22-1060-EL-GSS

Public Utilities Commission

Case Number

Public Utilities Commission of Ohio Attn: Docketing 180 E. Broad St. Columbus, OH-43215

Formal Complaint Form

Tomai Companie Tom					
DORITA BROWN Customer Name (Please Print)	Castomer Address				
Against	City State Zip / OD - 772 - 702 - COO (ACP) Account Number				
Utility Company Name	Customer Service Address (if different from above) City State Zip				
Please describe your complaint. (Attach additional she	ets if necessary)				
CHARGING ME FOR POWER SIGN UP FOR AND TWEN ARE MY ELECTRIC BILL EVEN TO STUP	ESTILL CHORGING ON				

180 East Broad Street Columbus, Ohio 43215-3793 Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Updated July 7, 2014 (614) 466-3016 www.PUCO.ohio.gov

Date Processed 11/16/2022 Technician 6

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.



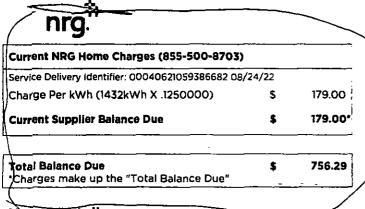
Service Address:

DORITA J BROWN 6315 FREEMAN RD GENOA TWP WESTERVILLE, OH 43082-8005

Account #100-722-762-0-6

Line Item Charges:

Previous Charges	
Total Amount Due At Last Billing	\$ 604.52
Payment 08/16/22 - Thank You	-141.02
Late Payment Charge	2.12
Previous Balance Due	\$ 465.62
Current AEP Ohlo Charges	
Tariff 820 - Residential Service 08/24/22 Service Delivery Identifier: 00040621059386682	
Transmission Service	\$ 44.56
Distribution Service	57.11
Customer Charge	10.00
Current Electric Charges	\$ 111.67



Usage Details:

†4Values reflect changes between current month and previous month.

Usage: + 394 kWh	Avg. Daily Cost: + \$0.56	Avg. Temperature:	
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Aug'21 Jul'22 Aug'22	Aug'21 Jui 22 Aug 33	-195 La 65 Aug 22	

Total usage for the past 12 months: 17,322 kWh Average (Avg.) monthly usage: 1,444 kWn

Meter Read Details:

Meter #87	75561340				
Previous	Туре	Current	Type	Metered	Usage
22854	Actual	24286	Actual	1432	1,432 kWh
Service Per	riod 07/26	5 - OB/24			Multiplier 1
Next sche	duled re	ad date sh	ould be b	etween Sep	22 and Sep 27 .

Notes from AEP Ohio:

Price-to-Compare: For tariff 620, in order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AEP Ohio's price of \$0.072 per kWh for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" web site at www.energychoice.ohio.gov.

For Informational Purposes only: The below costs are NOT NEW CHARGES and are approximate values. AEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency programs, please visit www.AEPOhio.com/Save.

Renewable Programs: \$2.98 Energy Efficiency Programs: \$0.00 Peak Demand Reduction Programs: \$0.00

Make this bill the last one sent in the mail! Go paperless and get email alerts when your bill is ready. Sign up at AEPPaperless.com!

A smart meter is installed on your premises. If service is disconnected due to non-payment, it will be remotely disconnected and no physical notice will be left at your service address. On the day of disconnection, service will be shut off after 10 a.m.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by NRG Home. This bill reflects AEP Ohio charges for delivery of the electric and all electric energy supply charges AEP Ohio has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges please contact NRG Home at (855)500-8703. Please note that failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider and your return to AEP Ohio's Standard Offer for energy supply services.

Due date does not apply to previous balance due.

AEP will no longer remit payment to your previous provider after September 23, 2022

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.