

NC FILE

23-0771-EL-CSS



Public Utilities Commission

00816601

Case Number

Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

Formal Complaint Form

1508 Elm St, apt #1 and 1508 Elm St  
Customer Address

Cincinnati Ohio 45202  
City State Zip

91018763384 and 79300174227  
Account Number

Clifford L. Rucker  
Customer Name (Please Print)

RECEIVED-DOCKETING DIV  
2023 JUL 24 PM 3:06  
PUCO

Against

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician MN Date Processed JUL 24 2023  
Customer Service Address (if different from above)

Duke Energy P.O. Box 70516 Charlotte NC 28272  
Utility Company Name City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

My name is Clifford L. Rucker and I am a customer of Duke Energy, at I am the tenant at 1508 Elm St, apt #1, Cincinnati, Ohio 45202.

In May of 2020 I contacted Duke Energy to legally secure utility services in my name at 1508 Elm St, apt #1, Cincinnati, Oh 45202 on the first of legal tenancy at 1508 Elm St, apt #1, Cincinnati, Oh 45202 as outlined in the lease agreement.

I'm filing this complaint against Duke Energy for the following reasons:

1) From May of 2020 until June 05, 2023 Duke Energy violated the law and failed to follow the rules and regulations on file at PUCO by failing to lawfully secure and failing to secure adequate utility services in tenants name at 1508 Elm St, apt #1, Cinti, Oh 45202 during any ~~legal~~ portion of tenants legal tenancy is in violation of R.C. 4905.26 and subjects Duke Energy to the laws and rules and regulations on file at PUCO. See R.C. 4905.26

2) From May of 2020 until June 05, 2023 Duke Energy violated the law and rules and regulations on file at PUCO by unlawfully securing utility services adequate utility services and unlawfully securing utility services in tenants name at 1508 Elm St, Cinti, Oh 45202 in acct # 910108763384 and 79300174227 is in violation of R.C. 4905.26 and subjects Duke Energy to the laws and rules and regulation on file at PUCO. See R.C. 4905.26

3) From January 2022 to the present date Duke Energy violated the law and rules and regulations on file at PUCO by denying me access to my customer account card payment history. From May of 2020 to June 05, 2023 acct # 910108763384 and 79300174227 is in violation of R.C. 4905.26.

Duke Energy is a thief and a bully, I'm being forced to pay the bill for an account that is not mine which was unlawfully secured in tenants name at 1508 Elm St Cinti, Oh 45202 in acct # 910108763384 and 79300174227 is in any respect, unjust, unreasonable and in violation of R.C. 4905.26

Duke Energy's failure to allow customers access to a customers payment and account history is in any respect, unjust, unreasonable and in violation of R.C. 4905.26

Duke Energy's failure to adequately secure and failure to secure utility services in tenants name at 1508 Elm St, apt #1, Cinti, Oh 45202, is in any respect, unjust, unreasonable and in violation of R.C. 4905.26.

I'm being forced to pay for an account that is not mine. I Clifford L Rucker  
Only owe and agreed to pay Duke Energy for any and all utilities lawfully secured  
in tenants name during tenants legal tenancy at 1508 Elm St, apt #1, Cinti, Oh 45202  
All amounts allegedly owed and was paid to Duke Energy for utility services  
at 1508 Elm St, Cinti, Oh 45202 account # 910108763384 and 79300174227 is in dis  
pute.

I request to be paid back all my money I was forced to pay for the unlawfully  
secured utility services at 1508 Elm St, Cinti, Oh 45202 in acct # 910108763384 and  
79300174227.

I Clifford L. Rucker do not owe nor agreed to pay Duke Energy any money for any  
and all utility services unlawfully secured in tenants name at 1508 Elm St, Cinti, Oh 45202  
acct # 910108763384 and 79300174227.

Also utility services should be free for 1 year to help while going through  
unlawful eviction action by the landlord for utility services in acct # 910117427150



Signature

Clifford L. Rucker  
1508 Elm St apt #1  
Cinti, Oh 45202  
513-955-0866