

NC

22-0982-GA CSS

**Ohio**

**Public Utilities  
Commission**

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

**FILE**

**Formal Complaint Form**

Robert Lamb  
Customer Name (Please Print)

1200 Farrer St  
Customer Address

Middletown OH 45044  
City State Zip

**Against**

9101 2397 7071  
Account Number

Duke Energy  
Utility Company Name

Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

They have been estimating my gas meter since April 2022. My Bill has extended to \$1,700.00 and that's not possible for my gas. My landlord has also complained and has requested my gas meter be moved outside.

Robert Lamb  
Signature  
513-416-7189  
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician EC

Date Processed 10/20/2022

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PUCO

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.