

From: Angie Rybalt <amrybalt@aep.com>
Sent: Friday, September 03, 2021 9:05 AM EDT
To: Anthony J Greve <ajgreve@aep.com>; Erik M Schaas <eschaas@aep.com>
CC: Brent M Gates <bmgates@aep.com>; Checobia Crawford <ccrawford@aep.com>; Angie Engle <aengle@aep.com>; Dean H Hartzell <dhhartzell@aep.com>
Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Unfortunately, we don't have a choice.



ANGIE RYBALT | DIR CUSTOMER EXPERIENCE
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700 MORRISON ROAD, GAHANNA, OH 43230

From: Anthony J Greve
Sent: Friday, September 3, 2021 8:52 AM
To: Angie Rybalt; Erik M Schaas
Cc: Brent M Gates; Checobia Crawford; Angie Engle; Dean H Hartzell
Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Thanks Angie. Glad you guys are on top of it.

Have a great weekend.



ANTHONY J GREVE | CUSTOMER ACCOUNT MGR PRIN
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From: Angie Rybalt <amrybalt@aep.com>
Sent: Friday, September 3, 2021 8:48 AM
To: Anthony J Greve <ajgreve@aep.com>; Erik M Schaas <eschaas@aep.com>
Cc: Brent M Gates <bmgates@aep.com>; Checobia Crawford <ccrawford@aep.com>; Angie Engle <aengle@aep.com>; Dean H Hartzell <dhhartzell@aep.com>
Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Thanks Tony, we are well aware of these and there was a lot of internal work and discussion around the configurations and CIAC charges etc...Dean did nothing wrong by asking them for this but I cannot speak to the current status. The end result was that we cannot stop them from converting these and there is at least one CIAC charge that we need to get them an invoice for if we haven't already – to back pay us.



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From: Anthony J Greve <ajgreve@aep.com>
Sent: Friday, September 3, 2021 8:09 AM
To: Erik M Schaas <eschaas@aep.com>; Angie Rybalt <amrybalt@aep.com>
Subject: FW: [EXTERNAL] Coastal Ridge Conversions

Good morning,

Received this email from NEP. Not sure of the background, but they have some concerns about some of their projects and AEP Ohio not cooperating.

Just wanted to make you aware. I haven't been working on these.

Thanks



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From: Aaron Depinet <adepinet@nationwideenergypartners.com>
Sent: Friday, September 3, 2021 1:00 AM
To: Work Scheduling Team Columbus <workschedulingteamcolumbus@aep.com>; Dean H Hartzell <dhhartzell@aep.com>; Checobia Crawford <ccrawford@aep.com>; Anthony J Greve <ajgreve@aep.com>
Subject: [EXTERNAL] Coastal Ridge Conversions

NEP EX 6D

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AEP Team, I was directed by Dean Hatzell to resubmit all services for the the Coastal Ridge properties that we are converting to NEP submetering since the original documents apparently expired that were submitted last October. See the Order # list below with equipment needs and Conversion dates set by the Owner of the property

Lofts at Norton- Subcontractor needs CT rated meter base for all services, Conversion date Week of 10-11-21

Gateway Lofts- # Subcontractor needs all CT Rated meter bases. Conversion date Week of 10-18-21

The Normandy- # (one still lost in Your system) Subcontractor needs all CT rated meter bases, Conversion date 10-11-21

Arlington Pointe- # We still would like a meeting on site with Dean to discuss the project, Conversion Date 10-25-21

Edge at Arlington- # All Equipment on site, Conversion date Week of 10-4-21

As you can see these dates are fast approaching and AEP has attempted little to no effort for 4 of the 5 properties to work on scheduling. Attempts were made to me directly to meet some of your field team members for a couple of these jobs but I let those people know that Dean was specifically supposed to handle these so I cancelled them. These projects have been no secret and have been in AEP's queue of almost a year with the October 21' timeframe given on multiple occasions including a meeting with multiple AEP management people. All Load info and Letter of Authorizations have been presented to the Work Scheduling team email for all projects. I am not sure what the hold up is exactly. NEP has moved forward or will be moving forward in the next week the construction that needs to take place at all sites. NEP can not afford to wait any longer due to the request made by the site owner. I'm being put in a bad spot here and if I need to escalate this further please let me know so these conversions can be completed as smoothly as possible. Thanks

AARON DEPINET | SR. MANAGER OF FIELD OPERATIONS
TEAM MEMBER SINCE 2018

C (587) 230-2626

**This foregoing document was electronically filed with the Public Utilities
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Summary: Exhibit NEP Ex. 60, Angie Rybalt Email 9-03-21 NEP-RPD 01-011 Supp
Attch 3 P346-47 electronically filed by Mr. Ken Spencer on behalf of Armstrong &
Okey, Inc.