NC

FILE

23-192-WS-CSS

Case Number

Ohio | Public Utilities Commission

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

RECEIVED-DOCKETING DIV
2023 MAR -9 PM 2:59
PUCO

Mario O. Blue
Customer Name (Please Print)

Against

Norther Ohio Regional Sewer District
Utility Company Name

1201 Lakeside Avenue
Customer Address

Cleveland OH 44114
City State Zip

3686666688
Account Number

Customer Service Address (if different from above)

City State Zip

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician ML Date Processed MAR 0 9 2023

Please describe your complaint. (Attach additional sheets if necessary)

Updated August 25, 2009

Ohio | **Public Utilities Commission**

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Signature

Customer Telephone Number

Please find Attachment's to this complaint.
Defendant is alledging that a debt is due in
Connection with my account.

Updated August 25, 2009

Northeast Ohio
Regional Sewer District

301 P1 T2
BLUE,MARIO
4212 E 186TH ST
CLEVELAND OH 44122-6802

Re: Notice of Intent to Certify Delinquent Sewer Bill
Service Address: 4212 E 186TH ST, CLEVELAND, OH 44122-6802
Account Number: 3686666688
Permanent Parcel Number: 14122091

Dear Property Owner:

We are writing to notify you of our intent to certify the delinquent balance of **$612.80** to the County Fiscal Officer. The balance includes wastewater and/or storm water charges for the above referenced NEORSD account. These charges have been incurred over time and may not include current bills or recent payments.

We want to ensure you have access to the best resources to avoid collection activity. If payment in full is not an option, please make satisfactory payment arrangements by contacting the Cleveland Division of Water at (216) 664-3130. In addition, to find out if you qualify for a cost-saving program, contact our NEORSD Customer Service team at (216) 881-8247 or via email at *askus@neorsd.org*.

Pursuant to Section 6119.06 (W) of the Ohio Revised Code, delinquent charges may be certified to the County Fiscal Officer and placed on the tax duplicate for collection. On the above referenced account, if payment in full or a satisfactory payment arrangement has not been established by March 24, 2023, the entire delinquent amount will be certified and will be collected by the County Fiscal Officer in the same manner as other property taxes.

If you have any questions or concerns, please do not hesitate to contact our customer service department at (216) 881-8247. We are available to assist you Monday through Friday, from 8:00 a.m. to 5:00 p.m.

Thank you for your prompt attention to this matter.

Northeast Ohio
Regional Sewer District

January 26, 2023

319 P1 T2
BLUE,MARIO
4212 E 186TH ST
CLEVELAND OH 44122-6802

Re: Service Address: 4212 E 186TH ST, CLEVELAND, OH 44122-6802
Account Number: 3686666688
Permanent Parcel Number: 14122091

Dear Property Owner:

Our records indicate the Northeast Ohio Reginal Sewer District Account listed above has a total balance in the amount of **$916.27**. These charges have been incurred prior to 12/31/2022 and may not include current bills or recent payments. A portion of this balance is delinquent and may lead to collection activities.

We understand priorities change and budgets can be strained in difficult times, which is why the Northeast Ohio Regional Sewer District offers help when you need it most. Here are some payment or assistance options:

- **Make a payment:** Online at *neorsd.org/pay* or via phone at (216) 446-6834
- **Request a payment plan:** Contact the Cleveland Division of Water at (216) 664-3130 to make satisfactory payment arrangements.
- **Contact our Customer Service department:** Call (216) 881-8247, email askus@neorsd.org, or visit *www.neorsd.org/contact-us* to learn more about available assistance.

We encourage you to reach out to discuss your options. The Northeast Ohio Regional Sewer District is here to help.

USPS CERTIFIED MAILING NUMBER: 7020 1290 0000 8257 1253

February 3rd, 2023

NORTHERN OHIO REGIONAL SEWER DISTRICT
1201 LAKESIDE AVENUE
CLEVELAND, OH 44114-1132

DISPUTE NOTICE NUMBER ONE

NORTHERN OHIO REGIONAL SEWER DISTRICT,

I, MARIO D. BLUE is in receipt of NORTHERN OHIO REGIONAL SEWER DISTRICT deceptive form (as pursuant to 15 USC 1692j(a)) - dated for January 26th, 2023.

Please be advised that I, Mario D. Blue is now Disputing the alleged debt of $ 916.27 being owed to NORTHERN OHIO REGIONAL SEWER DISTRICT, and I am now requesting NORTHERN OHIO REGIONAL SEWER DISTRICT under 15 USC 1692g(a) and 15 USC 1692g(b) to validate this alleged debt and to provide to me the name and address of the **original creditor** by mail, to my home address listed above.

Pursuant to **15 USC 1692c(c)**, I am now notifying NORTHERN OHIO REGIONAL SEWER DISTRICT in writing that I refuse to pay the alleged debt & that I wish NORTHERN OHIO REGIONAL SEWER DISTRICT to cease further communication with me pertaining this matter.NORTHERN OHIO REGIONAL SEWER DISTRICT shall not communicate further with me with respect to such alleged debt. **DO NOT CONTACT ME BY MAIL, EMAIL, PHONE CALL OR ANY FORMS OF COMMUNICATION IN REGARDS TO THIS ALLEGED DEBT.**

Pursuant to **15 USC 1692k(2)(a)**, Except as otherwise provided by this section, any debt collector who fails to comply with any provision of this subchapter with respect to any person is liable to such person in an amount equal to the sum of—.(A)in the case of any action by an individual, such additional damages as the court may allow, but not exceeding $1,000.

Attached to this letter as "EXHIBIT A" is an Affidavit of Truth.

Best regards,

MARIO D. BLUE
4212 E186th Street
Cleveland Ohio, 44122

USPS CERTIFIED MAILING NUMBER:

EXHIBIT "A"

AFFIDAVIT OF TRUTH

Affiant Mario D. Blue, being of lawful age and firstly duly sworn, deposes and states the following facts to be true as he verily believes:

1. I, Mario D. Blue, currently reside at 4212 East 186th Street, Cleveland, Ohio 44122. (Primary Residence).

2. NORTHERN OHIO REGIONAL SEWER DISTRICT, resides and does business at 1201 LAKESIDE AVENUE, CLEVELAND, OH 44114-1132.

3. I, Mario D. Blue, is a Consumer as defined under 15 USC 1692a(3).

4. NORTHERN OHIO REGIONAL SEWER DISTRICT is a Debt Collector as defined under 15 USC 1692a(6).

5. I, Mario D. Blue, In-fact Disputed in writting the alleged debt of $ 916.27 from NORTHERN OHIO REGIONAL SEWER DISTRICT on February 3rd, 2023, by USPS certified mail, tracking number: 7020-1290-0000-8257-1253.

6. I, Mario D. Blue requested NORTHERN OHIO REGIONAL SEWER DISTRICT in writing on February 3rd, 2023, under 15 USC 1692g(a) and 15 USC 1692g(b) to validate this alleged debt and to provide to me the name and address of the **original creditor.**

7. I, Mario D. Blue notified NORTHERN OHIO REGIONAL SEWER DISTRICT in writing on February 3rd, 2023, that I refuse to pay the alleged debt & that I wish NORTHERN OHIO REGIONAL SEWER DISTRICT to cease further communication with me pertaining to this alleged debt.

Affiant further sayeth naught.

Mario D. Blue

Sworn to and subscribed before me, a Notary Public in and for the State of Ohio, on this 3rd day of February, 2023.

Notary Public Signature

Print Name: Michael D. Willis

NOTARY PUBLIC STATE OF OHIO

MICHAEL D WILLIS
Notary Public
State of Ohio
My Comm. Expires
April 23, 2027