THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF JELENA STRUGAR,

COMPLAINANT,

v.

CASE NO. 22-484-EL-CSS

THE CLEVELAND ELECTRIC ILLUMINATING COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal May 31, 2023

- {¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 2} Respondent, The Cleveland Electric Illuminating Company (CEI) is an electric light company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, CEI is subject to the jurisdiction of this Commission.
- {¶ 3} On May 5, 2022, Jelena Strugar (Complainant) filed a complaint against CEI. Briefly summarized, the gravamen of the complaint is that Complainant believes that the way in which her electric service was restored by CEI on November 19, 2019, left her unreasonably exposed and vulnerable to safety and service issues which she has since addressed by hiring an electrician of her own choosing. In bringing her case, Complainant seeks monetary compensation in the amount she paid to the independent electrician to achieve the service and safety restoral which, in her view, CEI is obligated to provide to her.
- {¶ 4} On May 5, 2022, CEI filed its answer in which it admits some, and denies others, of the complaint's allegations and sets forth several affirmative defenses.

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 $\{\P 5\}$ A series of settlement conferences have been held but, to date, the parties have

been unable to resolve the dispute giving rise to this complaint case.

{¶ 6} By Entry issued April 21, 2023, an evidentiary hearing in this case was

scheduled to commence at the Commission's offices at 10:00 a.m. on June 7, 2023.

{¶ 7} On May 26, 2023, CEI filed a motion for continuance, accompanied by a

request for an expedited ruling on that motion. CEI seeks to have the hearing postponed

and rescheduled, in order to accommodate the availability of its witness.

{¶ 8} The attorney examiner finds that CEI's motion for continuance and its

accompanying request for expedited ruling on that motion are both reasonable and should

be granted. Therefore, the evidentiary hearing scheduled for June 7, 2023, shall be continued

to a later date. The rescheduled date for the evidentiary hearing will be set by future entry.

 $\{\P 9\}$ It is, therefore,

{¶ 10} ORDERED, That the evidentiary hearing scheduled for June 7, 2023, be

continued, in accordance with Paragraph 8. It is, further,

[¶ 11] ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Daniel E. Fullin

By: Daniel E. Fullin

Attorney Examiner

NJW/dmh

This foregoing document was electronically filed with the Public Utilities Commission of Ohio Docketing Information System on

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in

Case No(s). 22-0484-EL-CSS

Summary: Attorney Examiner Entry that the attorney examiner finds that CEI's motion for continuance and its accompanying request for expedited ruling on that motion are both reasonable and should be granted. Therefore, the evidentiary hearing scheduled for June 7, 2023, shall be continued to a later date. The rescheduled date for the evidentiary hearing will be set by future entry electronically filed by Ms. Donielle M. Hunter on behalf of Daniel E. Fullin, Attorney Examiner, Public Utilities Commission of Ohio.