

From: [PUCO Consumer Call Center](#)
To: [PUCO-Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00831860 [ref:_00Dt0GzXt._5008y8aJck:ref]
Date: Monday, September 11, 2023 1:09:42 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00831860

CUSTOMER: Lynn Alexander

ADDRESS: 3830 Stroup Rd, Rootstown, Ohio 44272

SERVICE ADDRESS: 3830 Stroup Road, Rootstown, Ohio 44272

AIQ: Ohio Edison Company

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 23-0301-EL-SSO

SUBJECT: Ohio Edison Company - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

For years First Energy has laid off workers and reduced their work force by attrition while continuing to pay dividends to shareholders and big bonuses to their executives. The PUCO has assured that First Energy continues to be rewarded for their bad management practices by continuing to approve just about every rate increase they ask for. First Energy has contracted tree trimming for years to out-of-state companies who are the lowest bidder but not necessarily the best in their field. Trees have been butchered and left weaker by poor tree trimming practices and weakened trees are left to tower well above the power lines where they can still fall on the lines under heavy winds. First Energy seldom does any preventative maintenance on their poles or lines. They seem to have converted to breakdown maintenance only, just fixing something when

there is an outage rather than maintain things, as they should, in good weather. I see many poles leaning badly around my area that should either be replaced or guyed so they will not fall. Many poles are rotted off at the ground level or below and will fall when subjected to high winds. For these reasons and many more I am opposed to granting First Energy any rate hike to do maintenance that they should have already been doing in years past. They have neglected their preventative maintenance through poor management and now they expect the users to pay more money to reward their incompetence. Please do not grant any rate increase and give them notice that they need to start maintaining their equipment as a standard practice and stop paying out big bucks for naming rights to stadiums and running television commercials to advertise their company which already has a monopoly on the power distribution in the area.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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9/11/2023 2:32:54 PM

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Case No(s). 23-0301-EL-SSO

Summary: Public Comment of Lynn Alexander, electronically filed by Docketing
Staff on behalf of Docketing and Lynn Alexander.