

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Complaint of)	
Michael S. Roote,)	
)	Case No. 21-0011-EL-CSS
Complainant,)	
)	
v.)	
)	
The Cleveland Electric Illuminating)	
Company,)	
)	
Respondent.)	

**THE CLEVELAND ELECTRIC ILLUMINATING COMPANY’S REPORT
REGARDING CHANGES TO TRAINING MATERIALS INVOLVING THE NESC**

Pursuant to the Opinion and Order issued by the Public Utilities Commission of Ohio on April 19, 2023 in the above captioned matter, The Cleveland Electric Illuminating Company (“CEI”) submits this report regarding “the following changes to its training materials . . . : (1) that the training materials emphasize which portions come from the NESC and (2) emphasize in these materials that its employees must have knowledge of the NESC and its provisions.”¹

CEI is taking the following steps:

- To emphasize which portions of employee training materials come from the NESC, in July 2023, training materials will be updated to include the following: “The training you are about to receive includes safety and work rules set forth by the National Electrical Safety Code (NESC), OSHA, FirstEnergy's Accident Prevention Handbook, and FirstEnergy's Distribution Construction Standards.”
- Further, CEI is developing a “National Electric Safety Code and Secondary Services Inspection Awareness Training Course” for all CEI line personnel.²
- Specific to this report, this course reaffirms the purpose of the NESC and how it is leveraged and used in the Company’s training and in FirstEnergy’s Distribution

¹ Case No. 21-0011-EL-CSS (4/19/2023) Opinion and Order at ¶90.

² The inspection of purported problems with secondary services component of this training is addressed in CEI’s contemporaneously filed Report Regarding Improved Process for Training of in-the-Field Employees.

Construction Standards. The course also reaffirms that employees must have knowledge of the NESC and its provisions.

- CEI's training will commence in August 2023, with an expected completion in November 2023.³
- CEI management will deliver this initial training to line personnel during a morning standup or monthly safety meeting. The training is expected to last 20-30 minutes with time allowed for employees to ask questions.
- CEI management will track training completion results using the Companies' learning management system.
- Subsequently, this training will be an annual requirement for CEI line personnel. CEI management will deliver this yearly training during a morning standup or monthly safety meeting.
- Commencing on August 21, 2023, CEI will run bi-weekly reports confirming training completion. As of the training completion deadline in November 2023, the names of any employees who have not yet completed the training will be provided to Company leadership to ensure training completion by the end of the calendar year.
- The training course will be part of the onboarding process for new employees.

Respectfully Submitted,

/s/Christine E. Watchorn

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³ The course will subsequently be provided to line personnel at Ohio Edison Company and The Toledo Edison Company.

CERTIFICATE OF SERVICE

I hereby certify that a true and accurate copy of the forgoing Report was filed electronically through the Docketing Information System of the Public Utilities Commission of Ohio on this 18th day of July 2023. A service copy has been provided via U.S. Mail and email this same date to:

Michael Roote
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m_roote@yahoo.com
Complainant

/s/Christine E. Watchorn

Christine E. Watchorn (0075919)
*One of the Attorneys for The Cleveland Electric
Illuminating Company*

**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 21-0011-EL-CSS

Summary: Report Regarding Changes to Training Materials Involving the NESC
electronically filed by Ms. Christine E. Watchorn on behalf of The Cleveland Electric
Illuminating Company.