BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

- - -

In the Matter of: :

:

Boyce Parker,

:

Complainant,

:

vs.

: Case No. 21-25-EL-CSS

The Cleveland Electric Illuminating Company,

:

Respondent.

- - -

PROCEEDINGS

before Mr. Jesse Davis, Attorney Examiner, at the Public Utilities Commission of Ohio, via videoconference, called at 10:35 a.m. on Thursday, November 17, 2022.

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     APPEARANCES:
 2
            Mr. Boyce Parker
 3
                  On his own behalf.
            Benesch, Friedlander, Coplan & Aronoff, LLP
 4
            By Mr. John W. Breig
 5
            200 Public Square, Suite 2300
            Cleveland, Ohio 44114
 6
                 On behalf of the Respondent.
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				3			
1		3					
2		INDEX 					
3	WIT	WITNESS					
4	Воу						
5	D: C:	5 26					
6	Pri	35					
7		Direct Examination by Mr. Breig Cross-Examination by Mr. Parker					
8							
9	COM	PLAINANT EXHIBIT	IDENTIFIED	ADMITTED			
10	1	August 15, 2022, Filing in the Docket	13				
1112	2	March 14, 2022, Filing in the Docket	21				
13	3	January 6, 2021, Filing in the Docket	75				
1415	4	August 1, 2022, Filing in the Docket	77				
16							
17	RES:	PONDENT EXHIBIT	IDENTIFIED	ADMITTED			
18	1	Direct Testimony of	35	77			
19		Princess Davis (Public Version)					
20							
21							
22							
23							
24							
25							

Thursday Morning Session,

November 17, 2022.

3 | - -

2.1

EXAMINER DAVIS: Let's go ahead and go on the record.

Good morning, everyone. Thanks for being here. The Public Utilities Commission of Ohio has called for hearing at this time and place Case No. 21-25-EL-CSS. The complaint is captioned in the Matter of the Complaint of Boyce Parker against the Cleveland Electric Illuminating Company.

Today we have Mr. Parker in his own capacity, and we have one -- I believe we have one witness on behalf of the Company so let's get started with appearances. So, Mr. Parker, if you could just identify that you are the Complainant and state your name and address for the record.

MR. PARKER: Boyce Parker, 9505 St. Catherine Avenue, Cleveland, Ohio 44104.

EXAMINER DAVIS: Thank you.

And on behalf of the Company.

MR. BREIG: Good morning, your Honor.

John Breig of Benesch Friedlander on behalf of the

Cleveland Electric Illuminating Company, 200 Public

Square, Suite 2300, Cleveland, Ohio 44114.

EXAMINER DAVIS: Thank you, sir.

So we've taken appearances. With that said, Mr. Parker, if you would like to, you know, essentially take the stand as your witness and give any testimony that you have today, you can feel free to do so now.

MR. PARKER: Anybody as my witness?

EXAMINER DAVIS: Yeah. I mean, since you are not calling, you know, a witness, you would be essentially testifying on your own behalf and if you would like to --

2.1

BOYCE PARKER

being duly sworn, as prescribed by law, was examined and testified as follows:

DIRECT EXAMINATION

THE WITNESS: To prove that what they say in here, that I was blocking my meter with aluminum foil? They said it was written that I was trying to interfere with their reading. It wasn't that. It was because every time I come from my VA Hospital, they done changed my meter. I said why would they change it when I am gone?

I said I know what to do. I am going to put it over here and see if they are really reading

1 it. So I put it on there, and it stayed for two 2 years. This is what my proof is. I am going to show you something, that when I told you they have to take 3 aluminum foil off to read the meter, right? Sir, do 4 5 you have to pull the aluminum foil off to read it? 6 Let's look at this one. Remember I told 7 you I had -- trying -- I can't read it too good. The 8 Illuminating Company right here, now watch this man. 9 See if you can see it. 10 11 (Video played.) 12 MR. PARKER: You're supposed to remote 13 it, right? Okay. Well, you can't -- you can't take that off, right? 14 UNIDENTIFIED SPEAKER: Yeah, it's just 15 16 not. 17 MR. PARKER: Because I got aluminum over 18 it. 19 UNIDENTIFIED SPEAKER: Oh, yeah? 20 MR. PARKER: Uh-huh, but you all been 2.1 reading it every month since. That's why I had the 22 government investigating it. 23 UNIDENTIFIED SPEAKER: (Inaudible.) 24 MR. PARKER: Okay. Well, tell me how you

all been getting a reading. How come you all been

EXAMINER DAVIS: Just please say yes or

I got it in my complaint. I never lie.

24

1 no.

THE WITNESS: Yes. I never lie.

3 EXAMINER DAVIS: Thank you. Okay. Now,

4 | sir, you can continue. Thank you very much.

5 THE WITNESS: All right. You see here

6 this box? This is all my 2022. You see the year?

7 Let me see if I can see that. 2022. These here I

8 have got --

9 EXAMINER DAVIS: Sir, are those bills?

10 THE WITNESS: Yeah. I have had so many

11 | pictures of my meter. I read it every other day. I

12 | watch it.

13 EXAMINER DAVIS: Just let me stop you for

14 | a second. Are these things you filed in the docket?

15 You sent these to the Commission?

16 THE WITNESS: Yes, yes, yes. They are

17 | all copies. Same ones I sent you. I made copies. I

filed a complaint. When I filed the complaint, I

19 made copies.

18

20 EXAMINER DAVIS: How many of those are

21 there, sir?

22 THE WITNESS: I don't know. That's three

23 | plus the one I sent last month, four, about five.

24 EXAMINER DAVIS: And so what you need to

25 do is -- do you want those to be marked as evidence?

THE WITNESS: You already have them. Those the ones I sent you.

2.1

EXAMINER DAVIS: Yes. But this is the way this kind of works. They need to be marked during the hearing, and you move to admit them.

THE WITNESS: That's you. You mean to tell me this one here on this bill -- of this bill that's from August 24 I sent to you, how come it's on here? If I can look here, here is my evidence. I can go on your website and look at all of them.

EXAMINER DAVIS: Yes, sir. It's in the docket, but the record evidence is what is admitted into the record during the hearing.

THE WITNESS: Well, you supposed to admitted it. It's my evidence.

EXAMINER DAVIS: Yeah. I rule on admittance, sir, but you have to move it because, you know, I can't decide for you what you have -- of the things you have filed which ones you want to be part of the record evidence.

THE WITNESS: I filed them.

EXAMINER DAVIS: It would be -- it would be inappropriate for me to make that decision for you. What I decide is the marking and then the admittance.

1 THE WITNESS: If I have a complaint 2 number and I file it under that complaint number, it says on there additional evidence. Well, you ain't 3 going to file it, so you hiding it too, right? So 4 5 you hide --EXAMINER DAVIS: Karen, let's go off the 6 7 record again. (Discussion off the record.) 8 9 EXAMINER DAVIS: Let's go back on the 10 record, Karen. 11 THE WITNESS: January 6 of 2021, you 12 don't have this in here. That's all -- this all here 13 is together and I didn't put it in this answer. 14 EXAMINER DAVIS: So we are looking at --15 so we are looking at a photo you took from January? 16 THE WITNESS: No. Those are not photos. 17 You want the photos? I just want him to answer what 18 I filed. 19 EXAMINER DAVIS: Well, sir, you were 20 breaking out the photos earlier so that's why we had 2.1 that discussion. 22 THE WITNESS: Photo -- okay. Let's go 23 back. Let's go back to 8-15-22, additional 24 information on -- all right. Okay. Let's go. Let's 25 view the document. All right. CEI -- this is my

```
1
    complaint. CEI -- oh, they moved too fast. CEI
2
    reading on August 7 of 2022, which is a Sunday when
    CEI don't read meters, that is what CEI told me.
 3
    They told me on the phone they don't work on Sunday.
 4
 5
    I got to get my meter reading through the week.
 6
    reading CEI sent me for August 7, 2022, was 1,979.
7
    My picture that morning for my meter is 1,968. CEI
    added 11 watts that it is -- was. Okay. How did
8
9
    they add 11 when it wasn't only used 4 watts per day?
    That's three times as much. How did it jump in one
10
11
    day from the time I got the picture right here?
12
    Here, I show you where I took the picture.
13
                 EXAMINER DAVIS: So which picture is
14
    this, sir?
15
                 THE WITNESS: On my phone it will tell
16
    you exactly what time I sent it.
17
                 EXAMINER DAVIS: Is this one of the
18
    photos that's in the docket?
19
                 THE WITNESS: Yeah, the 1,968.
20
                 EXAMINER DAVIS: So that's the one from
2.1
    August 7, 2022?
22
                 THE WITNESS: Right. I wrote on the
23
    picture August 7.
24
                 EXAMINER DAVIS: So let's mark that as
25
    Complainant's Exhibit 1 which is the Sunday,
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August 7, 2022, photograph.
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2.1

(EXHIBIT MARKED FOR IDENTIFICATION.)

THE WITNESS: I want him to answer what I have on that complaint. How can they read it on Sunday when no one's there? My brother is in Akron. I talked to him yesterday. I always have. Go over there and see. He said it's closed. If you go -- I even asked the Public Utilities Commission. They say they closed. You can't even call your meter reading in on a Sunday. You call -- ain't nothing there on Sunday, but they are reading my meter on a Sunday? How can they read my meter on Sunday and no one is there?

You see on the second one down where the Illuminating Company bill, it says they read 1,979 on August 7, on a Sunday. But my picture showed 1,968. So how can they jump it up that high?

EXAMINER DAVIS: So --

THE WITNESS: Okay. Again --

EXAMINER DAVIS: Let's mark this bill, this August bill, as Complainant's Exhibit 2.

MR. BREIG: I'm fine with the whole thing being marked as Company Exhibit 1, your Honor, since it's one whole document and we're not --

EXAMINER DAVIS: Okay. Let's mark this

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13
     document as -- just for the sake of ease --
 1
 2
                 MR. BREIG: Not Company but Complainant
 3
     exhibit.
                 EXAMINER DAVIS: Let's mark this
 4
 5
     document, this filing from -- what is this, August --
 6
     is this the August 15 filing?
 7
                 MR. BREIG: Correct.
                 EXAMINER DAVIS: Then let's mark this
 8
9
     August 15 filing as Complainant Exhibit 1 since we
10
     are referring to multiple parts of it.
11
                 (EXHIBIT MARKED FOR IDENTIFICATION.)
12
                 EXAMINER DAVIS: And we are just going
13
     t.o --
14
                 THE WITNESS: Okay. Okay. Speak?
15
                 EXAMINER DAVIS: Yes, you can proceed,
16
    Mr. Parker.
17
                 THE WITNESS: At the top of my complaint,
18
     this had to be added, marked with the same one as I
19
     read it. Okay. If you look at it, it says that this
20
    bill was made on the 10th. It says right on the top
2.1
     August 10, 2022, that amount $54, but look at -- look
22
     at my complaint. My complaint says August 10. How
23
     can I have it in my hand right now, the complaint on
24
     the 10th, if the bill is being made? How can you
25
     have the bill in Akron and I'm in Cleveland on the
```

same time? We both reading the same thing? How can you have on your bill -- okay, sir, I know this is not evidence. Wait on me to send this. This just came last week. This one here --

2.1

MR. BREIG: Your Honor, objection to -- I am going to object if we are getting outside the scope of documents that were filed in the record and it's something that has not been shared with counsel.

EXAMINER DAVIS: Yes. So, Mr. Parker --

THE WITNESS: You don't want nothing told on you. You are going just like when I complained about House Bill 6. I see that's gone. I told you I was not going to pay for no FirstEnergy Solutions. I told them it was a scam and this is too. I see they went to jail.

MR. BREIG: Objection to relevance, your Honor.

EXAMINER DAVIS: Sustained.

THE WITNESS: How is it irrelevant? It's the truth.

EXAMINER DAVIS: Sir, let's keep within the scope of what's happened here in this situation which involves an entirely different company. Just try to stay in line here.

THE WITNESS: Different company?

FirstEnergy is FirstEnergy.

EXAMINER DAVIS: Yes, sir, but staying specifically -- this is about billing by the subsidiary known as CEI. So let's just keep --

THE WITNESS: CEI is FirstEnergy.

EXAMINER DAVIS: Yes, sir. It's a subsidiary company. I am just saying the scope of this is not related to those events.

THE WITNESS: Okay. Let's see.

EXAMINER DAVIS: What's this now we are

looking at?

2.1

THE WITNESS: All right. This one here is for CEI files its answer on January 25. All right. Go down. I am going to go down and say Complainant's meter was removed and replaced by CEI, and as a result, Complainant's November 11 bill includes uses from both meters based on actual reading. That -- when they took my meter, when they took the analogue meter off the house, they always -- switched them three times. The third time was the analogue meter.

And when they -- when I come home from the doctor, the meter was gone. There was a digital meter up there. And with the digital meter being up there, I looked at it and had 2 on there. I said

wait a minute. 00002, how did it jump? It only takes me 20 minutes to, 20 minutes back, not be in the office 10 minutes with the doctor, sometimes 15.

I don't even be gone a whole hour. In one hour it went up 2 watts. 2 watts, how can it go 2?

I called and talked on the phone. I said

2.1

it's 2 instead of 0. It's 2 instead of 0. Okay.

With that they sent me my bill. They sent me a bill with an estimated bill that really pissed me off. So look on your things on my complaints. I had an informal complaint that the -- that the CEI took the meter off my house and took it with them. How they going to send me an estimated bill? How they going to send me an estimated bill when you have it in your hand? You got the bill inside your hand, and you are going to estimate it?

EXAMINER DAVIS: Which complaint is that?

Is that the original complaint?

THE WITNESS: That's the one I didn't file because I didn't have no -- all I used to do was call. I didn't know about filing formal complaints.

Nobody ever told me that.

EXAMINER DAVIS: Okay. So this was not part of one of the things you filed in the docket.

THE WITNESS: No. It says here when they

change, they change it to a digital, but I want to get back to that. It's right here on the one I was just reading, No. 4. It says --

2.1

EXAMINER DAVIS: The Company's answer?

THE WITNESS: Well, CEI states that the

Complainant's electric meter is an advanced digital

meter and denies that this remote reads. But what

about the one where they changed from analogue to

digital? So they changed my meter was in

December 2020. Then before that was analogue meter.

removed and replaced by CEI. As a result,

Complainant's November 11, 2020, bill includes usage

from both meters based on -- okay, cause you are

going to give me an estimated bill. I call the

Public Utilities Commission. Now they sent me

another one. They sent me another one. The Public

Utilities Commission kept getting in touch with CEI

telling them that he don't want to know how are you

sending him an estimated bill and it's more than what

he is using when you have the meter in your hand?

They sent me three bills that month, and then they called me on the phone and asked me,

Mr. Parker, what do you want? I said what do I want?

Yeah. What do you want? Because I keep having them

change my bill. I said by that analogue meter it says I used about 7 watts per day. That's 210 per month. I want 210. Then they sent me a bill with 210. I said ain't this about nothing? They make what they want to make.

2.1

Then another thing that I want you to know about, Mr. Davis, because you supposed to be on my side, why when I moved in this house, they sent me a bill on Earl's, the one who lived before me, he moved on August 31 and he's gone 2008 --

MR. BREIG: Objection, relevance.

THE WITNESS: Ain't gonna matter. He moved. You charged me \$400 which I didn't even live here.

EXAMINER DAVIS: The objection is sustained.

THE WITNESS: You can't -- you can't -- they steal. They thieves. Charge me for Earl. That was my friend. He had a stroke and I come here and he gone. He moving out the U-Haul truck, and they sent me a bill for 400 some dollars.

EXAMINER DAVIS: So let's keep it within the lines of your complaint.

THE WITNESS: Lying to my face. Sit there and lie to me. I know what you do. You are an

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19
 1
     attorney. Your job is to lie.
 2
                 MR. BREIG: Objection, your Honor.
 3
                 EXAMINER DAVIS: Sir, let's --
 4
                 THE WITNESS: Understand, when they open
 5
     their mouth --
                 EXAMINER DAVIS: Karen, let's go off the
 6
 7
     record.
                 (Discussion off the record.)
 8
                 EXAMINER DAVIS: Let's -- we're back on
 9
10
     the record.
11
                 THE WITNESS: The case, it said they
12
     don't remotely read it. Isn't my video part of the
13
     case? That's a video that they do remotely read it.
                 EXAMINER DAVIS: The video will be
14
15
     considered, sir, but again, you haven't provided it
16
    to the Bench or to the other parties, and Mr. Breig
17
    has objected to its admittance.
18
                 THE WITNESS: It proves they charged me
19
    more wattage than I'm using. What about the
20
    picture -- wait a minute. That was -- wait a minute.
2.1
     Let me look on here, the one -- let me get to that
22
     date. I have got all of them. Okay. Let me get --
23
                 EXAMINER DAVIS: Are you going to be
24
     opening a photograph, sir, or another filing in the
25
     docket?
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20
 1
                 THE WITNESS: The picture. If I had more
 2
     videos, I would tell you I did.
 3
                 EXAMINER DAVIS: Which photograph would
 4
     this be, sir?
 5
                 THE WITNESS: Wait until I get to it. I
 6
     have got to see. I have got to look in each one of
 7
     them --
 8
                 EXAMINER DAVIS: Go ahead.
                 THE WITNESS: -- what I am saying.
 9
10
                 EXAMINER DAVIS: No problem.
11
                 THE WITNESS: Because I sent it to you
12
     showing that they -- they reading said -- okay. Let
13
    me go down. Let me see. Let me check each one. I
14
     want to see -- I don't understand why if my picture's
15
     there that I got to go through all of this. This is
16
     when you sent me back in the other answers. Oh, I
17
     keep going backwards. Keep going out of here. Tell
18
    me what dates that I have on there and I could find
19
     it in all these complaints.
20
                 EXAMINER DAVIS: You filed items on
2.1
     June 16 of 2021, March 14 of 2022, August 1 --
22
                 THE WITNESS: Yeah, March, let me see.
23
    Where is 3? There is no 3. You all don't have it on
24
    here.
25
                 EXAMINER DAVIS: Sir, are you looking at
```

21 the docket? 1 2 THE WITNESS: Yeah. EXAMINER DAVIS: So you may need to go --3 if you are in the list of items in the docket and the 4 5 top right corner of that box above the word "Pages," you may want to hit the "View All" button. 6 7 THE WITNESS: I already done that, sir. 8 I do this all the time. I'm looking. 9 EXAMINER DAVIS: I thought maybe it was 10 cutting it off. When I have it set to that, I can 11 see 3-14-2022. 12 THE WITNESS: Yeah. Okay. 3-14. 13 EXAMINER DAVIS: Is that the one you are 14 looking for? 15 THE WITNESS: Must be my complaint then. 16 That's what it says, my complaint. Yeah. Now, it 17 says here that in the reading on March 7 --18 EXAMINER DAVIS: Let's mark this as 19 Complainant's Exhibit 2.

(EXHIBIT MARKED FOR IDENTIFICATION.)

20

2.1

22

23

24

25

THE WITNESS: 0687 and my picture showing -- pictures don't lie. On March 8, which is the next day, 24 hours later, it's for 4 watts. So wait a minute. You tell me in 24 hours I only use 4, but you take 4 times 30 is 120. What I have been

telling them forever, I shouldn't go over 150, 120. Why do I get up to 400? Now, didn't I just show you that I read yesterday at a quarter to 7:00, 6:44, at a quarter to 7:00, and I read 03, and this morning I read it's 11. So 03 --

2.1

MR. BREIG: Objection, relevance.

THE WITNESS: Don't start objecting me.

Let me get mine out. You got to put that on record.

Why you all hiding that? Why are you hiding it? You don't want that to be known, huh?

EXAMINER DAVIS: Sir.

MR. BREIG: Your Honor, to provide a basis of my objection for the record, my belief is that we are talking about a disputed time period that's at issue here and it sounds like he is giving a reading from this morning and I was just trying to figure out where we are going with that. So that was the objection, to relevancy grounds.

EXAMINER DAVIS: Understood. Understood.

THE WITNESS: What I want in evidence, I want this one known, if I only got today, I am letting you know that on the day we had our hearing that -- you better be recording this. I know you're not. Don't take it off the record. I want it on record that today, that on the 17th of November,

```
23
     2022, my meter reads 68 watts, so 2 times 6, which
 1
 2
     would be 30 days, is 136. Now let the Illuminating
     Company jump up and charge me 250, 300.
 3
                 EXAMINER DAVIS: The objection is
 4
     sustained. Sir, this is about the reading of your
 5
 6
    meter during the time you complained about.
 7
                 THE WITNESS: That's evidence. That's
 8
     evidence. You are not on my side either. You are on
     their side.
9
10
                 EXAMINER DAVIS: Sir, I am the
11
     adjudicator. I am not on anyone's side.
12
                 THE WITNESS: You are going to put what I
13
     say in there.
14
                 EXAMINER DAVIS: Sir.
                 THE WITNESS: I'm the Complainant.
15
                 EXAMINER DAVIS: Karen, let's go off the
16
17
     record.
18
                 (Discussion off the record.)
19
                 EXAMINER DAVIS: Let's go back on the
20
     record.
2.1
                 THE WITNESS: I already talked to my
22
     attorney. I'll show you his picture on the wall in
23
     there. I am going to sue them because I want all the
24
    money they stole ever since I moved in here.
25
     they took -- they told me when you all -- wait a
```

```
minute. This is something else. They are going --
 1
 2
     they don't like me telling this part when they took
    my meter, when I said something's wrong with the
 3
    meter and CEI came and took the meter off the
 4
 5
    house --
                 EXAMINER DAVIS: Mr. Parker, sir, do you
 6
 7
    mean in the incident where they replaced your meter?
                 THE WITNESS: They called me on the phone
 8
9
     and said, sir, you are right. The meter is
10
     defective. We undercharging you. They are going to
11
     charge me another $400 fee.
12
                 MR. BREIG: Your Honor, are we on the
13
     record?
14
                EXAMINER DAVIS: Yes, sir. Yes,
15
    Mr. Breig. Would you like to tenure an objection?
16
                MR. BREIG: Yeah. I was just going to
17
     object to hearsay. I am not sure where --
18
                 EXAMINER DAVIS: Sustained.
19
                 THE WITNESS: You took the meter. Didn't
20
     you take it off my house?
2.1
                 MR. BREIG: Just objection. I am not
22
     sure if he is asking me a question.
23
                 EXAMINER DAVIS: Sir, please address the
24
    Bench, sir. There -- this is not a -- it is not a
25
    back and forth Q and A to Mr. Breig. It is just you
```

```
25
 1
     testifying.
 2
                 THE WITNESS: He is an attorney. He gets
 3
    more prestige than I do.
                 EXAMINER DAVIS: No, sir. That's the way
 4
 5
     this works is not to -- the parties are not to
     address each other.
 6
 7
                 THE WITNESS: What he want -- you are an
 8
     attorney, but you all stick together.
9
                 EXAMINER DAVIS: Sir --
10
                 THE WITNESS: I want to know about my
11
     class action lawsuit.
12
                 EXAMINER DAVIS: Karen, let's go off the
13
     record.
14
                 (Discussion off the record.)
15
                 EXAMINER DAVIS: Let's go back on the
16
     record, Karen.
17
                 Mr. Parker, do you feel like you've given
     your testimony? Do you have anything else you would
18
19
     like to add to the record? Entirely up to you. Sir?
20
                 THE WITNESS: What? I told you my
2.1
     complaint speaks for itself.
22
                 EXAMINER DAVIS: So you're finished, your
```

THE WITNESS: My complaint talks.

EXAMINER DAVIS: Okay. Thank you, sir.

23

24

25

testimony?

With that said we are going to have the Company call its witness.

MR. BREIG: I have just brief cross-examination, your Honor?

EXAMINER DAVIS: Oh, yes, I'm sorry.

Yes, go ahead.

2.1

CROSS-EXAMINATION

By Mr. Breig:

Q. Hello, Mr. Parker. My name is John

Breig, and I am an attorney representing the

Cleveland Electric Illuminating Company. I just have

a few questions for you. If you don't understand my

question, just please ask me to rephrase and I will

rephrase my question.

Mr. Parker, do you -- do you understand the difference between a smart meter and a digital meter with remote reading capabilities?

A. Yes, sir, I do. I build circuits -- I build digital circuits, so, sir, don't talk to me like I don't know. I have -- I will show you that I am an electronic technician. I will go get my amp meter that I put onto my load box in the basement and read how many amps I'm using, then calculate the watts, so I know what I am using.

Q. And, sir, do you -- and, sir, do you understand that during this time period you did not have a smart meter? Do you understand that to be correct?

2.1

- A. Yes, I did not. I had a digital meter. That's why I took the picture of him coming through because the digital meter, it wasn't a smart meter. I didn't know you all were changing to smart meter until you all sent a letter.
- Q. I apologize for speaking over you, sir.

 And do you understand that your digital display meter that you had is a digital display meter with ERT technology or encoder receiver transmitter technology that allows the meter to be read through a handheld receiver carried by a CEI meter reader from a short distance away? Do you understand that capability?
- A. I looked it up because I am an electronic technician seeing exactly what type it was, looked it up, and I read their way of cite and they say you have to have a reading, that CEI will get to remotely read it, but that's why they wrote they reading it remotely, and you all say you can't read it remotely.
- Q. And do you understand that -- that when that meter reader walks by with a handheld device, he is able to pick up your reading from a short distance

away?

2.1

- A. Right.
- Q. And do you understand that during that -during this time period of May, June, and August of
 2020, your meter was not being -- was not able to
 pick up -- the meter read was not being able to be
 picked up from your meter? Do you understand that to
 be correct?
 - A. No, I do not.
- Q. Do you know whether or not your May, June, and August 2020 bills were estimated?
- A. If you sent the bill and it said estimated but how can you estimate it when you sent -- here they go right here. Let me go upstairs and get the box for 2020. That sent -- all you all say actual, actual, actual, actual. After I complained and said how can you, you all quit estimating it.
- Q. And then I just have one -- one other short question. When you referenced your August 15 filing regarding the bill that was the August 10, 2020, bill, I understand your concern surrounding the fact you believe CEI registered you using approximately 11 kilowatt-hours on that day, correct?
 - A. I don't refer that. I don't know what

bill you are talking about.

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- Q. The bill that you filed in August has the August 10 date on the top, I believe it is Exhibit 1 that you introduced to us during your testimony. Do you remember that?
- 6 A. Let me go to that bill.
- 7 Q. It is the one that has August 10 on the 8 top.
 - A. Let me get down. That's the one we were just talking about. I know that one straight out of my head. I don't have to look at that.
- Q. The August 10, 2022, bill, apologies for saying 2020 earlier, the August --
 - A. Yeah, you said 2020, and it's 2022.
 - Q. Yep. Apologies. So in that I understand that you -- you took a photo that morning that showed a 1,968 kilowatt-hour reading, correct?
 - A. Right.
- Q. And it's your understanding that CEI read the meter that day and showed a reading of --
- 21 A. 1,7 -- 1,979.
- Q. Correct. That would be approximately about 11 kilowatt-hours in a day, correct?
- A. In one day.
- Q. Yes. And do you see on that bill that

your average daily usage at this time was approximately 12 kilowatt-hours a day?

2.1

- A. No, I do not. Why do it say 4 watts when I sent that one in? Let's get to that one, the one I just told you about.
- Q. If you can please follow along on that bill. If you are looking at that August 10 bill that you filed in the record, it's page 2 of that bill.

 Do you see the usage history chart down in the lower left corner? When looking at your actual bill, not the first page, your handwriting.
 - A. There's 10 last year. This year 12.
- Q. Correct. So you understand that your bill is showing you that your average daily use this year at that time that this bill was was approximately 12 kilowatt-hours a day.
 - A. Well, okay. Let's see. 12 times 30.

 Let's see how many supposed to came up. Let's see

 what the bill supposed to have been. You say I used

 12 per day.
- Q. That was your average usage according to the records. Do you understand that?
- A. Average mean I most -- almost every day
 I'm using that amount. Okay. That -- you don't see
 nothing on this house. I don't have nothing but

electric light on and the refrigerator and this computer. How in the world am I using 12? 12 times 30 equal 360. Well, how come last month 168? The month before that was as high as 166 in May of '22? May of '22 was 168. Now, that's around what I use. I do not use 360. You are the one making it that way.

Like the lady told me we go by your last month's bill. She give me -- I said I ain't had a bill turned on until October. He left here last month. I said he left here. You using his bill. We went by last month's bill. You can't -- last year's bill. You can't go by somebody else's bill. So you are going by that one time that you put that. That's how you are going to average my bill out? You are going to make my bill that. That's a lie. You cannot do it. You have to go by my usage.

- Q. And, sir, and how long have you lived at the address you currently live at now?
 - A. 13 years.

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- Q. Correct. So in August 10 of 2022, your last year's usage would have been August of 2021, so you would have been living at that property, correct, sir?
- A. That you made, that you made that amount,

remember? You are going to my meter and raising it up there.

2.1

EXAMINER DAVIS: Sir, can you please answer his question just "yes" or "no"?

THE WITNESS: They can't go by what I used last year.

- Q. No. I am not saying we go -- Mr. Parker,
 I understand the distinction there, and I am not
 saying I am going by what you used from last year. I
 am just showing you -- do you see where it shows your
 last year at this time's average daily usage was 10
 and this year's average daily usage was 12
 kilowatt-hours?
- A. What does that have to do with my meter reading?
- Q. Do you have anything to -- do you have anything to dispute that that's what your average daily usage was at this time? If the record indicates that's --
- A. That's a lie. That's perjury. You are trying to get me to say like when I used to go get my transcript and read where you go and try to make me say yes. You can't make me say what I don't want to say.
- MR. BREIG: And that's the only -- that's

the only question -- actually one other -- that's the only questions I have, your Honor.

EXAMINER DAVIS: Thank you.

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MR. BREIG: I have no other questions.

EXAMINER DAVIS: Okay. Thank you.

So this would be an opportunity,

Mr. Parker, where you would have essentially what's

called a redirect examination. Do you have any -
sort of related to -- just to what Mr. Breig asked

you just now, do you have anything to add or to say?

MR. PARKER: I want them to answer to my

complaint.

EXAMINER DAVIS: Well, sir, I just mean relative to the questions he just asked you.

MR. PARKER: What he said I am not going to answer yes to, what he wants me to say.

EXAMINER DAVIS: I am asking you to answer -- I am just saying relative to those questions, do you have anything more?

MR. PARKER: I know what he said. I am the Complainant. I'm the Complainant. You have to answer to me.

EXAMINER DAVIS: So I'll take that as a no then.

Mr. Breig, now would be your opportunity

34 to call your witness. 1 2 MR. BREIG: Okay. Your Honor, I would 3 call Ms. Princess Davis to the stand. MR. PARKER: Princess? 4 EXAMINER DAVIS: Thank you. I see 5 Ms. Davis's name. I don't see --6 7 MR. BREIG: I think she has now been 8 promoted to a panelist. 9 Ms. Davis, can you hear me? 10 MS. DAVIS: Yes, I can. 11 MR. BREIG: Are you able to have your --12 see if it shows on me real quick. 13 EXAMINER DAVIS: Are you able to enable 14 video, Ms. Davis? 15 MS. DAVIS: Yeah. Let me try here. 16 There we go. 17 EXAMINER DAVIS: Thank you. So, 18 Ms. Davis, I will just need to swear you in. If you 19 could please raise your right hand. 20 (Witness sworn.) 2.1 EXAMINER DAVIS: Mr. Breig, you may

22 proceed.

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		PRINCESS	DAVIS	

being first duly sworn, as prescribed by law, was
examined and testified as follows:

DIRECT EXAMINATION

5 By Mr. Breig:

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- Q. Ms. Davis, can you please state your full name and spell it for the record.
- A. Princess Davis, P-R-I-N-C-E-S-S

 9 D-A-V-I-S.
- Q. And by whom are you employed and in what capacity?
- A. I'm employed by FirstEnergy, and I am an
 Advanced Business Analyst in Regulatory and
 Compliance.
- MR. BREIG: Your Honor, at this time I
 would like to direct the witness's attention to
 Company Exhibit 1 which is premarked for
 identification. May I do that?
- EXAMINER DAVIS: Yes, you may, and it's marked.
- 21 (EXHIBIT MARKED FOR IDENTIFICATION.)
- Q. Ms. Davis, I would like to direct your
 attention to what's premarked for identification as
 Company Exhibit 1. And I am referring to your
 testimony that was prefiled in this case. Do you

have that document in front of you?

- A. I do, yes.
- Q. And do you recognize this document?
- A. Yes.

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- Q. What is this document?
- A. It is a copy of my prefiled testimony in this case today.
 - Q. And do you understand that there was a public copy and a confidential copy filed for the record?
- 11 A. Yes.
 - Q. And do you understand that the confidential copy that was filed contained the Complainant's usage data and the public version that was filed had redacted the customer's private usage data?
- 17 A. Yes.
- 18 Q. Did you prepare this testimony or cause 19 this to be prepared at your direction?
 - A. Yes, I did.
- Q. If you were asked the questions that are in this testimony here today, would your answers be the same?
- 24 A. Yes, they would.
- MR. BREIG: And, your Honor, I would ask

for brief leave to just ask a few questions that were -- that were brought up during Mr. Parker's direct examination that we would not have had the opportunity to include in our prefiled testimony.

EXAMINER DAVIS: Do you have any objection, Mr. Parker?

MR. PARKER: I don't care what you do. EXAMINER DAVIS: Go ahead, Mr. Breig.

- Q. Ms. Davis, were you present for the testimony of Mr. Parker here today?
 - A. Yes.

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- Q. And did you hear Mr. Parker describe what he believes were the meter and the meter capabilities that he had at his property?
 - A. Yes.
- Q. Do you agree with those statements regarding remote reading and the meter capabilities of the meter he had at his property?
- A. I'm sorry. Can you re -- can you reask that?
- Q. When Mr. Parker was describing that his meter was not able to be read remotely but it was being read remotely through the CEI representative, the meter reader, do you agree with those statements as he phrased them?

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A. I'm not sure that I understand exactly what you are asking.
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- Q. It's a poor question, and I will rephrase it. Did you hear what Mr. Parker testified that he does not --
- MR. BREIG: Your Honor, I would ask that the Complainant try not to interrupt -- I mean, he is laughing as we are going through the testimony.
- 9 EXAMINER DAVIS: Mr. Parker, please let 10 Mr. Breig continue.
- MR. PARKER: I can't laugh?
- 12 EXAMINER DAVIS: Sir.
- MR. PARKER: I am in my house, but you are going to try to tell me I can't laugh.
- EXAMINER DAVIS: Sir, if we were in person, this would be in a hearing room.
- 17 MR. PARKER: I still can laugh.
- 18 EXAMINER DAVIS: It wouldn't be
- 19 | appropriate.

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- MR. PARKER: You can't run me like a little puppet, tell me what to do.
- EXAMINER DAVIS: Sir, it's about just being courteous to the other party.
- MR. PARKER: I am not saying nothing. I was sitting there laughing. She don't understand

what he is saying, but I do. I should laugh. She is supposed to be Ms. Big and Powerful. I understand -
MR. BREIG: Objection, your Honor.

EXAMINER DAVIS: Sustained.

Please, sir, let's just keep things civil.

Proceed, Mr. Breig.

- Q. Do you know what kind of meter was on the Complainant's property during this time period,
 Ms. Davis?
- A. Yes. He had an ERT remote reader.
- Q. And what -- how can that meter be read to your understanding?
 - A. An ERT meter is read electronically but within the vicinity. The meter reader needs to be within the vicinity of the meter, and then it transmits the reading to the handheld device that the meter reader carries with them.
 - Q. So in your terminology, would you classify that as a remote reading?
 - A. To a degree, yes.
 - Q. But --

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A. Remote in the fact that the meter reader does not need to approach directly to the meter but can be within a certain distance of the meter and be

able to transmit that reading. But if the meter reader is not in the area of the meter, then he's unable to get a transmission of the reading.

- Q. Is there a difference between that type of reading and a remote reading that occurs on a smart meter?
- A. Yes. A smart meter actually downloads the meter reading data pretty much to like a computer device. It doesn't require a meter reader to go out to the location at all. It just reads completely remotely. It doesn't require anybody in the vicinity of the meter.

MR. BREIG: Thank you. I have no further additional direct on Mr. Parker's testimony.

Ms. Davis is available for cross-examination at this time.

17 EXAMINER DAVIS: Thank you, Mr. Breig.

Mr. Parker, do you have any questions for

Ms. Davis?

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MR. PARKER: Yes.

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22 CROSS-EXAMINATION

23 | By Mr. Parker:

Q. She just said that it's downloaded onto the data just like a computer. I'm going to tell you

I went to electronic college, and I am going to tell you how we read the amps. Now, I want you all to listen. Don't take it off record. I want it on record. We had a test on this. When you take your amp meter and you said they have it on a test, what amps did it read? What resistance? What power did it use?

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Meter by changing it from 0 to 5. That means if it is supposed to read 10, it's reading 15. So the same thing they can do. Ain't this a remote like this? This is a remote same as they got. This is a remote control. If I want to change that from channel to channel, I can. If you want to still have it at 0, you can change it from instead of reading 0 for a whole month, you can read a 10 for a whole month, 10 watts instead of 0.

MR. BREIG: Just objection, your Honor.

I am not sure if a question is pending for my
witness.

EXAMINER DAVIS: Yes. Mr. Parker, so what's your question?

MR. PARKER: I just told you what I just told her, that you can set it like I did on my -- instead of it being 0, you can set to read 10, okay,

it might read 4 for a day. If you go ahead and take 6 more and you add 6 more with the 4, it makes 10 watts per day. I know what they are doing.

2.1

EXAMINER DAVIS: Okay. Sir, are you just making that statement to her, or are you asking her a question?

MR. PARKER: No. I'm telling you how a meter runs.

Q. I am an electronic technician, and I tell you how the meter runs. You can take an amp meter, you can take any of them and you don't 0 it, if you put it at 5, it's going to read 5 plus the amount it read. If it read 2, it's going to read 7. So they can make it read what they want it to read.

MR. BREIG: Object to form. If Ms. Davis knows how to answer the question, she can.

EXAMINER DAVIS: So, Ms. Davis, does that register as something you can address, I mean, in terms of how your understanding of meters work?

exactly what his question is, but I am not a trained engineer, so I am not able to get into the details of how a meter works. I do know that, you know, that the meter readings are calculated based on just basic math as far as what the current reading is from what

the prior reading was and subtract it to show what the consumption was during those two readings. And then the billing is calculated based upon that -- those kilowatts used. Is that on the lines of what he is asking?

EXAMINER DAVIS: Does that sound -- does that sound like it kind of responds to your question, Mr. Parker?

MR. PARKER: No.

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Q. I know when they first put it on -- when they first put the first digital up, I went online and read from I-T-R-O-N Meter Company, Itron Meter Company, and it said that you can reset those meters. The people in -- it's for thieves. You can't steal it. It's for theft detection, and they say if you take the meter off the house and you take the meter, it detects it, and they can come put another meter on there and put the reading that was stolen when it stopped. They know how to change it. They change it in the office. They change that meter reading.

MR. BREIG: Objection, your Honor. There is no questions being asked of the witness on cross-examination and this is not direct of the Complainant.

MR. PARKER: She asked me. She don't 1 2 know how it work. I am telling her how it work. 3 EXAMINER DAVIS: Sir, this is not an opportunity for further testimony. It's an 4 5 opportunity just to ask her questions about her 6 testimony. So if there's something that, you know, 7 you want to ask her about what she said or something like that Mr. Breig asked her, that's perfectly fine 8 but that's --9 10 Q. Ms. Davis, can you reset you all's smart 11 meters? 12 I'm unable to answer that question. I'm 13 not trained in the meter reading -- or in the meter 14 services. 15 Q. So if I go out there now and take the 16 meter, you can't reset it. 17 Α. I'm not able to answer that, sir. 18 EXAMINER DAVIS: Do you have any other 19 questions, Mr. Parker? 20 MR. PARKER: No. Let's get to my 2.1 complaint on March 14. 2.2 EXAMINER DAVIS: Sir, are you going to 23 ask a question about that or? 24 MR. PARKER: I want her to answer it

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since she work for CEI.

EXAMINER DAVIS: If it's -- if it's within the scope of something she should know, she could answer but.

2.1

MR. PARKER: She should know. She should know.

MR. BREIG: I would ask a question be asked.

EXAMINER DAVIS: Can you ask her the question about the bill?

MR. PARKER: All right.

Q. I am trying to ask you how can my meter with these -- these analogue -- I mean, these phones tells the dates and the time that it was taken. That's how the government knows when you take the picture. All right? It tells the time and the date that you take it. How did I read 168 on the same day by the time you all closed it's 178 -- 1978? How did it jump up 11? It said -- he said by 11 per day. That wasn't even a day. That's five, six hours, eight hours at the most. I jumped 11 watts in eight hours and explain that to me, something you should explain, how did I use 11 watts in eight hours?

A. Sir, I am unable to tell you what would be within your home drawing the power to raise the consumption. But the only thing that would raise --

Q. On --

2.1

MR. BREIG: Your Honor, I would ask she be allowed to answer the question.

Go ahead, Ms. Davis.

- A. The kilowatt reading would change as the usage in the home registered usage. So if the hot water heater is electric and it kicked on or the air conditioning or the heat or, you know, there is a lot of different things that can cause a person's home to use electricity. That reading changed based upon that amount of electricity being used within the home. The meter is the measuring device for that and that reading is going to change based upon the consumption.
- Q. Right. Okay. Ma'am, I am going to tell you right now you all gave me the -- them swirly lightbulbs and refrigerator. You all took my refrigerator, gave me -- talking about energy efficient. Wait a minute. Do you see anything in my house on? This house is black. I don't even own anything because I know what you all are going to do. You are going to raise it up. You tell me my usage -- you tell me why did my -- on March 7 on --

when I filed for March 14, I want you to read it. If it came out to 4 watts per day, 4 watts, so what am I using? People always tell me you shouldn't be paying nothing because you never have a light on in your house. I sleep in the dark. So how in the world -- all my life I do not run lights. So explain to me how did I use -- look, if we -- you all took the reading. You all took the reading. How did I use 4?

2.1

- A. I can't -- sir, I can't tell you what's using in your home. An energy audit would need to be made.
- Q. You read it. Ma'am, you sent me this. It's on the bill. It's on the bill. So how you say how much I am using? I am only using 4. You sent it to me. You caught your own self in a lie. You sent it to me.
- A. Correct. Sir, we sent you a bill based upon the actual readings that was obtained off of your meter. As to what's within your home that's causing that consumption, I cannot answer that.
- Q. Well, you tell me right now what's in this -- there is nothing in this house. What is causing it? You tell me right now what is on here causing 11 watts of power?

MR. BREIG: Your Honor, asked and

answered. She has already testified she does not know what would be using the electricity in his house.

2.1

MR. PARKER: You come to my house. There is nothing in here.

EXAMINER DAVIS: Yes. Let's move along.

- Q. I still didn't get the answer to my question why that I sent in your -- all right. On March 10, it says 687, but it says actual. Read on March 7. All right. Well, that can't -- if that's true and the next day was 691, equals 4 watts. I don't understand how you telling me I am using 11 when I am only using 4? And this -- look, this is the bill you sent me this month. I showed you the picture of that one. It's only using 3 watts. I am the one down to 3. That's why I am only at 68. Now, you all jumped it up to 400 this time.
- A. Sir, your usage is going to vary upon what's being used within the home.

MR. BREIG: Your Honor, I would ask that the Complainant allow the witness to answer.

Q. How you stay the same -- I am a veteran.

Do you see my walker over there? Do you see this

paper say I am 100 percent totally -- I am totally

disabled. Do you understand I am a disabled veteran?

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     Do you see my leg brace here? Sometimes I can't
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     walk, but you are going to tell me --
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                 MR. BREIG: Objection, badgering the
     witness.
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                 EXAMINER DAVIS: Sir, can you let her
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     answer the question?
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                 MR. PARKER: I am not using electricity.
                 EXAMINER DAVIS: Ma'am, you can --
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            Ο.
                 Now, where is the light? Where is there
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     a light?
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                 Sir, the consumption can change
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     day-to-day based on a matter -- a number of different
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     variables, if you have air conditioning or you have
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     heat --
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            Q.
                You should have --
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                 MR. BREIG: Your Honor.
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                 EXAMINER DAVIS: Sir, can she answer the
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     question?
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                 MR. PARKER: She don't want to answer it.
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            Q.
                 Answer me how did your reading come out
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     1,687 and my reading the next day come 691 and I sent
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     you the picture to prove that it was 691 and that's
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     4 watts, so I am not using no lot of electricity. I
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     am not using any. They don't want to admit I do not
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     use no -- you can say it all day long. I told them
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what you all are going to say. I say you watch what they say. They are going to say, sir, you are using a lot of electricity, a lot. They say you don't own nothing. Do you see this house is black? I turned this light off. There is nothing on in here. This computer and this little computer, they use milliamps. They use milliamps, millions of an amp.

MR. BREIG: Your Honor, objection. He is testifying, not asking questions.

EXAMINER DAVIS: Sir, do you have questions for her?

2.1

- Q. Apparently what's on in my house, ma'am?
- A. I am unable to do that, sir. I am not in your home.
 - Q. Well, I am able to tell you, nothing.

 EXAMINER DAVIS: Do you have any other questions, sir?
 - Q. I still want her to answer how do I get to 4 watts when you re -- look, if you read it as 687, ma'am, did you on March 7 read my meter at 687?

 Now, tell me -- I can't see that either.
- A. I do not have that information in front of me, sir.
- Q. What are you there for? That's bull.

 What you here for?

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                 MR. BREIG: Your Honor, objection,
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    badgering the witness.
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                 EXAMINER DAVIS: Sir, can we -- can we
     have Ms. Davis look at those?
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                 MR. BREIG: Yes. I can direct her.
                 MR. PARKER: Let them go and tell me they
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     can't find it.
                 EXAMINER DAVIS: Mr. Parker, please give
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     us a second. Have Ms. Davis look.
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                Look, you are going to explain to me how
            Q.
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     I use 4.
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                 EXAMINER DAVIS: Sir, we will have
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    Ms. Davis look at that.
                 MR. BREIG: Ms. Davis, he is referring to
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     the docket entry that was entered on March 14, 2022.
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     It's a three-page document which appears to be his
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    March 10, 2022, bill. Do you follow along what
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     document we are talking about now?
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                 THE WITNESS: I'm pulling it up now.
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                 MR. BREIG: Okay.
2.1
                 THE WITNESS: I don't have that in front
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     of me. I just had my testimony in front of me.
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                 MR. BREIG: That's fine. You know, with
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     our Webex I know sometimes it's hard to share
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     exhibits and the like, so if you are able to pull
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- that up and then let Mr. Parker know when you are looking at the March 10, 2022, bill on page 2, I am sure he can continue his questioning.
- THE WITNESS: Okay. Just one moment, please.
- 6 EXAMINER DAVIS: Take your time.
- THE WITNESS: Can you give me the date of that filing again, please?
- 9 MR. BREIG: Yes. That filing was 10 March 14.
- 11 THE WITNESS: Okay. I do have that
 12 attachment and document, the bill as well as the
 13 picture of the meter, yes.
- MR. BREIG: Thank you for pulling that up.
- 16 THE WITNESS: You're welcome. Thank you.
- MR. BREIG: Your Honor, I think the
- Complainant -- my witness has the document in front of her so.
- 20 EXAMINER DAVIS: Thank you.
- Q. All right. What do your reading come to?
 When you read it on March 7, 2022, your kilowatts
 reading, you say actual. What did that read -- what
 did that read?
- 25 A. That reading says 687, sir.

- Q. Okay. What do my pictures show the next day, March 8?
- A. The picture is not completely clear.

 Based upon your information in the document, it does appear to say 691.
- Q. Okay. If you take 691, you subtract 687, how many watts is that? I just went through that answer. What is the answer?
 - A. 4 kilowatt-hours.

2.1

Q. All right. And it's not a thousand watts of an hour using only 4 watts. I know that just means how long do the meter read to. Kilowatts means it reads up to a thousand watts. Don't be telling me no thousand watts I use. I do not. I usually talk on a 600 watt CB amplifier that I built. You are going to tell me I don't know what a kilowatt is?

MR. BREIG: Objection to form, your Honor.

EXAMINER DAVIS: Sir.

- Q. How did it get to 4 watts? I need an answer how did we get 4 watts?
- A. I cannot answer what used your consumption to cause 4 kilowatt usage, sir. I'm just advising you based upon the two readings between when we obtained our reading and you obtained the reading,

that there was 4 kilowatt-hours registered on the meter.

2.1

- Q. Okay. How do you come up with 12?
- A. I'm sorry. Can you clarify? I am not sure what you are asking referring to the 12.
- Q. How did you come up with 12? Well, he wanted 11 but anyway how am I averaging using 12 and 11 when I am only using 4?
- A. That was a daily usage just between when we read the meter on March 7 and when you read the meter on March 8. Your bill's calculated on a full billing period of approximately 30 days.
- Q. Well, okay. Well, will you answer me this is November -- last year, November of '21 says 156. So right now I am using 168 as of today. And when it goes up 30 days, it will be 168, so I am using about the same thing as last year, right? If it says 156, I am using the same thing. That's why it shouldn't never change in a whole year because I never turn -- what do I care? I don't even turn the lights on. I live this way 24/7.

I only wash my clothes about a month and a half. Look at all these new clothes sitting here. I don't wash because you all raise up my water, so you stealing from that way. So the people in the

store, Malika always tells me when are you going to change your clothes?

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MR. BREIG: Objection, form, hearsay.

EXAMINER DAVIS: Sir, are you going to ask her another question?

- Q. I want her to answer how did you get 376 watts -- and when was that? How could you get in this year -- not this year period. How did you get in July 342?
- A. Is that on a document that's been introduced into evidence that I can review?
- Q. Because it's 10 watts per day. I am going to tell you how you got there. 10 watts per day comes up to 300 and then plus my 4 for a day come to 342. I know how you got that.

EXAMINER DAVIS: Sir, is this -- is this from one of the documents you filed?

Q. Right here, March 14, and if you look on it, it shows your whole year the year before all the way up to now and a year back. The year back says on April 2021, I only used 159. How can you get up to 3 or 4 hundred when it's on 159?

EXAMINER DAVIS: Ms. Davis, just for clarification this is from the same document. It's the usage history on the bottom left of the second

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THE WITNESS: I have that up. I am not showing the 159.

EXAMINER DAVIS: So the April 2021 in that usage history like when it goes back from March of '22 to March of '21 right above the bar graph slightly under --

THE WITNESS: Yes. For April of 2021?

EXAMINER DAVIS: Yes. Right, Mr. Parker?

Is that what you are looking at?

MR. PARKER: Yes. It says 159.

- A. Yes, I do see that now.
- Q. So I am using a lot of electricity, right?
- 15 A. I'm sorry. Can you repeat that, sir?
- Q. I'm using a lot of electricity. It dropped from 400 to 159, but I am using a lot of electricity.
- A. I can't voice an opinion, sir, on whether
 159 kilowatts would be a lot of energy, but it does
 21 show for April '21 on your usage history 159
 22 kilowatt-hours.
- Q. Okay. Well, let's get to October of '21, last year, and it says 164.
- A. Correct.

- Q. Did you read that one that says October?
- 2 A. Yes, I did.

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- Q. Okay. Well, November, the one up under it, say 156.
- 5 A. That's correct.
- Q. But when you want to raise it to 300, you can, can't you?
 - A. No, sir.
 - Q. Oh, yes, you can. How did I get to 300?

 What do I have, a goddamn air compressor in here?

 MR. BREIG: Object to form.
- EXAMINER DAVIS: Sir, can you ask her

 more pointedly what you want to ask her?
- MR. PARKER: I want her to tell me what
 do I have on in this house that uses 300 kilowatts.
- MR. BREIG: Objection, asked and answered, lack of foundation.
- EXAMINER DAVIS: I think she has
 essentially answered more than once that she can't
 speak to what's in your house.
- MR. PARKER: She telling me that I am
 using it, but I want her to show me what's running
 it. I work in electronics. I know what 1 amp is. I
 know what I am doing.
- 25 EXAMINER DAVIS: Ms. Davis, you can

answer to the extent that you know about that -- that difference in figures.

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- Α. The difference in the figures is going to be based upon what the actual readings are. usage by the day can change based on many variables, considering the weather, the time of day, how much sunlight we have versus when a light might come on, when a hot water heater is being used for showering or doing laundry. There is just a ton of variables that varies from a person's house to another person's house and what their living arrangements and living habits are to what the setting on the air conditioning is, what the temperature outside is versus what the heat thermostat might be set on. unfortunately it's, you know, incapable of me to be able to explain exactly what is causing the usage in the home or the variation between day-to-day.
- Q. Well, I am going to explain something to you, ma'am, and I don't know. I can show you. I will send it to you if you want to see it where I was hospitalized last year from September 15 to September 18, and I had cut my service box off. I didn't have nothing on but the refrigerator. I didn't want my food to spoil. Nothing in this house. I was gone for three days. When I came, I read my

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meter. So I took a picture before I left for the
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     hospital, and I read it. And then when I read it, I
     was using 11 watts per day and I said how can I use
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     that when I turn the house off but the refrigerator
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     unless your refrigerator doing that. I don't know.
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     Maybe you all can make that refrigerator use
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     electricity. I don't --
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                 MR. BREIG: Object to form.
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                 EXAMINER DAVIS: Mr. Parker, is that a
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     question for her?
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                 MR. PARKER: No. I am telling her the
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     facts.
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                 EXAMINER DAVIS: Okay. But this is for
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     you to ask questions.
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                How did my wattage go up when I was in
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     the hospital for three days? How did it go up
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     11 watts per day when I was in the hospital?
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                 MR. BREIG: Object to foundation.
                 EXAMINER DAVIS: Sir, is this one of
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     the -- is the billing period you are referring to
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     something you've filed in the docket?
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                 MR. PARKER: If she can't answer it, I
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    will pull it out of my health file. I can go in my
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     own files on the computer and pull it out, and it
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will show you I was admitted on September 15; I was

discharged on September 18. And then I am going to show you how high my bill went when I wasn't even home.

EXAMINER DAVIS: Do you have those bills, sir, the September bills?

MR. PARKER: Up in the attic I got year -- like this one had 2022 on it? That's this year's. This whole -- a whole bunch of the bills. Here is bills right here. I keep a rubber band from month to month. They are in order.

EXAMINER DAVIS: Ms. Davis, you can answer this generally to the extent that you know. I mean, just about -- again about usage you can answer to that extent, I mean, that you would know about usage but that's about it, just broadly.

MR. BREIG: Your Honor, just to have the record be clear, can we -- what year are we talking about?

EXAMINER DAVIS: This year, I believe.

20 Is that correct, Mr. Parker?

MR. PARKER: I said September '21.

EXAMINER DAVIS: '21.

MR. BREIG: Yeah. I would just object to relevance grounds and outside the scope of direct.

MR. PARKER: Sir, I am going to find the

bill in here that shows \$17 they charged me, so if it
wasn't \$17, they made a mistake because I am not
using it.

4 MR. BREIG: Object to outside the scope of direct.

6 MR. PARKER: \$14 in this year. It should 7 be on there.

8 EXAMINER DAVIS: Sir, your question is -9 let's --

MR. PARKER: I am trying to explain something to you. Look, this -- this is going with my case. This is their bill. It said I owed \$14.72. Well, wait a minute. You mean I drop down all the way to \$14?

EXAMINER DAVIS: Sir, is this a different bill from CEI?

MR. PARKER: This is this year's. It's on there. Do you see that say \$14.72?

MR. BREIG: Your Honor, can we ask for when this was filed so we can -- everyone can pull it up?

22 EXAMINER DAVIS: This says January.

MR. PARKER: Why would I complain about

24 \$14?

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MR. BREIG: Then I would just object. He

is using an exhibit that has not been shared with counsel.

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MR. PARKER: About this --

EXAMINER DAVIS: Sir, can you --

MR. PARKER: -- hiding from everybody but you want to go tell me but you don't want to hear nothing unless they tell the truth. Okay. This bill was January 12 of this year.

EXAMINER DAVIS: And you did not file this bill in the docket.

MR. PARKER: No. Why am I going to file a complaint about \$14?

EXAMINER DAVIS: Sir, because anything you want to use as evidence needs to be shared with the parties.

MR. PARKER: You are not showing anything I showed you. I can't see that. I can't read it. I don't know. So what did I even file a complaint for? You do nothing. That's all right. I remember when the Congress office went and got in touch with you. When I was telling them, they got in touch with CEI. CEI, when they went through their bills, they said they owed me. That was on HEAP. They said they owed me \$311, and the woman called me from the Congress office, said Mr. Parker did you get your 311? Then I

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     got my bill. Wait a minute. It came a day later. I
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     said, yeah, I got my 311. They gave me $311 credit.
     The next month that bill came out, I owed 316. Now,
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     how do I owe you when you owe me?
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                 MR. BREIG: Objection. This is outside
     the scope, foundation, hearsay.
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                 MR. PARKER: Outside the scope, ain't
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     nothing outside the scope when this comes to my
    bills.
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                 EXAMINER DAVIS: Sustained.
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                 Sir, do you have any more questions for
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    Ms. Davis based on her testimony or on the questions
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    Mr. Breig asked her?
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                 MR. PARKER: I know more than she know.
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                 MR. BREIG: Objection, your Honor.
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                 EXAMINER DAVIS: Sir, do you have any
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    more questions for her?
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                 I said answer what did I use to get 4,
            Q.
     4 watts per day? I dropped everything off so.
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                 EXAMINER DAVIS: Sir, she answered that
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     question. She answered that question to the best --
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                 MR. PARKER: She didn't answer why my
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     reading was so low.
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                 EXAMINER DAVIS: Sir, she can only answer
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     the question to the extent she knows and --
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64 1 MR. PARKER: She don't know anything. 2 EXAMINER DAVIS: She answered the 3 question. Do you have any different questions, sir? MR. PARKER: Yeah. 4 5 Q. I want to go for them to answer -- let me 6 go to another. You all ain't answered nothing. You 7 said that you read it remotely. Didn't you say you read it remotely, ma'am? Ma'am? 8 9 Α. Yes, I'm sorry. Can we take a short break? My computer 10 11 needs to be plugged in. 12 MR. PARKER: Now you are running. 13 MR. BREIG: Objection, your Honor. Can we go off the record for a comfort break for 5 14 minutes? 15 16 EXAMINER DAVIS: Yeah. Let's go off the 17 record for a few minutes. We will take a quick 18 break. 19 (Recess taken.) 20 EXAMINER DAVIS: Let's go back on the 2.1 record. 22 Let's continue from where we left off. 23 Mr. Parker, were you about to ask another question? 24 I just -- okay. Since you play like I Ο. 25 don't understand about electronics, answer me what is

this? What is this right here? What is that?

EXAMINER DAVIS: The scope of the questions needs to stay within what was in her testimony.

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MR. PARKER: I am trying to prove I am an electronic technician.

EXAMINER DAVIS: Sir, that's not the point of cross-examination. You need to ask her questions about her testimony.

Q. I want to know what a technician does, troubleshoots the problem, and I know what my problem is. I troubleshot it. And I know exactly what it is. This here is a Martide meter. These are what I work with.

EXAMINER DAVIS: Sir, do you have questions for her, or are you just intending to talk to her?

Q. Why is --

EXAMINER DAVIS: It's time for questions.

Q. Well, my question is why I don't average -- average 120 per month?

EXAMINER DAVIS: Sir, you can ask that in the form of a question. What is the specific question you want her to answer?

Q. Why doesn't I average 120 per month?

They averaging me, but you ain't averaging how much

I -- I should average 120 per month.

MR. BREIG: Objection to form, foundation, but if she knows.

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5 EXAMINER DAVIS: She can answer to the extent she knows.

If you know.

MR. PARKER: She ain't going to state nothing.

EXAMINER DAVIS: Ms. Davis.

MR. PARKER: That's her job.

EXAMINER DAVIS: Can you let her answer?

- A. Sir, can you ask the question again, please?
- Q. How I don't average -- when I am handicapped, I do nothing different, every day exact same thing, why I don't average 120 per month when I don't change? I don't even change anything. There is nothing to change. I have no equipment, no nothing. All I do is sit right here and watch T.V. all day. How come I do not average 120 per month?
- A. Sir, again, I cannot tell you what within your home registers your usage or causes your usage and why it's not more or less than what you think it should be. I am not able to advise you of that.

- Q. Ma'am, the 4 watts shows what I use. The 4 kilowatts shows what I use.
- A. And that would be dependent upon what was on at the time between the reading --
 - Q. The same on now. Same, I never change.
- A. But, sir, it does change if your water heater kicks on.
 - Q. There is nothing on.

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MR. BREIG: Objection, your Honor. Can we have the witness answer the question?

EXAMINER DAVIS: Please let her finish her answer, sir.

- A. Depending on when you read the meter, what may be on within your home is going to register that usage. And I don't know exactly what was on or what wasn't on; but, for example, your refrigerator may have kicked on at a later time in the day when a reading was obtained. Your hot water may have kicked on at a different time later after you took that reading. That's all speculation. Unfortunately I cannot tell you exactly what is within your home or what the kilowatt rating is for your appliances within your home.
- Q. Well, ma'am, I can take down there and call my social worker and all of them and my

psychiatrist, my health doctor, everyone from there, 1 2 and they will tell you every time we come to his house, there is nothing on in his house. But you are 3 saying I'm lying. Something is on in my house. 4 Mv5 refrigerator you gave me, CEI gave me that 6 refrigerator, they took my refrigerator, gave me a 7 smaller one, and said, hey, it's an efficiency refrigerator. If it's efficiency, it's using a lot 8 9 of electricity. 10 MR. BREIG: Object to form. 11 EXAMINER DAVIS: Sir, what's your

Q. Why did you all give me a defective refrigerator?

MR. BREIG: Object to form and foundation.

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question?

EXAMINER DAVIS: Sir, can you ask her a question about, again, her testimony or about the questions Mr. Breig asked her?

MR. PARKER: You say her answer was she can't say how much I'm using in my house. I'm using their refrigerator.

Q. Why did you give me a refrigerator that's defective?

25 EXAMINER DAVIS: I don't think she can

answer that, sir. I don't -- that's something that's 1 2 directly --MR. PARKER: I'm using it. I'm using it, 3 sir. 4 EXAMINER DAVIS: I understand but that's 5 6 not part of what she's testifying to. That's not 7 within the scope of what her testimony states is her role is where I am going with this. So you can ask 8 9 her certainly any questions that are relevant to her 10 testimony or to the questions Mr. Breig asked her. 11 MR. PARKER: I just asked her if I am 12

only using by that day 4 watts --

EXAMINER DAVIS: And she has answered you. She gave her answers.

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MR. PARKER: You tell me that I use 11. How can I drop down when I'm using certain things?

17 EXAMINER DAVIS: And she answered, sir.

She answered that question. She told you she can't --

> MR. PARKER: In my house --

EXAMINER DAVIS: She only has answers within her knowledge, and she doesn't have knowledge --

24 MR. PARKER: I only have questions of my 25 knowledge. How can I -- I don't understand this.

Everyone who come here, even when somebody turn the kitchen light on and walk out the room, my people, they come visit me, they say go in there and turn that light off. He will have a fit. You turn that light off. You do not leave my sink running. I don't want no water in here.

2.1

But your house -- I am not living in no \$100,000 house. This is a \$10,000 house. It only has three rooms straight through, and you feel I use a lot of electricity? I turn that nightlight on in the kitchen because I can see through the whole house with one nightlight, but I'm using electricity in this house.

EXAMINER DAVIS: Sir, do you have any more questions for her outside of what we just talked about?

MR. PARKER: I just want them to stop raising my bill because they are going to pay me for all the years that they stole my money because you cannot charge me somebody else's bill.

MR. BREIG: Object to form.

EXAMINER DAVIS: That is not a question.

Do you have a question?

Q. I do have a question. How can they raise my bill for somebody else that lived there?

MR. BREIG: Object to outside the scope of direct testimony.

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MR. PARKER: I don't care if it's outside the scope. I still going to sue you for taking money that you didn't deserve.

EXAMINER DAVIS: Sir, do you have any more questions, or is this your way of saying you don't?

MR. PARKER: Yeah. You said we are going to get you a settlement. Give me my money back. I want it investigated where they stole my money.

MR. BREIG: Objection, your Honor.

EXAMINER DAVIS: Sustained.

- Q. And another thing I want to ask

 Ms. Davis, I want to ask Ms. Davis when did I get off
 of PIPP?
- A. I'm sorry. When did you what?
- Q. When did I get off of PIPP? I wasn't on PIPP anymore.
- 20 MR. BREIG: Object to outside the scope of direct and lack of foundation.
- MR. PARKER: It's about why they wouldn't take me off PIPP when I never applied for it.
- EXAMINER DAVIS: Sir, that's not within the scope of the direct testimony.

MR. PARKER: Why we go by what she want to answer to? Is that what this is? Is that what this game is?

2.1

EXAMINER DAVIS: It's not within the scope of her testimony. It's not something she testified to, so she is not going to be able to answer that.

Q. Well, answer me why we are here. We are not getting anything done. They are not telling the truth, but they are going to tell the truth when the Congress -- watch, sooner or later it's coming. It's coming, and they are going to find out why.

MR. BREIG: Object to form.

EXAMINER DAVIS: Sustained. Sir, we are -- sir, do you have any more questions that are directly with her testimony or the additional questions Mr. Breig asked?

MR. PARKER: They haven't told me anything. All I am asking right now -- I am going to get my money from before. From now on I want -- okay. Why come right now I am only using last month 100, and what was it, 60? What is it? 159 last month during --

EXAMINER DAVIS: Did you file in the docket a bill from last month?

MR. PARKER: No. It stay like that I never complain. 150, 160, I am not going to complain as long as it don't go over 200.

2.1

Q. 400, you charging me your bill. Ma'am, you are not paying your bill. You are making me pay your bill.

MR. BREIG: Objection, your Honor.

EXAMINER DAVIS: Sustained.

So, Mr. Parker, I am going to assume you don't have any more questions for her that are about her testimony. I feel like we are going far afield of her testimony.

MR. PARKER: I don't care about her testimony. She ain't telling me anything.

EXAMINER DAVIS: Okay. Then I am going to assume you are done with your cross-examination if you don't want to ask her questions about her testimony.

MR. PARKER: If I'm up at 300, I'm using two times the bill, two-and-a-half times the bill.

So wait a minute. I got two houses here? I got one.

EXAMINER DAVIS: Mr. Breig, do you have any redirect?

MR. BREIG: I do not, your Honor. And at this time I would -- CEI would move for admission of

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     CEI Exhibit 1 into evidence which is the prefiled
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     testimony.
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                 EXAMINER DAVIS: Do you have any
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     objections to that, Mr. Parker?
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                 MR. PARKER: Yes. I want them to put in
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     the final -- I want -- you say you want yours. Put
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     in this. Put in the final all my testimony -- my
     complaints. Put it in because they are going to
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     answer that. They are going to answer.
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                 EXAMINER DAVIS: The two items you had
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    marked, we will address those as well.
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                 MR. PARKER: What two items?
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                 EXAMINER DAVIS: Are you objecting for
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     some reason for admittance of her testimony?
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                 MR. PARKER: What you mean two items?
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     What two items?
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                 EXAMINER DAVIS: You had marked two
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     filings.
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                 MR. PARKER: How many files -- sir --
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                 EXAMINER DAVIS: Sir, the stuff --
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                 MR. PARKER: How --
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                 EXAMINER DAVIS: Sir, do you wish for
     other items that you filed in the docket to be marked
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     as exhibits and moved into evidence?
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                 MR. PARKER: Yeah. Exhibit -- what was
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     it? January 6? Let me get to that.
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                 EXAMINER DAVIS: Your initial complaint,
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     sir?
                 MR. PARKER: Right. I just want the
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     January -- I am going to read that one to you. Keep
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     going back to my same one.
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                 EXAMINER DAVIS: Let me interrupt you for
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     one second, Mr. Parker.
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                 Let's go off the record for just a
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     second.
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                 (Discussion off the record.)
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                 EXAMINER DAVIS: Let's go back on the
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     record.
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                 MR. PARKER: My first formal complaint.
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                 EXAMINER DAVIS: So the January filing?
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                 MR. PARKER: January 6.
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                 EXAMINER DAVIS: We are going to mark
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     that as Complainant's Exhibit 3.
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                 (EXHIBIT MARKED FOR IDENTIFICATION.)
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                 MR. BREIG: I will have a general
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     objection to all of the exhibits for a very specific
     purpose; but, I mean, at this time for just the
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    marking I want to have an opportunity to be heard on
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     a general objection.
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EXAMINER DAVIS: Okay. We will do that

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after we have marked it.

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2 MR. BREIG: It will apply to -- it will 3 be a categorical objection so.

EXAMINER DAVIS: Understood. Thank you.

So, okay, Mr. Parker, that's -- so so far we have

marked as your exhibits the docket filing from

August 15, the docket filing from March 14, both of

which are forms and bills, and then the January 6

complaint with its attachments. Is there another one

that you want marked?

MR. PARKER: I want them to answer how this --

EXAMINER DAVIS: Okay. Sir, we are just trying to get your exhibits marked so that if you move to admit them, they can be considered. Do you want your --

MR. PARKER: I want that admitted.

EXAMINER DAVIS: Do you want your

19 August 1 filing also marked?

MR. PARKER: August 1?

EXAMINER DAVIS: Yes. You filed an update on August 1 with a July 8, 2022, photograph and a bill from July 20 -- bill from July 12.

MR. PARKER: I want them all admitted.

EXAMINER DAVIS: So we'll mark -- we'll

77 mark the filing from August 1 which is the July 12 1 2 bill and attachments as Complainant's Exhibit 4. (EXHIBIT MARKED FOR IDENTIFICATION.) 3 EXAMINER DAVIS: Okay. You want to move 4 for admittance of those. First, I am going to rule 5 6 we are admitting the testimony of Princess Davis, 7 Company Exhibit 1. (EXHIBIT ADMITTED INTO EVIDENCE.) 8 9 EXAMINER DAVIS: And, Mr. Breig, you said 10 you have -- you have an objection to admittance of 11 Complainant's Exhibits 1 through 4? 12 MR. BREIG: Yeah, two general categorical 13 objections to. One, the photos that are attached to each of the exhibits, there's -- the photos are 14 15 not -- there is no timestamp on the photo to show 16 that it accurately reflects what is being -- what is 17 being purported offered to reflect and --MR. PARKER: The time --18 19 MR. BREIG: Sorry, your Honor. May I? 20 EXAMINER DAVIS: Please let Mr. Breig 2.1 finish. 22 MR. BREIG: The photos that are in the 23 record currently there is no timestamp. It's all 24 handwritten based upon date so there would just be an authentication objection to all of the photos for not 25

being properly authenticated and then just a general objection also on the -- besides -- no objection to the bill itself, but the others are not part of the complaint and it's statements or testimony that appears to be being offered through these documents and not through testimony at the hearing because based upon the writing that is on each of the documents that are allegations.

2.1

And I would say that those are being offered, you know, outside the context of this hearing without ability of cross-examination or even the statements were not made under oath either so just that.

Also, the other general objection to all of the documents and all of the personal handwriting, I don't know who wrote it. There's nobody to authenticate that --

MR. PARKER: Yeah, we do.

MR. BREIG: -- and all been done so.

MR. PARKER: Sir, can I speak?

EXAMINER DAVIS: You may.

MR. PARKER: Authenticate it, all my files. Do you want to see how -- I got some on even my flash drive. Every picture that I take of that meter I come right in the house, add it on my file.

I got proof of all of it. And every picture that -look how many pictures I got of this darn electric
meter. People always say how many pictures do you
have? I say I take it all the time.

2.1

MR. BREIG: And, your Honor, I would just like to clarify the objection. To the extent that the exhibits were discussed, I believe Exhibit 1 and Exhibit 2 were specifically discussed during his direct testimony.

My objection to the statements that were made in the testimony related to the exhibit I do not object to, but the general allegations and statements made in these exhibits, some of which were not introduced during his direct, I object to the introduction of those statements for being, you know, outside of the hearing and outside of his testimony.

MR. PARKER: Sir, it's on my complaint.

I don't have to say nothing. It's -- all my complaint is there. Everything is proof. And I showed you when we first started that these here have the date and the time on it. Here is October 6. The day before, doesn't it say October 6 at 3:44? So you tell me I don't have proof? You say that I -- you don't know if I wrote it. It's my complaint. Yes, I wrote it.

80 EXAMINER DAVIS: I understand. 1 2 Mr. Breig's objection is noted. I am going to defer 3 ruling on these, and we are going to continue. So, Mr. Breig -- I'm sorry. You said you 4 5 did not have any redirect? 6 MR. BREIG: I did not, and I believe that 7 we've already moved in CEI Exhibit 1. The testimony has been moved into evidence, so at this time I would 8 9 ask if I could release my witness. 10 EXAMINER DAVIS: Yes, you may. 11 Thank you, Ms. Davis. 12 MR. BREIG: Thank you, Ms. Davis. 13 THE WITNESS: Thank you. Have a good 14 day. MR. BREIG: At this time CEI has no 15 16 further witnesses, your Honor. 17 EXAMINER DAVIS: Thank you. 18 So having exhausted our witnesses and 19 dealt with evidence to the extent that we have today, 20 is there any -- I don't see any last minute issues to 2.1 discuss in terms of we had our hearing. I don't 22 believe we are going to be briefing here. 23 MR. PARKER: No. I want to file a 24 lawsuit against CEI under Ohio Revised Code 20 --25 EXAMINER DAVIS: Sir, that's certainly

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outside of the authority of the Public Utilities
Commission.

MR. PARKER: It's on my complaint, that I have it on there.

EXAMINER DAVIS: Sir, I understand, but it's outside of the jurisdiction. The Commission has no authority to address something like that.

MR. PARKER: Fraud and deception.

MR. BREIG: And, your Honor, I would ask the opportunity for briefing, just -- I may not use it but so it's there and the opportunity after the transcript, I would ask for 30 days after the transcript is filed in the record for an opportunity to file initial brief. And if a brief is filed by Mr. Parker, I would ask for 10 days post-initial brief deadline to file a potential reply just so that opportunity exists.

MR. PARKER: Might as well --

EXAMINER DAVIS: We'll do --

MR. PARKER: I am going down and pay to

file in the trial court --

EXAMINER DAVIS: Yes, sir; yes. Thank

23 you, Mr. Parker.

MR. PARKER: Defense attorney you might

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EXAMINER DAVIS: Sir, thank you. So, yes, we will do a briefing deadline of 30 days following the filing of the transcript in the docket for initial briefs, and then we will do 7 days for any reply brief.

And with that, we are adjourned. Thank you all for being here.

(Thereupon, at 12:34 p.m., the hearing was adjourned.)

CERTIFICATE I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Thursday, November 17, 2022, and carefully compared with my original stenographic notes. Karen Sue Gibson, Registered Merit Reporter. (KSG-7372)

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Case No(s). 21-0025-EL-CSS

Summary: Transcript November 17th 2022 In the Matter of: Boyce Parker, Complainant, vs. The Cleveland Electric Illuminating Company, Respondent. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Gibson, Karen Sue Mrs.