Ohio Power Company Case No. 21-0990-EL-CSS

NEP-RPD-01-011- Supplemental Attachment 3-

Page 346 of 1315

From: Angie Rybalt <amrybalt@aep.com> Sent: Friday, September 03, 2021 9:05 AM EDT To: Anthony J Greve <aigreve@aep.com>: Erik M Schaas <eschaas@aep.com> CC: Brent M Gates <bmgates@aep.com>: Checobia Crawford <ccrawford@aep.com>; Angie Engle <aengle@aep.com>: Dean H Hartzell <dhhartzell@aep.com> Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Unfortunately, we don't have a choice,



ANGIE RYBALT | DIR CUSTOMER EXPERIENCE AMRYBALT CAEP.COM | C.614.359.6276 700 MORRISON ROAD, GAHANNA, OH 43230

From: Anthony J Greve Sent: Friday, September 3, 2021 8:52 AM To: Angie Rybait ; Erik M Schaas Cc: Brent M Gates ; Checobia Crawford ; Angie Engle ; Dean H Hartzell Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Thanks Angle. Glad you guys are on top of it.

Have a great weekend.



ANTHONY J GREVE | CUSTOMER ACCOUNT MGR PRIN AJGREVE (2000) 0.614 883.7941 709 MORRISON ROAD, GAHANNA, OH 43230

From: Angie Rybalt <amrybalt@aep.com> Sent: Friday, September 3, 2021 8:48 AM To: Anthony J Greve <aigreve@aep.com>; Erik M Schaas <eschaas@aep.com> Cc: Brent M Gates <bmgates@aep.com>; Checobia Crawford@aep.com>; Angie Engle <aengle@aep.com>; Dean H Hartzell <<u>dhhartzell@aep.com</u>> Subject: RE: [EXTERNAL] Coastal Ridge Conversions

Thanks Tony, we are well aware of these and there was a lot of internal work and discussion around the configurations and CIAC charges etc...Dean did nothing wrong by asking them for this but I cannot speak to the current status. The end result was that we cannot stop them from converting these and there is at least one CIAC charge that we need to get them an invoice for if we haven't already – to back pay us.



ANGIE RYBALT | DIR CUSTOMER EXPERIENCE AMRYBALTGAEP.COM | C 614 359 6276 700 MORRISON ROAD, GAHANNA, OH 43230

From: Anthony J Greve <<u>aigreve@aep.com</u>> Sent: Friday, September 3, 2021 8:09 AM To: Erik M Schaas <<u>eschaas@aep.com</u>>; Angie Rybalt <<u>amrybalt@aep.com</u>> Subject: FW: [EXTERNAL] Coastal Ridge Conversions

Good morning,

Received this email from NEP. Not sure of the background, but they have some concerns about some of their projects and AEP Ohio not cooperating.

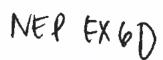
Just wanted to make you aware. I haven't been working on these.

Thanks



ANTHONY J GREVE | CUSTOMER ACCOUNT MGR PRIN ALGREVE GAEP.COM | D 614 883.7941 700 MORRISON ROAD, GAHANNA, OH 43230

From: Aaron Depinet searchive-comparisment Sent: Friday, September 3, 2021 1:00 AM To: Work Scheduling Team Columbus sworkschedulingteamcolumbus@aep.com; Dean H Hartzell sworkschedulingteamcolumbus@aep.com; But <



Ohio Power Company Case No. 21-0990-EL-CSS NEP-RPD-01-011- Supplemental Attachment 3-

Page 347 of 1315

This is an EXTERNAL email. STOP. THINK before you CLICK links or OPEN attachments. If suspicious please click the Report to Incidents' button in Outlook or forward to incidents@aeo.com from a mobile device.

AEP Team, I was directed by Dean Hatzell to resubmit all services for the the Coastal Ridge properties that we are converting to NEP submetering since the original documents apparently expired that were submitted last October: See the Order # list below with equipment needs and Conversion dates set by the Owner of the property

Lofts at Norton- all services, Conversion	Subcontractor needs CT rated meter base for
Gateway Lofts- #	Subcontractor needs all CT Rated meter bases. Conversion date Week
The Normandy-#	(one still lost in Your system) Subcontractor needs all CT rated meter bases, Conversion date 10-11-21
Arlington Pointe- # 25-21	We still would like a meeting on site with Dean to discuss the project, Conversion Date 10-
Edge at Arlington- #	Il Equipment on site, Conversion date Week of 10-4-

As you can see these dates are fast approaching and AEP has attempted little to no effort for 4 of the 5 properties to work on scheduling. Attempts were made to me directly to meet some of your field team members for a couple of these jobs but I let those people know that Dean was specifically supposed to handle these so I cancelled them. These projects have been no secret and have been in AEP's queue of almost a year with the October 21' timeframe given on multiple occasions including a meeting with multiple AEP management people. All Load info and Letter of Authorizations have been presented to the Work Scheduling team email for all projects. I am not sure what the hold up is exactly. NEP has moved forward or will be moving forward in the next week the construction that needs to take place at all sites. NEP can not afford to wait any longer due to the request made by the site owner. I'm being put in a bad spot here and if I need to escalate this further please let me know so these conversions can be completed as smoothly as possible. Thanks

AARON DEPINET | SR. MANAGER OF FIELD OPERATIONS TEAM MEMBER SINCE 2018

C (587) 230-2626

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Summary: Exhibit NEP Ex. 60, Angie Rybalt Email 9-03-21 NEP-RPD 01-011 Supp Attch 3 P346-47 electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc.