

NC
Ohio
FILE

Public Utilities
Commission

DOCKETING DIV
2022 DEC -2 PM 3:34

Formal Complaint Form

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

ROMAN INVESTMENT GROUP

by JOHN J. GROSZMANN, PARTNER
Customer Name (Please Print)

3541 DAYTON - Xenia Rd #341362
Customer Address

DAYTON OH 45434
City State Zip

Against

03-400105156-24502239
Account Number

435 SHOOD AVE
Customer Service Address (if different from above)

CENTER POINT ENERGY
Utility Company Name

DAYTON OH 45417
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

THIS WAS ORIGINALLY AN INFORMAL COMPLAINT # 00785637.
I HAVE BEEN FIGHTING CENTERPOINT FOR OVER A YEAR. IN SEP 2021,
I CONTACTED CENTERPOINT CUSTOMER SERVICE AND TOLD THEM THAT
THE SUBJECT PROPERTY WAS BEING SOLD, GET A FINAL READ
AND TAKE OUR COMPANY OFF THE ACCOUNT. THIS WAS DONE, TO
MY KNOWLEDGE, HOWEVER, AROUND SEPTEMBER 2022, WE STARTED
BEING BILLED, APPARENTLY SINCE THE OCCUPANT DIDN'T PAY.
I WAS TOLD THAT THE RTD STILL HAD OUR COMPANY LISTED
I MADE NUMEROUS CALLS TO THE RTD DEPARTMENT AND WAS TOLD
I HAD TO CALL CUSTOMER SERVICE. CENTERPOINT TOLD DUCO THAT
THAT THEY HAD NO RECORD OF ME CONTACTING THEM UNTIL SEP 22,
AND WE STILL OWED \$ OVER \$70. *John J. Grossmann*
SEE PAGE 2

Signature

937-609-4468
Customer Telephone Number

This is to certify that the images
appearing are an accurate and
complete reproduction of a case file
document delivered in the regular
course of business.

I AM ENCLOSED A COPY OF THE "FINAL BILL"
DATED SEP 2021, WHICH I PAID ON 9/24/21.
CUSTOMERS SHOULD NOT HAVE TO CONTACT MORE
THAN "CUSTOMER SERVICE" IN SITUATIONS LIKE
THIS!

I WANT PUCO TO GET THIS BILLING STOPPED WITHOUT
ME HAVING TO PAY ANYTHING TO CENTERPOINT.

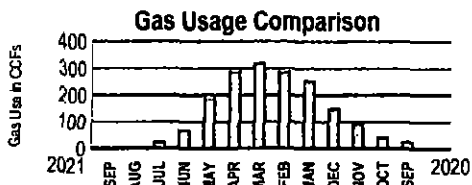


CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service: 711 | Call Before You Dig: 811 or 800-362-2764

Billing Date: Sep 16, 2021
Date Due: Oct 3, 2021
Amount Due: \$39.19
Amount Due After Oct 3, 2021: \$39.78

CenterPoint Energy Ohio (CEOH) Notice of New Distribution Replacement Rider (DRR) and Capital Expenditure Program (CEP) Rates - On August 25, 2021, the Public Utilities Commission of Ohio (PUCO) revised CEOH's DRR rates and CEP rider rates. The DRR allows CEOH to recover the costs associated with its accelerated bare steel and cast iron pipe replacement program. The CEP recovers deferred costs associated with the Company's capital expenditure program.

The revised DRR and CEP rates will be applied to the bills of all CEOH customers and will be effective for service rendered beginning September 1, 2021. A residential customer's bill will increase \$3.49 per month (\$3.23 for DRR and \$0.26 for CEP) as a result of these rate changes. For more information, contact CenterPoint Energy Ohio at 800-227-1376 or online at CenterPointEnergy.com.



Average Temperature for this Billing Period

Current	Previous	Last Year
75°	75°	74°

9/24/21

\$32.00 212673919

Your Account Information

FINAL BILL

Account Number:
03-400105156-2450223 9

Service Address:
RONMAN INVEST GROUP
435 SHOOP AVE
DAYTON, OH 45417

Previous Bill Amount	\$36.84
Payment(s) Received	\$36.84
Balance Carried Forward	\$0.00
Delivery and Supply Charges	\$39.19
Charges This Period	\$39.19
Total Amount Due:	\$39.19

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
D3194003	08/11/21 09/15/21	35	4075A 4079A	4	1.001900	1.000000	4.008	Res 311

Energy Delivery Detail

Distribution and Service Charges \$36.76
(Includes a Monthly Charge of \$32.92)

Total CenterPoint Energy Charges \$36.76

Gas Supplier Detail

Account Number: 4001051562450223

Sales Tax \$0.17

Standard Choice Offer -

Total Gas Supplier Charges \$2.43

DIRECT ENERGY SERVICES LLC

(888) 566-9988

0.56387 per CCF

\$2.26

Total Current Energy Delivery and Gas Supplier Charges \$39.19

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
SEP 21	4.008	JUN 21	73.161	MAR 21	326.326	DEC 20	154.046
AUG 21	3.010	MAY 21	195.800	FEB 21	294.588	NOV 20	99.970
JUL 21	31.109	APR 21	292.883	JAN 21	260.728	OCT 20	50.005
Total CCF: 1785.634				Monthly Avg: 148.803			

Supplier Information

If you have any questions about your gas supply charges call DIRECT ENERGY SERVICES LLC at 1-888-566-9988 or write to P.O. BOX 180, TULSA, OK, 74101.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

34119750

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: 03-400105156-2450223 9

Date Due: Oct 3, 2021
Amount Due: \$39.19
Amount Enclosed: \$
Amount Due After Oct 3, 2021: \$39.78
Allow 8 business days for mailing and processing



00007038

Write account number on check and mail to:

CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849



RONMAN INVEST GROUP
3541 DAYTON XENIA RD UNIT 341362
DAYTON, OH 45434-7557



0340010515624502239100321000000397800000039191