



November 10, 2022

Via Electronic Filing

Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

Re: Case No. 11-5886-EL-CRS
Verde Energy USA Ohio, LLC – Certificate Number 12-489E
License Update

Pursuant to Rule 4901:1-24-11 of the Ohio Administrative Code, Verde Energy USA Ohio, LLC (“Verde”), a licensed Competitive Retail Electric Service provider in Ohio, submits the following license update.

Disclosure of Liabilities and Investigations

Add:

Pennsylvania PUC v. Verde Energy USA, LLC	Verde Energy USA, LLC	PA	Public Utilities Commission (PUC)	Allegations of Misleading and Deceptive telemarketing & door-to-door conduct, slamming, and release of private customer information/unauthorized access to accounts, and failure to maintain verification records. Penalty \$1,000,000 and customer refunds.	2020 Docket No. C-2020-3017229	Completed 09/15/2022
CT PURA v. Verde Energy USA, Inc.	Verde Energy USA, Inc.	CT	Office of Education, Outreach and Enforcement (EOE)	Notice of Violation and Assessment of Civil Penalty (NOV). Company entered settlement with PURA on October 13, 2022 over alleged marketing issues; Company agreed to pay \$1.5 million to be distributed to certain Connecticut consumers designated as “financial hardship customers”, issued refunds and payments to certain customers, and agreed to voluntary leave the Connecticut market, with the ability to return in the future upon reapplication.	2022 Docket 09-06-08 Issued 08/08/2022	Completed 10/13/2022

Should you have any questions or need any further information, please contact me directly at regulatorymatters@sparkenergy.com or 207-890-4094 .

Respectfully submitted,

Muriel LeClerc
Senior Regulatory Specialist

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Case No(s). 11-5886-EL-CRS

Summary: Notification Notice of License Update electronically filed by Muriel T.
LeClerc on behalf of Verde Energy