

**From:**  
**Sent:**  
**To:**  
**Subject:**

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician EC Date Processed 1/23/2023

RECEIVED-DOCKETING DIV  
2023 JAN 23 PM 5: 07  
PUCO



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00796502  
**COMPANY:**  
**CUSTOMER:** Stephen A. Sterrett  
**ADDRESS:** 567 Tibet Road, Columbus, Ohio 43202  
**SERVICE ADDRESS:** 567 Tibet Road, Columbus, Ohio 43202  
**AIQ:** Columbia Gas of Ohio  
**NIQ:** 6142624586

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 21-0637-GA-AIR

21-637-GA-AIR  
21-638-GA-ALT  
21-639-GA-UNC  
21-640-GA-AAM

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

I am writing regarding Case No. 21-0637-GA-AIR involving Columbia Gas of Ohio. I ask that my comments be added to the record in this case and be considered by the PUCO staff and commissioners as they review this case.

I am opposed to Columbia Gas's proposal that the company end most of its energy efficiency programs that have helped residential customers save energy. I also oppose the extraordinarily large increase that the company proposes in its monthly fixed charge. The big increase in the fixed charge works against my efforts to save money by reducing natural gas consumption.

Several years ago, I welcomed Columbus Gas's energy audit of my home. The audit showed me exactly where I could add insulation and make other improvements to save energy. I was particularly pleased that Columbia Gas had a list of pre-approved contractors that would do the work with the assurance that the work was done properly. For many of us residential consumers, we are wary of finding competent contractors, and we don't necessarily have the skills and knowledge to know if the work was done properly. I was extremely satisfied with Columbia Gas's energy efficiency program, and I recommended to a number of family members and friends that they participate. At a time when we must promote energy efficiency and move away from fossil fuels, Columbia Gas's energy efficiency programs are a win for everyone. I still receive regular notices from Columbia Gas that compares the gas usage of my house with others of similar size in my neighborhood. I'm always proud to see the message from Columbia Gas that I'm doing "great" in energy efficiency.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

ref:\_00Dt0GzXt.\_5008y6sZqZ:ref

**CAUTION:** This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to [csc@ohio.gov](mailto:csc@ohio.gov) or click the Phish Alert Button if available.