

**FILE**

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2022 NOV 17 PM 5:28

**P-U-C-O**

**From:** PUCO Consumer Call Center <contactthepuco@puc.state.oh.us>

**Sent:** Thursday, November 17, 2022 3:54 PM

**To:** PucO Docketing <docketing@puco.ohio.gov>

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00788520.[  
ref:\_00Dt0GzXt.\_5008y63GFU:ref ]

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Technician DLH

Date Processed

11-17-22

**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00788520

**CUSTOMER:** Mark Kinney

**SERVICE ADDRESS:** 3971 Litho Lane, Zanesville, Ohio 43701

**AIQ:** Columbia Gas of Ohio

**NIQ:**

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 21-0637-GA-AIR

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

The customer's comments.

\*\*\*\*\*

- - The budget amount that I pay for gas has already gone up 41% earlier this year and I oppose any additional increases. Customers of a utility should not have to pay more money so the shareholder's profits can increase. In the six months ending on June 30, 2022, NiSource's net income available to common shareholders was \$422,200,000. This is up from \$328,200,000 in the same six-month period in 2021. NiSource is the parent company of Columbia Gas of Ohio. PUCO should protect consumers from this type of inflation.

I also opposed any increase to the fixed fees going up. I currently pay over \$40 a month just to be able to have natural gas at my house. During the summer months, the majority of my utility charge is the fixed fee and not the actual amount of natural gas that is being used. On my October bill, 72% of the charges were fixed and rider fees. I should not be charged even more money even if I used no natural gas during the summer. Columbia Gas wants this type of increase because it makes sure they receive more money even when customers use another natural gas supplier.

\*\*\*\*\*

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

**From:** PUCO Consumer Call Center [contactthepuco@puc.state.oh.us]

**Sent:** 11/17/2022 3:44 PM

**To:** mkinney8821@gmail.com

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00788520 [ref:\_00Dt0GzXt.\_5008y63GFU:ref ]

Case Number: 00788520

Dear Mark Kinney:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Columbia Gas of Ohio, Inc. (Columbia Gas) and its application to increase its rates.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. Great care is taken to review the utilities' financial records to make certain that the rates set do not result in the over-collection of revenue.

On June 30, 2021, Columbia Gas filed an application to increase its distribution rates. Columbia Gas has also requested various changes to its tariff and the continuation or addition of several riders.

The PUCO staff is in the process of investigating the facts and issues in the company's application and preparing a staff report. The PUCO will fully examine all issues and evidence presented before it comes to a decision in this case.

The company's application and all related documents are available at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov), case no. 21-0637-GA-AIR. Click on the link to "Docketing information System" (DIS). You can then enter the case number in the "Case Lookup" search field. Additionally, I have filed your comments in the case docket; as a result, your comments will form a permanent part of the record.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Sincerely,

**Candy Yates**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department

Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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