THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF FRED L. HARRIS,

COMPLAINANT,

v.

CASE NO. 22-552-EL-CSS

OHIO POWER COMPANY D/B/A AEP OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on December 7, 2022

- {¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 2} Respondent, Ohio Power Company d/b/a AEP Ohio (AEP) is an electric light company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, AEP is subject to the jurisdiction of this Commission.
- {¶ 3} On May 25, 2022, Fred L. Harris (Complainant) filed a complaint against AEP. Complainant submits that his complaint was not resolved through the informal complaint process and that he did not understand the spreadsheet provided to him by AEP that purportedly explained his electric charges. Complainant has requested the Commission accept his formal complaint in order to determine if the charges AEP provided are accurate.
- {¶ 4} On June 14, 2022, AEP filed its answer in which it admits some, and denies others of the complaint's allegations and sets forth several affirmative defenses. Among other things, AEP, in its answer, admits that it provided Complainant with a detailed explanation of charges.

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{¶ 5} A settlement conference was scheduled for, and held, at the Commission's

offices on November 15, 2022. Although the parties did not reach a settlement at that time,

they agreed to keep working together towards case resolution, and determined that their

settlement conference should resume at a later date and time.

 $\{\P 6\}$ By Entry issued on November 16, 2022, the settlement conference was

scheduled to resume on December 7, 2022. On December 6, 2022, Respondent informally

requested that the settlement conference be postponed and rescheduled. Upon consultation

with the parties, the attorney examiner grants that request and, by this Entry, reschedules

the settlement conference for December 12, 2022, at 1:30 p.m. at the offices of the

Commission, Room 1246, 180 East Broad Street, Columbus, Ohio 43215. Visitors should

register at the building lobby desk and then proceed to the 12th floor to participate in, or

attend, the settlement conference.

 $\{\P 7\}$ It is, therefore,

¶8} ORDERED, That a settlement conference be rescheduled for December 12,

2022, at 1:30 p.m., as indicated in Paragraph 6. It is, further,

§ 9 ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/Daniel E. Fullin

By: Daniel E. Fullin

Attorney Examiner

GAP/hac

This foregoing document was electronically filed with the Public Utilities Commission of Ohio Docketing Information System on

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in

Case No(s). 22-0552-EL-CSS

Summary: Attorney Examiner Entry ordering that a settlement conference be rescheduled for December 12, 2022, at 1:30 p.m. electronically filed by Heather A. Chilcote on behalf of Daniel E. Fullin, Attorney Examiner, Public Utilities Commission of Ohio