From: PUCO Consumer Call Center

To: <u>Puco Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00785022 [ ref:\_00Dt0GzXt.\_5008y5j1Rx:ref ]

**Date:** Tuesday, October 25, 2022 1:24:24 PM



## PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00785022 CUSTOMER: Matt Doyle

ADDRESS: 106 West Poinsetta Avenue, Toledo, Ohio 43612

SERVICE ADDRESS: 106 West Poinsetta Avenue, Toledo, Ohio 43612

AIQ: Columbia Gas of Ohio

NIQ: 4192900873

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #: 21-0637** 

**SUBJECT:** Columbia Gas of Ohio - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"This is not specific to this property or any specific Columbia gas bill but in general on any bill. I understand fixed costs but when fixed cost are around \$40+ per month and the billing cycle is only for 4 days why isn't the fixed costs pro rated for the 4 days? My use in 4 days was 7 ccf but my overall bill was for \$45.80 because I was billed for 30 days of fixed charges instead of a pro ration for 4 days of the fixed charges."

This message and any response to it may constitute a public record and thus

may be publicly available to anyone who requests it.

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Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment of Matt Doyle, via website, electronically filed by Docketing Staff on behalf of Docketing