CASE NUMBERS: 22-900-EL-SSO

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Hearing before the Public Utilities Commission of Ohio held on Thursday, February 2nd, 2023, at 6:00 p.m., at the Dayton Municipal Building, Commission Chambers, 101 W. Third Street, Second Floor, Dayton, Ohio 45402.

PRESENT:
Ms. Trish A. Schabo
Mr. Dennis Deters
Mr. Connor Semple
Mr. Jeff Sharkey
Ms. Sharon Schroder
Mr. Chris Hollon

MS. SCHABO: Good evening, welcome. The Public Utilities Commission of Ohio assigned a public hearing at this time and place. The Case Number is 22-900-EL-SSO, 22-901-EL-ATA and 22-0, sorry, 902-EL-AAM in the matter of the application of the Dayton Power and Light Company d/b/a AES Ohio for approval of its Electric -AUDIENCE MEMBER: Can you speak up, please?

MS. SCHABO: Sure. The
application of the Dayton Power and Light Company doing business as AES Ohio for approval of its Electric Security Plan, for approval of Revised Tariffs and for Accounting Authority. My name is Trish Schabo and I'm one of the Attorney Examiners assigned by the Commission to preside over this hearing. Here with me tonight is Commissioner Dennis Deters. Commissioner, would you like to say anything?

MR. DETERS: Please. Thank you everyone for being here this evening. I am Dennis Deters. I am a Commissioner on the Public Utilities Commission of Ohio. I am one of the five commissioners and us five collectively will make a final determination on this application which is
set for a public hearing today. I want to thank the Public Utilities staff for setting this up, most of them came down from Columbus and the parties to the case as well as the consumers and interested residents who are here tonight. It's a very important and critical piece of our process to hear from you and to take testimony so I thank you. MS. SCHABO: Thank you, Mr.

Deters. Also here with us this evening are Brittany Waugaman and Matt Hamrick from our Public Affairs Department. Ms. Waugaman and Mr. Hamrick are available if you have any questions concerning the Comission's process in cases such as these or about your utilities in general. At this time, I'll go ahead and take appearances of the parties and we'll go to the company.

MR. SHARKEY: Thank you, Your
Honor, Jeff Sharkey from the law firm Faruki PLL on behalf of AES Ohio.

MS. SCHABO: Thank you, Mr.
Sharkey. Would you be so kind as to identify the people who would be with you tonight and could answer questions about the application?

MR. SHARKEY: Absolutely, happy
to, Your Honor. I have with me Sharon Schroder who
is the Director of Regulatory Operations of the company and I have Chris Hollon, Regulatory Counsel of the company. If anybody has questions, they'd certainly be ready and willing to be able to answer them.

MS. SCHABO: Thank you so much. Do we have any intervening parties with us going to make an appearance?

MR. SEMPLE: Thank you, Your
Honor, Connor Semple on behalf of the Ohio
Consumers' Counsel, Bruce Weston.
MS. SCHABO: Thank you. I will just note for the record that we do have numerous parties who have intervened in this case. In addition to Ohio Consumers' Counsel, we have other groups that are representing residential, commercial, industrial customers as well as several more generalized advocacy groups. The subject of this public hearing is AES Ohio's application to establish a standard service offer in the form of an Electric Security Plan or an ESP.

AES Ohio filed its application on September the 26th, 2022. The application proposes that the ESP will be in effect for a term of three years from July 1st, 2023 through June 30th,
2026. Tonight's local public hearing is only one aspect of the process. An evidentiary hearing is also scheduled to commence. Currently that is scheduled to start on March the 6th, 2023 and we will hold that at the Commission Office in Columbus. Our purpose tonight is to receive comments from the public regarding AES Ohio's application. This is not a question and answer session.

If you have questions regarding the application, please direct them to Ms. Schroder or Mr. Hollon. Tonight we are here so you can let the Commission know what you think about the application. We're here to listen and we're here to take your testimony to include in the record. Speaking of which, if you've noticed, we are transcribing this evening's hearing with a court reporter. Any testimony you give will be incorporated into the official record in this case. So when you do come up and testify, please be sure to speak clearly and at a reasonable pace so that our court reporter can go ahead and accurately reflect your comments.

After this evening's testimony and the evidentiary record, sorry, the evidentiary
hearing, we will take evidence there and then the record will close and it will be reviewed and considered by the Commission in making the final decision on the application. We do have four people that have signed up to testify. If I call your name and you decide not to testify, you may pass. If you are here and you haven't signed up and, well I will offer the opportunity to testify regardless. If you don't wish to testify but you do want to be heard, you can submit a public comment to the docket through our website and just make sure that you, I'm sorry, make sure you reference Case Number 22-900-EL-SSO on your comments.

So with that, we'll go ahead and start with our list. Before I give you, before you give your testimony, I will ask that you please be sworn in and I will ask you to state your name and your address for the record. After you testify, the parties and I will be permitted to ask you questions about your statement. Usually we do so only to clarify anything we don't understand. As I said, should you decide not to testify, you may always pass. We do appreciate your participation in tonight's hearing and we want everyone who
wishes to make a public statement have that opportunity so we will begin with Karl Biermann. THE WITNESS: Yes. MS. SCHABO: And can you step up to the podium? If you'd raise your right hand for me.
(WHEREUPON, the witness was
sworn.)
MS. SCHABO: Go ahead and start by stating and spelling your name for the record. THE WITNESS: Karl Biermann, $\mathrm{K}-\mathrm{A}-\mathrm{R}-\mathrm{L}, \mathrm{B}$ as in boy, $\mathrm{I}-\mathrm{E}-\mathrm{R}-\mathrm{M}-\mathrm{A}-\mathrm{N}-\mathrm{N}$. And that's 1175 Ambridge Road, Centerville, Ohio.

MS. SCHABO: Thank you.
THE WITNESS: And I thank you representatives of the Public Utilities Commission of Ohio as well as those organizing tonight's hearing. Thank you for your time and for your service. I speak against the AES Ohio Electric Security Plan as presented. It has been less than a year since AES Ohio doubled its supply rates. Since then, my family and I largely turned off the air conditioning last summer and allowed temperatures in our home to reach the low 80s. This winter, we've set the thermostat to 61 or 62
degrees and sometimes wear jackets and layers inside our home. We also secured an alternative electric supplier through the Energy Choice Ohio Marketplace with AES Ohio for electric delivery but worry that we may eventually find ourselves back with AES Ohio for both.

We are of a modest income with two college-bound students and thought we were doing everything we could to save on our rising electric bill. Now comes news of this proposed eventual \$4 per month increase starting at $\$ 1$ monthly through an Electric Security Plan. This eventual $\$ 4$ per month would be added on top of the already doubled AES rates and all the other bills that seem to continue going up for everyone. This simply feels like the final straw.

My concern is also for the economically disadvantaged, for whom $\$ 4$ on top of the already doubled AES rates can mean the difference between paying the electric bill and buying food. I think of those who cannot find an alternative supplier in the Energy Choice Ohio Marketplace or those who do not yet have government utility aggregation as an option. I also wonder if approving this Electric Security Plan would set a
precedent for an ever-increasing pace of rate increase requests from AES Ohio. I believe that AES Ohio is part of the AES Corporation, a Fortune 500 global power company. I understand that the AES Corporation secured at least one grant for the $\$ 20$ million AES Smart Operations Center opened in 2021.

I ask that the PUCO allow AES Ohio the opportunity to explore other ways of funding its goals, whether with its government and economic development partners or with investors and corporate partners before turning to financially-strapped, private individual ratepayers. I ask that the PUCO reject this request for an Electric Security Plan. I also ask that the PUCO grant AES Ohio the time to explore alternative funding options by instituting a five-year moratorium on any requests to the PUCO from AES Ohio or related entities that would further increase private individual ratepayer bills in any way. Thank you for your consideration.

MS. SCHABO: Thank you, Mr.
Biermann. Mr. Sharkey, any questions?
MR. SHARKEY: No questions, Your
Honor.

MS. SCHABO: Mr. Semple?
MR. SEMPLE: No questions, Your
Honor.
MS. SCHABO: Thank you, Mr.
Biermann. Jeff Hoagland?
THE WITNESS: Jeff Hoagland, J-E-F-F, H-O-A-G-L-A-N-D, 1401 South Main Street, Suite 200, Dayton, Ohio.

MS. SCHABO: Would you please
raise your right hand?
(WHEREUPON, the witness was sworn.)

THE WITNESS: Good evening. My name is Jeff Hoagland. I'm President and CEO of the Dayton Development Coalition. The DDC is a non-profit economic development organization here in the Dayton region. We are one of the six JobsOhio's network partners. We also support Wright-Patterson Air Force Base and the other federal installations in our region. The 14 -county Dayton Region serves about 1.8 million people in Southwestern Ohio. Today I am here to ensure that the PUCO and interested parties involved in AES Ohio's current Electric Security Plan case are aware of the company's critical role in supporting
economic development in the Dayton Region. AES Ohio has worked closely with the Dayton Development Coalition since the DDC's beginning in 1994. The company's executives have collaborated with our team and other regional leaders to help build the strategy that is revitalizing the Dayton community. The DDC supports the approval of AES Ohio's Electric Security Plan designed to enhance and upgrade its network and improve service reliability and importantly, continue investments in local economic development. AES has been an instrumental partner to promote economic development in the state. The utility plays a key role in meeting the electricity requirements to allow continued growth from new and existing customers. Investments by AES Ohio in the electric infrastructure ensure that customers have the reliability and capacity to meet their current and future needs and they do so with the lowest electric distribution and transmission rates in the State of Ohio.

Just last year, Honda selected
Ohio to lead its electric vehicle production and with LG Energy Solution, a joint venture battery plant in Fayette County. Together Honda and LG

Energy Solution will invest at least \$4.4 billion to create more than 2,500 jobs in Ohio. AES Ohio played a critical role in securing this project for this region by offering solutions to energize the new facilities and is committed to invest $\$ 100$ million in its grid.

The Dayton Region needs a strong electric utility that stands ready to partner with public and private entities to sustain economic growth with affordable, reliable and resilient energy. AES Ohio needs to make further investment in the company's distribution system and can do so with minimal impact on customer bills. The plan for future provides for important economic development incentives and innovative programs to encourage energy efficiency and electric vehicle adoption.

Energy resilience is topic of national importance. Businesses must have reliable power to operate. In the Dayton Region, this responsibility carries national security implications as AES Ohio is the utility provider for Wright-Patterson Air Force Base. AES Ohio has been a steady energy partner, rising to the challenge during some of our community's most
difficult times.
Moreover, AES Ohio has been
involved with or invested in business retention and attraction efforts and activities throughout our shared regions for decades, including the Wright-Patterson Air Force Base; the BRAC, the Base Realignment and Closure efforts; our annual Community Leader Fly-in to Washington D.C. They are a critical energy partner in attraction and expansion of projects, including a recent partnerships with the City of Dayton and Sierra Nevada Corporation.

> This is the first military aircraft maintenance work being done in Dayton, Ohio since World War 2. Working together, we were able to attract Fuyao Glass North America to open a factory in the abandoned GM facility; Taylor Communications retention; expansions at Cargill, Whirlpool and Fram in Greenville, NuVasive in West Carrollton, DMAX in Brookville and Pella in Troy, just to name a few. These projects have committed to more than 2,800 new jobs, retained 3,500 jobs and invested over $\$ 525$ million in our region.

AES Ohio has been a tireless supporter of the Dayton Region for over a century
and has been instrumental in helping the Dayton Development Coalition work toward its goals of attracting new businesses, business retention, business expansion and workforce development. The Dayton Region and its business community needs AES Ohio as a strong corporate employer and a partner in the community well into the future. Thank you for the opportunity to share the Dayton Development Coalition's views. Any questions?

MS. SCHABO: Thank you. Counsel?
MR. SHARKEY: No.
MR. SEMPLE: I have just a few questions.

THE WITNESS: Sure.
MR. SEMPLE: Thank you for your testimony tonight. You're here on the DDC's behalf, correct?

THE WITNESS: That's correct.
MR. SEMPLE: Do you know if
there's funding from the Dayton Development Coalition to support AES Ohio?

THE WITNESS: Yes, we do.
MR. SEMPLE: Thank you. Do you
know if there are currently AES Ohio members on the Board of the Dayton Commission?

THE WITNESS: Yes. We have one member, Tom Regan.

MR. SEMPLE. Okay. Thank you. No further questions.

MS. SCHABO: Thank you.
THE WITNESS: Great. Thank you.
MS. SCHABO: Kathleen Galt or
Gast. Good evening.
THE WITNESS: I'm a little hard of
hearing.
MS. SCHABO: I just said good
evening. I will do my best. Would you raise your right hand for me?
(WHEREUPON, the witness was
sworn.)
MS. SCHABO: Thank you. If you could please begin your statement by stating and spelling your name and providing your address, I would appreciate it.

THE WITNESS: It's Kathleen, K-A-T-H-L-E-E-N, Galt, G-A-L-T, 5066 Safeway Drive, Dayton, Ohio 45414. So I'm now on a fixed income and I'm having a really difficult time paying my utility bills. I have never turned to the state or federal government for a dime in my life and $I$
raise three daughters with the same set of values. But I am now considering turning to HEAP or PIPP to help me with my electric bill. And so when $I$ think about that, $I$ think about so now I would be asking the federal government or state government to subsidize a multi-billion dollar for-profit electric company. Now that just seems flat out wrong.

Now I spent about an hour and a half today looking through AES history, their profit margins, their stock market values, their compensation, their CEO and other employees. It makes me question who the Public Utilities Commission of Ohio is working for. Are you working for the consumers or are you working to increase the profit margins of again, a multi-billion dollar for-profit electric company? I also, when I looked at the, again my numbers may be off, but I wrote them down. AES made $\$ 12$ billion in 2022. That's clearly the larger company. The top CEO of AES in 2008 made $\$ 7,074,000$. The next person in line, William Murdock, he made $\$ 2,854,000 ;$ Victoria Harper, \$2,449,000.

It goes on and on down that list.
So again, I ask what the purpose of the Public

Utilities Commission of Ohio is. Are you trying to represent consumers or are you ensuring that AES makes even more of the profits because I find it highly questionable. I know a lot of other seniors who are having a very difficult time paying their bills. I went into the HEAP office the other day. It was packed. I called the Salvation Army and they said they're receiving 50-75 phone calls a day asking for assistance with their utility bills.

Is that, I mean when AES has
profit margins like that, is that, it's just not right. So I am going to ask the local news station to go into that HEAP office, to go into that Salvation Army and ask the people who work in there how many people they are having to call in for assistance. And I'm asking you guys to really do your jobs, to really regulate these utility companies. People are seriously not able to keep up with their bills and do we ask the federal government and the state government to subsidize AES?

That just seems completely wrong and I ask the public, anybody watching, I know people are intimidated to come to meetings like this. Call the Public Utilities Commission. Call

AES. I mean AES doesn't care. Call the Public Utilities Commission. Take these agencies to task and again, I'm asking the local news station to go into those offices and verify with people who work in there how many more people are coming in for assistance. I hope you guys do your jobs. Thank you.

MS. SCHABO: Any questions?
MR. SHARKEY: No.
MR. SEMPLE: No.
MS. SCHABO: Keelie Gustin.
THE WITNESS: Yes.
MS. SCHABO: If you'd raise your right hand.
(WHEREUPON, the witness was
sworn.)
MS. SCHABO: Thank you so much, please begin.

THE WITNESS: My name is Keelie Gustin, $\mathrm{K}-\mathrm{E}-\mathrm{E}-\mathrm{L}-\mathrm{I}-\mathrm{E}, \mathrm{G}-\mathrm{U}-\mathrm{S}-\mathrm{T}-\mathrm{I}-\mathrm{N}$. Address is 719 South Main Street, Dayton, Ohio 45402. Thank you Commissioner, Your Honor, for being here this evening. I currently serve as the Chief Policy Officer at Miami Valley Community Action Partnership. I'm here as a representative of our
clients and our, both current and potential. As the area Community Action Agency, we administer the PIPP or LIHEAP or better known as HEAP programs in the State of Ohio. Programs designed to help households maintain utility service at an affordable rate and provide emergency intervention to those most vulnerable in the hottest and coolest months of the year.

I worry about our clients daily.
That's part of the job. For as much good as we do, as many clients as we serve, there are thousands more that we get to assist. According to the National Energy Utility Affordability Coalition, otherwise known as NEUAC, it's an excellent non-profit from which we get a lot of our data regarding like HEAP and its progress and performance across the nation. Only 16.83 percent percent of the eligible population in Ohio received a LIHEAP benefit in 2021. Now you might say well Keelie, that sounds like a you problem.

That sounds like a Community
Action problem, a money dispersal problem, an outreach problem. How are you not reaching these folks? And to an extent you're correct. There's always more we can do and will continue to do to
educate eligible customers on the programming available to help keep them and their children in safe and healthy homes. That's why HEAP help or HEAP funding is crucial. It helps in times where customers heat using dangerous instruments, kerosene heaters or even their ovens when they simply can't afford the bills or accumulated charges that were implemented that prohibit them from restoring service but it's not the final answer.

HEAP providers across the nation
know that we are a band-aid to a much larger, larger problem. We continue to advocate and that's why we're here tonight, to bring the stories of our customers and what we're witnessing in our offices on a daily basis to agencies like the PUCO to further inform your decisions and remind you that they're based on real people. I can tell you three things today with certainty. The first is that the customers we serve are struggling. They are exhausted. They are overwhelmed and have little place to turn.
We see the consequences of
eviction and utility disconnection playing out most severely in our local homeless shelters. St.

Vincent de Paul is currently housing over 600 clients a night, 80 of which are children like many of us have in the room here. Unprecedented numbers in this area. While failure to pay a utility bill or a series of utility bills may not have been the only factor forcing families out of their homes, I can assure you situations like this contribute to the chaos that is poverty in the areas that AES and my agency serve.

To mitigate this chaos, agencies like mine, HEAP providers, have opened every available application opportunity to our clients. Online submission, phone submission, face-to-face appointments, car side appointments, drop offs, mail, fax, e-mail, if we could tie notes to the legs of a carrier pigeons, we would, any method imaginable. We work with our clients to gather the covers and paperwork which we constantly advocate for reform for at the state and federal levels and apply for the program. We utilize our HEAP staff of 20 or so to process the applications, we hire constantly. We're working as fast as possible and it's still not enough. We cannot find the valve to shut off the fire hose. Families are desperate. Mothers and fathers worried about
keeping their homes, paying the bills to cook their family a meal and provide light for their children to complete their homework. Basic, basic human needs are at stake on a daily if not hourly basis at the agency where $I$ work and this is happening throughout the state and throughout the nation. We are bobbing above the waterline to provide assistance with a limited staff, limited resources, overwhelming program requirements all why combatting a burnt out and unprecedented change in the workforce.
You've heard this story before. I
know you have. It's inherent in the world that you serve for the Public Utilities Commission of Ohio. If this is somehow new, I encourage you to reach out to me to connect with HEAP providers in your community. The stakes are high and we are drowning. The second thing that I can tell you today is that we don't give up. Our advocacy efforts tell the stories of our customers humanizing the number of applications I could be up here talking about right now, the ones that we've processed, the ones we have yet to process or anticipate. We will continue to resurrect awareness for the dire straits of your fellow human
beings.
The stories will continue to flood in. They may not arrive on your desk via the PUCO's docketing system for public comments, a cumbersome system that is largely inaccessible to those we need to hear from the most. I checked the system this morning prior to this hearing and encourage you to seriously evaluate the 21 comments and hopefully counting already submitted. It only humanizes and reiterates the struggle of our community that I'm currently trying to convey.

Community Action in our history since 1964 does not shy away from a challenge and more than that, our customers are resourceful, innovative and dedicated. They will not shy away from finding ways to provide for their families even if they're ways you couldn't imagine providing for your own. Homeless shelters, coming in for government assistance, waiting in lines, applications all over the place, it's something that many of us can't imagine but it's a very real reality that I deal with everyday. One way or another, we will assure you through the real struggle and the real outcomes of rate increases and service plans like the one proposed today.

My final point and perhaps the most salient one is one I've become increasingly worried about and one I've had to make more often than I really thought $I$ would have to. The clients eligible for HEAP services to mitigate their bills, their rate increases, service charges, grid infrastructure, things we're passing on to the individual consumer households, all costs the AES is attempting to pass on to consumers when there are other valuable alternatives are not the only folks that keep me up at night.

What keeps me up is that with every one of those applications, there is an application of someone that $I$ haven't met yet. There's an application for someone I cannot serve due to income restrictions or other program limitations. The family that's barely making ends meet that does not qualify for $H E A P$ or rental or transportation or daycare assistance. The family staring down a dark, dark tunnel of a $\$ 340$ a month AES bill for their all electric home. If the PUCO and those supporting this increase cannot hear the stories of the customers we serve because after all, we have programs and funding available to assist those families, I am begging here, begging
you to hear the stories of those we cannot serve. Those outside of our reach.

They are one missed bill, one AES payment, one disconnection notice or failed payment plan or job loss or mechanic service to a vehicle or a medical bill, away from a bed at St. Vincent de Paul. And you know what? There's not enough room left there to meet their needs. They will dwindle down their savings accounts, rack up credit cards and do whatever they can for months until their incomes are nonexistent and the suffocating debt takes over.

I implore you to think about those families before you close your eyes at night. Odds are it's someone you know and love silently struggling to make ends meet. The stakes are high, the help is more than limited and we do not have easier timely or answers to help those families. For the reasons and more importantly, for the human struggles stated above, Miami Valley Community Action Partnership, a proud member of the 1,000 plus agency network of Community Action agencies in this nation respectfully requests the PUCO deny AES's proposed Electric Security Plan and rate increase proposals. Thank you.
questions?
MS. SCHABO: Thank you. Any

need to give you some background to tell you why. I was a state legislator for eight years. I know how you guys work. I know you work for the, you don't approve everything but you need to know the background. Before you approve anything for AES, I ask you, to ask you to look at the past history on how did they improve the power grid in the Dayton, Ohio area.

Just last week, we had a surge of energy, electric go through a pole, burned the pole down on an elderly lady's house and she's totally out of her home now because they did not keep up with their transmission lines. The other things that we need to look at is when AES uses their own electric when a person does not sign up for it, they should be required to give them the lowest rate as possible when the rate increases. That's automatically offset what they're asking for now because they go for a higher rate when they supply it theirselves.

And normally individuals with less
means don't have computers, don't have the know-alls to sign up for Choice Ohio, Apples to Apples that runs it all the time. When $I$ was in my office, I used to help individuals sign up for
lower energy costs because they didn't have the computers for doing them. Our staff would do on the phones. I have people back at their churches showing them how to do it.

AES would be required to give the lowest rate possible when they're forced upon. The other thing, AES does not have a site where you can walk up to and pay your utility bill. You have to go to a gas station with cash, go find a money order and things like that. They should be required to have payment centers, not self contractors, what they run and own and do not charge to pay utility bills. Also, when a third-party tries to pay into those utility bills, they say that they cannot do it so that the law has to be changed.

Please let the community know that we would get our state legislator to change the law to allow them for a third-party to pay the utility bill. They say that right there. We cannot accept payment from a third-party. So if a church tries to pay a utility bill, they would have to go get a money order then take it to one of the pay centers, pay an extra $\$ 1.50$ to $\$ 2$ to $\$ 3$ to pay that bill. That does not help the individuals who cannot
afford it. And I do stuff purposely when I call in to AES and things and ask questions because things are recorded.

Let me tell you about a scenario. When Governor DeWine signed an executive order to let individuals to get on payment plans during the COVID scenario, they let businesses and everything go there to sign up. Well I owned a business so I signed up. They did not tell me I had to call my supplier to let them know $I$ was on a payment plan. So what happened was when the payment went into AES, they paid themselves first before they paid the supplier. Then the supplier sent me a letter, we are going to disconnect you because you have not been paying.

Well I was on a payment plan. I called in, I said I'm on a payment plan. Why am I getting this disconnection notice from my supplier. They go well you had to call your supplier. They never told me that when I signed up so I went through the process just to get it on recording and things like that. I had the $\$ 300$ to pay the deposit and all that. That was not a problem. So the person I called to and complained to, she says, well I have no problem with this because I work for

Governor DeWine. I work for the Governor's office. This is their regulatory arm of

AES so they're not telling individuals the full story when they call. So that's what I'm trying to say. The transmission lines are deplorable in the Dayton area. Poles are leaning over. When storms, a simple storm goes through, they can be out for 24 hours. They could be out for 48 hours. When the fire happened, they turned it off to 2,000 customers. They didn't tell folks there was a power surge. They had to turn it off because of the fire. They just said that you're out of luck. Businesses were closed down.

Residents in the cold had no
electric until they got that problem situated.
Also on that, transmission lines, economic
development, but when folks come up here and they talk about well AES gives economic development, they only give residents $\$ 75$ for their old refrigerator, $\$ 50$ for when they upgrade but how can you upgrade when you can't afford to buy a refrigerator? How can you upgrade when you can't buy a freezer or a stove upgrade? You have to have that money to upgrade to get those economic benefits.

So I'm asking you guys to deny the rate increase, to make sure they give you history of what improvements have they done or completed especially in the inner-city neighborhoods that they serve and ask them how come they don't have programs on Saturdays and if they're going to give somebody $\$ 75$ for an old refrigerator when they upgrade, have them to sign them up for the lowest possible price on Apples to Apples Energy Choice. Thank you. Any questions?

MS. SCHABO: Any questions?
MR. SHARKEY: (Shaking head.)
MR. SEMPLE: (Shaking head.)
THE WITNESS: Nice to finally see you in-person.

MS. SCHABO: That completes the list of the people that signed up ahead of time to testify. Is there anyone here that would like to testify that did not sign up? Seeing none. I'll just thank you all for coming out this evening. The Commission will consider everything that was said. If you wish to submit further comments, you may do so online or by mail. Again, just be sure to reference the Case Number 22-900-EL-SSO. Have a good evening. We are adjourned. Thank you.

- February 2, 2023
6:40 p.m.) (WHEREUPON, hearing concluded at
- February 2, 2023


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Public Utilities Commission

PUBLIC HEARING SIGN-IN SHEET
Meeting Date: $\square$ $2 / 2 / 23$
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