#### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Columbia Gas of Ohio, Inc. for Authority to Amend its Filed Tariffs to Increase the Rates and Charges for Gas Services and Related Matters.	) ) Case No. 21-0637-GA-AIR ) )
In the Matter of the Application of	)
Columbia Gas of Ohio, Inc. for	) Case No. 21-0638-GA-ALT
Approval of an Alternative Form of	)
Regulation.	)
In the Matter of the Application of	)
Columbia Gas of Ohio, Inc. for	)
Approval of a Demand Side	) Case No. 21-0639-GA-UNC
Management Program for its Residential	)
and Commercial Customers.	)
In the Matter of the Application of	)
Columbia Gas of Ohio, Inc. for	) Case No. 21-0640-GA-AAM
Approval to Change Accounting	)
Methods.	)

#### PREFILED TESTIMONY IN RESPONSE TO OBJECTIONS TO THE STAFF REPORT OF

#### JENNIFER MOCNIAK SERVICES MONITORING AND ENFORCEMENT DEPARTMENT RELIABILITY AND SERVICE ANALYSIS DIVISION

# STAFF EXHIBIT \_\_\_\_

November 9, 2022

1	1.	Q.	Please state your name and your business address.
2		А.	My name is Jennifer Mocniak. My business address is 180 East Broad
3			Street, Columbus, Ohio 43215.
4			
5	2.	Q.	By whom are you employed and in what capacity?
6		А.	I am employed by the Public Utilities Commission of Ohio (PUCO). I am a
7			Utility Specialist 2 with the Reliability and Service Analysis Division
8			within the Service Monitoring and Enforcement Department. My current
9			duties include the monitoring of customer contacts, company customer
10			service audits, annual reports, and investigations into rule violations for
11			water and gas companies.
12			
13	3.	Q.	Would you briefly state your educational background and work experience.
13 14	3.	Q. A.	Would you briefly state your educational background and work experience. I attended Ohio University – Chillicothe in the Computer Science program
	3.		
14	3.		I attended Ohio University – Chillicothe in the Computer Science program
14 15	3.		I attended Ohio University – Chillicothe in the Computer Science program and Franklin University in the Business Administration program. I have
14 15 16	3.		I attended Ohio University – Chillicothe in the Computer Science program and Franklin University in the Business Administration program. I have worked at the PUCO since June of 1996. I have held positions in the
14 15 16 17	3.		I attended Ohio University – Chillicothe in the Computer Science program and Franklin University in the Business Administration program. I have worked at the PUCO since June of 1996. I have held positions in the Administration Department, Teletext Division; Utilities Department, Rates
14 15 16 17 18	3.		I attended Ohio University – Chillicothe in the Computer Science program and Franklin University in the Business Administration program. I have worked at the PUCO since June of 1996. I have held positions in the Administration Department, Teletext Division; Utilities Department, Rates and Tariffs Division; and the Service Monitoring and Enforcement
14 15 16 17 18 19	3.		I attended Ohio University – Chillicothe in the Computer Science program and Franklin University in the Business Administration program. I have worked at the PUCO since June of 1996. I have held positions in the Administration Department, Teletext Division; Utilities Department, Rates and Tariffs Division; and the Service Monitoring and Enforcement

1				
2	5.	Q.	Have you testified in previous cases before the PUCO?	
3		A.	No.	
4				
5	6.	Q.	What is the purpose of your testimony?	
6		A.	The purpose of my testimony is to respond to certain objections to the Staff	
7			Report of Investigation (Staff Report) concerning service monitoring and	
8			enforcement. Specifically, I am responding to Ohio Partners for Affordable	
9			Energy (OPAE) objection VI regarding meter testing.	
10				
11	<b>OPAE Objection VI (Meter Testing)</b>			
12	10.	Q.	OPAE objects that the Staff Report erred by not providing a free meter test	
13			every year. Does Staff agree?	
14		A.	No, Staff believes that providing a free meter test every three years is	
15			reasonable and is the standard practice among other local gas distribution	
16			companies.	
17				
18	12.	Q.	Does this conclude your testimony?	
19		A.	Yes, this concludes my testimony. However, I reserve the right to submit	
20			supplemental testimony as described herein, as new information	
21			subsequently becomes available or in response to positions taken by other	
22			parties.	

#### **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the Pre-filed

#### Testimony of Jennifer Mocniak Responding to Objections to the Staff Report has

been served upon the below-named counsel via electronic mail, this 9th day of November

2022.

<u>/s/ Werner L. Margard</u> Werner L. Margard

#### **Parties of Record**

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Summary: Testimony of Jennifer Mocniak electronically filed by Ms. Tonnetta Y. Scott on behalf of PUC