Oct 15, 2022 Chse No. 22_0717_ EL- ess

TAnowa Troupe, Secretary Debbie Keyan, Acting Secretary Susan fatterson, Acting Secretary attached is a Letter Specieved July 22, 2022 Sent in my Complaint, why I was Charged on 5 to month dutrageous Charges per Smart Inegyl I wanted those Charges Renbursel Tel not ask for their Service. I had enow that Money. Is this fact of 2 I Speaker of the House, Householder Hank So Very much f

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

__ Date Processed_*_/0//*

Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway

Mike DeWine, Governor Janifer French, Chair

July 22, 2022

Mable A. Sylvain 5116 Longford Rd Huber Heights, OH 45424

RE: Case No. 22-0717-EL-CSS

Dear Ms. Sylvain

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against SmartEnergy Holdings LLC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary

Debbie Ryan, Acting Secretary

Susan Patterson, Acting Secretary

Enclosure DR:ec