

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
FRED L. HARRIS,**

COMPLAINANT,

CASE NO. 22-552-EL-CSS

v.

**OHIO POWER COMPANY D/B/A AEP
OHIO,**

RESPONDENT.

ENTRY

Entered in the Journal on November 16, 2022

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Respondent, Ohio Power Company d/b/a AEP Ohio (AEP) is an electric light company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, AEP is subject to the jurisdiction of this Commission.

{¶ 3} On May 25, 2022, Fred L. Harris (Complainant) filed a complaint against AEP. Complainant submits that his complaint was not resolved through the informal complaint process and that he did not understand the spreadsheet provided to him by AEP that purportedly explained his electric charges. Complainant has requested the Commission accept his formal complaint in order to determine if the charges AEP provided are accurate.

{¶ 4} On June 14, 2022, AEP filed its answer in which it admits some, and denies others of the complaint's allegations and sets forth several affirmative defenses. Among other things, AEP, in its answer, admits that it provided Complainant with a detailed explanation of charges.

{¶ 5} A settlement conference was scheduled for, and held, at the Commission's offices on November 15, 2022. Although the parties did not reach a settlement at that time, they agreed to keep working together towards case resolution, and determined that their settlement discussions should resume at a second settlement conference.

{¶ 6} Accordingly, a second settlement conference shall be scheduled for December 7, 2022, at 1:30 p.m. at the offices of the Commission, Room 1246, 180 East Broad Street, Columbus, Ohio 43215. Visitors should register at the building lobby desk and then proceed to the 11th floor to participate in, or attend, the settlement conference.

{¶ 7} It is, therefore,

{¶ 8} ORDERED, That a settlement conference be scheduled for December 7, 2022, at 1:30 p.m., as indicated in Paragraph 6. It is, further,

{¶ 9} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/Daniel E. Fullin

By: Daniel E. Fullin
Attorney Examiner

MLW/mef

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

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in

Case No(s). 22-0552-EL-CSS

Summary: Attorney Examiner Entry scheduling a settlement conference for December 7, 2022, at 1:30 p.m. at the offices of the Commission, Room 1246 electronically filed by Ms. Mary E. Fischer on behalf of Daniel E. Fullin, Attorney Examiner, Public Utilities Commission of Ohio