

NC

22-1014-EL-CSS

00782246



# Public Utilities Commission

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

LeRoy & Tracy Moore

Customer Name (Please Print)

3906 Webb Rd.

Customer Address

Ravenna

City

OH

State

44266

Zip

**Against**

110 009 776 284

Account Number

Ohio Edison / Nopec

Utility Company Name

Customer Service Address (if different from above)

AKRON

City

OH

State

44309-368

Zip

Please describe your complaint. (Attach additional sheets if necessary)

see attached

RECEIVED-DOCKETING DIV

2022 OCT 28 PM 2:45

PUCO

Tracy L. Moore

Signature

330-221-7056

Customer Telephone Number

This is to certify that the images  
appearing are an accurate and  
complete reproduction of a case file  
document delivered in the regular  
course of business.

Technician EL

Date Processed 10/28/2022

October 25, 2022

Dear Ohio Public Utilities Commission:

Per my phone conversation with you on October 7, in which I stated my complaint with Ohio Edison and NOPEC. I opened my monthly bill to find a charge of \$61.80 and \$174.44 additional on my monthly budget bill. When I called Ohio Edison they said that it was a true up charge because NOPEC was opting out of the contract. I told them I have never been in a contract with NOPEC and that I never choose Non-Aggregates. They preceded to tell me that the township that I live in chose it for me because I did not respond to their letters. What letters I asked??? They said they were sent in the mail. Sorry, even if I received these letters which I believe I never did, they would be placed in the trash because I don't ever choose Non-Aggregates. So, as stated I will not be doing a true-up with NOPEC as they are opting out, when I never opted in. My agreement has always been with Ohio Edison and no one else. I still can't believe this. Well let me tell you, that is illegal, and we do not live in a communist country, and nobody makes that decision for me!

I sent the adjusted \$40 budget agreement payment that I have made with Ohio Edison and that is all they will get from me. I expect these charges to be removed immediately and if they are not, my attorney will be contacting you and I will own a part of Ohio Edison, NOPEC, etc. I have never heard of such a thing. I have contacted NOPEC as well and told them, the same as well! I also filed my complaint with PUCO (case # 00782246) and put my name on a list so that no Non-Aggregate, can pick me up! What kind of a society do we live in? Someone else who called might have fallen for the great deal that Ohio Edison was going to give me by spreading the balance over a year to help pay it, but not me. I do not owe it and I am not paying it. I never opted in, and I am not opting out. I simply never chose NOPEC and someone else thought they could do it for me, BUT THEY CAN NOT. If the charges are not removed by my next bill, my attorney will oversee this.

In addition to my first complaint, I do my mothers bills because she is now in a facility with dementia alzheimer's and I pay her bills at home. I have attached a letter from NOPEC stating that they are returning her back to Ohio Edison and she

# NOPEC

No one does more  
to lower your utility bills.

no one does  
for  
why me?

123324 \*\*\*\*\*AUTO\*\*5-DIGIT 44240 T203 P1  
Sherry Friend  
2785 Fairfax St  
Streetsboro, OH 44241-5114



September 30, 2022

Account Number: 08021554920000556116

Dear Sherry Friend,

This letter is to inform you that your electric supplier is changing.

Your community is a member of NOPEC (Northeast Ohio Public Energy Council) and you are currently enrolled in NOPEC's governmental electric aggregation Standard Program Price until January 2023. As you may be aware, for reasons beyond NOPEC's control, the market price of electricity has spiked dramatically in 2022 and increases could continue into 2023.

NOPEC was formed to protect your interests in the energy marketplace and believes that you will pay a lower price if you temporarily receive electricity through your electric utility during the next several months. As such, NOPEC is returning your account to the electric utility beginning with your next meter read, which may take one to two billing cycles. There is no action required by you and as a reminder you will not be charged a fee from NOPEC to make this change.

-no true up  
for mother but  
for me-

We value you as a NOPEC customer. NOPEC plans to resume its electric aggregation program in the spring of 2023. We look forward to serving you again at that time.

If you have any questions regarding this transition, please visit the NOPEC website at [www.nopec.org/return](http://www.nopec.org/return) or contact NOPEC's Customer Care Center at 855-667-3201.

What?

Sincerely,

*Charles W. Keiper III*

Charles W. Keiper, III  
Executive Director, NOPEC

Pick  
and choose  
who pays  
extra for  
this.

