

**From:** [PUCO Consumer Call Center](#)  
**To:** [PUCO-Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00831705 [ ref:\_00Dt0GzXt.\_5008y8ZyUu:ref ]  
**Date:** Friday, September 8, 2023 4:48:18 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00831705  
**CUSTOMER:** ANONYMOUS CONSUMER  
**SERVICE ADDRESS:** Maplecrest Rd, Woodmere, Ohio 44122  
**AIQ:** Cleveland Electric Illuminating Company  
**NIQ:** 0000000000

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:**23-0301-EL-SSO

**SUBJECT:** Cleveland Electric Illuminating Company - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"I would like to object to the increased rate hikes being proposed by First Energy for infrastructure maintenance.

Currently I am a single person in a house paying on average \$150 to \$250 (sometimes more) a month in ELECTRIC UTILITY cost. I try my best to conserve energy, however I have no idea how these bills are assessed. Especially since First Energy is just a part of my electric bill as a delivery provider. The cost is astronomical. The revenue generated from the associated cost should be sufficient to pay for infrastructural maintenance, seeing that this is what they are being paid for.

I have had First Energy to check my meter multiple times due to the

increase bills to no avail. My income is basically fixed. My neighbors, a number of retirees who are also on fixed incomes cannot absorb these increasing rates. In addition to inflation, there is not much avenues for us residents to generate more income. We are faced with increasing property taxes, food and medical care expenses, unsure when will the constant barrage of increases end. This is especially in variance to the increasing compensation in both pay and benefits of the top executives at First Energy.

This has to end and the proposed hike should be rejected by PUCO."

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**9/8/2023 5:17:01 PM**

**in**

**Case No(s). 23-0301-EL-SSO**

Summary: Public Comment Regarding the Rate Case electronically filed by  
Docketing Staff on behalf of Docketing.