mm 0ev $f1.6$ 1/303s



EXHIBIT 10 Page 9

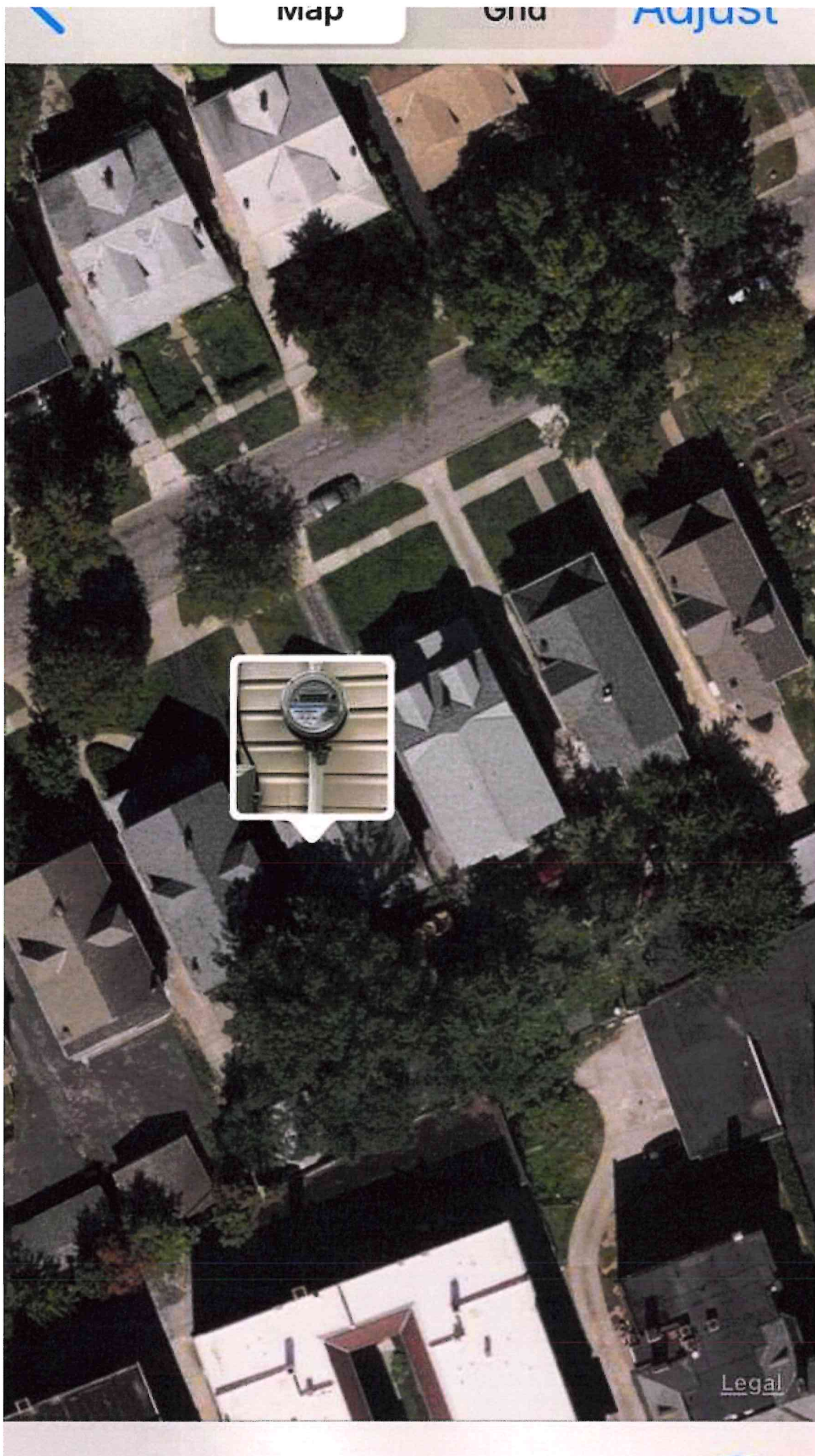


EXHIBIT
10 Page 10

Item 31

Legal



Public Utilities Commission

Mike DeWine, Governor
Jenifer French, Chair

Compl. Ex 2

Commissioners

Daniel R. Conway
Dennis P. Deters
Lawrence K. Friedeman
John D. Williams

Case Detail

| | |
|---|--|
| Case Number: 00715013 | Owner: Alfred Thompson |
| Account Name: Alan Jones | Account in Question: Cleveland Electric Illuminating Company |
| Type: | Account Holder: Alan D. Jones |
| Status: New | Priority: Standard |
| Preferred Contact Method: No Preference | Service Type: Residential |

CASE DATES:

Date Opened: 09-06-2021

Date Closed:

Case Age in Business Days: 125

Contact Information

| | |
|---------------------|---|
| Contact: Alan Jones | Preferred Contact Method: No Preference |
| Phone: | Preferred Contact Time: |
| Mobile: 2164084346 | Email: alanmichele@roadrunner.com |

Service Address Information

| | |
|---|-----------------------------------|
| Service Account Number: | Service Address County: Cuyahoga |
| Service Address Street: 2636 Hampshire Rd | Service Address State: Ohio |
| Service Address City: Cleveland Heights | Service Address Zip: |
| Service Address Country: United States | Service Address Phone: 2164084346 |

Industry Information

| | |
|---|-----------------------------------|
| AIQ Industry: Electric | Territory Account: |
| AIQ Sub-Industry: Electric Distribution Utility | General Code: Service -- Electric |
| AIQ Sub-Sub-Industry: | Specific Code: Repair Service |
| Non-Jurisdictional Case: <input type="checkbox"/> | |

Additional Information

| | |
|------------------------|--|
| PUCO ID: 300336 | Case Formal Complaint Specialist Approved: |
| Docketing Case Number: | Case Formal Complaint Supervisor Approved: |
| Legacy Case ID: | |

Transportation Information

Crossing ID:
Railroad:
Railroad Street Name:

Description Information

Description:

TWO (2) Complaint's and Claims as property owner of above property: 1)First Energy's (FE) errors in shutting off power and then saying it was an electrical issue inside the house, refused to investigate/incompetent investigation by FE and wrong assessment and direction to occupant resulted in my having to get an electrical contractor to the house immediately on a holiday weekend, resulting in \$350 in costs. Electrician discovered the meter was disconnected. At that time, FE service truck arrived, my electrician showed FE the meter that read "OFF". FE tech. removed "smart" meter and installed a "dumb" (standard) meter and the power came on. Tenant called, emailed or texted FE on 5 occasions during their 24+ hours without power. FE came out several times and could not figure out the meter was turned off. It was also discovered that the meter number is not registered to the correct house. (This is a duplex house with individual meters.) It appears that they (FE) thought they were turning the power off the the recently vacated side. 2)As a result of the "mixed" meters, I demand that PUCO Web submissions #108305 be re-opened and re-examined. This web submission complained I was paying an excessive electric bills when the half of the duplex was vacant. I now believe this is due to the mixed meters, and I was paying for the occupied side. This resulted in payments of several hundred dollars in excess of past years when the half duplex was vacant.

I have tried to resolve these issues with FE, but no results. It has been 2 months since the first incident and over 1 month since the last correspondence from FE. I request the PUCO intervene and require FE to pay me the +/- \$1000.00 in damages I have suffered per the two complaints described above.

Resolution:

Left vm advising of CEI working on re-billing after they complete their mixed meter investigation.

Case Comments

| Created Date | Comment |
|-----------------------|---|
| 9/6/2021 8:51:39 PM | <p>Description: TWO (2) Complaint's and Claims as property owner of above property:</p> <p>1)First Energy's (FE) errors in shutting off power and then saying it was an electrical issue inside the house, refused to investigate/incompetent investigation by FE and wrong assessment and direction to occupant resulted in my having to get an electrical contractor to the house immediately on a holiday weekend, resulting in \$350 in costs. Electrician discovered the meter was disconnected. At that time, FE service truck arrived, my electrician showed FE the meter that read "OFF". FE tech. removed "smart" meter and installed a "dumb" (standard) meter and the power came on. Tenant called, emailed or texted FE on 5 occasions during their 24+ hours without power. FE came out several times and could not figure out the meter was turned off. It was also discovered that the meter number is not registered to the correct house. (This is a duplex house with individual meters.) It appears that they (FE) thought they were turning the power off the the recently vacated side. 2)As a result of the "mixed" meters, I demand that PUCO Web submissions #108305 be re-opened and re-examined. This web submission complained I was paying an excessive electric bills when the half of the duplex was vacant. I now believe this is due to the mixed meters, and I was paying for the occupied side. This resulted in payments of several hundred dollars in excess of past years when the half duplex was vacant.</p> <p>I have tried to resolve these issues with FE, but no results. It has been 2 months since the first incident and over 1 month since the last correspondence from FE. I request the PUCO intervene and require FE to pay me the +/- \$1000.00 in damages I have suffered per the two complaints described above.</p> |
| 9/27/2021 10:04:24 AM | Sending follow up. |
| 9/27/2021 3:02:35 PM | <p>I left a voicemail for Mr. Jones advising that CEI confirmed that the property does have mixed metering. They are currently investigating the issue and will be providing an updated bill once their investigation is completed. ICB</p> <p>**Closing case</p> |
| 9/27/2021 3:03:26 PM | Resolution Comments: Left vm advising of CEI working on re-billing after they complete their mixed meter investigation. |
| 9/27/2021 3:18:22 PM | Caller stated he listened to the voicemail that said the company was still researching his concerns. I explained, yes, per the notes, INV provided an update but that the issue was still being looked into and he would respond when company responds with conclusion of their investigation. INV would contact him after that. no need to respond to customer about this call today, just when company responds. |
| 10/7/2021 8:32:40 AM | Reviewed re-bill info. Sent follow up to CEI. |



Meter S311298913 exchanged to 5002235046 by WEI on 8/4/20 (see picture above)
 Exchanged to S336846769 on 7/7/21 - undetermined who exchanged, not Wellington
 Exchanged to 5002235247 on 9/17/21 - undetermined who exchanged, not Wellington

7/5/21 VCNS order confirmed meter 5002235247 here for 3634 Hampshire
 7/6/21 VCNS order stated Meter Not Here in 3636 Hampshire
 7/7/21 MRMB (unblock) – “Meter already switched to S336846769 per trouble”
 7/7/21 MRMX (meter mix) – “METER 5002235046 WAS REMOVED BY TROUBLE BUT WAS IN
 SOCKET FOR 2634 HAMPSHIRE, METER S336846769 R-00112. METER 5002235047 IS AT 2636
 HAMPSHIRE”

7/7/21 CLCU (damage claim) – “had to pay for an electrician to come out on a holiday weekend
 when it was a issues with the new smart meter according to the tech that responded. . tech replaced
 meter with old meter and it worked.”

2634 Hampshire:

ORIGINAL INSTALL BY WELLINGTON ON 8/4/2020.....

4

SP ID Info

SP ID: 3100025

Logical Device ID: 000000000001192590

2634 HAMPSHIRE RD DUP
CLEVELAND HEIGHTS, OH 44106

Premise Type:

CCB SPID:

Work Order

| Select | Req Type | Req Code | Req Date | Req Status |
|--------|---------------------------|----------|------------|------------------------------------|
| 1 | Letter Generation request | LETTR | 07/06/2020 | Letter printed, stuffed and mailed |
| 2 | Meter Exchange | EXCHG | 07/15/2020 | Exchange completed and submitted |
| 3 | Customer requested review | CSTRW | 08/06/2020 | Reviewed by customer |

Associated SPIDs

| SPID | ADDRESS |
|-----------------|---|
| Select: 3690381 | 2634 HAMPSHIRE RD DUP CLEVELAND HEIGHTS, OH 44106 |

No Municipalities Found

SPID Specific Pictures

Picture count is 4

Image taken before old meter removal
Picture taken on: 08-04-2020 by Murg on Hlt-FSOFLD0006 because Image taken before old meter removal. Annotations-

Request Type: Meter Exchange

Work Order Info

Status: 09300 - Successful Completion

Status Date: 8/4/2020 Notification ID: 000064157884

EAC: 25-240-200-HE Device: LH-JT-S311298911

Office: 116 Facility: MAYFIELD HEIGHTS

Route: 102 - 1021620 DB: FSOFLD0006

Labor Class: 00100 WO Type: EME

Action CD: 4

Form: 25 Class: 200 Volts: 240 Key:

Contact Info

ANISHA RASTOGI

Phone Nbrs:

H 219-629-1590

W 219-629-1590

No Email Addresses Found

Work Site Hold List

This work order is not on hold

Threats

No Records Found

Meter S311298911 exchanged to 5002235047 by Wellington on 8/4/20 (see picture above)
Exchanged to S336846769 on 9/17/21 - undetermined who exchanged, not Wellington

NL/NL – 4/21/21

NL/NL – 7/2/21

NL/NL – 7/3/21 TIMES 3

7/5/21 VCNS – “METER HERE FOR 2634 HAMPSHIRE” – Remarks, “clsd notif 65321625---correct meter is here with a read of 8662” – **DOESN'T REALLY CONFIRM WHAT THE METER NUMBER IS IN COMMENTS**

7/6/21 CLCU (damage claim) – “had to pay for an electrician to come out on a holiday weekend when it was a issues with the new smart meter according to the tech that responded. . tech replaced meter with old meter and it worked.”

7/7/21 MRMX (meter mix) – “METER 5002235046 WAS REMOVED BY TROUBLE BUT WAS IN SOCKET FOR 2634 HAMPSHIRE, METER S336846769 R-00112. METER 5002235047 IS AT 2636 HAMPSHIRE”

7/21/21 Pending TM FOR MTRX (meter mix on wrong premise) – “Per tm 000065334508 meter 5002235046 is for 2634 HAMPSHIRE RD DUP ,CLEVELAND HEIGHTS OH 44106 and meter 5002235047 is for 2636 HAMPSHIRE RD DUP,CLEVELAND HEIGHTS OH 44106. Please rebill”

Data Environment from 01/01/1900 to 12/31/9999

Menu | [Dropdown] | [Back] [Exit] [Cancel] [System] | [Refresh] [Expand subtree] [Collapse subtree] [Display Object] [Change object] [Data environment for ol]

Connection Object 101260028890 CE5100 2634 HAMPSHIRE RD, CLEVELAND HEIGHTS DUP HOUSE

[-] Premise 1260028890 HOUSE | CLEVELAND HEIGHTS, 2634 HAMPSHIRE RD DUP

[-] Installation 702989252 Electricity CONS DIST Installation Fully Operational

[-] Installation 702989260 Electricity CONS SUPP Installation Fully Operational

[-] Device Location 101014751 CLEVELAND HEIGHTS, 2634 HAMPSHIRE RD Outside Right SAME HOUSE

| | | | | | | |
|--------|-------------------|------------|-----------|-------------|--------------------------------|----------|
| Device | 06/01/65-08/18/14 | 19972 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1 |
| Device | 08/19/14-08/03/20 | 5311298911 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1G |
| Device | 08/04/20-09/16/21 | 5002235047 | 100069022 | 1PH 3W FM2S | 240V CL200;SMART AMI1 2S2420A | SWDB1WD1 |
| Device | 09/17/21-12/15/21 | 5336846769 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1G |
| Device | 12/16/21-**-**-** | 5003000649 | 100069022 | 1PH 3W FM2S | 240V CL200;SMART AMI1 2S2420A | SWDB1WD1 |

Data Environment from 01/01/1900 to 12/31/9999

Menu Back Exit Cancel System Refresh Expand subtree Collapse subtree Display Object Change object Data environment for o

Connection Object 101260028903 CE5100 2636 HAMPSHIRE RD, CLEVELAND HEIGHTS DUP HOUSE

Premise 1260028903 HOUSE CLEVELAND HEIGHTS, 2636 HAMPSHIRE RD DUP

Installation 702989263 Electricity CONS DIST Installation Fully Operational
 Installation 702989272 Electricity CONS SUPP Installation Fully Operational
 Device Location 101014753 CLEVELAND HEIGHTS, 2636 HAMPSHIRE RD Outside Right

| | | | | | |
|--------|------------------------------|-----------|-------------|--------------------------------|----------|
| Device | 06/01/65-08/18/14 19973 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1 |
| Device | 08/19/14-08/03/20 5311298913 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1G |
| Device | 08/04/20-07/06/21 5002235046 | 100069022 | 1PH 3W FM2S | 240V CL200;SMART AMI1 2S2420A | SWDB1WD1 |
| Device | 09/17/21-**-**-** 5002235047 | 100069022 | 1PH 3W FM2S | 240V CL200;SMART AMI1 2S2420A | SWDB1WD1 |
| Device | 07/07/21-09/16/21 5336846769 | 4300 | 1PH 3W FM2S | 240V CL200;NO KYZ KWH1 2S2420W | KWH5X1G |

2634 HAMPSHIRE RD DUP, CLEVELAND HEIGHTS OH 44106

Premise #: 1260028890

Display service notifications: List of Notifications



| Pr | Prnt | PG | Mn.wk. | Notification | Typ | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co |
|----|------|-----|--------|--------------|-----|------|-------------------|----------------|--------------|---------------|----------------|------------|------------|--------------|-------------------|----------|
| | S | 513 | ONMMI | 58714968 | MW | RETI | 05/20/2014 | 12/27/2015 | | NOCO | NOPR FNET | ZEDBTCH | M5965 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 58797845 | MW | READ | 06/17/2014 | 06/24/2014 | 07/01/2014 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 55679663 | MW | MRUB | 07/27/2010 | 07/29/2010 | | NOCO | LOAD FNET WROD | ZEDBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 55663241 | MW | MMMR | 07/19/2010 | 07/20/2010 | 07/27/2010 | NOCO | | ZEDBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications



| Pr | Prnt | PG | Mn.wk. | Notification | Typ | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co |
|----|------|-----|---------|--------------|-----|------|-------------------|----------------|--------------|---------------|----------------|------------|------------|--------------|-------------------|----------|
| | S | 513 | RDO-NRO | 736194397 | CC | NJNL | 03/11/2015 | 03/11/2015 | | ATCO NOCO | CRTD POPR | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 738083048 | CC | NJNL | 09/21/2015 | 09/21/2015 | | ATCO NOCO | | WF-BATCH | 48545 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 752878353 | CC | NJNL | 10/02/2019 | 10/02/2019 | | ATCO NOCO | | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONMMI | 60233891 | MW | IBCK | 08/11/2016 | 08/12/2016 | | NOCO | REVW FNET | 48959 | 52550 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 62473818 | MW | READ | 06/29/2018 | 07/01/2018 | 07/09/2018 | NOCO | NOPR FNET | 50481 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 59034864 | MW | READ | 08/28/2014 | 09/01/2014 | | NOCO | | ZEDBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61051106 | MW | READ | 09/27/2016 | 09/29/2016 | 10/06/2016 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 62384590 | MW | READ | 05/25/2018 | 05/31/2018 | 06/19/2018 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61716994 | MW | READ | 07/24/2017 | 07/31/2017 | 08/07/2017 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61152884 | MW | MMMR | 07/14/2020 | 08/03/2020 | | NOCO | NOPR FNET | ZEDBTCH | 18784 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61605889 | MW | READ | 08/29/2017 | 08/31/2017 | 09/07/2017 | NOCO | LOAD FNET FNET | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 60895372 | MW | READ | 07/29/2016 | 08/01/2016 | 08/08/2016 | NOCO | LOAD FNET | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | A510080 | 748822302 | DN | DS | 09/13/2018 | 09/14/2018 | | NOCO | NOPR FNET MHI | 17791 | ZCSBTCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications



| Pr | Prnt | PG | Mn.wk. | Notification | Typ | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co |
|----|------|-----|---------|--------------|-----|------|-------------------|----------------|--------------|---------------|----------------|------------|------------|--------------|-------------------|----------|
| | S | 513 | RDO-NRO | 759458798 | CC | NJNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | CRTD POPR | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 758709477 | CC | NJNL | 04/21/2021 | 04/21/2021 | | ATCO NOCO | | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458628 | CC | NJNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458309 | CC | NJNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458028 | CC | NJNL | 07/02/2021 | 07/02/2021 | | ATCO NOCO | | WF-BATCH | FAILOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759934168 | CC | CRTD | 08/12/2021 | 08/12/2021 | | NOCO | CRTD CRBP | WF-BATCH | 51584 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONMMI | 65334508 | MW | MRMR | 07/07/2021 | 07/08/2021 | | NOCO | REVW FNET FNET | 51290 | 18533 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 65321625 | MW | VCNS | 07/05/2021 | 07/06/2021 | | NOCO | | 40616 | 18167 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONMMI | 759480617 | GN | CLCU | 07/06/2021 | 07/07/2021 | | NOCO | COMP IDOC | ZEDBTCH | 50972 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications

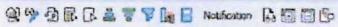


| Pr | Prnt | PG | Mn.wk. | Notification | Typ | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co |
|----|------|-----|--------|--------------|-----|------|-------------------|----------------|--------------|---------------|----------------|------------|------------|--------------|-------------------|----------|
| | S | 513 | ONMMI | 65618255 | MW | SHMR | 10/11/2021 | 10/12/2021 | | NOCO | LOAD FNET FNET | ZEDBTCH | 18784 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

2636 HAMPSHIRE RD DUP, CLEVELAND HEIGHTS OH 44106

Premise #: 1260028903

Display service notifications: List of Notifications



| File | Print | PG | Mn.wk. | Notification | Type | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co. |
|------|-------|-----|--------|--------------|------|------|-------------------|----------------|--------------|---------------|-----------------|------------|------------|--------------|-------------------|-----------|
| S | | 513 | ONMMI | 56328118 | MW | READ | 07/01/2011 | 07/05/2011 | 07/12/2011 | NOCO | NOPR FNET | CCSBILL95 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 56654305 | MW | READ | 12/16/2011 | 12/26/2011 | 01/03/2012 | NOCO | | CCSBILL95 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 58714969 | MW | FTT | 05/20/2014 | 12/27/2015 | | NOCO | | ZEDBTCH | M5965 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 55572499 | MW | MRUB | 06/04/2010 | 05/07/2010 | | NOCO | LOAD FNET WRKO | ZEDBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 57051682 | MW | READ | 06/10/2013 | 06/28/2013 | 07/05/2013 | NOCO | LOAD FNET | CCSBILL95 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 57971651 | MW | READ | 07/14/2013 | 07/15/2013 | 07/22/2013 | NOCO | | 46391 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 55545093 | MW | MRMR | 05/26/2010 | 05/01/2010 | 06/08/2010 | NOCO | ERROR FNET WRKO | 15630 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications



| File | Print | PG | Mn.wk. | Notification | Type | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co. |
|------|-------|-----|---------|--------------|------|------|-------------------|----------------|--------------|---------------|---------------------|------------|------------|--------------|-------------------|-----------|
| S | | 513 | RDO-NRO | 75080678 | CC | NLNL | 03/16/2019 | 03/16/2019 | | NOCO | CRTO POPR | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 752878442 | CC | NLNL | 10/02/2019 | 10/02/2019 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 754986432 | CC | POPO | 05/02/2020 | 05/02/2020 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 736662244 | CC | NLNL | 05/31/2015 | 05/31/2015 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 755640517 | CC | NLNL | 06/22/2020 | 06/22/2020 | | NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONMMI | 63260980 | MW | READ | 06/28/2019 | 07/01/2019 | 07/08/2019 | NOCO | NOPR FNET WRKO FNCO | ZEDBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 60636761 | MW | READ | 04/20/2016 | 04/29/2016 | 05/05/2016 | NOCO | NOPR FNET | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 63352566 | MW | READ | 07/30/2019 | 07/30/2019 | 08/06/2019 | NOCO | | 52590 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 62692606 | MW | READ | 02/19/2019 | 02/19/2019 | 02/26/2019 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 62047766 | MW | READ | 12/11/2017 | 12/17/2017 | 12/19/2017 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 60811316 | MW | READ | 06/27/2016 | 06/29/2016 | 07/06/2016 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 62709067 | MW | READ | 10/02/2018 | 10/03/2018 | 10/10/2018 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61641917 | MW | READ | 06/22/2017 | 06/28/2017 | 07/05/2017 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 61793950 | MW | READ | 08/22/2017 | 08/24/2017 | 08/31/2017 | NOCO | | ZCSBTCH | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 64157885 | MW | VMNK | 07/14/2020 | 08/03/2020 | | NOCO | NOPR FNCO | ZEDBTCH | 18784 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | AS10080 | 748815251 | DN | DS | 09/13/2018 | 09/14/2018 | | NOCO | NOPR FNET III | 17791 | ZCSBTCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 745760352 | DN | 10WR | 11/14/2017 | 11/15/2017 | | NOCO | | 17791 | ZCSBTCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications



| File | Print | PG | Mn.wk. | Notification | Type | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co. |
|------|-------|---------|-----------|--------------|------|------------|-------------------|----------------|--------------|---------------|-----------------------|------------|-------------|--------------|-------------------|-----------|
| S | 513 | RDO-NRO | 65328312 | MW | MRUB | 07/06/2021 | 07/06/2021 | 07/06/2021 | 07/06/2021 | NOCO DRAS | REVW FNET WRKO FNOW F | 53378 | WF-BATCH | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | 513 | | 758476448 | CC | NLNL | 03/24/2021 | 03/25/2021 | | | NOCO | CRTO POPR | WF-BATCH | B2BEAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | 513 | | 758702798 | CC | NLNL | 04/21/2021 | 04/21/2021 | | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | 513 | ONMMI | 65321624 | MW | VOHS | 07/05/2021 | 07/06/2021 | | | NOCO | FLRW FNET FNOW FNCO | 48809 | 18167 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Display service notifications: List of Notifications



| File | Print | PG | Mn.wk. | Notification | Type | Work | Notification date | Required Start | Required End | System status | User Status | Changed by | Created By | Street | City | Postl Co. |
|------|-------|-----|---------|--------------|------|------|-------------------|----------------|--------------|---------------|---------------------|------------|------------|--------------|-------------------|-----------|
| S | | 513 | RDO-NRO | 759458798 | CC | NLNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | CRTO POPR | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458628 | CC | NLNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458305 | CC | NLNL | 07/03/2021 | 07/03/2021 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759458028 | CC | NLNL | 07/02/2021 | 07/02/2021 | | ATCO NOCO | | WF-BATCH | EAIOGINW | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 759934160 | CC | ONLD | 08/12/2021 | 08/12/2021 | | NOCO | CRTO CBNP | WF-BATCH | 51584 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONMMI | 65314508 | MW | MRMK | 07/07/2021 | 07/08/2021 | | NOCO | REVW FNET FNOW FNCO | 51290 | 18533 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | | 65321625 | MW | VOHS | 07/05/2021 | 07/06/2021 | | NOCO | | 40616 | 18167 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |
| | | 513 | ONLMI | 759480612 | GN | CLCU | 07/06/2021 | 07/07/2021 | | NOCO | COMP IDGC | ZEDBTCH | 50972 | HAMPSHIRE RD | CLEVELAND HEIGHTS | 44106 |

Ex. 6.

From: Cuddy, Tom P (Salyer, Randy C) <tcuddy@firstenergycorp.com>
Sent: Monday, October 4, 2021 5:18 PM
To: Webb, Max S <mwebb@firstenergycorp.com>
Subject: FW: METER MIX?

Hi Max,

Pictures and investigation of the justified complaint for Mathew Lesko (Alan Jones) complaint are in the email below. I couldn't get the pictures to fit on the justified complaint form.



Tom Cuddy
Smart Meter-IT Technical Specialist
()
tcuddy@firstenergycorp.com
76 South Main, Akron, OH 44308 | mailstop: AK-General Office Bldg

From: Hartman, Deborah (Salyer, Randy C) <hartmand@firstenergycorp.com>
Sent: Monday, October 4, 2021 10:21 AM
To: Cuddy, Tom P (Salyer, Randy C) <tcuddy@firstenergycorp.com>
Subject: FW: METER MIX?

2636 Hampshire:

ORIGINAL INSTALL BY WELLINGTON ON 8/4/2020.....

SPID: 3100026


Logical Device ID: 000000000001192604

2636 HAMPSHIRE RD DUP
CLEVELAND HEIGHTS, OH 44106
Premise Type: RES1
CCB SPID:
41.5080633,-81.5857367

| Select | Req Type | Req Code | Req Date | Req Status | Status Date | Requester ID | Req Source | Notification ID | Review Date | Rec ID |
|--------|---------------------------|----------|------------|---|-------------|--------------|------------|-----------------|-------------|-----------|
| 1 | Letter Generation request | LETTR | 07/06/2020 | Letter printed, stuffed and mailed | 07/07/2020 | system | FE | | 07-07-2020 | 3100026 |
| 2 | Meter Exchange | EXCHG | 07/15/2020 | Exchange completed and submitted to utility | 08/04/2020 | system | FE | 000064157805 | 08-07-2020 | 310002602 |
| 3 | Customer requested review | CSTRW | 08/06/2020 | Reviewed by customer | 08/07/2020 | system | FE | | 08-07-2020 | 310002602 |

Associated SPIDs
No Records Found

SPID Specific Pictures
Picture count is 4



No Municipalities Found

Documents
No Documents Found

Request Type: Meter Exchange

| Work Order Info | | | | Contact Info | | Work Site Hold List | | Claims | |
|-------------------------------------|-------------------------------|------------------|------------------|--------------------------|--|--------------------------------|--|------------------|--|
| Status: | 09500 - Successful Completion | | | JAMES R PALTANI | | This work order is not on hold | | No Records Found | |
| Status Date: | 8/4/2020 | Notification ID: | 000064157885 | Phone Nbrs: | | | | | |
| EAC: | 25-240-200-NE | Device: | EM-IT-5311298913 | H 440-749-6630 | | | | | |
| Office: | 116 | Facility: | HAYFIELD HEIGHTS | W 216-780-4953 | | | | | |
| Route: | 102 - 1021620 | DB: | FSOFLD0006 | No Email Addresses Found | | | | | |
| Labor Class: | 00100 | WO Type: | EME | | | | | | |
| Action CD: | 4 | | | | | | | | |
| Form: 25 Class: 200 Volts: 240 Key: | | | | | | | | | |

| Field Work History | | | | | | | | | | | |
|--------------------|------------|------------------------|-------------|-------------|-----------------------|-------|--------------|--------------|--------------|----------------------|-----------------|
| WOID | DB | EMP ID | STATUS DATE | START TIME | STATUS | ENTRY | OLD METER ID | NEW METER ID | OBSERVATIONS | OBSERVATION COMMENTS | REGISTER READS |
| 310002602 | FSOFLD0006 | kborg - Burgess, Kevin | 08-04-2020 | 09:38:20 AM | Successful Completion | 1 | 5311298913 | 5002235046 | | | POWER-1-45513-0 |

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CEI-Jones0000017

Michael Gershen

Invoice No: 890
Date: 07/05/2021
Due Date: 07/12/2021
Bill To: Ian Jones
realtor.ianjones@gmail.com

Invoice

Professional Electrical Services
6198 N Woodlane Dr
Mayfield Village, OH 44143
mkgershen@gmail.com
2165363758
216 536-3758
mikhailich@me.com

Job 2364 Hampshire rd Cleveland hts

| Description | Quantity | Rate | Amount |
|---|----------|----------|----------|
| Electrical works Emergency call was obtained Checked electrical system Main electrical disconnect and sub distribution panel are in a working condition No power from meter was found Recommend to give a call to illuminating company meter department for reset electronic meter No more visual wiring problem is in. | 1 | \$250.00 | \$250.00 |

Labor Subtotal \$250.00

Payment Details

Please pay balance

Subtotal \$250.00
Total \$250.00
PAID \$250.00

Paid

Balance Due \$0.00

Photo 1

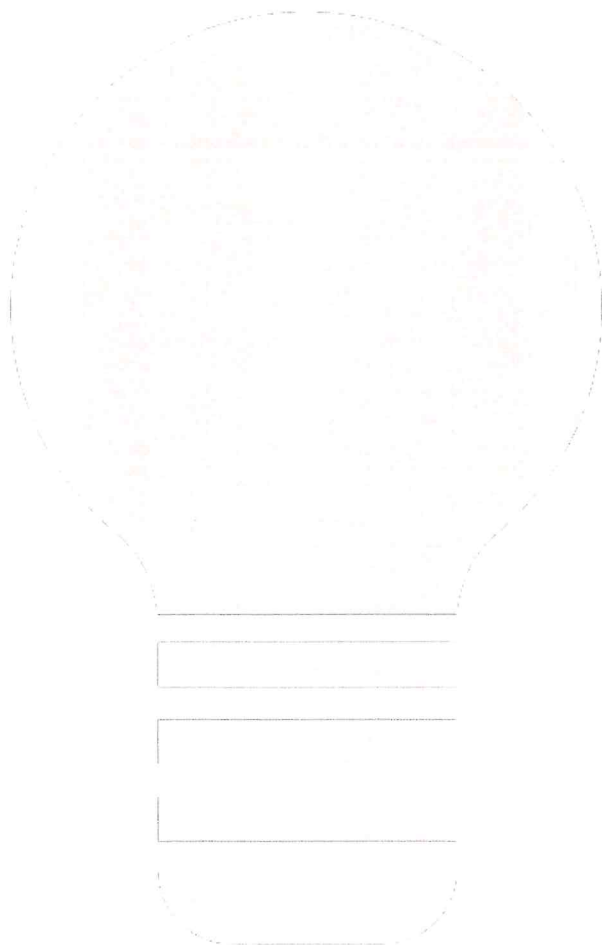
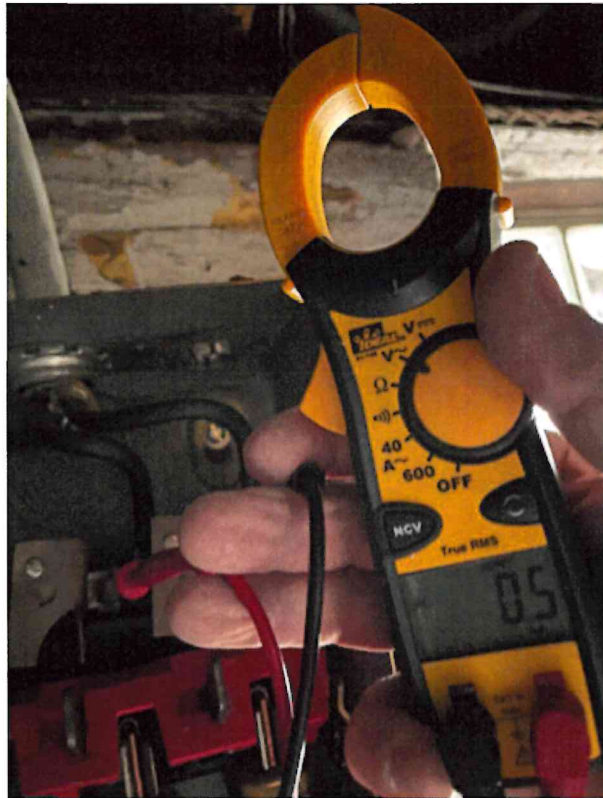


Photo 2

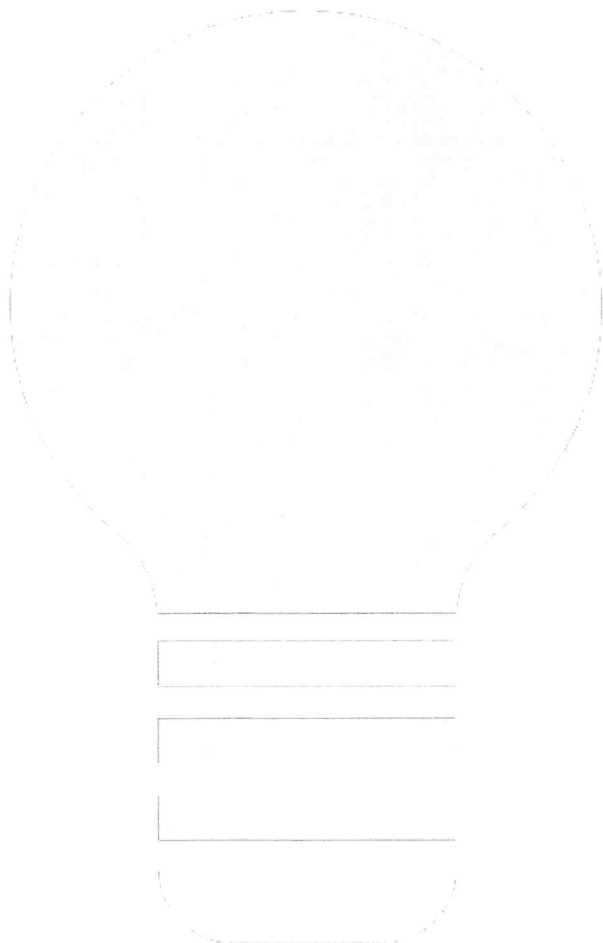


Photo 3

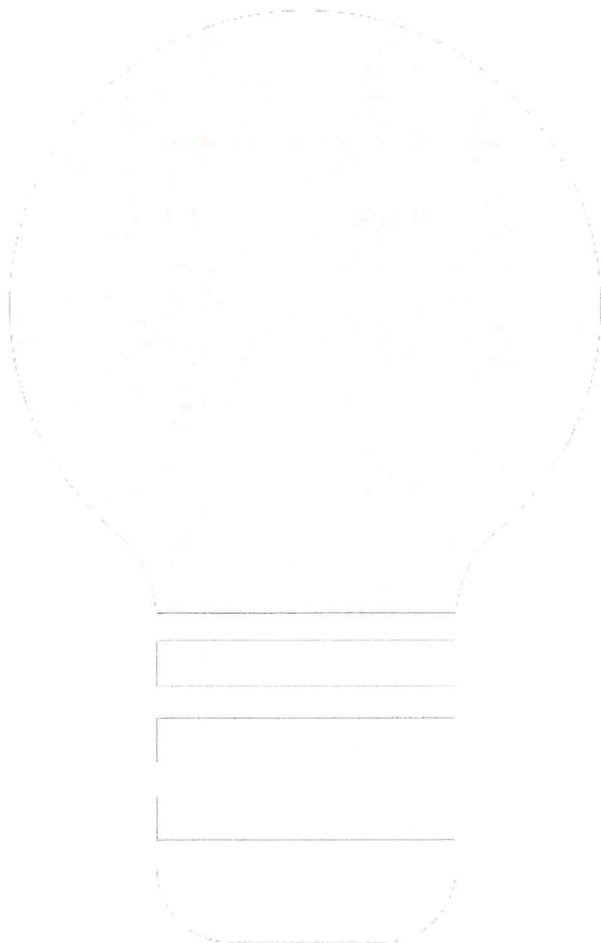
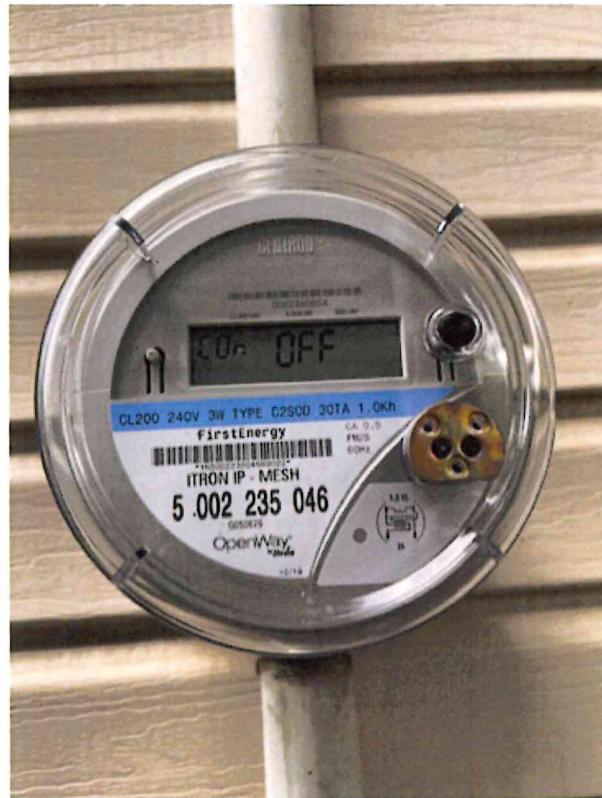


Exhibit 4: Cover Page

Explanation and Summary of 2016 PUCO Case AJON08416ES

Service Records 6.2014-9/2016

1. On Page 2 of the Summary, FE states meter reads on 6/30/14 and 7/30/14 are 64638 and 65118 respectively.
2. New meter installed on 8/18/14.
3. 9/29/14 and 9/30/14 meter reads are 00279 and 00770 respectively.
4. Per Page 1 Monthly reading and usage for FE's provided records: 10/1/14 Meter Read is 31,104 KWH.
5. Per Page 1, Monthly average is 711.4 KWH/MO.
6. How can FE's Meter read on 9/30/14 be 00770 KWH and the FE records for the Meter on 10/1/14 is 31,104 KWH? Answer: Meter READ at the property and the meter records are MIXED. The 31104KWH is FE Record for 2634 Hampshire, but the actual location is 2636 Hampshire.

Note: Meter Reading
is "32,000 Range"

| Enter Date | Read Date | Mtr Read | KWH Usage | #Days | Dly Use | RT |
|------------|------------|----------|-----------|-------|---------|--------|
| 10/1/2014 | 10/1/2014 | 31,104 | 676 | 34 | | 20 Est |
| 10/30/2014 | 10/30/2014 | 31,728 | 624 | 29 | | 22 Act |
| 12/2/2014 | | | | | | 0 |
| 12/2/2014 | 12/2/2014 | 32,615 | 887 | 33 | | 27 Est |
| 1/3/2015 | 1/2/2015 | 33,827 | 1,212 | 31 | | 39 Act |
| 1/31/2015 | 1/29/2015 | 34,759 | 932 | 27 | | 35 Est |
| 2/23/2015 | | | | | | 0 |
| 2/24/2015 | | | | | | 0 |
| 2/27/2015 | | | | | | 0 |
| 3/3/2015 | 3/3/2015 | 35,754 | 995 | 33 | | 30 Est |
| 3/17/2015 | | | | | | 0 |
| 3/17/2015 | | | | | | 0 |
| 3/17/2015 | | | | | | 0 |
| 3/17/2015 | | | | | | 0 |
| 3/19/2015 | | | | | | 0 |
| 4/1/2015 | 4/1/2015 | 36,313 | 559 | 29 | | 19 Act |
| 4/13/2015 | | | | | | 0 |
| 4/29/2015 | 4/29/2015 | 36,919 | 606 | 28 | | 22 Act |
| 5/6/2015 | | | | | | 0 |
| 6/1/2015 | 5/29/2015 | 37,446 | 527 | 30 | | 18 Est |
| 6/8/2015 | | | | | | 0 |
| 6/29/2015 | 6/29/2015 | 38,127 | 681 | 31 | | 22 Act |
| 7/13/2015 | | | | | | 0 |
| 7/29/2015 | 7/29/2015 | 38,629 | 502 | 30 | | 17 Act |
| 8/10/2015 | | | | | | 0 |
| 8/26/2015 | | | | | | 0 |
| 8/26/2015 | 8/26/2015 | 39,207 | 578 | 28 | | 21 Act |
| 9/8/2015 | | | | | | 0 |
| 9/26/2015 | 9/25/2015 | 40,017 | 810 | 30 | | 27 Act |
| 9/26/2015 | | | | | | 0 |
| 10/7/2015 | | | | | | 0 |
| 10/26/2015 | 10/26/2015 | 40,660 | 643 | 31 | | 21 Act |
| 10/26/2015 | | | | | | 0 |
| 11/9/2015 | | | | | | 0 |
| 11/28/2015 | | | | | | 0 |
| 11/28/2015 | 11/27/2015 | 41,384 | 724 | 32 | | 23 Act |
| 12/8/2015 | | | | | | 0 |
| 12/30/2015 | 12/29/2015 | 42,340 | 956 | 32 | | 30 Est |
| 12/30/2015 | | | | | | 0 |
| 1/5/2016 | | | | | | 0 |
| 1/27/2016 | 1/27/2016 | 43,491 | 1,151 | 29 | | 40 Act |
| 1/27/2016 | | | | | | 0 |
| 2/15/2016 | | | | | | 0 |
| 2/29/2016 | 2/29/2016 | 44,341 | 850 | 33 | | 26 Act |
| 2/29/2016 | | | | | | 0 |
| 3/15/2016 | | | | | | 0 |
| 3/30/2016 | | | | | | 0 |
| 3/30/2016 | 3/30/2016 | 44,993 | 652 | 30 | | 22 Act |
| 4/11/2016 | | | | | | 0 |
| 4/30/2016 | 4/29/2016 | 45,588 | 595 | 30 | | 20 Act |
| 4/30/2016 | | | | | | 0 |

font-family:Wingdings;}

ol
{margin-bottom:0in;}

ul
{margin-bottom:0in;}

Meter changed on 8/18/14

What has been received from customer regarding these issues? Was the 7/30/14 to 9/14 period done through actual or estimated reads? Work to check on the disputed billings.

CEI records show service at 2634 Hampshire Rd Dup Cleveland Heights in the name of Alan Jones 6/25/14 – 9/1/14.

The start reading 6/25/14 was estimated at reading 64570 and the final 9/1/14 reading was estimated at reading 00325. The meter was changed 8/18/14 actual reading on old meter was 65388 and new meter was 00000.

Additional actual readings obtained show the customer was accurately billed.

6/30/14 64638

7/30/14 65118

8/29/14 00279

9/30/14 00770

Note Meter Reads are 64,000's or
65,000's. Summary was 34,000's

Per Ohio Admin Code 4901:1-10-05 Metering:

An actual meter reading is required at the initiation and/or the termination of service, if the meter has not been read within the sixty calendar days immediately preceding initiation and/or termination of service and access to the meter is provided.

Thanks,

Princess Davis

First Energy

Customer Service Compliance Specialist

From: ContactThePUCO@puc.state.oh.us [mailto:ContactThePUCO@puc.state.oh.us]

Sent: Thursday, August 04, 2016 1:22 PM

To: Ohio Commission <ohcommission@firstenergycorp.com>

Subject: Initial Complaint. Case: AJON080416E3

PUBLIC UTILITIES COMMISSION OF OHIO

Initial Submission of a Consumer Complaint

Please respond within 10 business days

CUSTOMER: Alan Jones

COMPANY:

ADDRESS: 410 Wakefield Run Blvd

Hinckley, OH 44233

SERVICE ADDRESS: 2634 Hampshire Rd, Cleveland Heights OH, 44106, Cuyahoga

CASE ID: AJON080416E3

AIQ: 110104185803

NIQ: (330) 659-2582

CBR: (216) 408-4346

DESCRIPTION OF ISSUE/CONCERN:

Please check the \$161.88 disputed amount. What has been received from customer regarding these issues? Was the 7/30/14 to 9/14 period done through actual or estimated reads? Work to check on the disputed billings.

From: webmaster@puc.state.oh.us <mailto:webmaster@puc.state.oh.us>

Exhibit 4 Summary
Page 2

font-family:Wingdings;}
@list l2:level9
{mso-level-number-format:bullet;
mso-level-text:\F0A7;
mso-level-tab-stop:4.5in;
mso-level-number-position:left;
text-indent:-.25in;
mso-ansi-font-size:10.0pt;
font-family:Wingdings;}

ol
{margin-bottom:0in;}
ul
{margin-bottom:0in;}
=></STYLE>

CEI Response that the
mete was changed on
8/18/14

<p class=WordSection1>
<P class=MsoNormal>What has been received from customer regarding these
issues? Was the 7/30/14 to 9/14 period done through actual or estimated reads?
Work to check on the disputed billings. <o:p></o:p></P>
<P class=MsoNormal>CEI records show service at 2634 Hampshire Rd Dup Cleveland
Heights in the name of Alan Jones 6/25/14 æ 9/1/14. The start reading 6/25/14
was estimated at reading 64570 and the final 9/1/14 reading was estimated at
reading 00325. The meter was changed 8/18/14 actual reading on old meter was
65388 and new meter was 00000. <o:p></o:p></P>
<P class=MsoNormal>Additional actual readings obtained show the customer was
accurately billed. <o:p></o:p></P>
<P class=MsoNormal>6/30/14 64638<o:p></o:p></P>
<P class=MsoNormal>7/30/14 65118<o:p></o:p></P>
<P class=MsoNormal>8/29/14 00279<o:p></o:p></P>
<P class=MsoNormal>9/30/14 00770<o:p></o:p></P>
<P class=MsoNormal><o:p> </o:p></P>
<P class=MsoNormal>Per Ohio Admin Code 4901:1-10-05 Metering:<o:p></o:p></P>
<P class=MsoNormal><SPAN
style='FONT-SIZE: 9.5pt; FONT-FAMILY: "Verdana",sans-serif>An actual meter
reading is required at the initiation and/or the termination of service, if the
meter has not been read within the sixty calendar days immediately preceding
initiation and/or termination of service and access to the meter is
provided.<o:p></o:p></P>
<P class=MsoNormal><SPAN
style='FONT-FAMILY: "Calibri",sans-serif; COLOR: black'><o:p> </o:p></P>
<P class=MsoNormal style="TEXT-AUTOSPACED: "><SPAN
style='FONT-FAMILY: "Calibri",sans-serif; COLOR: black'>Thanks,<o:p></o:p></P>
<P class=MsoNormal style="TEXT-AUTOSPACED: "><o:p>
</o:p></P>
<P class=MsoNormal style="TEXT-AUTOSPACED: "><SPAN
style='FONT-SIZE: 22pt; FONT-FAMILY: "Kunstler Script"; COLOR: #00b050'>Princess
Davis <o:p></o:p></P>
<P class=MsoNormal style="TEXT-AUTOSPACED: "><SPAN
style='FONT-SIZE: 10pt; FONT-FAMILY: "Calibri",sans-serif; COLOR: #00b050'>First
Energy<o:p></o:p></P>
<P class=MsoNormal style="TEXT-AUTOSPACED: "><SPAN
style='FONT-SIZE: 10pt; FONT-FAMILY: "Calibri",sans-serif; COLOR: #00b050'>Customer
Service Compliance Specialist<o:p></o:p></P>
<P class=MsoNormal><SPAN
style='FONT-FAMILY: "Calibri",sans-serif; COLOR: black'><o:p> </o:p></P>
<P class=MsoNormal><SPAN
style='FONT-SIZE: 11pt; FONT-FAMILY: "Calibri",sans-serif'>From:<SPAN
style='FONT-SIZE: 11pt; FONT-FAMILY: "Calibri",sans-serif'>

Exhibit 4 Summary
Page 3

mso-level-text: ?;
mso-level-tab-stop: 2.5in;
mso-level-number-position: left;
text-indent: -.25in;
mso-ansi-font-size: 10.0pt;
font-family: Symbol;}

@list l10:level6

{mso-level-number-format: bullet;
mso-level-text: ?;
mso-level-tab-stop: 3.0in;
mso-level-number-position: left;
text-indent: -.25in;
mso-ansi-font-size: 10.0pt;
font-family: Symbol;}

@list l10:level7

{mso-level-number-format: bullet;
mso-level-text: ?;
mso-level-tab-stop: 3.5in;
mso-level-number-position: left;
text-indent: -.25in;
mso-ansi-font-size: 10.0pt;
font-family: Symbol;}

@list l10:level8

{mso-level-number-format: bullet;
mso-level-text: ?;
mso-level-tab-stop: 4.0in;
mso-level-number-position: left;
text-indent: -.25in;
mso-ansi-font-size: 10.0pt;
font-family: Symbol;}

@list l10:level9

{mso-level-number-format: bullet;
mso-level-text: ?;
mso-level-tab-stop: 4.5in;
mso-level-number-position: left;
text-indent: -.25in;
mso-ansi-font-size: 10.0pt;
font-family: Symbol;}

ol
{margin-bottom: 0in;}

ul
{margin-bottom: 0in;}

"Order..entered to retire meter".
Who initiated the order. Was 2636
side also changed. See
Document Discovery Request

When the meter was switched 8/18/14, was it tested? If so, what were the test results?

As stated 8/22/16, the meter was not tested.

Why was the meter replaced or switched for a new meter?

Record show an order was entered 5/20/14 to retire the meter. The meter was exchanged 8/19/14.

Is the customer disputing the billing at his current address?

As stated 8/25/16, An email was received from the customer on account 110116739241, stating 'Please consider this email informing First energy (FE) that I dispute the bill. I have filed a complaint with the PUCO (Web Submission #108305). I will request that this bill be included in the dispute.

Actual readings have been obtained, customer has been accurately billed.

Thanks,

Princess Davis

First Energy

Customer Service Compliance Specialist

From: ContactThePUCO@puc.state.oh.us [mailto:ContactThePUCO@puc.state.oh.us]

Sent: Monday, August 29, 2016 1:40 PM

Exhibit 4 Summary
Page 4

From: Alfred Thompson <contactthepuco@puc.state.oh.us>
Sent: Wednesday, September 8, 2021 9:58 AM
To: Ohio Commission <ohcommission@firstenergycorp.com>
Subject: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]



**Initial Submission of a Consumer Complaint
Please Respond Within 10 Business Days**

CASE ID: 00715013

COMPANY:

CUSTOMER: Alan Jones

ADDRESS: , ,

SERVICE ADDRESS: 2636 Hampshire Rd, Cleveland Heights, Ohio 44106

AIQ: Cleveland Electric Illuminating Company

ALTERNATIVE PHONE NUMBER: (216) 408-4346

NIQ: (216) 408-4346

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DESCRIPTION OF ISSUE:

Good morning,

According to property owner Mr. Jones, CEI shut off service at this address and advised him and the tenant that there was an electrical issue. Mr. Jones was required to hire an electrician during a holiday weekend for \$350. This electrician discovered that the meter had been disconnected and when CEI arrived at the property, he advised the CEI tech that the meter displayed "OFF". The tech removed the smart meter and installed a standard meter and the power came back on. Prior to this, CEI had not responded to the tenant's calls, emails and texts informing that there was no power at the address for over 24 hours. When CEI techs finally came out, none of them could figure out that the meter was turned off or that the meter had been assigned to the incorrect address of this duplex house. The half that was inhabited was turned off and the recently vacated side appears to have had service. Due to these mixed meters, Mr. Jones believes that he has been billed over \$700 that he should not have

been. He states that he has been trying to resolve this with CEI for several months, but nothing has happened.

Please review and advise:

1. Is there a record of CEI shutting service off at this address recently?
2. Did the tenant residing at the address attempt on multiple occasions to contact CEI regarding being without service?
 - a. Did CEI respond to the tenant?
3. Does Mr. Jones currently have an active investigation going on with CEI? What are the results?
 - a. Was there a claim for damages filed by Mr. Jones?
4. Has Mr. Jones advised CEI that he believes that there is a mixed meter situation at this duplex?
 - a. What was CEI's response?
5. Is this address located in one of the areas where smart meters had been installed?
6. Why was the smart meter turned off to this address?
7. Can you go back and adjust the Mr. Jones' bill and provide a refund for any overcharging that may have occurred due to the mixed metering?

Any additional information that you can provide would be appreciated. Thank you.

Sincerely,

Alfred Thompson

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

From: Webb, Max S **On Behalf Of** Ohio Commission
Sent: Wednesday, September 22, 2021 12:53 PM
To: Alfred Thompson <contactthepuco@puc.state.oh.us>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

CEI-Jones0000021

Good afternoon,

1. Is there a record of CEI shutting service off at this address recently? **Yes.**
2. Did the tenant residing at the address attempt on multiple occasions to contact CEI regarding being without service? **The company was contacted on 07/17/21 to report a total loss of power.**
 - a. Did CEI respond to the tenant?
3. Does Mr. Jones currently have an active investigation going on with CEI? What are the results? **Yes. The company discovered a mixed metering situation.**
 - a. Was there a claim for damages filed by Mr. Jones? **No. A claim has not been filed.**
4. Has Mr. Jones advised CEI that he believes that there is a mixed meter situation at this duplex? **Yes.**
 - a. What was CEI's response? **Mixed metering was discovered. A rebill is in progress.**
5. Is this address located in one of the areas where smart meters had been installed?
6. Why was the smart meter turned off to this address? **Yes.**
7. Can you go back and adjust the Mr. Jones' bill and provide a refund for any overcharging that may have occurred due to the mixed metering? **Yes. This is pending but not yet completed.**

Thank you,



Max Webb

Cust Svcs Compl Spec

office: 681-753-5524 (333-5524)

mwebb@firstenergycorp.com

5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>

Sent: Monday, September 27, 2021 10:05 AM

To: Ohio Commission <ohcommission@firstenergycorp.com>

Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good morning,

Can you provide an update once the re-bill has been completed?

Regards,

Alfred



Account Statement -
110151331748.pdf

CEI-Jones0000022

From: Webb, Max S **On Behalf Of** Ohio Commission
Sent: Monday, October 4, 2021 1:54 PM
To: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good afternoon,

The rebill has been completed. I have attached the statement of account.

Thank you,



Max Webb

Cust Svcs Compl Spec
office: 681-753-5524 (333-5524)
mwebb@firstenergycorp.com
5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission



Account Statement -
110151331748.pdf

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Sent: Thursday, October 7, 2021 8:33 AM
To: Ohio Commission <ohcommission@firstenergycorp.com>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good morning Max,

Can you provide a full explanation of what happened during the re-bill process? For example, what does the adjustment type **MA** represent?

Thanks,

Alfred

From: Webb, Max S **On Behalf Of** Ohio Commission
Sent: Friday, October 15, 2021 12:54 PM
To: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Hello Alfred,

MA means a manual adjustment. A credit or debit is manually created to post to an account to correct the amount due.

CEI-Jones0000023

Did you have any other specific questions on the rebill?

Thank you,



Max Webb

Cust Svcs Compl Spec

office: 681-753-5524 (333-5524)

mwebb@firstenergycorp.com

5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>

Sent: Monday, October 18, 2021 2:48 PM

To: Ohio Commission <ohcommission@firstenergycorp.com>

Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good afternoon Max,

Mr. Jones state4s that the \$108.23 only addresses the issue of the meter situation for the summer months but does not account for years of mixed meter improper billing. He also stated that he submitted a claim for the costs of him paying an electrician etc. to look into a CEI issue that wasn't his fault.

Please advise:

1. What is the status of Mr. Jones' claim for reimbursement of the electrician? Why?
2. Since mixed metering was confirmed, is CEI going to go back over multiple years and provide a reimbursement for the imporper billing that Mr. Jones was subjected to?

Thank you,

Alfred

From: Webb, Max S On Behalf Of Ohio Commission

Sent: Friday, October 22, 2021 1:10 PM

To: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>

Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good afternoon,

1. What is the status of Mr. Jones' claim for reimbursement of the electrician? Why? **We have not received a claim from the customer. He would need to contact the company and file a claim to be investigated.**
2. Since mixed metering was confirmed, is CEI going to go back over multiple years and provide a reimbursement for the imporper billing that Mr. Jones was subjected to? **No. The service at the location was in Mr. Lesko's name from 07/06/21 to 08/11/21. The correction was issued on this account.**

CEI-Jones0000024

Thank you,



Max Webb

Cust Svcs Compl Spec

office: 681-753-5524 (333-5524)

mwebb@firstenergycorp.com

5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission

From: Alfred Thompson <contactthepuco@puc.state.oh.us>

Sent: Monday, November 8, 2021 9:19 AM

To: Ohio Commission <ohcommission@firstenergycorp.com>

Subject: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]



**Public Utilities
Commission**

**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Services Division
Memorandum**

CASE ID: 00715013

COMPANY:

CUSTOMER: Alan Jones

ADDRESS: , ,

SERVICE ADDRESS: 2636 Hampshire Rd, Cleveland Heights, Ohio 44106

AIQ: Cleveland Electric Illuminating Company

ALTERNATIVE PHONE NUMBER: (216) 408-4346

NIQ: (216) 408-4346

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DESCRIPTION OF ISSUE:

Good morning,

Mr. Jones believes that he should have been reimbursed approximately \$700 via re-bill instead of the \$108.23. He also believes that he should be reimbursed for the electrician and manager costs that were accrued. In your previous response, you stated that electric service was in Mr. Lesko's name from 7/6/21 to 8/11/21.

CEI-Jones0000025

Please advise:

1. Has Mr. Jones submitted a claim for the electrician and manager costs? Results?
2. Was Mr. Lesko reimbursed above and beyond the \$108.23?
3. Did the mixed metering not affect billing from the past 2 years and only for the August 2021 statement?

Please provide any additional information.

Sincerely,

Alfred Thompson

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

From: Webb, Max S On Behalf Of Ohio Commission
Sent: Friday, November 12, 2021 11:34 AM
To: Alfred Thompson <contactthepuco@puc.state.oh.us>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good morning,

1. Has Mr. Jones submitted a claim for the electrician and manager costs? Results? [A claim has not been filed.](#)
2. Was Mr. Lesko reimbursed above and beyond the \$108.23? [No. The company did agree to review the final bill on the account on 11/09/21. The review has not been completed and the account balance has not been adjusted.](#)
3. Did the mixed metering not affect billing from the past 2 years and only for the August 2021 statement? [The meter at the location was changed on 08/04/20, 07/07/21 and 09/17/21. The account is going through another review to determine if any other adjustment on the customer's account is warranted.](#)

Thank you,

CEI-Jones0000026

**Max Webb**

Cust Svcs Compl Spec

office: 681-753-5524 (333-5524)

mwebb@firstenergycorp.com

5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>**Sent:** Monday, November 22, 2021 4:59 PM**To:** Ohio Commission <ohcommission@firstenergycorp.com>**Subject:** RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good afternoon,

Can you provide an update once the review has been completed and the adjustment has been determined?

Thanks,

Alfred

From: Webb, Max S On Behalf Of Ohio Commission**Sent:** Wednesday, December 8, 2021 1:31 PM**To:** PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>**Subject:** RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Hello Alfred,

Billing has completed the review of the account and no changes are going to be made. The bill is correct as rendered.

Thank you,

**Max Webb**

Cust Svcs Compl Spec

office: 681-753-5524 (333-5524)

mwebb@firstenergycorp.com

5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-Transmission

CEI-Jones0000027

Copl. Ex 10

Rental Application and Agreement

Standard form adopted by the

APARTMENT AND HOME OWNERS ASSOCIATION

Made at Cleveland, Ohio this 1 day of May, 2021, by and between
Alan Jones landlord, and Anish Rastogi tenant, witnesses:

Tenant herewith submits the following information, and agree that is shall constitute a part of this agreement:

Name of Co-tenant or first name of spouse Beth Carrol, Glynis Schumacher

Total number of persons to occupy suite: Three (3)

Address of property 2634 Hampshire Rd., Cleveland, Ohio 44106

Monthly Rental \$1350.00 _____

From June 1, 2021

To May 31, 2022

1. The tenant hereby deposits the sum of **Six Hundred Fifty** dollars (carry forward for past leases) as a guarantee for the faithful performance of all the terms of the within agreement, which sum landlord agrees to refund to the tenant after vacation of the premises, at the Expiration of this agreement, or any renewal thereof, providing that all of the terms of this agreement have been compiled with, less any deductions authorized herein, and without prejudice to any future claims of landlord for damages and/or rent in excess of lump sum. Any deposit in excess of one month's rent shall bear interest as required by Chapter 5321 of the Ohio Revised Code.
2. The term of this Lease shall be for a period of 12 months commencing on the 1 day of **June**, 2021 and ending on the 31 day of May, 2022. Upon the expiration of the original term of this lease the term of this lease shall automatically be extended for successive additional terms of one (1) year each until either party shall elect to terminate this lease by giving written notice thereof to the other not less than thirty (30) days prior to the commencement of any such additional term, in which event this lease shall terminate at the expiration of the current term. Each of the additional terms shall be upon the same terms, provisions and conditions set forth herein except that landlord shall have the rights to increase the rent payable for such additional term and for each additional term thereafter by giving written notice thereof to tenant not less than seventy-five (75) days prior to the commencement of any additional terms of this lease. If the tenant shall, with the landlord's consent, continue to occupy the premises after the termination of this lease without having entered into a new agreement with landlord in writing, such occupancy shall be on a month-to-month basis only at such rental as may be fixed by the landlord from time to time, but otherwise upon the same terms, provisions and conditions set forth herein.
3. Said premises shall be used only as a dwelling and for no other purpose and no trade, business or occupation shall be carried on therein, except for individual work-from-home; nor shall said premises or any part thereof be sublet or assigned, nor shall the number of occupants be increased, without the written consent of the landlord first had, nor shall said premises be used for any other purpose that in the judgment of the landlord will injure the reputation of the written premises.
4. Landlord shall not be liable for theft, or any damage occasioned by failure to keep said building in repair or from failure of heating equipment or by or from plumbing, gas, water, steam or other pipes or fixtures, or sewage, nor for any damage arising from acts over which he has no control. Notwithstanding anything to the

contrary in the foregoing provisions of this paragraph, nothing herein contained shall be deemed an exculpation or limitation of any liability of the landlord imposed by law in respect of the premises or any indemnity against any such liability or its related costs.

5. After reasonable notice, except in the event of any emergency, or if it is impractical to do so, landlord or his agents shall have the right to enter said premises at any time to make necessary repairs, or to exhibit the premises for sale or rent, or in case of fire or other causes, for protection of the interest of tenant and/or landlord.
6. If the rent herein provided for shall, at any time, be in arrears or unpaid, or if the tenant shall violate or fail to observe any of the terms, conditions, rules and regulations set forth and refereed to herein, or if the premises are used in a manner objectionable to the landlord, or if the occupant of the said premises disturb or annoy other tenants in said premises, the landlord shall be entitled to immediate possession of the premises.
7. Tenant agrees, upon vacating the premises, to deliver the keys to the landlord or his agent, and to leave the premises in the same condition, natural wear and tear excepted, as upon his entry on the same: any necessary cost or expense in cleaning, or for damage caused by tenant or the making of new keys to be deducted from the deposit, or be charged against the tenant, or both.
8. No music or noise shall be permitted in the premises which shall be objectionable to the landlord or to any occupants of the said building. Tenant shall not allow anything to be placed on the outside window ledges of the premises, nor shall anything be thrown by the tenant, or others, out of the windows of the building, or from the porches or steps of the building. No bicycle or other vehicle, nor any animal, shall be brought into the premises, corridors or any part of the building by the tenant, or the tenants' agents, family, employees, or guests, without the written consent of the landlord first had. See Item 4 under Additional Terms
9. Tenant agrees not to remove any fixtures or appurtenances or cause same to be removed from the premises, or drive any nails or screws into the walls or woodwork without the consent, in writing, from the landlord first had.
10. Tenant agrees to abide by all of the rules and regulations as presented to him by the landlord or as posted in the entranceway or common hallways or rooms of the premises or the building of which premises are a part.
11. One or more waivers of any covenant or condition by the landlord shall not be construed as a waiver of a further breach of the same covenant or condition.

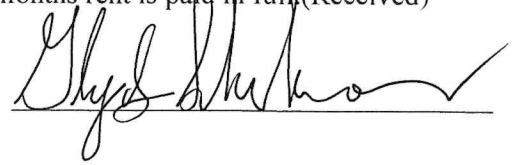
Additional Terms to Rental Agreement

1. All rent payments are due upon the first (1st) day of each month. Any tenant submitting their rent payments after the fifth (5th) day of each month will be subject to a thirty dollar (\$30) late charge, to be submitted along with rental payment. Late charge not received with late rental payment may be deducted from, security deposit refund.
2. **No attachment of ANY item shall be made on or into the roofs. This includes main roof, porch roofs (front and back) and garage. Any item includes, but not limited to satellite dishes, antennas, other type of receivers, etc.** Minimum roof repair cost is \$1000.00
3. Each apartment is permitted to park three (3) cars only in the house's rear lot. A third (3) parking spot may be used if noted on the lease. Tenant is responsible for supplying landlord with car's model and license plate number for one car and any alternate/other car(s) tenant intends to park in the house's lot. Landlord is not responsible for ticketed or towed cars that belong to tenants and have not been reported to landlord. Landlord reserves the right to have excess cars (more than three) belonging to tenant ticketed or towed.
4. Security deposit can not be used for last, or any month's rent payment. Security deposit will be returned as soon as possible after all tenants have moved out of the assigned apartment. To ensure you will be refunded your security deposit, please leave your house in the same condition as you accepted it, less normal wear. The following items are a summary of some of the things that must be done upon leaving the apartment:
 - a. Wash and clean all bathroom fixtures. Kitchen cabinets, refrigerator and stove (minimum \$75 charge for unclean fixtures.)
 - b. All floors swept and/or mopped.

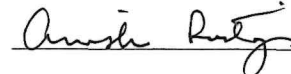
- c. Remove all personal belongings, furniture, etc.
 - d. Return all keys to your house.
 - e. You must leave your forwarding address. Security deposit can not be refunded without it. Security deposit refund check will be jointly made out to all names on the lease.
 - f. Maintenance repairs on items such as clogged drains, toilets, etc. due to improper use or neglect on the part of the tenant will become a chargeable item to the tenant.
5. Addendum to item 8 above: maximum two (2) cats are allowed.
6. The name and address of the owner and the person in charge is: Alan Jones
a. 1-216-408-4346
7. The name and address of the owner's agent and the person in charge is: _____ Same as above in case of emergency. In emergency situations and cannot contact Alan Jones, then contact Alex Jones @ 1-440-759-6691

-
8. Landlord will warrant and defend in the enjoyment and peaceful possession of the premises, during the term aforesaid, if the tenant performs all and singular the covenants herein agreed to be performed by him.
9. Lease agreement is not valid until security deposit and first months rent is paid in full (Received)

Signed by tenant:



Co-tenants



Co-tenants



Accepted:



(Landlord)

By _____ Alan Jones

Date _____

The undersigned acknowledge receipt of the tender of Six Hundred Fifty dollars towards rental of 2634 Hampshire Road, Cleveland Heights, Ohio 44106 subject to acceptance by landlord. If not accepted by landlord within ten days, above tender to be returned to applicant upon surrender of this receipt.

Rental Application and Agreement

Standard form adopted by the

APARTMENT AND HOME OWNERS ASSOCIATION

Made at Cleveland, Ohio this 22 day of July, 2019 by and between Alan Jones, landlord, and Rachel Al-Alami tenant, witnessed:

Tenant herewith submits the following information, and agree that is shall constitute a part of this agreement:

Name of Co-tenant or first name of spouse Austin Reinking, James Paltain

Total number of persons to occupy suite Three (3)

Address of property 2636 Hampshire Rd., Cleveland, Ohio 44106

Monthly Rental \$ 1,350.00

From August 1, 2019

To: June 30, 2020 Optional renewal at \$ per month starting.

1. The tenant hereby deposits the sum of Seven Hundred Dollars as a guarantee for the faithful performance of all the terms of the within agreement, which sum landlord agrees to refund to the tenant after vacation of the premises, at the Expiration of this agreement, or any renewal thereof, providing that all of the terms of this agreement have been complied with, less any deductions authorized herein, and without prejudice to any future claims of landlord for damages and/or rent in excess of lump sum. Any deposit in excess of one month's rent shall bear interest as required by Chapter 5321 of the Ohio Revised Code.
2. The term of this Lease shall be for a period of 11 months commencing on the 1 day of August, 2019, and ending on the 30 day of June, 2020. Upon the expiration of the original term of this lease the term of this lease shall automatically be extended for successive additional terms of one (1) year each until either party shall elect to terminate this lease by giving written notice thereof to the other not less than sixty (60) days prior to the commencement of any such additional term, in which event this lease shall terminate at the expiration of the current term. Each of the additional terms shall be upon the same terms, provisions and conditions set forth herein except that landlord shall have the rights to increase the rent payable for such additional term and for each additional term thereafter by giving written notice thereof to tenant not less than seventy-five (75) days prior to the commencement of any additional terms of this lease. If the tenant shall, with the landlord's consent, continue to occupy the premises after the termination of this lease without having entered into a new agreement with landlord in writing, such occupancy shall be on a month to month basis only at such rental as may be fixed by the landlord from time to time, but otherwise upon the same terms, provisions and conditions set forth herein.
3. Said premises shall be used only as a dwelling and for no other purpose and no trade, business or occupation shall be carried on therein; nor shall said premises or any part thereof be sublet or assigned, nor shall the number of occupants be increased, without the written consent of the landlord first had, nor shall said premises be used for any other purpose that in the judgment of the landlord will injure the reputation of the written premises.
4. Landlord shall not be liable for theft or any damage occasioned by failure to keep said building in repair or from failure of heating equipment or by or from plumbing, gas, water, steam or other pipes or fixtures, or sewage, nor for any damage arising from acts over which he has no control. Notwithstanding anything to the contrary in the foregoing provisions of this paragraph, nothing herein contained shall be deemed an

Exhibit 12 Page

exculpation or limitation of any liability of the landlord imposed by law in respect of the premises or any indemnity against any such liability or its related costs.

5. After reasonable notice, except in the event of any emergency, or if it is impractical to do so, landlord or his agents shall have the right to enter said premises at any time to make necessary repairs, or to exhibit the premises for sale or rent, or in case of fire or other causes, for protection of the interest of tenant and/or landlord.
6. If the rent herein provided for shall, at any time, be in arrears or unpaid, or if the tenant shall violate or fail to observe any of the terms, conditions, rules and regulations set forth and refereed to herein, or if the premises are used in a manner objectionable to the landlord, or if the occupant of the said premises disturb or annoy other tenants in said premises, the landlord shall be entitled to immediate possession of the premises.
7. Tenant agrees, upon vacating the premises, to deliver the keys to the landlord or his agent, and to leave the premises in the same condition, natural wear and tear excepted, as upon his entry on the same: any necessary cost or expense in cleaning, or for damage caused by tenant or the making of new keys to be deducted from the deposit, or be charged against the tenant, or both.
8. No music or noise shall be permitted in the premises which shall be objectionable to the landlord or to any occupants of the said building. Tenant shall not allow anything to be placed on the outside window ledges of the premises, nor shall anything be thrown by the tenant, or others, out of the windows of the building, or from the porches or steps of the building. No bicycle or other vehicle, nor any animal, shall be brought into the premises, corridors or any part of the building by the tenant, or the tenants' agents, family, employees, or guests, without the written consent of the landlord first had.
9. Tenant agrees not to remove any fixtures or appurtenances or cause same to be removed from the premises, or drive any nails or screws into the walls or woodwork without the consent, in writing, from the landlord first had.
10. Tenant agrees to abide by all the rules and regulations as presented to him by the landlord or as posted in the entranceway or common hallways or rooms of the premises or the building of which premises are a part.
11. One or more waivers of any covenant or condition by the landlord shall not be construed as a waiver of a further breach of the same covenant or condition.

Additional Terms to Rental Agreement

1. All rent payments are due upon the first (1st) day of each month. Any tenant submitting their rent payments after the fifth (5th) day of each month will be subject to a thirty dollar (\$30) late charge, to be submitted along with rental payment. Late charge not received with late rental payment may be deducted from the security deposit refund.
2. Each ½ house is permitted to park three (3) cars only in the house's rear lot. ~~A third (3) parking spot may be used if noted on the lease.~~ Tenant is responsible for supplying landlord with car's model and license plat number for the cars tenants intends to park in the building's lot. Landlord is not responsible for ticketed or towed cars that belong to tenants and have not been reported to landlord. Landlord reserves the right to have excess cars (more than three) belonging to tenant ticketed or towed.
3. Security deposit can not be used for last or any months rent payment. Security deposit will be returned as soon as possible after all tenants have moved out of the assigned apartment. To ensure you will be refunded your security deposit, please leave your apartment in the same condition as you accepted it, less normal wear. The following items are a summary of some of the things that must be done upon leaving the apartment:
 - a. Wash and clean all bathroom fixtures. Kitchen cabinets, refrigerator and stove (minimum \$75 charge for unclean fixtures.)
 - b. All floors swept and/or mopped.
 - c. Remove all personal belongings, furniture, etc.
 - d. Return all keys to your suite, including mailbox keys. (Minimum \$80/lock for unreturned keys.)
 - e. You must leave your forwarding address. Security deposit can not be refunded without it. Security deposit refund check will be jointly made out to all names on the lease.

- f. Maintenance repairs on items such as clogged drains, toilets, etc. due to improper use or neglect on the part of the tenant will become a chargeable item to the tenant.
4. Per item 8 above: NO PETS without prior approval. We have a specific pet policy.
5. The name and address of the owner and the person in charge is: Alan Jones
a. 1-216-408-4346
6. The name and address of the owner's agent and the person in charge is: Same as above: Alan Jones 410 Wakefield Run Blvd., Hinckley, Ohio 44233: 1-216-408-4346
Alex Jones 440-759-6691
7. Landlord will warrant and defend in the enjoyment and peaceful possession of the premises, during the term aforesaid, if the tenant performs all and singular the covenants herein agreed to be performed by him.
8. Lease agreement is not valid until security deposit and first months rent is paid in full.

Signed by tenant:

Husband or wife _____
Or co-tenants _____
Each must sign _____


Accepted: _____
(Landlord)


By ___ Alan Jones _____
Date ___ July 22, 2019 _____

The undersigned acknowledge receipt of the tender of _seven hundred fifty dollars towards rental of 2636 Hampshire Road, Cleveland Heights, Ohio 44106 subject to acceptance by landlord. If not accepted by landlord within ten days, above tender to be returned to applicant upon surrender of this receipt.

Alan Jones

From: Venmo <venmo@venmo.com>
Sent: Monday, June 28, 2021 9:21 PM
To: alanmichele@roadrunner.com
Subject: You paid Rachel A \$700.00






You paid Rachel A

2636 Hampshire Rd, Cleveland Heights Security deposit refund.

Transfer Date and Amount:

Jun 28, 2021 PDT ·  - \$700.00

[Like](#) [Comment](#)

Completed via a bank transfer from your THIRD FED S & L ASSN account ending in 2003.

Payment ID: 3306467619523003069

Invite Friends!

For any issues, including the recipient not receiving funds, please contact us at support@venmo.com or call 1-855-812-4430.

See our disclosures for more information.

Please do not reply directly to this email. For more assistance, visit our Help Center at help.venmo.com.

This payment will be reviewed for compliance with our User Agreement and if we determine that there is a violation by either party, it may be reversed or your ability to transfer to your bank account may be restricted.

Venmo is a service of PayPal, Inc., a licensed provider of money transfer services. All money transmission is provided by PayPal, Inc. pursuant to PayPal, Inc.'s licenses.

PayPal is located at
2211 North First Street, San Jose, CA 95131

For security reasons, you cannot unsubscribe from payment emails.

Exhibit 12 Page 7

Alan Jones

From: Ian Jones <realtor.ianjones@gmail.com>
Sent: Tuesday, August 15, 2023 1:26 PM
To: Alan Jones
Subject: Fwd: Electrical Meter Mishap

Flag Status: Flagged

Ian Jones
~Realtor~
[21 Mike Team]
{Century 21 HomeStar}
Call: 216-978-6484

From: Matthew Lesko <matthew.lesko@leskobrandconsultants.com>
Sent: Monday, August 14, 2023 8:17:52 PM
To: Ian Jones <realtor.ianjones@gmail.com>
Cc: Simone Lesko <simone.lesko@leskobrandconsultants.com>
Subject: Re: Electrical Meter Mishap

Hi Ian,

All is well here. Thanks for asking. Hope you are doing well too:-)

1. Would it be okay if he stopped by to take exterior photos of the electrical meters to use in his deposition to show their location? Or would you be able to provide a couple photos of each meter? Sure - he can stop by and take pics.
2. What was the approximate date you and your family moved into the 2636 side of the home. Did you move in right after closing or were renovations done beforehand? Some renovations were done but we moved in toward the beginning of December.
3. Did you run into any problems with The Illuminating Company on your billing after they discovered the meters were mixed up? I had no idea the meters were mixed up. Not that I can recall.

Sincerely,

On Thu, Aug 10, 2023 at 9:31 AM Ian Jones <realtor.ianjones@gmail.com> wrote:
Hey Leskos!

I hope everything is going well with you and the kids! I wanted to reach out because the previous owner asked me some questions he was hoping you could answer for him. Apparently there was a mistake with the electrical meters. The two units were switched around and billed to the wrong addresses when the city replaced the meters originally. This wasn't found out until recently and essentially caused the previous owner to be overcharged by First Energy. So he had a couple of questions we are hoping you could answer.

1. Would it be okay if he stopped by to take exterior photos of the electrical meters to use in his deposition to show their location? Or would you be able to provide a couple photos of each meter?

2. What was the approximate date you and your family moved into the 2636 side of the home. Did you move in right after closing or were renovations done beforehand?

3. Did you run into any problems with The Illuminating Company on your billing after they discovered the meters were mixed up?

Please let me know if you have any additional info on this matter. Again, I hope you two are doing well and hoping you are hunkered down in your permanent home! Let me know if there is anything I can do for you two. I am looking forward to hearing back! Thanks!



--

Matthew Lesko

Director

Lesko Brand Consultants PTY LTD

m: +61 432 113 385

matthew.lesko@leskobrandconsultants.com

Exhibit 12 Page 9



Bill Based On: Estimated Meter Reading, eBill

Page 1 of 2
102

January 03, 2022

Account Number: 110 131 949 007

Amount Due: \$0.00

Billing Period: Nov 28 to Dec 23, 2021 for 26 days
Bill For: ANISHA RASTOGI
2634 HAMPSHIRE RD DUP
CLEVELAND HEIGHTS OH 44106

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages

Account Summary

Amount Due

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 5.21 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.

Residential Service - 1260028890 - 5.21 cents per KWH

The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.

| | | |
|-----------------------|--------------------|--------|
| Energy Efficiency | 257 KWH x 0.000000 | \$0.00 |
| Peak Demand Reduction | 257 KWH x 0.000000 | \$0.00 |
| Renewable Energy | 257 KWH x 0.001319 | \$0.34 |

Your next meter reading is scheduled to occur on or about Jan 25, 2022.

Under State law, the amount you are being billed includes: (1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at \$1.20 and (2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

During the present period, your meter was changed.

All consumers are receiving refunds for certain charges collected during 2017-2019. The Public Utilities Commission of Ohio recently approved a unanimous agreement among the FirstEnergy utilities, the Office of the Ohio Consumers' Counsel, the Northeast Ohio Public Energy Council, and other stakeholders regarding this refund for **Additional messages, if any, can be found on back.**

Usage History

| | | | |
|--------|-------|--------|-----|
| Jan 21 | 893 | Jul 21 | 776 |
| Feb 21 | 1,119 | Aug 21 | 111 |
| Mar 21 | 979 | Sep 21 | 181 |
| Apr 21 | 455 | Oct 21 | 363 |
| May 21 | 421 | Nov 21 | 750 |
| Jun 21 | 584 | Dec 21 | 307 |
| | | Jan 22 | 257 |

| Month | Usage (KWH) | Type |
|--------|-------------|------|
| Jan 21 | 893 | A |
| Feb 21 | 1,119 | A |
| Mar 21 | 979 | A |
| Apr 21 | 455 | A |
| May 21 | 421 | A |
| Jun 21 | 584 | A |
| Jul 21 | 776 | A |
| Aug 21 | 111 | A |
| Sep 21 | 181 | A |
| Oct 21 | 363 | A |
| Nov 21 | 750 | A |
| Dec 21 | 307 | A |
| Jan 22 | 257 | A |

| Comparisons | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH) | 28 | 10 |
| Average Daily Temperature | 35 | 39 |
| Days in Billing Period | 32 | 26 |
| Last 12 Months Use (KWH) | | 6,303 |
| Average Monthly Use (KWH) | | 525 |

| | |
|---|---------------|
| Previous Balance | -80.26 |
| Payments/Adjustments | 0.00 |
| Balance at Billing on Jan 03, 2022 | -80.26 |
| The Illuminating Company | 25.23 |
| CleanChoice Energy - Consumption | 31.35 |
| Total Current Charges | 56.58 |

Total owed by Jan 10, 2022

As a Checkless customer - Total charges of \$0 will be deducted from your account on Jan 10, 2022

| Usage Information for Meter Number S336846769 | |
|---|-------|
| Dec 15, 2021 KWH Reading (Actual) | 3,410 |
| Nov 28, 2021 KWH Reading (Estimate) | 3,232 |
| KWH used | 178 |
| Kilowatt Hours Billed | 257 |

| Usage Information for Meter Number 5003000649 | |
|---|----|
| Dec 23, 2021 KWH Reading (Estimate) | 79 |
| Dec 16, 2021 KWH Reading (Actual) | 0 |
| KWH used | 79 |

| Charges From The Illuminating Company | |
|---|--------------|
| Customer Number: 0805372814 1260028890 | |
| Rate: Residential Service CE-RSD | |
| Customer Charge | 4.00 |
| Distribution Related Component | 13.75 |
| Cost Recovery Charges | 7.48 |
| Current Consumption Bill Charges | 25.23 |

| Billing Information for CleanChoice Energy | |
|---|--|
| 1055 Thomas Jefferson St. Nw, Suite 650, Washington, DC 20007 | |
| Customer Service: 1-888-988-9564 | |
| Rate: BILL-READY | |

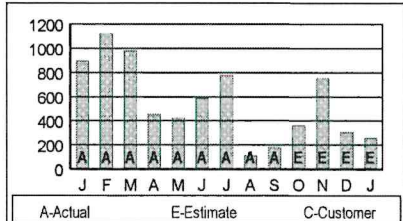
| | |
|---|--------------|
| Billing Period: Nov 28, 2021 to Dec 23, 2021 | |
| Energy Charge 257 Kwh @ \$ 0.12200 Per Kwh | 31.35 |
| Total CleanChoice Energy Current Charges | 31.35 |
| Your Supply Rate May Have Changed, Please Contact Us For More Info. | |
| Thank You For Purchasing 100% Clean Energy | |

| Billing Information for CleanChoice Energy | |
|---|--|
| 1055 Thomas Jefferson St. Nw, Suite 650, Washington, DC 20007 | |
| Customer Service: 1-888-988-9564 | |
| Rate: BILL-READY | |

| | |
|---|--|
| Billing Period: Dec 16, 2021 to Dec 23, 2021 | |
| CleanChoice Energy did not submit actual electric charges for the current billing period. These charges will appear on your next statement. | |

| Account Balances by Company | | | | |
|-----------------------------|------------------|----------------------|-----------------|---------------|
| | Previous Balance | Payments/Adjustments | Current Charges | Amount Due |
| The Illuminating Company | -111.88 | 0.00 | 25.23 | -86.65 |
| CleanChoice Energy | 31.62 | 0.00 | 31.35 | 62.97 |
| Total | -80.26 | 0.00 | 56.58 | -23.68 |

| Usage History |
|-------------------------|
| Jan 21 893 Jul 21 776 |
| Feb 21 1,119 Aug 21 111 |
| Mar 21 979 Sep 21 181 |
| Apr 21 455 Oct 21 363 |
| May 21 421 Nov 21 750 |
| Jun 21 584 Dec 21 307 |
| Jan 22 257 |



| Comparisons | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH) | 28 | 10 |
| Average Daily Temperature | 35 | 39 |
| Days in Billing Period | 32 | 26 |
| Last 12 Months Use (KWH) | | 6,303 |
| Average Monthly Use (KWH) | | 525 |



76 South Main Street
Akron, OH 44308-1890

Account Number: 110 131 949 007

ANISHA RASTOGI
2634 HAMPSHIRE RD DUP
CLEVELAND HEIGHTS OH 44106

Checkless Customer \$0 will be deducted from your account on January 10, 2022 - DO NOT PAY

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

Messages (Continued)

significantly excessive earnings from 2017-2019. Future rate reductions to consumers are scheduled during 2022 through 2025 as a result of this agreement.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 Monday - Friday, from 8 a.m. - 6 p.m.

Call Payment Options at 1-800-686-9901 Monday - Friday, from 8 a.m. - 6 p.m.

Visit our website at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

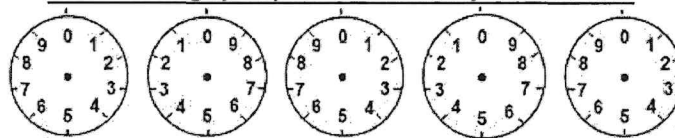
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-262-0880 (TDD/TTY 1-800-686-1557) Monday - Friday between 8 a.m. and 5 p.m.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-589-3101. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here:

Monthly Mean Avg Temperature for Cleveland Area, OH (ThreadEx)

| Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Annual |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| 2021 | 30.8 | 24.8 | 44.5 | 50.7 | 58.3 | 72.2 | 72.7 | 74.8 | 67.7 | 60.8 | 41.8 | 40.5 | 53.3 |
| 2022 | 23.6 | 30.2 | 41.7 | 48.1 | 63.9 | 71.2 | 74.5 | 73.0 | 65.9 | 53.9 | 45.4 | 34.6 | 52.2 |
| Mean | 27.2 | 27.5 | 43.1 | 49.4 | 61.1 | 71.7 | 73.6 | 73.9 | 66.8 | 57.3 | 43.6 | 37.5 | 52.7 |
| Max | 30.8 2021 | 30.2 2022 | 44.5 2021 | 50.7 2021 | 63.9 2022 | 72.2 2021 | 74.5 2022 | 74.8 2021 | 67.7 2021 | 60.8 2021 | 45.4 2022 | 40.5 2021 | 53.3 |
| Min | 23.6 2022 | 24.8 2021 | 41.7 2022 | 48.1 2022 | 58.3 2021 | 71.2 2022 | 72.7 2021 | 73.0 2022 | 65.9 2022 | 53.9 2022 | 41.8 2021 | 34.6 2022 | 52.2 |



PO Box 6099
Jackson, MI 49204-6099

ACCOUNT SUMMARY

Statement Date: November 10, 2021
Current Creditor: CLEVELAND ELECTRIC CO
LJR Account #: 25272646
Amount Due: \$108.23

Alan D Jones
410 Wakefield Run Blvd
Hinckley, OH 44233-9251

Dear Alan D Jones,

Our client CLEVELAND ELECTRIC CO has referred your unpaid account to this agency for collection. Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

Sincerely,

L J Ross Associates, Inc.

L J ROSS ASSOCIATES, INC.



Telephone Hours:

Monday through Friday from 8am to 7pm
EST
Telephone: 1-844-348-1739



Send Mail To:

L J Ross Associates, Inc.
PO Box 6099
Jackson, MI 49204-6099



Pay with a picture in seconds!
Search Papaya Pay in the App Store



Pay Online:

www.ljross.com

LJRA/5/782055041050

Detach Lower Portion and Return with Payment

618/000000618/000000616

PO Box 6099
Jackson, MI 49204-6099

November 10, 2021



ADDRESSEE



Alan D Jones
410 Wakefield Run Blvd
Hinckley, OH 44233-9251

IF PAYING BY CREDIT CARD, FILL OUT BELOW



☐ VISA



☐ MasterCard



☐ Discover

CARD NUMBER

CC-ID#:

SIGNATURE

EXP. DATE

ACCT NUMBER
25272646

AMOUNT DUE
\$108.23

AMOUNT AUTHORIZED
\$

MAIL ALL CORRESPONDENCE TO:



L J Ross Associates, Inc.
PO Box 6099
Jackson, MI 49204-6099

Exhibit 12 Page 13

Associated Credit Services, Inc.
PO Box 1201
Tewksbury, MA 01876-0901
(800) 962-9898 from 8am – 7pm EST, Monday through
Thursday, Friday 8am – 5pm EST - www.payacs.com
April 14, 2022

To: ALAN D JONES
410 Wakefield Run Blvd
Hinckley OH 44233-9251

Reference: 16718542

Associated Credit Services is a debt collector. We are trying to collect a debt that you owe to FIRST ENERGY/ILLUMINATING CO. We will use any information you give us to help collect the debt.

Our information shows:

You had an account from FIRST ENERGY/ILLUMINATING CO with account number 110151331748.

| | |
|--|-----------------|
| As of 08-11-21, you owed: | \$108.23 |
| Between 08-11-21 and today: | |
| You were charged this amount in interest: | + \$0.00 |
| You were charged this amount in fees: | + \$0.00 |
| You paid or were credited this amount toward the debt: | - \$0.00 |
| Total amount of the debt now: | \$108.23 |

How can you dispute the debt?



Call or write us by 05-29-22, to dispute all or part of the debt. If you do not, we will assume that our information is correct.



If you write us by 05-29-22, we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes electronically at www.payacs.com/contact-us/.

What else can you do?



Write to ask the name and address of the original creditor, if different from the current creditor. If you write by 05-29-22, we must stop collection until we send you that information. You may use the form below or write to us without the form. We accept such requests electronically at www.payacs.com/contact-us/.



Go to cfpb.gov/debt-collection to learn more about your rights under the federal law. For instance, you have the right to stop or limit how we contact you.



Contact us about your payment options.



Póngase en contacto con nosotros para solicitar una copia de este formulario en español.

Notice: See reverse side for important information

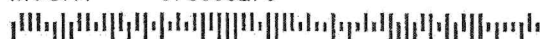


Mail this form to:

Associated Credit Services, Inc.
PO Box 1201
Tewksbury, MA 01876-0901

April 14, 2022

MVCR1 978593273



ALAN D JONES
410 Wakefield Run Blvd
Hinckley OH 44233-9251

Item 62

How do you want to respond?

Check all that apply:

- ☐ I want to dispute the debt because I think:
- ☐ This is not my debt. ☐ The amount is wrong.
 - ☐ Other (please include additional information).
- ☐ I want you to send me the name and address of the original creditor.
- ☐ I enclosed this amount: \$
- Make your check payable to Associated Credit Services, Inc. Include the reference number 16718542.
- ☐ Quiero este formulario en español

Mail this form to:



Associated Credit Services, Inc.
PO Box 1201
Tewksbury, MA 01876-0901

Exhibit 12 Page 14



FILE A DISPUTE
NATIONAL RECOVERY
FIRST ENERGY THE ILLUMINATING
Report date: April 01, 2023

[< Back](#)

Account summary

Account owner
Individual Account

Date reported
04/01/2023

Account status
Unpaid

Creditor Classification
Utilities

Original amount owed
\$108

Date of last payment

Balance owed
\$108

Original creditor
FIRST ENERGY THE ILLUMINATING

Date assigned
01/30/2023

Agency
NATIONAL RECOVERY

Status date
04/01/2023

Balance date
04/01/2023

Date of first delinquency

Comments
Consumer Disputes This Account Information

Agency contact information

NATIONAL RECOVERY
4201 CRUMS MILL RD
HARRISBURG, PA 17112
7175405605

Can I contact an agency directly?

Disputes

If you find information in your credit report that you believe is incomplete or inaccurate, click **FILE A DISPUTE**.

FILE A DISPUTE

Item 63

Exhibit 12 Page 15



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OVERPAYMENT CALCULATION

Tenants/Owner By Dates

7/1/2014 thru 12/31/2021

| 2634 Start Date | 2634 End Date | Billing Party | 2636 Start Date | 2636 End Date | Billing Party |
|-----------------|---------------|---------------|-----------------|---------------|--------------------|
| 7/1/2018 | 12/31/2021 | A. Rastogi | 7/1/2021 | 8/7/2021 | Alan Jones: Owner |
| | | | 8/1/2019 | 6/30/2021 | R. Ai-Alami |
| | | | 7/1/2019 | 7/31/2019 | Alan Jones: Owner |
| | | | 2/18/2019 | 6/30/2019 | Harris or Sansbury |
| 6/1/2018 | 6/30/2018 | Alan Jones | 10/1/2018 | 2/17/2019 | Alan Jones: Owner |
| 8/25/2017 | 5/31/2018 | J. Guo | 5/1/2018 | 9/30/2018 | Roy Wesley |
| | | | 1/1/2018 | 5/7/2018 | Alan Jones: Owner |
| 8/1/2017 | 8/24/2017 | Alan Jones | 9/1/2017 | 12/31/2017 | Jenkins |
| 8/1/2016 | 7/31/2017 | Mike H. Li | 7/1/2017 | 8/31/2017 | Alan Jones: Owner |
| 7/1/2016 | 7/31/2016 | Alan Jones | 7/1/2016 | 6/30/2017 | Salomon |
| 7/1/2014 | 6/31/2016 | M. Twieg | 5/1/2016 | 6/30/2016 | Alan Jones: Owner |
| | | | 7/1/2014 | 4/30/2016 | Drew Dennis |
| | | | | | |

*Average 758 KWH/MO.

| Start Date | End Date | Billing Party | Duration (Months) | Total KWH * | Excess KWH @75% |
|------------|-----------|-------------------|-------------------|-------------|-----------------|
| 5/1/2016 | 6/30/2016 | Alan Jones: Owner | 2 | 1516 | 1137 |
| 7/1/2016 | 7/31/2016 | Alan Jones | 1 | 758 | 568.5 |
| 7/1/2017 | 8/31/2017 | Alan Jones: Owner | 2 | 1516 | 1137 |
| 8/1/2017 | 8/24/2017 | Alan Jones | 1 | 758 | 568.5 |
| 1/1/2018 | 5/7/2018 | Alan Jones: Owner | 4.25 | 3221.5 | 2416.125 |
| 6/1/2018 | 6/30/2018 | Alan Jones | 1 | 758 | 568.5 |
| 10/1/2018 | 2/17/2019 | Alan Jones: Owner | 4.5 | 3411 | 2558.25 |
| 7/1/2019 | 7/31/2019 | Alan Jones: Owner | 1 | 758 | 568.5 |
| 7/1/2021 | 8/7/2021 | Alan Jones: Owner | 1 | 758 | 568.5 |

Total KWH 13454.5 10090.875

Per EIA: CEI in 2021: \$0.1286/KWH

Total 7 years 1 mo. 0.1286/KWH \$1,730.25 \$1,297.69

Per Ohio Choise and Other sites: Average Electric Cost in Ohio is \$0.1412/KWH

June 1, 1989 to June 30, 2014

(25 years) \$183.24/year ave. \$4,581.00

\$183.24

GRAND TOTAL 6/89-8/21 \$5,878.69

\$1,297.69/85 mo= \$15.27/mo. x12mo= \$183.24/yr



CUYAHOGA COUNTY, *Ohio*

MyPlace

Search

Entire County

☐ Owner☐ Parcel☒ Address

68509060 | LESKO, MATTHEW & SIMONE | 2634 HAMPSHIRE RD | CLEVELAND HEIGHTS | 44

[View Map](#)

PROPERTY DATA

[General Information](#)[Transfers](#)[Values](#)[Land](#)[Building Information](#)[Building Sketch](#)[Other Improvements](#)[Permits](#)[Property Summary Report](#)

TAXES

[Summary By Tax Year](#)[Tax Bill](#)

LEGAL RECORDINGS

[Get a Document List](#)

ACTIVITY

[Informal Reviews](#)[Board of Revisions Cases](#)

Item 42a

Exhibit 11 Page 1

685-09-060
 LESKO, MATTHEW & SIMONE
 2634 HAMPSHIRE RD
 CLEVELAND HEIGHTS, OH. 44106

Transfer History

Transfer Date: 08/05/2021

Transfer Date: 8/5/2021 12:44:00 PM
 AF Number:
 Receipt:

| Parcel | Deed Type | Vol / Page | Sales Amt | Convey Fee | Convey No | Multiple Sale / No of Parc |
|------------|-------------------|------------|--------------|------------|-----------|----------------------------|
| 685-09-060 | Survivorship Deed | / | \$256,500.00 | \$1,026.00 | 513798 | 0 / 1 |

Grantee(s)

LESKO, MATTHEW & SIMONE

Grantor(s)

Jones, Alan D.

Transfer Date: 05/31/2001

Transfer Date: 06/01/1989

Transfer Date: 10/29/1979

Transfer Date: 04/30/1976

Transfer Date: 04/30/1976

Transfer Date: 04/30/1976

Transfer Date: 01/01/1975

Top

View Map

Updated :08/10/2023 03:26:59 AM

Disclaimer: Cuyahoga County provides this geographic data and related analytical results as a free public service on an "as is" basis. Cuyahoga County makes no guarantee(s) or warranty(ies) as to the accuracy, completeness, or timeliness of the information contained herein, and said information is not intended to, nor does it, constitute an official public record of Cuyahoga County. While much of the data contained herein is compiled from public records, the official records of the public office or agency from which they were compiled remains the official record of any such public office or agency. **By accessing, viewing or using any part of the site, you expressly acknowledge you have read, agree to and consent to be bound by all of the terms and conditions listed on this site. Routine maintenance is performed on Fridays and disruptions may occur. We apologize for any inconvenience.**

WATER DEPARTMENT OFFICIALS: AS OF JANUARY 1, 2021 PLEASE UTILIZE THE TRANSFER TAB ON THE MYPLACE SITE TO DETERMINE OWNERSHIP FOR CREATING OR CLOSING ACCOUNTS. PARCEL DATA ON PROPERTY TRANSFERS ARE UPDATED DAILY. THEREFORE, YOU CAN NOW RELY ON THIS SITE FOR ACCURATE REAL PROPERTY OWNERSHIP. YOU ARE ALSO WELCOME TO ACCEPT COPIES OF RECORDED DEEDS FROM OUR OFFICE.

THANK YOU

Item 42b

Exhibit 11 Page 2

[https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=05a0qt0000001h3CvAAI
(<https://firstenergycorp.com/content/dam/opcologos/emailsig/FE-logo.png>)]

Max Webb
Cust Svcs Compl Spec
office: 681-753-5524 (333-5524)
mwebb@firstenergycorp.com
5001 Nasa Boulevard, Fairmont, WV 26554 | mailstop: WV-MP / Fairmont-MonPower-
Transmission

From: PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>
Sent: Thursday, October 7, 2021 8:33 AM
To: Ohio Commission <ohcommission@firstenergycorp.com>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good morning Max,

Can you provide a full explanation of what happened during the re-bill process? For example, what does the adjustment type MA represent?

Thanks,

Alfred

----- Original Message -----

From: Ohio Commission [ohcommission@firstenergycorp.com]
Sent: 10/4/2021 1:54 PM
To: contactthepuco@puco.ohio.gov<mailto:contactthepuco@puco.ohio.gov>
Subject: RE: [EXTERNAL] PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00715013 [ref:_00Dt0GzXt._5008y16iNe:ref]

Good afternoon,

The rebill has been completed. I have attached the statement of account.

Thank you,

[[https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=05a0qt0000001h3CvAAI%20\(https://firstenergycorp.com/content/dam/opcologos/emailsig/FE-logo.png\)](https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=05a0qt0000001h3CvAAI%20(https://firstenergycorp.com/content/dam/opcologos/emailsig/FE-logo.png))]

Know all Men by these Presents, That Peter C. Johnson
745496 (divorced & unmarried)

the Grantor,
 who claim his title by or through instrument recorded in Volume 15095, Page 267, County
Recorder's Office, for the consideration of Ten and no/100 Dollars
 (\$ 10.00) received to his full satisfaction of Alan D. Jones and Deborah E. Jones
 the Grantee(s).

whose TAX MAILING ADDRESS will be 3046 Meadow Brook

Cleveland, Ohio 44115-1010
 have given, granted, released, released and forever quit-claimed, and do by these presents absolutely
 give, grant, remise, release and forever quit-claim unto the said Grantee(s) their heirs and assigns
 forever, all such right and title as I, the said Grantor, have or ought to have in and to
 the following described piece or parcel of land, situated in the City of
Cleveland Heights County of Cuyahoga and State of Ohio

being the Southwesterly 25 feet of Sublot No.
 713 and the Northerly 16 feet 8 inches of Sublot
 No. 714 in the Euclid Heights Allotment of part
 of Original 100 Acre Lots Nos. 398, 404, 405, and
 406, and part of Original Euclid Township lots Nos.
 7 and 8, as shown by the recorded plat in Volume 36
 of Maps, Page 2 of Cuyahoga County Records, and
 together forming a parcel of land 41 feet 8 inches
 front on the Southeasterly side of Hampshire Road,
 and extending back of equal width 150 feet, as
 appears by said plat, be the same more or less,
 but subject to all legal highways.

Permanent Parcel Number: 685-09-060 ✓

PARCEL NO. _____
 CONVEYANCE IS IN COMPLIANCE WITH SEC. 319.202 O.R.C.
 PAID

JUN -1 1989

Conveyance Fee 208.00 Record No. 32868E
 TYPE _____ AMES LENGTH _____ RD () _____
 J. TIMOTHY MCCORMACK, County Auditor By [Signature] Deputy

RECORDED
 FRANK J. COOPER
 CUYAHOGA COUNTY CLERK
 89 JUN -1 AM 11:10

THOMAS J. COOPER
 COUNTY CLERK
 [Signature]

J. Timothy McCormack
 COUNTY AUDITOR

Exhibit 11 Page 4

To have and to hold the premises aforesaid, with the appurtenances therunto belonging, to the said grantor, their heirs and assigns, so that neither the said grantor, nor his heirs, nor any other persons claiming title through or under him, shall or will hereafter claim or demand any right or title to the premises, or any part thereof; but they and every one of them shall by these presents be excluded and forever barred.

In Witness Whereof, I have hereunto set my hand, the 24th day of May, in the year of our Lord one thousand nine hundred and 89

Signed in the presence of:

Lynar C. Johnson
Sandra H. Hill

Peter C. Johnson

The State of Ohio, Before me, a Notary Public
Cuyahoga County, in and for said County and State, personally appeared the above named Peter C. Johnson (divorced and unmarried) who acknowledged that he did sign the foregoing instrument and that the same is his free act and deed.

In Testimony Whereof, I have hereunto set my hand and official seal, at Cleveland, Ohio, this 24th day of

May, A. D. 1989

This instrument prepared by:
Ford Consumer Credit Company



JOSEPH L. HANSEN, II
Notary Public, State of Ohio
My Commission Expires Nov. 21, 1993

QUIT-CLAIM DEED
FROM

TO

RECEIVED FOR RECORD

19

at

o'clock

A.

M.

19

Recorded

In

County Records

Page

RECORDED

ENTERED FOR TRANSFER

19

This instrument prepared by:

CUYAHOGA COUNTY FISCAL OFFICER
685-09-060 *Michael Chambers* 8/5/2021 12
G-08062021-5
LESKO, MATTHEW & SIMONE Tax Dist. 3110
Survivorship Deed LUC: 5200 EX:
Sale Amt: \$ 256,500.00 LAND: 32,500
Conv. Fee: \$ 1,026.00 BLDG: 143,400
FIRST MERIDIAN TOTAL: 175,900



CUYAHOGA COUNTY
OFFICE OF FISCAL OFFICERS - 2
DEED 8/6/2021 9:26:53 AM
202108060027

GENERAL WARRANTY DEED

Know all Men by these Presents, That Alan D. Jones, a married man, for valuable consideration paid, grants, with general warranty covenants to Matthew Lesko and Simone Lesko, husband and wife, for their joint lives, remainder to the survivor of them, whose tax mailing address is 2634-2636 Hampshire Road, Cleveland Heights, OH 44106, the following REAL PROPERTY:

Situated in the City of Cleveland Heights, County of Cuyahoga and State of Ohio:
And being the Southwesterly 25 feet of Sublot No. 713 and the Northerly 16 feet 8 inches of Sublot No. 714 in the Euclid Heights Allotment of part of Original 100 Acre Lots Nos. 398, 404, 405, and 406, and part of Original Euclid Township lots Nos. 7 and 8, as shown by the recorded plat in Volume 36 of Maps, Page 2 of Cuyahoga County Records, and together forming a parcel of land 41 feet 8 inches front on the Southeasterly side of Hampshire Road, and extending back of equal width 150 feet, as appears by said plat, be the same more or less, but subject to all legal highways.

Parcel ID: 685-09-060

Address: 2634-2636 Hampshire Road Cleveland Heights, OH 44106

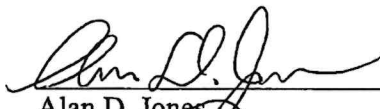
Prior Instrument Reference: 200106010398

Property Address: 2634-2636 Hampshire Road, Cleveland Heights, OH 44106

Exceptions to the general warranty covenants: (a) such encroachments and recorded restrictions, easements and conditions, including without limitations subsurface rights, which do not materially adversely affect the Property's user or value; (b) zoning ordinances, if any; (c) taxes and assessments, whether general or special, which are a lien on the Property but are not yet payable.

Exhibit 11 Page 6

Executed this 4th day of August, 2021.



Alan D. Jones




Michele Domiano Jones, Signing Solely to Release her Dower Rights

STATE OF Ohio)
COUNTY OF medina)ss:

This is an acknowledgment clause. No oath or affirmation was administered to the signer.

I hereby certify that Alan Douglas Jones and Michele Domiano Jones, did this day appear before me and acknowledge that they did sign the foregoing instrument on their own free will and accord, for the purposes named and expressed in this instrument.

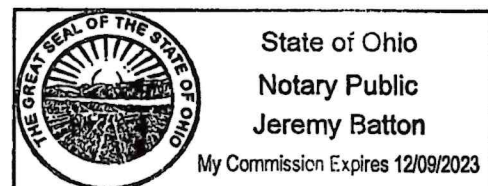
I have set my hand and official seal unto this instrument this 4th day of August, 2021.



Notary Public

My Commission Expires: 12/23

This instrument prepared by:
Pearl Law Offices, LLC
Attorney: James R. Pearl, Jr.
9391 Olde Eight Rd.
Northfield, Ohio 44067
(330) 467-5002



2021 Utility Bundled Sales to Ultimate Customers- Residential

(Data from forms EIA-861- schedules 4A & 4D and EIA-861S)

| Entity | State | Ownership | Customers (Count) | Sales (Megawatthours) | Revenues (Thousands Dollars) | Average Price (cents/kWh) |
|---------------------------------------|-------|-----------------------|-------------------|-----------------------|------------------------------|---------------------------|
| Mt Wheeler Power, Inc | NV | Cooperative | 5,141 | 83,402 | 6,274.2 | 7.52 |
| Nevada Power Co | NV | Investor Owned | 871,439 | 10,415,348 | 1,210,170.1 | 11.62 |
| Overton Power District No 5 | NV | Political Subdivision | 14,259 | 216,958 | 21,571.0 | 9.94 |
| Raft Rural Elec Coop Inc | NV | Cooperative | 1,506 | 16,395 | 1,619.0 | 9.87 |
| Sierra Pacific Power Co | NV | Investor Owned | 316,299 | 2,769,298 | 302,582.8 | 10.93 |
| Spruce Finance | NV | Behind the Meter | 122 | 1,315 | 167.4 | . |
| SunPower Capital, LLC | NV | Behind the Meter | 746 | 8,441 | 1,350.5 | . |
| Sunnova | NV | Behind the Meter | 3,462 | 38,027 | 5,093.9 | . |
| Sunrun Inc. | NV | Behind the Meter | 13,378 | 156,192 | 20,813.0 | . |
| Surprise Valley Electrification | NV | Cooperative | 4 | 44 | 4.5 | 10.23 |
| Tesla Inc. | NV | Behind the Meter | 12,389 | 119,385 | 13,923.0 | . |
| Valley Electric Assn, Inc | NV | Cooperative | 21,190 | 310,363 | 42,286.3 | 13.62 |
| Wells Rural Electric Co | NV | Cooperative | 4,550 | 56,321 | 5,727.3 | 10.17 |
| Central Hudson Gas & Elec Corp | NY | Investor Owned | 215,501 | 1,829,227 | 338,949.5 | 18.53 |
| City of Plattsburgh - (NY) | NY | Municipal | 8,791 | 157,185 | 7,614.5 | 4.84 |
| Consolidated Edison Co-NY Inc | NY | Investor Owned | 2,482,139 | 11,344,135 | 3,099,816.0 | 27.33 |
| Fishers Island Utility Co Inc | NY | Investor Owned | 646 | 5,266 | 1,869.0 | 35.49 |
| Jamestown Board of Public Util | NY | Municipal | 16,146 | 159,248 | 13,864.3 | 8.71 |
| Long Island Power Authority | NY | State | 1,024,508 | 9,535,372 | 2,104,767.7 | 22.07 |
| New York State Elec & Gas Corp | NY | Investor Owned | 678,499 | 6,074,761 | 784,144.1 | 12.91 |
| Niagara Mohawk Power Corp. | NY | Investor Owned | 1,341,789 | 10,510,294 | 1,565,320.1 | 14.89 |
| Orange & Rockland Utils Inc | NY | Investor Owned | 134,506 | 1,068,653 | 212,116.3 | 19.85 |
| Pennsylvania Electric Co | NY | Investor Owned | 3,276 | 30,775 | 3,238.3 | 10.52 |
| Rochester Gas & Electric Corp | NY | Investor Owned | 287,962 | 2,398,911 | 324,748.5 | 13.54 |
| Spruce Finance | NY | Behind the Meter | 3,249 | 22,766 | 3,910.0 | . |
| SunPower Capital, LLC | NY | Behind the Meter | 8,661 | 72,210 | 15,075.6 | . |
| Sunnova | NY | Behind the Meter | 5,794 | 43,717 | 9,562.1 | . |
| Sunrun Inc. | NY | Behind the Meter | 30,537 | 210,374 | 40,196.8 | . |
| Tesla Inc. | NY | Behind the Meter | 16,990 | 117,765 | 20,327.6 | . |
| Town of Massena - (NY) | NY | Municipal | 8,200 | 117,184 | 6,027.8 | 5.14 |
| Village of Fairport - (NY) | NY | Municipal | 16,275 | 230,903 | 15,134.1 | 6.55 |
| Village of Freeport - (NY) | NY | Municipal | 13,258 | 122,563 | 16,440.0 | 13.41 |
| Village of Solway - (NY) | NY | Municipal | 4,706 | 59,645 | 3,657.1 | 6.13 |
| Buckeye Rural Elec Coop, Inc | OH | Cooperative | 17,443 | 222,421 | 37,579.0 | 16.90 |
| Butler Rural Electric Coop Inc - (OH) | OH | Cooperative | 11,178 | 181,679 | 30,581.0 | 16.83 |
| City of Bowling Green - (OH) | OH | Municipal | 12,884 | 102,011 | 15,398.0 | 15.09 |
| City of Celina - (OH) | OH | Municipal | 7,011 | 83,923 | 9,367.0 | 11.16 |
| City of Cleveland - (OH) | OH | Municipal | 65,104 | 404,263 | 58,956.9 | 14.58 |
| City of Columbus - (OH) | OH | Municipal | 13,096 | 91,297 | 10,569.8 | 11.58 |
| City of Cuyahoga Falls - (OH) | OH | Municipal | 23,743 | 180,336 | 24,069.8 | 13.35 |
| City of Dover - (OH) | OH | Municipal | 5,826 | 51,146 | 7,904.0 | 15.45 |
| City of Hamilton - (OH) | OH | Municipal | 26,654 | 251,963 | 40,676.9 | 16.14 |
| City of Lebanon - (OH) | OH | Municipal | 8,435 | 86,428 | 10,075.0 | 11.66 |
| City of Niles - (OH) | OH | Municipal | 12,119 | 94,280 | 7,350.0 | 7.80 |
| City of Orrville - (OH) | OH | Municipal | 6,579 | 75,651 | 8,271.0 | 10.93 |
| City of Painesville | OH | Municipal | 10,715 | 86,674 | 12,648.6 | 14.59 |
| City of Piqua - (OH) | OH | Municipal | 9,786 | 89,816 | 10,508.4 | 11.70 |
| City of St Marys - (OH) | OH | Municipal | 3,748 | 37,608 | 4,756.9 | 12.65 |
| City of Wadsworth - (OH) | OH | Municipal | 12,094 | 121,156 | 12,454.0 | 10.28 |
| City of Wapakoneta - (OH) | OH | Municipal | 5,200 | 49,702 | 5,727.0 | 11.52 |
| City of Westerville - (OH) | OH | Municipal | 15,587 | 174,149 | 21,600.0 | 12.40 |
| Cleveland Electric Illum Co | OH | Investor Owned | 165,278 | 1,267,429 | 162,934.0 | 12.86 |
| Clyde Light & Power | OH | Municipal | 2,770 | 25,124 | 2,895.0 | 11.52 |
| Consolidated Electric Coop Inc | OH | Cooperative | 16,093 | 251,729 | 38,770.0 | 15.40 |
| Dayton Power & Light Co | OH | Investor Owned | 261,807 | 2,947,771 | 272,853.0 | 9.26 |
| Duke Energy Ohio Inc | OH | Investor Owned | 254,844 | 2,934,314 | 328,712.1 | 11.20 |
| Guemsey-Muskingum El Coop Inc | OH | Cooperative | 15,049 | 174,393 | 26,130.1 | 14.98 |
| Hancock-Wood Electric Coop Inc | OH | Cooperative | 11,131 | 151,517 | 23,382.9 | 15.43 |
| Holmes-Wayne Electric Coop Inc | OH | Cooperative | 14,459 | 181,051 | 25,748.9 | 14.22 |
| Licking Rural Electric Inc | OH | Cooperative | 25,091 | 326,126 | 49,366.1 | 15.14 |
| Lorain-Medina R E C, Inc | OH | Cooperative | 15,050 | 218,146 | 31,295.5 | 14.35 |
| Midwest Electric, Inc | OH | Cooperative | 10,670 | 174,089 | 22,374.5 | 12.85 |
| Midwest Energy Cooperative | OH | Cooperative | 870 | 11,317 | 1,808.9 | 15.98 |
| North Central Elec Coop, Inc | OH | Cooperative | 8,392 | 123,788 | 17,577.2 | 14.20 |
| Ohio Edison Co | OH | Investor Owned | 293,129 | 2,948,091 | 364,533.4 | 12.37 |
| Ohio Power Co | OH | Investor Owned | 758,987 | 8,453,732 | 1,099,682.0 | 13.01 |
| Paulding-Putman Elec Coop, Inc | OH | Cooperative | 9,119 | 138,545 | 18,713.6 | 13.51 |
| Pioneer Rural Elec Coop, Inc - (OH) | OH | Cooperative | 15,926 | 253,317 | 37,463.7 | 14.79 |
| South Central Power Company | OH | Cooperative | 113,473 | 1,556,486 | 200,818.0 | 12.90 |
| The Toledo Edison Co | OH | Investor Owned | 85,786 | 813,581 | 105,791.7 | 13.00 |
| Union Rural Electric Coop, Inc | OH | Cooperative | 10,782 | 151,402 | 21,887.2 | 14.46 |
| Alfa Electric Coop, Inc | OK | Cooperative | 2,682 | 50,313 | 5,195.0 | 10.33 |

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

9/11/2023 2:38:23 PM

in

Case No(s). 22-0016-EL-CSS

Summary: Exhibit Complainant Exhibits 1 through 12 electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Gibson, Karen Sue Mrs..