

Formal Complaint Form

Mario D. Blue
Customer Name (Please Print)

4212 East 186th Street
Customer Address

Cleveland OH 44122
City State Zip

Against

2616960000
Account Number

Cleveland Public Power
Utility Company Name

4212 E186th Street
Customer Service Address (if different from above)
Cleveland OH 44122
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Cleveland Public Power is alleging that a payment was not made on my account. They're threatening to disconnect my services if I don't pay \$200.00 by November 25th, 2022. I've provided to Cleveland Public Power my proof of services purchased and proof that this transaction was deducted out of my Banking account. They're still threatening to disconnect my services, and I refuse to double pay a payment that I have already paid! Please find attached Affidavit and receipts with this complaint as well.

[Signature]
Signature

216-860-2068
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician EE Date Processed NOV 30 2022

RECEIVED-DOCKETING
PUCO
2022 NOV 30 AM 11:48
Updated November 19, 2022
(614) 466-3016
www.PUCO.ohio.gov

OHIO PUBLIC UTILITIES COMMISSION

MARIO D. BLUE.,
Plaintiff,

VS

CLEVELAND PUBLIC POWER,
Defendant.

AFFIDAVIT OF TRUTH

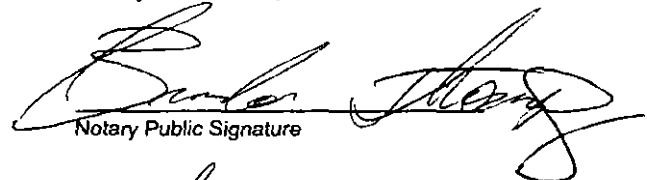
Affiant Mario D. Blue, Plaintiff in reference case, being of lawful age and firstly duly sworn, deposes and states the following facts to be true as he verily believes:

1. I, Mario D. Blue resides at 4212 East 186th Street, Cleveland, Ohio 44122. (Primary Residence)
2. CLEVELAND PUBLIC POWER, currently resides and does business at PO Box 94560, Cleveland Ohio 44101.
3. CLEVELAND PUBLIC POWER provides electric services for my primary address at 4212 East 186th Street, Cleveland Ohio 44122.
4. My primary address: 4212 East 186th Street, Cleveland Ohio 44122., has account numbers with CLEVELAND PUBLIC POWER, which is: 2616960000.
5. I, Mario D. Blue, paid \$175.00 to CLEVELAND PUBLIC POWER for account number: 2616960000, on November 7th, 2022 by debit Visa Card ending in 7681. (Please find Exhibit A for proof of purchase receipt)
6. I, Mario D. Blue provided to CLEVELAND PUBLIC POWER a certified copy of my November 2022 banking statement that reflected the transaction of \$175.00 for November 7th, 2022.

Affiant further sayeth naught.


Mario D. Blue

Sworn to and subscribed before me, a Notary Public in and for the State of Ohio, on this 21st day of November, 2022.


Notary Public Signature

Print Name: Brandon Thompkins



BRANDON THOMPKINS
Notary Public, State of Ohio
My Commission Expires
March 10, 2025



Exhibit "A"

Mr. Blue <marioblue1@gmail.com>

Cleveland Public Power - Payment successful

1 message

cppforms@gmail.com <cppforms@gmail.com>
To: MARIOBLUE1@gmail.com

Mon, Nov 7, 2022 at 9:26 AM

CPP Payment Portal

✓ Your payment processed successfully!

Thank you for using CPP Payment Portal to make a payment for **Cleveland Public Power**. Please save this email for your records.

Payment Amount: \$175.00

Biller: Cleveland
Public Power

Account #: 2****0000

Total paid: \$175.00

Paid on: Nov 07, 2022

Status: PAID

**Confirmation
#:** 012609

Thank you
Cleveland Public Power

11-15-2022

Account No.: 2616960000

Amount: \$175.00

RE: Return Check

Dear MARIO BLUE,

Please be advised that Cleveland Public Power has received a returned check in the amount of \$200.00

In order to avoid a disconnection of your service, the amount of \$200.00 must be received in the office by NOVEMBER 25, 2022. This amount includes a \$25.00 **return check fee**.

Only **cash, money order** or **credit card** will be accepted as payment to reconnect your electric service or to cancel a pending disconnection order. An \$8.00 reconnection fee will also be charged to your account. Reconections are made within 24 hours after payment has been received.

All business is conducted at the Public Utilites Building (1201 Lakeside Ave) during normal hours Mon. - Fri 7:30am until 5:30pm. For your convenience, our office located at 1300 Lakeside Avenue is open on Saturdays from 8am - 12pm for **money order payments only**.

Thank you,

Account Service Department



T1 P0 **SNGLP 153645-2-10-1 - 268
MARIO BLUE
4212 E 186TH ST
CLEVELAND, OH 44122-6802



CPPTNCHK