

2634 Hampshire: Outage Updates from Tenant

Exhibit 6 Page

From: FirstEnergy <do-not-reply@if-alerts.firstenergycorp.com>

Date: July 2, 2021 at 9:20:29 PM EDT

To: AXR474@case.edu

Subject: IlluminatingCo: Updated Estimated Restore Time

IlluminatingCo: Updated Estimated Restore Time

 A FirstEnergy Company	
Estimated Restoration Time: 07/03 12:30 AM	Alert: Updated Estimated Restore Time *** PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE *** Account Number: *****9007 Service Address: 2634 HAMPSHIRE R DUP Dear IlluminatingCo Customer, The estimated restoration time for the outage affecting your area has been updated. Estimated Restoration Time: 07/03 12:30 AM Cause: Pending Investigation Crew Status: Awaiting Dispatch To access your account activity, click here. If you have questions, contact us. If you need to speak to a Customer Service Representative, please call 1-800-589-3101. The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message. If you would like to unsubscribe from this OUTAGE alert for axr474@case.edu, click Unsubscribe. To unsubscribe from ALL alerts for axr474@case.edu, click Unsubscribe to All Alerts. To check your alert preferences or subscribe to other alerts, click Alert Preferences and log in to your account.

Exhibit 6 Page 1

From: FirstEnergy <do-not-reply@if-alerts.firstenergycorp.com>

Date: July 3, 2021 at 8:20:44 AM EDT

To: AXR474@case.edu

Subject: IlluminatingCo: Updated Estimated Restore Time

IlluminatingCo: Updated Estimated Restore Time



Estimated Restoration
Time:
07/03 11:00 AM

Alert: Updated Estimated Restore Time

*** PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE ***

Account Number: *****9007

Service Address: 2634 HAMPSHIRE R DUP

Dear IlluminatingCo Customer,

The estimated restoration time for the outage affecting your area has been updated.

Estimated Restoration Time: 07/03 11:00 AM

Cause: Pending Investigation

Crew Status: Awaiting Dispatch

To access your account activity, click [here](#).

If you have questions, [contact us](#). If you need to speak to a Customer Service Representative, please call 1-800-589-3101.

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From: FirstEnergy <do-not-reply@if-alerts.firstenergycorp.com>

Date: July 3, 2021 at 11:50:55 AM EDT

To: AXR474@case.edu

Subject: IlluminatingCo: Updated Estimated Restore Time

IlluminatingCo: Updated Estimated Restore Time



Estimated Restoration
Time:
07/03 02:30 PM

Alert: Updated Estimated Restore Time

*** PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE ***

Account Number: *****9007

Service Address: 2634 HAMPSHIRE R DUP

Dear IlluminatingCo Customer,

The estimated restoration time for the outage affecting your area has been updated.

Estimated Restoration Time: 07/03 02:30 PM

Cause: Pending Investigation

Crew Status: Awaiting Dispatch

To access your account activity, click [here](#).

If you have questions, [contact us](#). If you need to speak to a Customer Service Representative, please call 1-800-589-3101.

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From: FirstEnergy <do-not-reply@if-alerts.firstenergycorp.com>

Date: July 3, 2021 at 2:50:57 PM EDT

To: AXR474@case.edu

Subject: IlluminatingCo: Updated Estimated Restore Time

IlluminatingCo: Updated Estimated Restore Time



Estimated Restoration
Time:
07/03 05:30 PM

Alert: Updated Estimated Restore Time

*** PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE ***

Account Number: *****9007

Service Address: 2634 HAMPSHIRE R DUP

Dear IlluminatingCo Customer,

The estimated restoration time for the outage affecting your area has been updated.

Estimated Restoration Time: 07/03 05:30 PM

Cause: Pending Investigation

Crew Status: Awaiting Dispatch

To access your account activity, click [here](#).

If you have questions, [contact us](#). If you need to speak to a Customer Service Representative, please call 1-800-589-3101.

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From: FirstEnergy <do-not-reply@if-alerts.firstenergycorp.com>

Date: July 3, 2021 at 7:10:19 PM EDT

To: AXR474@case.edu

Subject: IlluminatingCo: Repairs Completed

IlluminatingCo: Repairs Completed

 the Illuminating Company A FirstEnergy Company 	
Update: Repairs Completed	Alert: Repairs Completed *** PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE *** Account Number: *****9007 Service Address: 2634 HAMPSHIRE R DUP Dear IlluminatingCo Customer, Repairs have been completed that may have resolved the outage affecting your area. If your power is still out, click here to report the outage online or call 1-888-LIGHTSS (1-888-544-4877) To access your account activity, click here. If you have questions, contact us. If you need to speak to a Customer Service Representative, please call 1-800-589-3101. The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message. If you would like to unsubscribe from this OUTAGE alert for axr474@case.edu, click Unsubscribe. To unsubscribe from ALL alerts for axr474@case.edu, click Unsubscribe to All Alerts. To check your alert preferences or subscribe to other alerts, click Alert Preferences and log in to your account.

**This foregoing document was electronically filed with the Public Utilities
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5/4/2023 2:40:52 PM

in

Case No(s). 22-0016-EL-CSS

Summary: Exhibit Exhibit 6: Outage Updates from FE provided by Tenant
electronically filed by Mr. Alan D. Jones on behalf of Alan Jones.