BEFORE THE PIBLIC UTILITIES COMMISSSION OF OHIO

IN THE MATTER OF THE ALAN JONES	COMPLAINT OF)	
	Complainant,)	
)	
)	
VS.)	Case No. 22-0016-EL-CSS
)	
The Cleveland Electric)	
Illuminating Company)	
)	
	Respondent.)	

ALAN JONES, COMPLAINANT, REQUEST ADDITIONAL DISCUSSION ITEM AT JUNE 15, 2023 PREHEARING TELECONFERENCE

Complainant request that PUCO compliant #00811009 be added and update provided to the prehearing teleconference on June 15, 2023 at 1:00 PM.

I. Facts

- 1. Complainant has continually received illegal contact by FirstEnergy's collection agency for part of the disputed amount that is subject to PUCO Case 22-0016-EL-CLL.
- 2. Complainant has responded to FirstEnergy's agency, on several occasions, stating the facts on the dispute and requesting they stop this illegal action, but FirstEnergy's agent continues to attempt collection and damage Complainant's credit.
- 3. Complainant filed a complaint with the Ohio Attorney General's office on March 1, 2023 in an attempt to stop this illegal harassment and damage. Ohio Attorney General Complaint reference number WA0000188211.
- 4. The Ohio Attorney General's office responded that based on their review, the jurisdiction for this action is the PUCO.
- 5. On April 21, 2023, Complainant enter a complaint with the PUCO, via online entry system. Case number 00811009 was assigned.
- 6. On May 19, 2023, complainant received a phone call from the PUCO (Andrea K.) stating that Complaint 00811009 will be forwarded to Mr. A. Davis to combine with 22-0016-EL-CSS

II. Conclusion

1. Complainant requests agenda item to discuss status be added to the Prehearing Teleconference on June 15, 2023 at 1:00 PM.

Submitted by;

Complainant:
Alan Jones
410 Wakefield Run Blvd.
Hinckley, Ohio 44233
216-408-4346
alanmichele@roadrunner.com

CERTIFICATE OF SERVICE

On June 12, 2023, the foregoing document was filed on the Public Utilities Commission of Ohio (PUCO) Docketing Information System. The PUCO's e-file system will electronically serve notice of the filing of this document on all parties of record in this proceeding. A service copy has been sent by email on this day, June 12, 2023 to the Respondent's representative at the following:

John W. Breig, Jr.
Benesch, Friedlander, Coplan & Aronoff LLP
200 Public Square, Suite 200
Cleveland, Ohio 44114-2378
Emailed to: jbreig@beneschlaw.com

/s/ Alan D. Jones

Complainant

Alan Jones

From:

do not reply @Ohio Attorney General.gov

Sent:

Wednesday, March 1, 2023 11:09 AM

To:

alanmichele@roadrunner.com

Subject:

Confirmation: complaint reference number WA000188211

Thank you for filing your complaint.

Your complaint reference number is: WA000188211

If you have any additional information, please contact the Ohio Attorney General's Help Center at (800) 282-0515. Please have your complaint reference number ready.

Alan Jones

From:

PUCO Consumer Call Center <noreply@puc.state.oh.us>

Sent:

Friday, April 21, 2023 10:05 AM alanmichele@roadrunner.com

To: Subject:

PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00811009



Dear Alan Jones:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Your case number is 00811009.

A PUCO Call Center Representative will contact you as soon as possible to discuss your case.

Sincerely,

PUCO Call Center (800) 686-PUCO (7826) www.PUCO.ohio.gov



This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

ref:_00Dt0GzXt._5008y7dKK8:ref



This foregoing document was electronically filed with the Public Utilities Commission of Ohio Docketing Information System on

6/12/2023 9:38:20 AM

in

Case No(s). 22-0016-EL-CSS

Summary: Request Request to include Addition Discussion on Complaint 00811009 electronically filed by Mr. Alan D. Jones on behalf of Alan Jones.