

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF KAREN CURRY,

COMPLAINANT,

v.

CASE NO. 22-952-EL-CSS

AES OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on January 11, 2023

I. SUMMARY

{¶ 1} The Commission grants the complainant's request to withdraw the complaint, without prejudice.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} AES Ohio (AES) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On October 13, 2022, Karen Curry (Ms. Curry or Complainant) filed a complaint against AES, stating that her bill increased in June 2022 from \$100 to \$230 per month. Consequently, she adds, she contacted the Commission and was told that her location in Preble County is part of an aggregation program. According to Ms. Curry, she also was informed that, unless she opted out of aggregation, her account would automatically be included. Complainant says that she did not want to be included in aggregation and has since opted out of aggregation. Ms. Curry requests that the additional amount that she paid because of aggregation be refunded to her.

{¶ 5} AES filed its answer on October 19, 2022. AES denies that Complainant's account is presently, or was previously, eligible to receive service through a governmental aggregator. AES denies any other allegations made by Complainant.

{¶ 6} The parties participated in a settlement conference on December 5, 2022.

{¶ 7} On December 15, 2022, Complainant filed a letter stating that she wishes to withdraw the complaint, without prejudice.

{¶ 8} The Commission finds reasonable Complainant's request. Therefore, this complaint shall be withdrawn, without prejudice.

III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That Ms. Curry's complaint be withdrawn, without prejudice. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon Respondent and all other interested parties of record.

COMMISSIONERS:

Approving:

Jenifer French, Chair

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

JML/hac

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in

Case No(s). 22-0952-EL-CSS

Summary: Entry granting the complainant's request to withdraw the complaint,
without prejudice electronically filed by Heather A. Chilcote on behalf of Public
Utilities Commission of Ohio