

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM
(Revised 03-07-2023)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of <u>Global Tel*Link Corporation</u>)	TRF Docket No. 90-5632-TP-TRF
<u>d/b/a ViaPath Technologies to Update Tariff</u>)	Case No. 23-0577-TP-ATA
)	NOTE: Unless you have reserved a Case #, leave
)	the "Case No." field BLANK.

Name of Registrant(s) Global Tel*Link Corporation d/b/a ViaPath Technologies

DBA(s) of Registrant(s) ViaPath Technologies

Address of Registrant(s) 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042

Company Web Address www.viopath.com

Regulatory Contact Person(s) Pelicia E. Hall

Phone (703)955-3910

Fax () -

Regulatory Person's Email Address Pelicia.Hall@viopath.com

Contact Person for Annual Report Susan Cockerham

Phone (678)672-2837

Consumer Contact Information Jamila Williams

Phone (251)338-8876

Address (if different from above) Same

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Sections I and II are pursuant to Ohio Administrative Code (OAC) [4901:1-6](#).

Section III – Part I - Carrier to Carrier is pursuant to OAC [4901:1-7](#) and Pole Attachment to OAC [4901:1-3](#)

Section III – Part II - Wireless is pursuant to OAC [4901:1-6-24](#).

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings:

Carrier Type: <input type="checkbox"/> Other (Explain below)	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	<input type="checkbox"/> ATA 1-6-14(I)(2) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)		<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap*	<input type="checkbox"/> ZTA 1-6-14(E) (0-day notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(I) (0-day notice)	<input type="checkbox"/> ZTA 1-6-14(I) (0-day notice)	<input type="checkbox"/> ZTA 1-6-14(JI) (0-day notice)
Change BLES Rates*	<input type="checkbox"/> TRF 1-6-14(E) & (G) (0-day notice)	<input type="checkbox"/> TRF 1-6-14(E) (0-day notice)	<input type="checkbox"/> TRF 1-6-14(H) (0-day notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
BLES pricing flexibility exemption	<input type="checkbox"/> BEX 1-6-14(F) (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0-day notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0-day notice)	
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0-day notice)
BLES withdrawal	<input type="checkbox"/> WBL 1-6-21(B) (120-day notice)		<input type="checkbox"/> ZTA 1-6-25(B) (0-day notice)
Other (explain):			

*Other exhibits may be required under the applicable rule, see the [4901:1-6-14\(E\) Filing Requirements](#) on the PUCO's webpage for a complete list of exhibits.

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: Not applicable – see Exhibit D				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> TRF (0-day notice)	<input checked="" type="checkbox"/> ATA (Auto 30-days)	<input checked="" type="checkbox"/> TRF (0-day notice)	<input type="checkbox"/> UNC (Non-Auto)

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
<input type="checkbox"/> ACE 1-6-08 (Auto 30-day) *	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day) *	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day) *	<input type="checkbox"/> ACE 1-6-10 (Auto 30-day)	<input type="checkbox"/> UNC 1-6-09 (Non-Auto) *

*Supplemental forms can be found on the PUCO webpage – [Telecommunications application forms](#).

Section II – Part II – Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of official name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Change in ownership *	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transfer certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
FCC Authorized Change in Ownership or Merger	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the [4901:1-6-29 Filing Requirements](#) on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)
Request for arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change carrier to carrier tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Auto 30 days)	
Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	

Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	<input type="checkbox"/> RCC 1-6-24(B) (0-day notice)
Interconnection Agreement or amendment to an approved Agreement.	<input type="checkbox"/> NAG 1-7-07 (0-day notice)

*Change in Operations filing must be filed in the original RCC case designation code established during the registration process.

Section IV. – Attestation

Registrant hereby attests to its compliance with the pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an agent of the applicant corporation, Global Tel*Link Corporation d/b/a ViaPath Technologies, and am authorized to make this statement on its behalf.

Angela F. Collins
(Name)

Please check All that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 22, 2023 at Washington, D.C.

/s/ Angela F. Collins

Outside Counsel

5-22-2023

*Signature and Title

Date

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.*

VERIFICATION

I, Angela F. Collins, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

/s/ Angela F. Collins

Outside Counsel

5-22-2023

*Signature and Title

Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in the [Ohio Administrative Code](#)
or

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

EXHIBITS

Exhibit A	Existing Tariff
Exhibit B	Proposed Tariff
Exhibit C	Description of Change
Exhibit D	Customer Notice

Exhibit A – Existing Tariff

*This tariff, Ohio Tariff No. 3 filed by Global Tel*Link Corporation d/b/a ViaPath Technologies cancels and replaces, in its entirety, the current tariff on file with the Commission, Ohio Tariff No. 2, issued by Global Tel*Link Corporation d/b/a ViaPath Technologies.*

(T)

(T)

This tariff is in compliance with Rule 4901:1-6, OAC

Regulations and Rates
of
Global Tel*Link Corporation d/b/a ViaPath Technologies

(T)

Institutional Telecommunications Services
90-5632-CT-TRF

This tariff includes the rates, charges, terms and conditions of service for the provision of institutional operators services to End Users by Global Tel*Link Corporation d/b/a ViaPath Technologies (“Company”) between locations within the State of Ohio. This tariff is available for public inspection during normal business hours at the main office of Global Tel*Link Corporation d/b/a ViaPath Technologies located at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042.

(T)

(T)

(T)

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
Title	1st Revised	*	26	1 st Rev
1	12th Revised	*	27	1 st Rev
2	Original		28	1 st Rev
3	Original		29	1 st Rev
4	Original		30	1 st Rev
5	1 st Rev.		31	1 st Rev
6	1 st Rev.		32	1 st Rev
7	Original		33	1 st Rev
8	Original		34	3 rd Rev
9	Original		35	3 rd Rev
10	Original		36	3 rd Rev
11	Original		37	1 st Rev
12	Original		38	1 st Rev
13	Original		39	Original
14	4 th Rev.			
15	5 th Rev.			
16	3 rd Rev.			
17	5 th Rev.			
17.1	2 nd Rev.			
18	3 rd Rev.			
18.1	5 th Rev.			
19	1 st Rev.			
20	2 nd Rev.			
20.1	2 nd Rev.			
21	Original			
22	2 nd Rev.			
22.1	2 nd Rev.			
23	1 st Rev			
24	1 st Rev			
25	1 st Rev			

* - indicates those pages included with this filing.

TABLE OF CONTENTS

Section	Page
Title Page	Cover
Check Sheet	1
Table of Contents	2
Explanation of Symbols	3
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	7
Section 3 – Description of Service and Rates	12

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C)** - To signify a changed listing, rule or condition which may affect rates or charges.
- (D)** - To signify a discontinued rate or regulation.
- (I)** - To signify an increase in rate or charge.
- (L)** - To signify material relocated from one page to another without change.
- (N)** - To signify a new rate or regulation.
- (R)** - To signify a reduced rate or charge.
- (T)** - To signify a change or regulation but no change in rate or charge.
- (X)** - To signify a correction or reissued matter.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)
(N)

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Average Daily Population (ADP) – The sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year. (N)
(N)

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Utilities Commission of Ohio.

Company - Used throughout this tariff to refer to Global Tel*Link Corporation, unless otherwise clearly indicated by the context.

Correctional or Confinement Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect-only calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

Dollar Limit Account – Called parties who subscribe to a local exchange carrier with whom GTL does not have a billing arrangement can arrange to be billed directly, with an initial account that permits the called party to accept collect calls every month up to a \$100 limit. Three full months of good credit enables the called party to increase the dollar limit of the account by \$50.00, up to a maximum of \$250.00.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D).

GTL - Used throughout this tariff to refer to Global Tel* Link Corporation, the issuer of this tariff.

Inmates - The jailed population of correctional institutions who are authorized by the Institution to use such service. Responsibility for payment of Inmate charges requires positive acceptance by a Customer (i.e., billed to a third party) or prepayment by the Inmate.

Institution - Used throughout this tariff to refer to correctional institutions.

Institutional Telephone - A coinless telephone instrument that allows Inmates to place collect and prepaid calls at the instrument.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

(N)
|
|
|
|
|
(N)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

Pay Telephone - A telephone instrument equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

(N)
|
|
|
|
(N)

Station to Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated).

Subscriber - The correctional or confinement institutions to which Global provides the services specified in this tariff.

Issued: March 17, 2016

Effective: March 17, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

Global Tel* Link Corporation's services and facilities are furnished to correctional institutions in Ohio for communications originated by inmates of the institutions. GTL, through its call processing equipment, only provides automated collect, prepaid and debt inmate calling services. This tariff encompasses only those services provided between locations within the state of Ohio. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week, subject to restrictions and limitations of service imposed by the correctional institution.

The Company installs, operates, and maintains the communications services provided here in under for Inmates in accordance with the terms and conditions set forth under this tariff and through contract with the institution. The Company may act as the correctional institution's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the institution, to allow connection of an institution's location to the Company's network.

2.2 Use of Service

Services are provided under this tariff to correctional institutions and may be used by authorized inmates of institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the Institution.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 2 - RULES AND REGULATIONS, (CONT'D).**2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.
- 2.3.2** Service is provided only to correctional institutions for use by authorized inmates of the institutions and is subject to any restrictions or limitations imposed by the correctional institution.
- 2.3.3** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Inmate is using service in violation of provisions of this tariff or the law.
- 2.3.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.5** The Company reserves the right to discontinue service, limit service, or to impose requirements on Institutions as required to meet changing regulatory or statutory rules and standards.
- 2.3.6** The Company reserves the right to discontinue service when any governmental or regulatory condition imposed upon the Company materially and negatively impacts the financial viability of the service as determined by the Company in its best business judgment.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 2 - RULES AND REGULATIONS, (CONT'D).**2.4 Liability of the Company**

- 2.4.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or Inmate for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Inmate against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Inmate; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

The Company shall not be liable for any defacement of or damages to the premises of an Institution resulting from the furnishing of service which is not the direct result of the Company's negligence.

The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 2 - RULES AND REGULATIONS, (CONT'D).**2.5 Installation and Termination**

Service is installed upon mutual agreement between the Correctional Institution and the Company.

2.6 Payment for Service**2.6.1 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or Inmate by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

2.6.2 Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 15 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges should be received orally or in writing by the Company as soon as possible.

The Company will promptly investigate and advise the Customer as to its findings concerning disputed charges. Adjustments to Customer's bills will be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.6.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of correctional facilities in accordance with facility-authorized programs. The Company may request that the correctional facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due

SECTION 2 - RULES AND REGULATIONS, (CONT'D).**2.7 Refusal or Suspension by Company**

2.7.1 The Company may suspend service to a Customer for nonpayment of undisputed charges or violation of this tariff or provision of law.

2.7.2 The Company may also refuse or suspend service for other reasons. Such reasons include, but are not limited to:

- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B.** For use of telephone service for any purpose other than that described in this tariff.
- C.** For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission.
- D.** In the event of unauthorized or fraudulent use of service.

By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.

2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

2.9 Contracts

Service is offered on a contractual basis to meet specialized requirements of correctional facilities. The terms of each contract shall be mutually agreed upon between the facility and the Company and may include discounts on rates contained herein, charges for specially designed non-telecommunications constructed services, or other customized features.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES**3.1 General**

Global Tel*Link Corporation provides automated operator assisted collect-only calling services for use by Inmates of prisons, jails or other Correctional Institutions for communications originating and terminating within the State of Ohio. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

3.2 Timing of Calls

Billing for calls placed over the Company network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.
- 3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.
- 3.2.5** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.3 Institutional Operator Assisted Calling**

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution.

For services provided to inmates of institutions, the following special conditions apply:

1. Calls to "900", "976" or other pay-per-call and call-forwarding services are blocked or may be blocked by the Company.
2. At the request of the institution, the Company may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
3. At the request of the Institution, the Company may block inmate access to "911", "411", or local operators reached through "0-" dialing.
4. At the request of the Institution, the Company may block inmate access to specific telephone numbers.
5. Availability of the Company's services may be restricted by the institution to certain hours and/or days of the week.
6. At the request of the institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.
7. At the request of the institution, the Company may impose time limits on local and long distance calls placed using its services.
8. At the request of the institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Institutional Collect Operator Assisted Calling****3.4.1 Rates and Charges****A. Local**

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

1. Option A

a. Usage Charge
Local Per Minute Rate: \$0.21

2. Option B

a. Usage Charge
Local Per Minute Rate: \$0.04

3. Option C

a. Usage Charge
Local Per Minute Rate: \$0.13

4. Option D

a. Usage Charge
Local Per Minute Rate: \$0.085 (I)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)****3.4.1 Rates and Charges, (Cont'd.)****A. Local, (Cont'd.)****5. Option E**

a. Usage Charge	
Rate Per Minute:	\$0.24

6. Option F

a. Usage Charge	
Local Per Minute Rate:	\$0.23

7. Option G

a. Usage Charge		
Rate Per Minute:	\$0.25	(R)

8. Option H

a. Usage Charge	
Local Per Minute Rate:	\$0.20

9. [Reserved for Future Use]	(D)
	(D)

10. Option J

a. Usage Charge	
Local Per Minute Rate:	\$0.22

11. [Reserved for Future Use]	(D)
	(D)

Issued: October 8, 2018

Effective: November 8, 2018

Issued by: Tariff Administrator
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

B. IntraLATA

1. [Reserved for Future Use]

(D)

|
|
|
|
|

(D)

2. Option B

a. Usage Charges
Rate Per Minute: \$0.04

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)****3.4.1 Rates and Charges, (Cont'd.)****B. IntraLATA, (Cont'd.)****3. Option C**

a. Usage Charges	
Rate Per Minute:	\$0.13

4. Option D

a. Usage Charges	
Prison Collect Per Minute:	\$0.24

5. Option E

a. Usage Charges	
Prison Collect Per Minute:	\$0.23

6. Option F

a. Usage Charges		
Prison Collect Per Minute:	\$0.25	(R)

7. Option G

a. Usage Charges	
Prison Collect Per Minute:	\$0.20

8. [Reserved for Future Use]	(D)
	(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

B. IntraLATA, (Cont'd.)

9. Option I

a. Usage Charges	
Prison Collect Per Minute:	\$0.22

10. [Reserved for Future Use]

11. Option K

a. Usage Charge		
Rate Per Minute:	\$0.085	(I)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)****3.4.1 Rates and Charges, (Cont'd.)****C. InterLATA****1. Option A****a. Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Prison Collect Per Minute:	\$0.25	(R)
----------------------------	--------	-----

2. [Reserved for Future Use] (D)

|
|
(D)

3. Option C**a. Usage Charges**

Prison Collect Per Minute:	\$0.04
----------------------------	--------

4. Option D**a. Usage Charges**

Prison Collect Per Minute:	\$0.13
----------------------------	--------

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)****3.4.1 Rates and Charges, (Cont'd.)****C. InterLATA****5. Option E**

a. Usage Charge	
Rate Per Minute:	\$0.24

6. Option F

a. Usage Charge		
Rate Per Minute:	\$0.085	(I)

7. Option G

a. Usage Charge	
Rate Per Minute:	\$0.23

8. Option H

a. Usage Charge	
Rate Per Minute:	\$0.20

9. [Reserved for Future Use]**10. Option J**

a. Usage Charge	
Rate Per Minute:	\$0.22

11. [Reserved for Future Use]

Issued: March 12, 2019

Effective: March 12, 2019

Issued by: Tariff Administrator
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Advance Pay Accounts**

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up an Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Establishment and maintenance of an Advance Pay Account is required to complete collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the inmate may call. (T)

Additional payments will be accepted with a \$50.00 payment maximum. Initial and additional payments into the account may be made by cash, check, credit card or Western Union. Transaction fees will apply for credit card and check by phone transactions. All payments will be subject to applicable taxes.

When an inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also contact the Company's toll-free customer service number for account balance information at any time.

If the Advance Pay Account balance becomes depleted, calls placed to the numbers specified by the Customer will be blocked until the Advance Pay Account is replenished.

The Customer may close the Advance Pay Account at any time. At the written request of the Customer (usually upon release of an inmate from an institution), any remaining balance in the Account will be refunded to the Customer after deducting any call charges, applicable taxes and transaction fees incurred during the current billing cycle. Advance Pay Accounts will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

All security measures and inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an Advance Pay Account.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Advance Pay Accounts, (Cont'd.)

3.5.1 Rates and Charges

- A. Option 1** - Advance Pay Customers' rates and charges are the same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2** - Rates and charges for Advance Pay Accounts are provided at a discount, per the request of correctional facility.

(D)

(D)

Issued: July 19, 2016

Effective: July 19, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Advance Pay Accounts, (Cont'd.)*

3.5.1 [Reserved For Future Use], (Cont'd.)

(D)

(D)

Issued: July 19, 2016

Effective: July 19, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Institutional Prepaid Operator Assisted Calling****3.6.1 Prepaid Debit Accounts**

With a Prepaid Debit Account, each inmate has the option to transfer funds from his/her personal account to his/her telephone account. This is accomplished by facility personnel or through a direct interface between the commissary system and/or booking account and the inmate phone system. This account is associated with the inmate's Personal Identification Number (PIN.) When the inmate places a call, he/she has the option of calling collect or prepaid/debit. Once debit is selected, the inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the entity managing the account, e.g., JMS, facility, commissary, etc. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Debit Account is refundable upon request. after release of the inmate from the Confinement Institution. The Available Usage Balance expires three months from the date of the last activity on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

3.6.2 Rates and Charges

- A. Option 1** - Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's institutional collect call rate schedules.
- B. Option 2** - Rates and charges for Prepaid Debit Accounts are provided at a discount, per request of correctional facility.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Institutional Prepaid Operator Assisted Calling

3.6.2 [Reserved For Future Use], (Cont'd.)

(D)

(D)

Issued: July 19, 2016

Effective: July 19, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Institutional Prepaid Operator Assisted Calling

3.6.2 [Reserved For Future Use], (Cont'd.)

(D)

(D)

(D)

Issued: July 19, 2016

Effective: July 19, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services****(T)****3.7.1 State Agency Correctional Service****(T)**

State Agency Correctional Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the State Agency Correctional Service Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

(T)**(T)**

If the Customer's telecommunications payments to the Company are past due or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required to provide (i) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to this credit card account; or (ii) an agreement that the Customer's usage of the Company network and services will be subject to limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to block calls. The Company may request subsequent additional pre- invoice payments for usage and may increase or decrease usage limits or offer a prepaid option, as it deems appropriate.

Amounts not paid within 21 days of the direct billed invoice date will be considered past due. If an invoice is past due, the Company may require the Customer to prepay for all future usage. If the Company becomes concerned about the Customer's ability to pay for services that have become past due, the Company may require that the Customer pay all charges within a specified number of days and/or that the Customer make such payments in cash or the equivalent of cash.

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.) (T)****A. Non-Billable Local Exchange Company Program**

In the event collect calls cannot be billed through the Customer's local exchange company provider, service can be provided by GTL on a direct billed or prepaid account basis. All cell phone service must be through prepaid service. (D)(N)

1. Customer Account Provisions

- a) A Customer will be notified to call the Company when billing changes are necessary. A Customer who does not enroll in a GTL service program will be blocked from receiving service until they contact the Company.
- b) The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- c) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- d) At the time of account establishment, a Direct Billed Customer will be allowed to accept a pre-determined by the Company balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Service until a payment is made. Payments may be made multiple times in a month to reset the balance limit. This allows Customers to receive unlimited number of calls in a month as long as a payment is made when the balance limit is met.
- e) Inactive accounts will be dissolved after three months of non-usage (D)(N)

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

A. [Reserved for Future Use] (D)

(D)

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

A. [Reserved for Future Use] (D)

(D)

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)**3.7.1 State Agency Correctional Service, (Cont'd.) (T)****B. Billable Local Exchange Company Program**

State Agency Correctional Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than the Company's balance limit may be billed via their local exchange carrier. State Agency Correctional Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of the Company's balance limit in state Agency Correctional Services in any month will be required to setup service with GTL either on a direct billed or prepaid account basis program.

(D)(N)**1. Customer Account Provisions**

- a) A Customer will be notified to call the Company when billing changes are necessary. A Customer who does not enroll in a GTL service program will be blocked from receiving service until they contact the Company.
- b) The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- c) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- d) At the time of account establishment, a Direct Billed Customer will be allowed to accept a pre-determined by the Company balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Service until a payment is made. Payments may be made multiple times in a month to reset the balance limit. This allows Customers to receive unlimited number of calls in a month as long as a payment is made when the balance limit is met.
- e) Inactive accounts will be dissolved after three months of non-usage.

(D)(N)

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

3.7	Confinement Services, (Cont'd.)	(T)
3.7.1	State Agency Correctional Service, (Cont'd.)	(T)
B.	Billable Local Exchange Company Program, (Cont'd.)	
1.	[Reserved for Future Use]	(D)

(D) \vdots **(D)**

3.7	Confinement Services, (Cont'd.)	(T)
3.7.1	State Agency Correctional Service, (Cont'd.)	(T)
	B. Billable Local Exchange Company Program, (Cont'd.)	
	1. [Reserved for Future Use]	(D)

(D)

3.7	Confinement Services, (Cont'd.)	(T)
3.7.1	State Agency Correctional Service, (Cont'd.)	(T)
B.	Billable Local Exchange Company Program, (Cont'd.)	
1.	[Reserved for Future Use]	

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.) (T)****B. Billable Local Exchange Company Program, (Cont'd.)****(D)**|
|
|
|
|**(D)****2. Restrictions on the Use of Service (T)**

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s);
- b) The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or
- c) The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

C. [Reserved for Future Use] (D)

(D)

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

C. [Reserved for Future Use] (D)

(D)

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.)****(T)****3.7.1 State Agency Correctional Service, (Cont'd.)****D. Rates and Charges****1. Time of Day Periods**

The following Time of Day periods apply to all State Agency Correctional Service calls.

Day:	8:00am – 4:59pm	
Evening:	5:00pm – 10:59pm	
Night/Weekend	Monday-Friday	11:00pm – 7:59am
	Saturday-Sunday	12:00am – 11:59pm

2. Collect and Direct Billed**a. Option 1**

Local Call – Station-to-Station
Collect Calling

IntraLATA	
Usage Charges, per minute:	\$0.25

(C)|
|
|
|
|
|
|
|**(C)**

InterLATA	
Usage Charges, per minute	\$0.25

(R)**(D)**

Issued: October 8, 2018

Effective: November 8, 2018

Issued by: Tariff Administrator
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.)

(T)

3.7.1 State Agency Correctional Service, (Cont'd.)

D. Rates and Charges, (Cont'd)

2. Collect and Direct Billed

b. Option 2

Local Call – Station-to-Station Collect Calling	\$0.066 per minute
---	--------------------

IntraLATA Calling

Usage Charges, per minute	\$0.05
---------------------------	--------

InterLATA Calling

Usage Charges, per minute	\$0.19
---------------------------	--------

3. Advance Pay and Debit

a. Option 1

Local Call – Station-to-Station Collect Calling

IntraLATA	
Usage Charges, per minute	\$0.21

InterLATA	
Usage Charges, per minute	\$0.21

(C)

(C)

(R)

(D)

Issued: October 8, 2018

Effective: November 8, 2018

Issued by: Tariff Administrator
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.)****D. Rates and Charges, (Cont'd)****3. Advance Pay and Debit, (Cont'd)****b. Option 2 (Advance Pay Only)**

Local Call – Station-to-Station Collect \$0.05 per minute
Calling

IntraLATA Calling

Usage Charges, per minute \$0.05 **(I)**

InterLATA Calling

Usage Charges, per minute \$0.05 **(R)**

4. [Reserved for Future Use]**(D)**

Issued: October 8, 2018

Effective: November 8, 2018

Issued by: Tariff Administrator
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

D. Rates and Charges, (Cont'd)

4. [Reserved for Future Use] (D)

$$\mathbf{(D)}$$

Issued: October 1, 2012

Effective: October 1, 2012

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 [Reserved for Future Use]

(D)

(D)

Issued: April 22, 2016

Effective: April 22, 2016

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.9 Ancillary Service Charges**

3.9.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.9.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

3.9.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

The above charges and fees become effective March 17, 2016 for Prisons and June 21, 2016 for Jails.

Issued: March 17, 2016

Effective: March 17, 2016

Issued by: Jeffrey B. Haidinger, President
 12021 Sunset Hills Road, Suite 100
 Reston, VA 20190

Exhibit B – Proposed Tariff

*This tariff, Ohio Tariff No. 3 filed by Global Tel*Link Corporation d/b/a ViaPath Technologies cancels and replaces, in its entirety, the current tariff on file with the Commission, Ohio Tariff No. 2, issued by Global Tel*Link Corporation d/b/a ViaPath Technologies.*

This tariff is in compliance with Rule 4901:1-6, OAC

Regulations and Rates
of
Global Tel*Link Corporation d/b/a ViaPath Technologies

Institutional Telecommunications Services
90-5632-CT-TRF

This tariff includes the rates, charges, terms and conditions of service for the provision of institutional operators services to End Users by Global Tel*Link Corporation d/b/a ViaPath Technologies ("Company") between locations within the State of Ohio. This tariff is available for public inspection during normal business hours at the main office of Global Tel*Link Corporation d/b/a ViaPath Technologies located at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042.

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	2nd Revised	*	26	2nd Revised	*
1	13th Revised	*	27	2nd Revised	*
2	1st Revised	*	28	2nd Revised	*
3	1st Revised	*	29	2nd Revised	*
4	1st Revised	*	30	2nd Revised	*
5	2nd Revised	*	31	2nd Revised	*
6	2nd Revised	*	32	2nd Revised	*
7	1st Revised	*	33	2nd Revised	*
8	1st Revised	*	34	4th Revised	*
9	1st Revised	*	35	4th Revised	*
10	1st Revised	*	36	4th Revised	*
11	1st Revised	*	37	2nd Revised	*
12	1st Revised	*	38	2nd Revised	*
13	1st Revised	*	39	1st Revised	*
14	5th Revised	*			
15	6th Revised	*			
16	4th Revised	*			
17	6th Revised	*			
17.1	3rd Revised	*			
18	4th Revised	*			
18.1	6th Revised	*			
19	2nd Revised	*			
20	3rd Revised	*			
20.1	3rd Revised	*			
21	1st Revised	*			
22	3rd Revised	*			
22.1	3rd Revised	*			
23	2nd Revised	*			
24	2nd Revised	*			
25	2nd Revised	*			

* - indicates those pages included with this filing.

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

TABLE OF CONTENTS

Section	Page
Title Page	Cover
Check Sheet	1
Table of Contents	2
Explanation of Symbols	3
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	7
Section 3 – Description of Service and Rates	12

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C)** - To signify a changed listing, rule or condition which may affect rates or charges.
- (D)** - To signify a discontinued rate or regulation.
- (I)** - To signify an increase in rate or charge.
- (L)** - To signify material relocated from one page to another without change.
- (N)** - To signify a new rate or regulation.
- (R)** - To signify a reduced rate or charge.
- (T)** - To signify a change or regulation but no change in rate or charge.
- (X)** - To signify a correction or reissued matter.

TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Average Daily Population (ADP) – The sum of all inmates in a facility for each day of the preceding calendar year, divided by the number of days in the year.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Utilities Commission of Ohio.

Company - Used throughout this tariff to refer to Global Tel*Link Corporation d/b/a ViaPath Technologies, unless otherwise clearly indicated by the context. (T)
(T)

Correctional or Confinement Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect-only calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

Dollar Limit Account – Called parties who subscribe to a local exchange carrier with whom the Company does not have a billing arrangement can arrange to be billed directly, with an initial account that permits the called party to accept collect calls every month up to a \$100 limit. Three full months of good credit enables the called party to increase the dollar limit of the account by \$50.00, up to a maximum of \$250.00. (T)
(T)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D).

Inmates - The jailed population of correctional institutions who are authorized by the Institution to use such service. Responsibility for payment of Inmate charges requires positive acceptance by a Customer (i.e., billed to a third party) or prepayment by the Inmate.

Institution - Used throughout this tariff to refer to correctional institutions.

Institutional Telephone - A coinless telephone instrument that allows Inmates to place collect and prepaid calls at the instrument.

Jail - A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals, operated directly by the Federal Bureau of Prisons or U.S. Immigration and Customs Enforcement, or pursuant to a contract with those agencies; juvenile detention centers; and secure mental health facilities.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Prison - A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

Subscriber - The correctional or confinement institutions to which the Company provides the services specified in this tariff.

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services and facilities are furnished to correctional institutions in Ohio for communications originated by inmates of the institutions. The Company, through its call processing equipment, only provides automated collect, prepaid and debt inmate calling services. This tariff encompasses only those services provided between locations within the state of Ohio. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week, subject to restrictions and limitations of service imposed by the correctional institution.

(T)
(T)

The Company installs, operates, and maintains the communications services provided here in under for Inmates in accordance with the terms and conditions set forth under this tariff and through contract with the institution. The Company may act as the correctional institution's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the institution, to allow connection of an institution's location to the Company's network.

2.2 Use of Service

Services are provided under this tariff to correctional institutions and may be used by authorized inmates of institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the Institution.

SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.3 Limitations of Service

- 2.3.1** Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.
- 2.3.2** Service is provided only to correctional institutions for use by authorized inmates of the institutions and is subject to any restrictions or limitations imposed by the correctional institution.
- 2.3.3** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Inmate is using service in violation of provisions of this tariff or the law.
- 2.3.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.5** The Company reserves the right to discontinue service, limit service, or to impose requirements on Institutions as required to meet changing regulatory or statutory rules and standards.
- 2.3.6** The Company reserves the right to discontinue service when any governmental or regulatory condition imposed upon the Company materially and negatively impacts the financial viability of the service as determined by the Company in its best business judgment.

SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.4 Liability of the Company

- 2.4.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or Inmate for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Inmate against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Inmate; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

The Company shall not be liable for any defacement of or damages to the premises of an Institution resulting from the furnishing of service which is not the direct result of the Company's negligence.

The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.5 Installation and Termination

Service is installed upon mutual agreement between the Correctional Institution and the Company.

2.6 Payment for Service

2.6.1 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or Inmate by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

2.6.2 Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 15 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges should be received orally or in writing by the Company as soon as possible.

The Company will promptly investigate and advise the Customer as to its findings concerning disputed charges. Adjustments to Customer's bills will be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.6.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of correctional facilities in accordance with facility-authorized programs. The Company may request that the correctional facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due

SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.7 Refusal or Suspension by Company

2.7.1 The Company may suspend service to a Customer for nonpayment of undisputed charges or violation of this tariff or provision of law.

2.7.2 The Company may also refuse or suspend service for other reasons. Such reasons include, but are not limited to:

- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B.** For use of telephone service for any purpose other than that described in this tariff.
- C.** For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission.
- D.** In the event of unauthorized or fraudulent use of service.

By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.

2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

2.9 Contracts and Special Pricing Arrangements/Individual Case Bases (ICB) Arrangements (T)

Service is offered on a contractual basis to meet specialized requirements of correctional facilities. The terms of each contract shall be mutually agreed upon between the facility and the Company and may include discounts on rates contained herein, charges for specially designed non-telecommunications constructed services, or other customized features.

Service may be offered on a contractual basis to meet the specialized requirements of Correctional Institutions. Customized service packages at negotiated rates may be furnished in response to requests by Customers for proposals or for competitive bids. Negotiated rates, terms, and conditions will be set forth in individual Customer contracts. The terms, conditions, obligations and regulation set forth in this tariff will be incorporated into, and be part of, said contract, and shall be binding on Company and Customer. (N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

The Company provides automated operator assisted collect-only calling services for use by Inmates of prisons, jails or other Correctional Institutions for communications originating and terminating within the State of Ohio. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service. Inmate access to the Company's services may be restricted by the administration of the Institution served.

(T)

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

3.2 Timing of Calls

Billing for calls placed over the Company network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

3.2.1 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment.

(D)
(D)
(D)

3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.

3.2.3 Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.

3.2.4 Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.

3.2.5 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.3 Institutional Operator Assisted Calling

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution.

For services provided to inmates of institutions, the following special conditions apply:

1. Calls to "900", "976" or other pay-per-call and call-forwarding services are blocked or may be blocked by the Company.
2. At the request of the institution, the Company may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
3. At the request of the Institution, the Company may block inmate access to "911", "411", or local operators reached through "0-" dialing.
4. At the request of the Institution, the Company may block inmate access to specific telephone numbers.
5. Availability of the Company's services may be restricted by the institution to certain hours and/or days of the week.
6. At the request of the institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.
7. At the request of the institution, the Company may impose time limits on local and long distance calls placed using its services.
8. At the request of the institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling

3.4.1 Rates and Charges

A. Local

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

1. Option A

a. Usage Charge
Local Per Minute Rate: \$0.21

2. Option B

a. Usage Charge
Local Per Minute Rate: \$0.04

3. Option C

a. Usage Charge
Local Per Minute Rate: \$0.13

4. Option D

a. Usage Charge
Local Per Minute Rate: \$0.085

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

A. Local, (Cont'd.)

5. Option E

a. Usage Charge
Rate Per Minute: \$0.24

6. Option F

a. Usage Charge
Local Per Minute Rate: \$0.23

7. Option G

a. Usage Charge
Rate Per Minute: \$0.25

8. Option H

a. Usage Charge
Local Per Minute Rate: \$0.20

9. Option I

a. Usage Charge (M)
Local Per Minute Rate: \$0.066 (M)

10. Option J

a. Usage Charge
Local Per Minute Rate: \$0.22

11. Option K

a. Usage Charge (M)
Local Per Minute Rate: \$0.05 (M)

Issued: May 22, 2023

Effective: June 22, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

B. IntraLATA

1. Option A

a. Usage Charges	(M)
Rate Per Minute: \$0.05	(M)

2. Option B

a. Usage Charges	
Rate Per Minute: \$0.04	

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

B. IntraLATA, (Cont'd.)

3. Option C

a. Usage Charges	
Rate Per Minute:	\$0.13

4. Option D

a. Usage Charges	
Prison Collect Per Minute:	\$0.24

5. Option E

a. Usage Charges	
Prison Collect Per Minute:	\$0.23

6. Option F

a. Usage Charges	
Prison Collect Per Minute:	\$0.25

7. Option G

a. Usage Charges	
Prison Collect Per Minute:	\$0.20

8. Option H

a. Usage Charges		(M)
Per Minute:	\$0.21	(M)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

B. IntraLATA, (Cont'd.)

9. Option I

a. Usage Charges
Prison Collect Per Minute: \$0.22

10. [Reserved for Future Use]

11. Option K

a. Usage Charge
Rate Per Minute: \$0.085

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

C. InterLATA

1. Option A

a. Usage Charges

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Prison Collect Per Minute: \$0.25

2. Option B

a. Usage Charges

Per Minute: \$0.19 (M)

(M)

3. Option C

a. Usage Charges

Prison Collect Per Minute: \$0.04

4. Option D

a. Usage Charges

Prison Collect Per Minute: \$0.13

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 Institutional Collect Operator Assisted Calling, (Cont'd.)

3.4.1 Rates and Charges, (Cont'd.)

C. InterLATA

5. Option E

a. Usage Charge	
Rate Per Minute:	\$0.24

6. Option F

a. Usage Charge	
Rate Per Minute:	\$0.085

7. Option G

a. Usage Charge	
Rate Per Minute:	\$0.23

8. Option H

a. Usage Charge	
Rate Per Minute:	\$0.20

9. Option I

a. Usage Charge	
Rate Per Minute:	\$0.21

10. Option J

a. Usage Charge	
Rate Per Minute:	\$0.22

11. Option K

a. Usage Charge		(M)
Rate Per Minute:	\$0.05	(M)

Issued: May 22, 2023

Effective: June 22, 2023

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 AdvancePay® Accounts

(T)

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up an AdvancePay® Account for friends and family who are called parties (Customer) for the payment of Collect calls made to the Customer placed from Institutions served by the Company. Funds in the Customer's account may be used for payment of Collect calls placed by Inmates to only those telephone numbers specified by the Customer. Establishment and maintenance of an account are required to complete Collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the Inmate may call.

Additional deposits will be accepted with a \$50.00 deposit maximum unless a Correctional Institution requires a different practice. Initial and additional deposits into the account may be made by cash, check, credit card, or Western Union. Transaction fees will apply for credit card and check by phone transactions. All deposits will be subject to applicable taxes and fees.

When an Inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also review their account online or contact the Company's toll-free customer service number for account balance information at any time. If the account balance is insufficient, calls placed to the numbers specified by the Customer will not be completed until the account is replenished.

Account holders may seek a refund of unused balances by contacting customer service. Unless applicable law or a Correctional Institution requires a different practice, accounts will become inactive after 180 consecutive days of inactivity or non-use. Account holders will have 180 days from the date of the last call charged to the account to request a refund of any unused account balance. If an account is used at any point during the inactivity period, the 180-day inactivity period will restart. If the account holder provides sufficient contact information to the Company and affirmatively agrees to receive notifications by text message and/or email from the Company, the Company will provide text message and/or email notice to the account holder 30 days prior to the scheduled expiration of the account. Upon receipt of a verified refund request during the 180-day period, any remaining balance in an account will be refunded to the Customer after deducting any call charges, applicable taxes, and transaction fees incurred during the current billing cycle.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an AdvancePay® Account.

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 AdvancePay® Accounts, (Cont'd.)

(T)

3.5.1 Rates and Charges

- A. Option 1** - Rates and charges are the same as those set forth in the Company's rate schedules set forth in Section 3.4.
- B. Option 2** - Rates and charges are provided at a discount per request of the Correctional Institution.

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 AdvancePay® Accounts, (Cont'd.)

(T)

3.5.1 [Reserved For Future Use], (Cont'd.)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Institutional Prepaid Operator Assisted Calling

3.6.1 Prepaid Debit Accounts

A Prepaid Debit Account allows each Inmate the option to transfer funds from his/her personal account to his/her telephone account or to purchase a voucher to add funds the Prepaid Debit Account. The transfer of funds is managed by Correctional Institution personnel or through a direct interface between the commissary system and/or booking account and the Inmate phone system. The Prepaid Debit Account is associated with the Inmate's Personal Identification Number (PIN.) When the Inmate places a call, he/she has the option of making a Collect call or using funds from the Prepaid Debit Account. Once the Prepaid Debit Account is selected, the Inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the entity managing the account, *e.g.*, jail management system, Institution, commissary, etc. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the Inmate.

The Company's system automatically informs the Inmate of the available usage balance remaining in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number. Usage is deducted from the available balance in the account on a real-time basis as the call progresses.

Unless state law or a Correctional Institution requires a different practice, any unused funds in a Prepaid Debit Account are refunded to the Inmate upon release of the Inmate from the Correctional Institution. Refunds are issued by the entity managing the account, which depending on the specific arrangements, is either the Company, the commissary, the Correctional Institution itself or its agent, unless otherwise directed by state law.

All security measures and Inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using a Prepaid Debit Account.

3.6.2 Rates and Charges

- A. Option 1** - Rates and charges for Prepaid Debit Accounts are the same as those set forth in the Company's rate schedules set forth in Section 3.4.
- B. Option 2** - Rates and charges for Prepaid Debit Accounts are provided at a discount per request of the Correctional Institution.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Institutional Prepaid Operator Assisted Calling

3.6.2 [Reserved For Future Use], (Cont'd.)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Institutional Prepaid Operator Assisted Calling

3.6.2 [Reserved For Future Use], (Cont'd.)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use]

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)
|
|
|
|
(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)
|
|
|
|
(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 [Reserved for Future Use], (Cont'd.)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 [Reserved for Future Use]

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.9 Ancillary Service Charges

3.9.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.9.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

3.9.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

3.9.4 Third-Party Money Transmitter Fee

\$3.00 per transaction when paid using an automated payment system

\$5.95 per transaction when paid using a live agent

3.9.5 Single-Call Fee

\$3.00 per transaction when paid using an automated payment system, plus the adopted per-minute rate

\$5.95 per transaction when paid using a live agent, plus the adopted per-minute rate

Pursuant to the Federal Communications Commission's Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the "FCC 2021 Order"), the jurisdictional nature of an intrastate call depends exclusively on determining that the physical location of the originating and terminating endpoints of the call are in the state. To the extent that location data is not available, a call will be treated as an interstate call and subject to the rates and Ancillary Service Charges set forth in ViaPath Technologies' interstate published rates found at: <https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/> unless the law requires otherwise.

Issued: May 22, 2023

Effective: June 22, 2023

Tariff Administrator
Global Tel*Link Corporation d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042
web.connectnetwork.com
1-877-650-4249

(D)

(D)

(N)

(N)

Exhibit C – Description of Change

Each page of the tariff is included in this filing to reflect the addition of the Company's previously-approved DBA name in the header and in the text as marked, and the Company's updated address in the footer. The addition of the Company's DBA name was approved in Case No. 22-0652-TP-CIO.

Additional substantive edits have been made on the tariff pages listed below. The purpose of these changes is to update definitions, update certain terms and conditions, remove outdated provisions, and update certain rates:

- 13th Revised Page 1 – Updates Check Sheet
- 2nd Revised Page 6 – Updates definitions
- 1st Revised Page 11 – Updates terms and conditions
- 1st Revised Page 12 – Updates terms and conditions
- 2nd Revised Page 19 – Updates terms and conditions
- 3rd Revised Page 20 – Updates terms and conditions
- 3rd Revised Page 20.1 – Updates terms and conditions
- 1st Revised Page 21 – Updates terms and conditions
- 3rd Revised Page 23 – Deletes outdated provisions
- 2nd Revised Page 24 – Deletes outdated provisions
- 2nd Revised Page 25 – Deletes outdated provisions
- 2nd Revised Page 26 – Deletes outdated provisions
- 2nd Revised Page 27 – Deletes outdated provisions
- 2nd Revised Page 28 – Deletes outdated provisions
- 2nd Revised Page 29 – Deletes outdated provisions
- 2nd Revised Page 30 – Deletes outdated provisions
- 2nd Revised Page 31 – Deletes outdated provisions
- 2nd Revised Page 32 – Deletes outdated provisions
- 2nd Revised Page 33 – Deletes outdated provisions
- 4th Revised Page 34 – Deletes outdated provisions
- 4th Revised Page 35 – Deletes outdated provisions
- 4th Revised Page 36 – Deletes outdated provisions
- 2nd Revised Page 37 – Deletes outdated provisions
- 1st Revised Page 39 – Updates ancillary service charges to reflect FCC rules

The Company respectfully requests an effective date of June 22, 2023 for the revised tariff pages.

Exhibit D – Customer Notice

The Company offers inmate calling services (“ICS”) to correctional facilities in Ohio, which allow incarcerated individuals to initiate telephone calls to their friends and family outside of the correctional facility. Disclosures regarding rates, terms, and conditions are available on the various websites used by the Company, which consumers use to access their account, obtain calling information, etc. Customers also are notified of rates prior to accepting or making any inmate operator service call.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

5/22/2023 2:30:29 PM

in

Case No(s). 23-0577-TP-ATA, 90-5632-CT-TRF

Summary: Tariff Updated Tariff electronically filed by Angela F Collins on behalf of
Global Tel*Link Corporation.