



# Public Utilities Commission

Commissioners

Daniel R. Conway  
Dennis P. Deters  
Lawrence K. Friedeman  
John D. Williams

Mike DeWine, Governor  
Jenifer French, Chair

# FILE

July 25, 2023

Clifford L. Rucker  
1508 Elm St. Apt# 1  
Cincinnati, Ohio 45202

RECEIVED-DOCKETING DIV  
2023 JUL 25 PM 12:05  
PUCO

Case No. 23-0771-EL-CSS

Dear Mr. Rucker:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary  
Michelle Green, Acting Secretary  
Gail Young, Acting Secretary  
Susan Patterson, Acting Secretary

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Enclosure

GY/tmn

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