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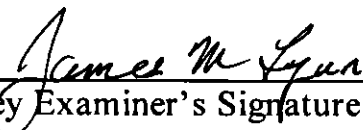
**Release Date:** 4/13/23

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**Document Description:** Direct Testimony of Princess Davis on  
Behalf of The Cleveland Electric  
Illuminating Company.

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# CONFIDENTIAL

## Electronically Filed Document

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*On Behalf Of:* The Cleveland Electric Illuminating Company

*Summary of Document:* CONFIDENTIAL Testimony DIRECT TESTIMONY OF PRINCESS DAVIS ON BEHALF OF THE CLEVELAND ELECTRIC ILLUMINATING COMPANY - CONFIDENTIAL VERSION electronically filed by Mr. Christopher Rogers on behalf of The Cleveland Electric Illuminating Company

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Columbus, Ohio 43215-3793

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**BEFORE THE  
PUBLIC UTILITIES COMMISSION OF OHIO**

THOMAS GALLAGHER,	)	
	)	
Complainant,	)	
	)	CASE NO. 21-0864-EL-CSS
vs.	)	
	)	
THE CLEVELAND ELECTRIC	)	
ILLUMINATING COMPANY,	)	
	)	
Respondent.	)	

**DIRECT TESTIMONY OF PRINCESS DAVIS ON BEHALF OF  
THE CLEVELAND ELECTRIC ILLUMINATING COMPANY**

**CONFIDENTIAL VERSION**

1 **INTRODUCTION**

2 **Q. PLEASE INTRODUCE YOURSELF.**

3 A. My name is Princess Davis. I am employed by FirstEnergy Service Company as an  
4 Advanced Customer Services Compliance Specialist. FirstEnergy Service Company  
5 provides corporate support, including customer service, to FirstEnergy Corp.'s regulated  
6 public utility subsidiaries. In Ohio, those subsidiaries are Ohio Edison Company ("Ohio  
7 Edison" or the "Company"), The Cleveland Electric Illuminating Company, and The  
8 Toledo Edison Company.

9 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND WORK**  
10 **EXPERIENCE.**

11 A. I received a Bachelor of Science, Criminal Justice degree from Fairmont State University  
12 in December 1999, majoring in criminal justice with a minor in psychology. I have  
13 worked at either FirstEnergy Service Company or Allegheny Power Company in a  
14 customer service capacity for the last 22 years. Beginning in 2010, I was a Business  
15 Analyst for Allegheny Power Company. After the merger, I continued in my role for  
16 FirstEnergy Service Company, but the job title was changed to Customer Services  
17 Compliance Specialist. In May 2021, I was promoted to my current position.

18 **Q. WHAT ARE YOUR CURRENT JOB RESPONSIBILITIES?**

19 A. My job responsibilities include reviewing and responding to complaints made by  
20 customers of FirstEnergy Corp.'s regulated public utility subsidiaries to the Public  
21 Utilities Commission of Ohio ("Commission"), which includes investigating facts and  
22 gathering information from subject matter experts. I also have responsibility for  
23 reviewing and responding to customer complaints in Maryland and West Virginia.

1 Among other customer service-related duties, I also provide training to new hires and to  
2 my peers within FirstEnergy Service Company regarding various state compliance  
3 requirements.

4 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE COMMISSION?**

5 A. Yes, I have testified multiple times before the Commission, including Case No. 18-0082-  
6 EL-CSS on behalf of The Toledo Edison Company; Case No. 18-0785-EL-CSS on behalf  
7 of CEI; Case No. 17-2121-EL-CSS on behalf of The Cleveland Electric Illuminating  
8 Company; Case No. 18-1734-EL-CSS on behalf of Ohio Edison; Case No. 20-1355-EL-  
9 CSS on behalf of The Cleveland Electric Illuminating Company; and Case No. 21-0236-  
10 EL-CSS on behalf of Ohio Edison.

11 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THE PRESENT CASE?**

12 A. My testimony addresses the allegations raised in the Complaint pertaining to billing for  
13 electric service at 8484 Stearns Rd., Olmsted Falls, OH 44138. Specifically, I will  
14 address Mr. Gallagher's allegations that CEI improperly calculated his energy usage.

15 **Q. DID YOU REVIEW ANY RECORDS RELATED TO THIS CASE?**

16 A. Yes, I have reviewed numerous business records related to this case maintained and  
17 preserved within FirstEnergy's SAP System. These records, all of which were kept in the  
18 course of regularly conducted business activity, include customer contact notes, recorded  
19 customer calls, claims letter responses, and Ohio Edison's Commission-approved tariff.  
20 It is the regular practice of FirstEnergy and Ohio Edison to make and preserve these  
21 business records, and I regularly rely upon such documents when investigating customer  
22 complaints in accordance with my duties as an Advanced Customer Services Compliance  
23 Specialist. I also reviewed the Complaint in this proceeding.

**HISTORY OF THOMAS GALLAGHER ACCOUNT**

**Q. WHAT IS YOUR UNDERSTANDING OF MR. GALLAGHER'S COMPLAINT IN THIS CASE?**

A. From my review of CEI's records and the filings in this matter, I understand Mr. Gallagher's Complaint is chiefly that he believes that his meter was incorrectly calculating his electrical usage. He believes that this alleged error led to errors in how much he was charged.

**Q. HOW DOES CEI DETERMINE THE AMOUNT OF ELECTRICITY USED?**

A. Each service account has a meter, which could be analog (with dials instead of digital numbers), digital, or a smart meter. These meters record the net usage over the life of the meter. To determine each month's bill, CEI reads the meter and subtracts the current reading from the previous month's reading. This results in the usage amount for that month.

**Q. DOES CEI ESTIMATE BILL READINGS?**

A. If a customer does not have a smart meter, CEI will, on occasion, estimate the read to determine that month's usage.

**Q. HOW DOES THE ESTIMATED BILL READINGS WORK?**

A. When CEI is unable to obtain an actual read of the meter, CEI will generally use an algorithm to estimate that month's usage based, in part, on historical usage data. The meter will still record the actual usage, so when an actual read is obtained, this will reconcile the estimated reads. On each bill, CEI provides a customer the ability to provide their own read of the meter.

**Q. DID CEI PROVIDE ESTIMATES ON MR. GALLAGHER BILLS?**

1 A. On occasion yes.

2 **Q. DID MR. GALLAGHER PROVIDE A METER READING DURING ONE OF**  
3 **THESE ESTIMATED PERIODS.**

4 A. He did.

5 **Q. HOW DID CEI ESTIMATE COMPARE TO MR. GALLAGHER'S METER**  
6 **READING.**

7 A. CEI's estimate was lower than Mr. Gallagher's actual reading. On April 9, 2021, Mr.  
8 Gallagher contacted CEI and supplied a meter reading of 26,810 kWh. The estimated  
9 reading on March 17, 2021 was 23,920 kWh.

10 **Q. WHAT DID CEI DO AFTER MR. GALLAGHER RAISED CONCERNS**  
11 **REGARDING THE ACCURACY OF HIS METER?**

12 A. During his April 9, 2021 call with CEI, he requested a meter test because he believed that  
13 his meter was running fast and recording higher usage. I note, however, that this request  
14 came after CEI contacted Mr. Gallagher to inform him of CEI's intent to disconnect his  
15 service if he did not start paying his bills. At the time, his account balance totaled  
16 \$1,028.60, of which \$818.77 was past due.

17 **Q. DID CEI TEST COMPLAINT'S METER**

18 A. Yes.

19 **Q. CAN YOU BRIEFLY DESCRIBE THE CIRCUMSTANCES OF THE METER**  
20 **TEST?**

21 A. As I noted previously, Mr. Gallagher contacted CEI on April 9, 2021 about his perceived  
22 high consumption. After noting that the previous bill was based on an estimated read, he  
23 provided a self-read of 26,810 kWh, which was higher than the previous estimate.

CEI Customer Services Compliance Specialist then created a customer request work order for the meter to be exchanged and tested without charge to Mr. Gallagher. To complete this request, CEI personnel removed the meter from service on April 14, 2021 and installed a new meter that same day. The old meter was sent to the Meter Lab for testing. The read on the meter was 26,988 kWh. The Meter Lab conducted the standard tests on the meter, which measured well within the accuracy thresholds established by the Commission. In fact, the meter registered an average accuracy of 99.96 percent. CEI mailed a letter to Ms. Gallagher on April 16, 2021 informing him of the test results on his meter. A copy of the letter to Mr. Gallagher informing him of the meter test is attached hereto as **Exhibit A**.

**Q. PLEASE DESCRIBE THE PROCESS OF METER TESTING?**

A. When a meter arrives for testing at the Company's Meter Lab, it is marked and logged for identification purposes. The basic meter function measures a well-known relationship of current and voltage commonly referred to as "load" which is reflected as kilowatts over time ("kilowatt hours" or "kWh"). As installed in the field, the meter measures the kWh being drawn from the Company's service line through the meter and into the premise by the electricity-using devices such as electronics, lights, fans, and motors. The testing consists of putting a known voltage and amperage through the customer's meter and comparing the measured result with a meter standard with known test results. The result can be expressed as a percentage of measured load to known load. In this case, the meter in question tested at 99.96% accurate. The tolerance allowed by Commission Rules is plus or minus 2.0% of 100%. So Mr. Gallagher's meter was operating within the Commission's parameters.



1 **Q. IS THE METER LAB EVER INSPECTED BY THIRD PARTIES?**

2 A. Yes. The Public Utilities Commission of Ohio inspects the Meter Lab on an annual basis  
3 to ensure that CEI's Meter Lab is compliant with the Commission's Rules.

4 **Q. IN YOUR OPINION, IS IT POSSIBLE THAT THE COMPLAINANT'S METER**  
5 **REGISTERED MORE ELECTRICITY THAN THE CUSTOMER ACTUALLY**  
6 **USED DURING THE MONTHS IN QUESTION?**

7 A. No, it is not. First, testing at the Meter Lab showed the meter to be operating within the  
8 Commission's tolerance levels. The Meter Lab's tests use the same delivery-side  
9 electrical connections and measurement relationships as in the field, and, of course, the  
10 internal workings of the meter itself are the same. In other words, there is no difference  
11 in result between testing in the field and testing in the lab. That is why our Meter Lab  
12 can verify meter accuracy as required by law. I would again note that the Commission  
13 Staff inspects our Meter Lab annually for compliance.

14 Second, given the satisfactory test results, it is clear the meter registered  
15 accurately until its removal in April 2021. Meters do not temporarily "go haywire" for a  
16 few months and then revert to normal. When meters break—which is relatively rare—  
17 they stay broken. If Mr. Gallagher's meter was malfunctioning as he claims it was, it  
18 would not have tested 99.96% accurate at the Meter Lab.

19 Third, the Company cannot "push" electricity through a meter—it can only be  
20 drawn through or "pulled" by electric-consuming devices on the customer's side of the  
21 meter. For example, a new meter installed at a planned construction site will continue to  
22 register zero kWh until the first wire is connected on the customer's side. After that, the

1 amount of kWh flowing through the meter is exclusively determined by the customer's  
2 load. Electricity, somewhat like pushing on a rope, doesn't go anywhere until it is pulled.

3 Fourth, his usage has been consistent over the past 3 years, both before and after  
4 his meter was exchanged and tested. His usage consistently increases during the winter  
5 and decreases during the summer. Based on the Cuyahoga County Auditor's Office, Mr.  
6 Gallaher utilizes a heat pump for his heat, which is an electrical appliance. A copy of the  
7 Cuyahoga County Auditor's Property Report is attached hereto as **Exhibit B**.

8 His Statements of Account, which include his usage data, are attached hereto as  
9 **Exhibit C.1 and Exhibit C.2**.

10 **Q. BASED ON THE INFORMATION REVIEWED, WAS MR. GALLAGHER'S**  
11 **METER PROPERLY CALCULATING HIS USAGE?**

12 A. Yes. I have seen no evidence that would suggest that Mr. Gallagher's meter was not  
13 functioning within the parameters required by the Commission.

14 **Q. IS MR. GALLAGHER ENTITLED TO ANY REFUND?**

15 A. No. Mr. Gallagher's meter was performing properly and recorded the actual amount of  
16 electricity that his property used. CEI calculated his bills based on the amount of  
17 electricity he used.

18 **Q. CAN THE ENERGY USAGE FROM THE SAME MONTH ON A DIFFERENT**  
19 **YEAR DEMONSTRATE THAT A METER INCORRECTLY CALCULATED**  
20 **USAGE?**

21 A. No. Many factors go into the determining how much energy a house uses in a given  
22 month. For example, a few exceptionally cold days in a month could cause a heat pump  
23 to work more than usual, which would increase usage. Similarly, leaving a light on

1 overnight will also increase usage. Although the usage from the same period the  
2 previous year is helpful when estimating bills, it is not conclusive to whether the meter is  
3 functioning properly.

4 **Q. MR. GALLAGHER ALLEGES HE COULD NOT POSSIBLY HAVE USED THE**  
5 **AMOUNT OF ELECTRICITY REGISTERED ON THE METER. HOW DO YOU**  
6 **RESPOND?**

7 A. I believe that it is not only possible that he used the registered amount, but that it is  
8 certain. I recognize that Mr. Gallagher may not fully understand the amount of electricity  
9 normal household appliances use, but the consistency between his previous meter and his  
10 new meter makes it a practical certainty that both meters are registering normally. Just  
11 because only two people live in a house is not determinative of the amount of electricity  
12 that is consumed. For example, a 60W incandescent bulb consumes 60 kWh of  
13 electricity every 1,000 hours of use per bulb. A similar 12W LED bulb will use only 12  
14 kWh of electricity every 1,000 hours of use per bulb. Thus, a home that is lighted by  
15 incandescent bulbs will use a lot record more kWh than a similar home using only LED  
16 bulbs. The holds true for other appliances as well, as some are more energy efficient than  
17 others.

18 **Q. IF THERE IS A GROUND CONDITION AND THE CUSTOMER IS NOT EVEN**  
19 **USING THE ELECTRICITY TO POWER DEVICES, WHY IS IT PROPER TO**  
20 **BILL THE KWH USAGE AS CONSUMPTION?**

21 A. Pursuant to CEI's Commission-approved tariff, customers are responsible for all  
22 equipment "behind the meter," including the wiring leading from the meter to any  
23 terminus on the premises. Thus, if a wire becomes grounded and draws current, it is the

customer's responsibility and is treated no differently than, say, running an air conditioner or space heater. This is necessary because even a grounding condition requires generation to produce—and transmission and distribution circuits to deliver—the electricity. If the customer whose meter the electricity flows through doesn't pay for it, then other customers would be required to make up the difference.

**Q. WAS MR. GALLAGHER CHARGED A SECURITY DEPOSIT?**

A. Yes.

**Q. WHY WAS MR. GALLAGHER REQUIRED TO PAY A SECURITY DEPOSIT?**

A. Pursuant to CEI's tariff, a customer must establish creditworthiness as a condition to starting and continuing services. If a customer has insufficient creditworthiness, a security deposit may be required. *See* PUCO No. 13, Sheet 4, 1<sup>st</sup> Revised Page 3 of 21.

Because Mr. Gallagher frequently misses payments and has had a high unpaid balance for several years, CEI required a security deposit as a condition of continuing to provide services to Mr. Gallagher. Less his March 12, 2022 bill, his unpaid balance as of March 12, 2022 was \$1,422.20. Based on a review of Mr. Gallagher's account, he has not met the criteria established in Ohio Adm. Code 4901:1-17-06(B) to qualify for a return of his security deposit. Pursuant to CEI's tariff and Commission rules, Mr. Gallagher's bill is credited the accrued interest.

**Q. DID CEI VIOLATE COMMISSION RULES?**

A. No.

**Q. DID CEI COMPLY WITH ITS TARIFF?**

A. Yes.

**Q. WERE MR. GALLAGHER'S METERS WORKING PROPERLY?**

1 A. To a reasonable degree of professional certainty, yes.

2 **CONCLUSION**

3 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

4 A. Yes, however, I reserve my right to supplement my testimony.

**CERTIFICATE OF SERVICE**

On May 3, 2022, the foregoing document was filed on the Public Utilities Commission of Ohio's Docketing Information System. The PUCO's e-filing system will electronically serve notice of the filing of this document on all parties of record in this proceeding. A service copy has been sent by U.S. Mail on this 3<sup>rd</sup> day of May 2022 to the Complainant at the following address:

Mr. Thomas Gallagher  
8484 Stearns Road  
Olmsted Falls, Ohio 44138

/s/ Christopher A. Rogers  
Attorney for Respondent



The Illuminating Company  
A-FECC  
76 South Main St.  
Akron, OH 44308-1812  
1-800-589-3101  
[www.firstenergycorp.com/contactus](http://www.firstenergycorp.com/contactus)

April 16, 2021

THOMAS GALLAGHER  
8484 STEARNS RD  
OLMSTED TWP OH 44138-1737

Dear Thomas Gallagher:

Our representatives removed your electric meter for testing April 14, 2021, and a new meter was installed in its place.

The test on the meter we removed showed that the meter is registering at the average accuracy of 99.96 percent, which is within the limits established by the Public Utilities Commission of Ohio.

As a result, all of your usage charges on your previous bills are correct.

If you have any questions, please contact our Customer Contact Center where a representative will be happy to help you.

Sincerely,

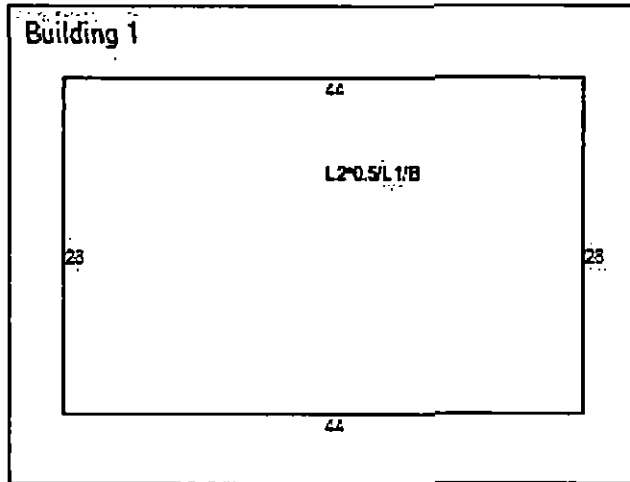
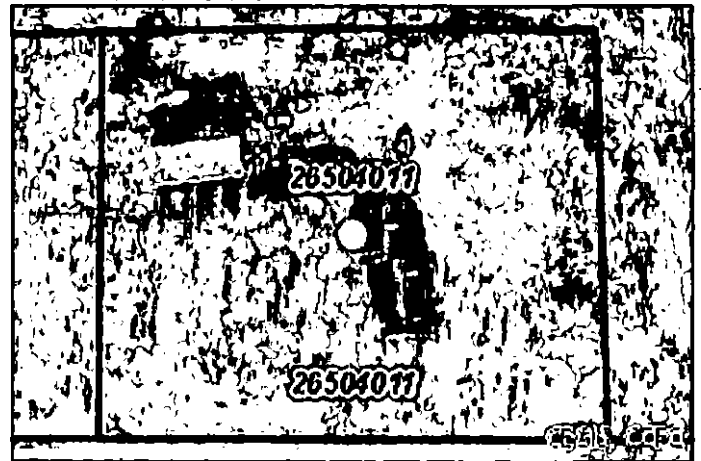
The Illuminating Company  
A FirstEnergy Company

Account Number: 110089558644

MTRTST

Exhibit A

**Owner** GALLAGER THOMAS P.  
**Address** 8484 STEARNS RD  
 OLMSTED TWP, OH. 44138  
**Land Use** (5100) R - 1-FAMILY PLATTED LOT  
**Legal Description** 8 TR-2  
**Neighborhood Code** 05201

**SKETCH**

**MAP VIEW**

**BUILDING INFORMATION**

Building Record Number	1	Occupancy	1-FAMILY	Story Height	1.5
Style	CAPE COD	Year Built	1992	Exterior Walls	ALUM/VINYL
Condition	AVERAGE	Construction Quality	C+ / AVERAGE+	Roof Type	GABLE
Roof Material	ASPH-SHINGLE	Heat Type	HEAT-PUMP	Air Conditioning	CENTRAL
Attic Type	NONE	Basement Type	BASEMENT	Basement Square Feet	1,232
Basement Finished	No	Rooms	4	Bedrooms	1
Bathrooms (Full/Half)	1/1	Garage Type	ATTACHED	Garage Capacity	2
Year Garage Built		Garage Size	800	Living Area Basement	
Living Area 1	1,232	Living Area 2	612	Living Area Upper	
Living Area Total	1,844	Floor Location		Party Wall	

**LAND**

Code	Frontage	Depth	Acreage	Sq Ft
PRM	232	356	1.9	82,764

**VALUATION**

2021 Values	Taxable Market Value	Exempt Market Value	Abated Market Value	Assessed Taxable Value
Land Value	\$44,300	\$0	\$0	\$15,510
Building Value	\$139,900	\$0	\$0	\$48,970
Total Value	\$184,200	\$0	\$0	\$64,480
Land Use	5100			SINGLE FAMILY DWELLING

**PERMITS**

Tax Year	Reason	Tax Change	Exempt Change	Percent Complete	Reinspect	Notes
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**IMPROVEMENTS**

Type	Description	Size	Height Depth
240	SHED	2,400	

**SALES**

Date	Buyer	Seller	Price
1/28/2004	GALLAGER THOMAS P.	Wilson Joanna L.	\$270,000
11/20/1992	Wilson Joanna L.	Gallagher Thomas P & D J	\$10,000
1/1/1987	Gallagher Thomas P & D J		\$0

**Taxes**

2021 Taxes	Charges	Payments	Balance Due
Tax Balance Summary	\$5,910.56	\$2,955.28	\$2,955.28





Service Address: 8484 STEARNS RD  
OLMSTED FALLS OH 44138

**7. 2019**

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
06/15/20	06/15/20	KWH	4.400	1,038	33	31	Act	61.61	53.15	114.76		07/01/20		4.68	LPC	963.03
06/15/20														-0.95	SDINT	962.08
06/16/20														-4.68	RLPC	957.40
07/15/20	07/15/20	KWH	5.207	807	30	27	Act	58.76	41.32	100.08		07/31/20		6.11	LPC	1,063.59
07/15/20														-0.86	SDINT	1,062.73
07/16/20														-6.11	RLPC	1,056.62
07/29/20													-411.06			645.56
08/13/20	08/13/20	KWH	6.015	808	29	28	Act	60.24	42.99	103.23		08/31/20		3.54	LPC	752.33
08/13/20														-0.89	SDINT	751.44
08/14/20														-3.54	RLPC	747.90
09/11/20													-250.00			497.90
09/15/20	09/15/20	KWH	6.956	941	33	29	Act	64.31	50.06	114.37		10/01/20		7.06	LPC	619.33
09/15/20														-0.89	SDINT	618.44
09/16/20														-7.06	RLPC	611.38
10/09/20													-123.53			487.85
10/09/20														12.00	DFC	499.85
10/15/20	10/15/20	KWH	8.099	1,143	30	38	Act	65.01	53.95	118.96		11/02/20		6.95	LPC	625.76
10/15/20														-0.93	SDINT	624.83
11/03/20														12.00	DFC	636.83
11/10/20													-175.00			461.83
Installment plan started on 11/11/2020 for current + 48.00.																
11/14/20	11/13/20	KWH	9.730	1,631	29	56	Act	83.28	77.80	161.08		12/01/20		2.63	LPC	625.54
11/14/20														-0.84	SDINT	624.70
12/10/20													-234.87			389.83
12/16/20	12/16/20	KWH	12.855	3,125	33	95	Act	131.50	149.06	280.56		01/04/21		3.14	LPC	673.53
12/16/20														-0.89	SDINT	672.64
01/16/21	01/16/21	KWH	16.910	4,055	31	131	Act	156.67	193.42	350.09		02/03/21		4.93	LPC	1,027.66
01/16/21														-0.95	SDINT	1,026.71
02/02/21													-329.86			696.85
02/16/21	02/15/21	KWH	21.311	4,401	30	147	Est	144.15	218.73	362.88		03/04/21		5.97	LPC	1,065.70
02/16/21														-0.84	SDINT	1,064.86
03/17/21	03/17/21	KWH	23.920	2,609	30	87	Est	110.79	129.67	240.46		04/05/21		12.12	LPC	1,317.44
03/17/21														-0.84	SDINT	1,316.60
03/23/21													-300.00			1,016.60
04/07/21														12.00	DFC	1,028.60
04/10/21													-150.00			878.60
Meter S059250948 removed on 04/13/2021.																
Meter S335913010 installed on 04/14/2021.																
04/15/21														-0.89	SDINT	877.71
04/15/21	04/13/21	KWH	26.988	3,068	27	114	Est	137.67	140.71	278.38		05/03/21				1,156.09
04/14/21		KWH	25	25	1	25	Est	0.00	0.00	0.00						
05/17/21	05/17/21	KWH	1.176	1,151	33	35	Act	67.27	52.75	120.02		06/02/21		14.57	LPC	1,290.68



## DETAILED STATEMENT OF ACCOUNT

Customer Name: THOMAS GALLAGHER Account Number: 110089558644

Service Address: 8484 STEARNS RD  
OLMSTED FALLS OH 44138

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
04/07/21														12.00	DFC	1,028.60
04/10/21													-150.00			878.60
04/15/21														-0.89	SDINT	877.71
04/15/21	04/13/21	KWH	26,988	3,068	27	114	Est	137.67	140.71	278.38		05/03/21				1,156.09
	04/14/21	KWH	25	25	1	25	Est	0.00	0.00	0.00						
05/17/21	05/17/21	KWH	1,176	1,151	33	35	Act	67.27	52.75	120.02		06/02/21		14.57	LPC	1,290.68
05/17/21													-119.16	-0.86	SDINT	1,289.82
05/27/21																1,170.66
06/16/21	06/16/21	KWH	1,770	594	30	20	Act	48.67	31.71	80.38		07/02/21		-0.86	SDINT	1,251.04
06/16/21													-130.38			1,250.18
07/01/21																1,119.80
07/17/21														-0.93	SDINT	1,118.87
07/17/21	07/16/21	KWH	2,356	586	30	20	Act	49.26	34.73	83.99		08/03/21		15.25	LPC	1,218.11
08/03/21													-136.89			1,081.22
08/16/21	08/13/21	KWH	3,136	780	28	28	Est	56.35	45.74	102.09		09/01/21				1,183.31
08/16/21														-0.84	SDINT	1,182.47
09/10/21													-136.89			1,045.58
09/14/21														0.84	REV	1,046.42
09/14/21														-102.09	REV	944.33
09/14/21																
09/14/21	08/13/21	KWH	2,753	397	28	14	Est	32.55	23.28	55.83		09/28/21				1,000.16
09/14/21														-1.61	SDINT	998.55
09/15/21	09/15/21	KWH	3,536	783	33	24	Est	48.82	42.85	91.67		10/01/21				1,090.22
09/15/21														-0.09	SDINT	1,090.13
10/14/21	10/14/21	KWH	4,192	656	29	23	Act	47.61	32.97	80.58		11/01/21				1,170.71

Meter S059250948 removed on 04/13/2021.  
Meter S335913010 installed on 04/14/2021.

Bill reversed on 09/14/2021.

Reversal - Interest for Security Deposit Held on the Account.

Reversal of 08/13/2021 bill.



**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on  
5/3/2022 3:30:24 PM**

**in**

**Case No(s). 21-0864-EL-CSS**

**Summary: CONFIDENTIAL Testimony DIRECT TESTIMONY OF PRINCESS  
DAVIS ON BEHALF OF THE CLEVELAND ELECTRIC ILLUMINATING COMPANY  
- CONFIDENTIAL VERSION electronically filed by Mr. Christopher Rogers on  
behalf of The Cleveland Electric Illuminating Company**