# BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

Ohio Power Company	)				
Complainant,	)				
<b>v.</b>	)	Case No. 21-990-EL-CSS			
Nationwide Energy Partners, LLC	)				
Respondent.	)				
DIRECT TESTIMONY OF AARON DEPINET					
ON REHALF OF					

October 3, 2022

NATIONWIDE ENERGY PARTNERS, LLC

1	Q.1.	Please state your name, title, business address and on whose behalf you are	
2		testifying.	
3		A.1. My name is Aaron Depinet. I am employed by Nationwide Energy Partners, LLC	
4		("NEP"). I am testifying on behalf of NEP.	
5	Q.2.	How many years have you worked at NEP?	
6		<b>A.2.</b> 4 years. I was hired mainly for heading up the maintenance responsibilities and	
7		outages. That position evolved into overseeing everything Field Operations.	
8	Q.3.	What are your main job responsibilities?	
9		<b>A.3.</b> Managing the metering, field operations, project managers, and all new and old	
10		projects for estimates and pre-construction process. For construction projects, my	
11		involvement is from start to finish. I design, estimate, coordinate with subcontractors and	
12		utilities, and give direction to installations on sites.	
13	Q.4.	What is your experience and educational background?	
14		A.4. I attended vocational training school during high school. After graduating high	
15		school, I spent 18 years at Vaughn Industries from apprentice to eventually a field	
16		superintendent. During the 18 years, the first four were journeyman apprenticeship	
17		school. I specialized at Vaughn in building services, managing and running larger	
18		projects, including certain primary meter or master meter projects as a subcontractor for	
19		NEP in or around 2014/2015. These types of projects included water treatment plants,	
20		schools, factories, solar fields, wind farms, and primary/secondary underground	
21		installations for both private and utilities.	

**A.5.** No.

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Q.5. Have you previously testified before the Public Utilities Commission of Ohio?

Q.6.	What is the	purpose of your	testimony?
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- **A.6.** To provide background on the process of converting the five apartment complexes to master meter service.
- 4 Q.7. Are you aware of the five apartment complexes at issue in this dispute: Gateway
- 5 Lofts, the Normandy, Lofts at Norton Crossing, Arlington Pointe, and Edge at
- 6 Arlington?

- A.7. Yes. I have worked with the five apartment complexes on the construction side to convert the five apartment complexes to master metered properties. My main responsibility at the five apartment complexes as a project manager is to coordinate with AEP Ohio, the property owners, and subcontractors in the construction process.
  - Q.8. What was the typical process by which NEP requests AEP Ohio's assistance to convert apartment complexes to master meter service?
    - A.8. There are generally two types of conversion projects (along with new builds): secondary conversions (such as with the five apartment complexes) and buy-backs. Buy-backs follow the same process as secondary conversions, but also include a period of time at the front end for negotiation during which AEP Ohio would need to finalize the purchase of assets and change of easements (if necessary). With both secondary conversions and buy-backs, after contracts are signed, NEP reaches out to AEP Ohio via its online portal. NEP provides the specifics of the construction job, and in accordance with the standard process, receives an email back within 5-7 business days that includes AEP Ohio's requests that NEP provide additional information, such as to fill out load sheets, drawings, letter of authorization from the property owner. Usually within 3-4 weeks total, NEP would receive a response back from AEP Ohio's design team and AEP

Ohio would request payment for services rendered. Services rendered generally refers to AEP Ohio's "aid to construction" as a GS or commercial services, it is understood that AEP Ohio's tariff requires a payment split of 60/40 for the work and materials needed by AEP Ohio. Often, someone at AEP Ohio would also contact NEP to complete a site visit of the property. In the meanwhile, NEP continues to move forward with the construction process i.e., the work that is needed to be done where the new demarcation of service is set, which could include adding meter bases, reworking services and conductors, and/or new overhead risers. However, because NEP is not permitted to disconnect the equipment, NEP cannot complete the master-meter conversion without AEP Ohio's assistance on disconnection. Specifically, after the sites are prepared for conversion, AEP Ohio will send out a crew to finalize the conversion and hook into the new master meter. The hook-in process or energizing per site can be completed in less than a day often AEP Ohio can complete two per day. AEP Ohio typically estimates 4 weeks to energize; however, this estimation is based upon AEP Ohio coming out to the site only once or twice a week. In my experience, the entire process from request through the online portal to AEP Ohio's assistance on the conversion takes less than six-months. The prior conversion at Bantry Bay, and which was submitted only a couple months prior to the five apartment complexes, took no more than a year to complete, and was completed right before the submissions through the online portal for the five apartment complexes. When did NEP submit work orders to AEP Ohio to perform the work required to change the utility service to master-metered configuration at each of the five

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Q.9.

apartment complexes?

1		A.9.	NEP reached out to AEP Ohio on September 18, 2020, shortly after the contracts
2		were si	gned with the five apartment complexes notifying AEP Ohio of the conversion of
3		the five	apartment complexes on behalf of the complex owners. NEP submitted work
4		orders i	in October of 2020 and provided the specifics for these construction jobs and all
5		other n	ecessary information.
6	Q.10.	Has th	e conversion of the five apartment complexes followed the similar process as
7		past co	onversions to master meter service?
8		A.10.	No. As of this date (two years after submission of the requests in October 2020),
9		only th	e Edge at Arlington, the Normandy, and Gateway Lofts have been completed. To
10		comple	te the conversions, it only took AEP Ohio approximately 4 days over 3 weeks to
11		comple	te the Edge at Arlington; 2 days over 1 week to complete the Normandy; and 2
12		days ov	ver 1 week to complete Gateway Lofts.
13		In the S	Spring of 2021, to try to move the construction projects forward, I reached out to
14		AEP O	hio. Attached as <b>Exhibit A</b> is a true and accurate copy of one of those email
15		exchan	ges. On June 9, 2021, Dean Hartzell of AEP Ohio informed me that AEP Ohio
16		would	not allow the project to move forward. A true and accurate copy of this
17		corresp	ondence is attached as <b>Exhibit B</b> . NEP and AEP Ohio set up a meeting on or
18		about J	une 23, 2021 to further discuss the status of the five apartment complexes. At that
19		meeting	g, which I attended, NEP understood that AEP Ohio had no objections to NEP's

conversion of the five apartment complexes to master-metered service. Attached as

Exhibit C is a June 24, 2021 email from NEP's corporate counsel Drew Romig. This

email confirmed that AEP Ohio had no objections to the five apartment complex

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1		conversions. NEP relied on the results of the June 23, 2022 meeting to move forward
2		with construction at the five apartment complexes.
3	Q.11.	After the June 23, 2021 meeting with AEP Ohio, what was NEP's next step?
4		<b>A.11.</b> On or about June 24, 2021, NEP began working on permits and ordering required
5		materials for the Edge at Arlington. By July 1, 2021, NEP had the specifications required
6		for cabinets to be used at the Edge at Arlington and, on July 12, 2021, NEP was searching
7		for locations to place the meters. NEP received relevant permits from the City of
8		Columbus on July 22, 2021, and continued to work at the site until October 1, 2021. This
9		work included a site visit with AEP Ohio's representatives in the Summer of 2021 at the
10		Edge at Arlington, in which we discussed the installation of the master-meters. AEP
11		Ohio provided NEP with equipment for conversion, including the master-meters, which
12		NEP subsequently installed. Additionally, on August 10, 2021, NEP's contractor ordered
13		all of the necessary materials and submitted city permitting requests for each of the five
14		apartment complexes.
15	Q.12.	Did NEP complete any similar work at the other apartment complexes in
16		anticipation of AEP Ohio's work performance?
17		A.12. NEP designed the property owner's electrical system, purchased materials, and
18		began site preparation.
19	Q.13.	Did you meet with representatives of AEP Ohio on or about July 1, 2021 on site at
20		the Edge at Arlington?
21		<b>A.13.</b> Yes. At this meeting, for the first time, Dean Hartzell of AEP Ohio advised NEP
22		that the pending work orders had been purged from AEP Ohio's systems and NEP would
23		need to resubmit work orders for the five apartment complexes. During my experience

dealing with AEP Ohio, I am not aware of AEP Ohio previously purging its systems or AEP Ohio requiring NEP to resubmit work orders on active projects. Nonetheless, on August 10, 2021, NEP resubmitted its work orders on behalf of the property owners for each of the five apartment complexes to AEP Ohio.

## Q.14. What happened in or around September 2021 with the work orders?

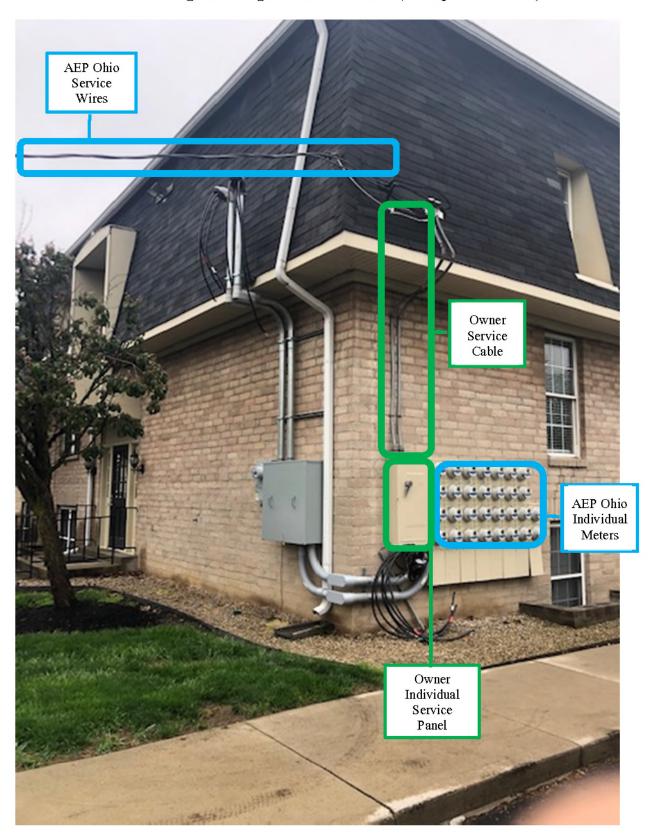
A.14. There was no movement on the resubmitted AEP Ohio work orders for more than a month. On September 3, 2021, I sent follow up correspondence to AEP Ohio regarding scheduling the five apartment complexes. Attached as **Exhibit D** is a true and accurate copy of an email submission to AEP Ohio regarding the conversions. As of September 14, 2021, NEP was working with AEP Ohio on the Edge of Arlington site to open the transformer. Checobia Crawford of AEP Ohio was assisting with moving NEP's work order along and did not inform me at that time of AEP Ohio's intention to decline NEP's work orders. On September 15, 2021, AEP Ohio and NEP held another meeting that I attended, at which AEP Ohio informed NEP that AEP Ohio intended to decline any work orders on which NEP was the contractor. AEP Ohio sent a formal letter on September 24, 2021, in which it denied the construction requests for the five apartment complexes. This is the first instance during my time working with NEP that AEP Ohio has denied construction requests.

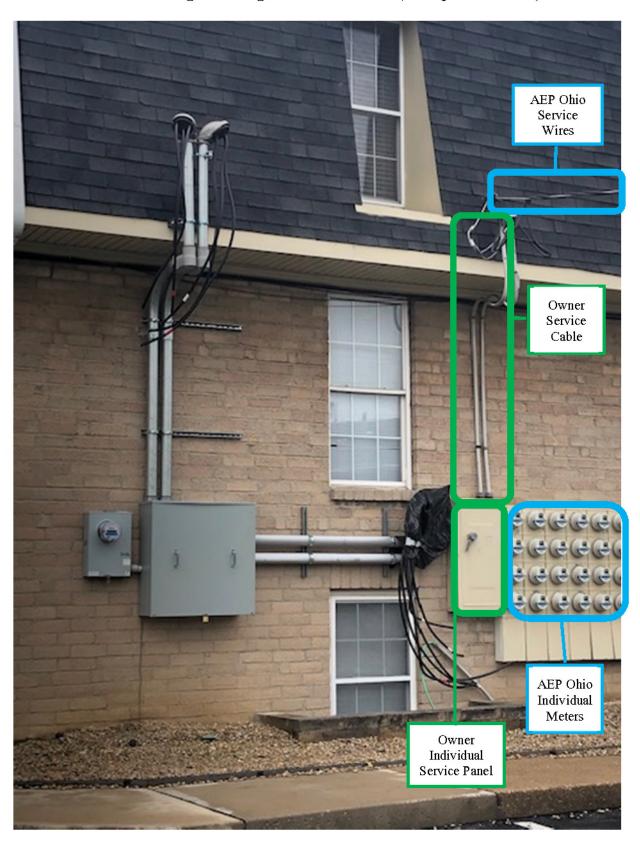
# Q.15. What occurred as a result of AEP Ohio's denial of the pending work orders?

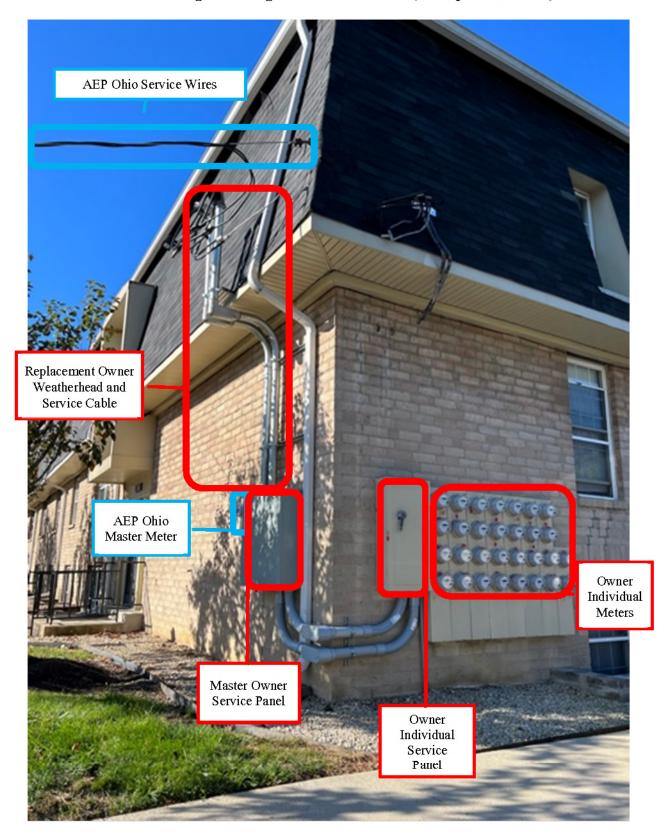
**A.15.** NEP's subcontractor pulled out from each of the five apartment complexes and invoiced NEP for work it completed, which NEP paid.

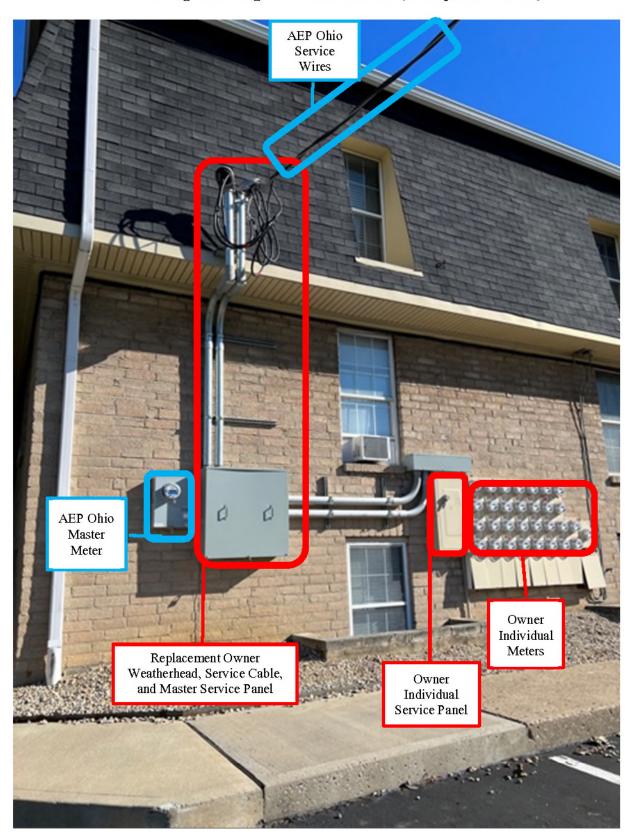
1	Q.16.	We've been discussing work order requests submitted by NEP on behalf of the
2		property owners of the five apartment complexes. Are you aware of whether any of
3		the owners submitted separate requests?
4		A.16. Yes. Kris Richardson submitted separate requests on behalf of each of the five
5		apartment complexes on or around October 2021. Attached as Exhibit E is a true and
6		accurate copy of an email Kris Richardson forwarded me. However, I am not aware of
7		AEP Ohio acting upon the apartment complexes' separate requests either.
8	Q.17.	When did AEP Ohio start working to complete NEP's work order requests?
9		<b>A.17.</b> After the PUCO granted NEP's motion for stay. On or about January 7, 2022,
10		NEP requested AEP Ohio start work on converting Edge at Arlington starting February 7,
11		2022. Attached as <b>Exhibit F</b> is a true and accurate copy of a series of emails regarding
12		NEP's requests. But AEP Ohio did not start work on February 7, 2022. AEP Ohio did
13		not start working on conversion at the Edge at Arlington until March 10, 2022. Without
14		advance notice, AEP Ohio's meter department wired 5020 North at the Edge at Arlington
15		but did not complete any others. AEP Ohio did not come back to wire the rest of the
16		locations at the Edge at Arlington until on or around April 26, 2022. And, AEP Ohio's
17		work was not complete at the Edge at Arlington until May 31, 2022.
18	Q.18.	Can you provide background information relevant to the conversion process at the
19		Edge at Arlington?
20		<b>A.18.</b> The Edge at Arlington was originally constructed in or around 1967 through
21		1970. It has eight service sites for conversion that all appeared approximately the same
22		age as the buildings themselves over 50 years old.

1	Q.19.	Let's look at two of those sites. Are the following photos a true and accurate
2		representation of two of the sites at the Edge at Arlington?
3		A.19. Yes. The following photos are from the conversion at the Edge at Arlington. The
4		pre-conversion photos were taken at a couple locations after the completion of
5		construction by NEP, but prior to AEP Ohio completing the connection. These are
6		representative of conversion sites generally. For context, the Edge at Arlington owns the
7		equipment circled in red and green. AEP Ohio owns the equipment circled in blue: the
8		wires and meters. NEP replaced the old equipment circled in green, as well as AEP
9		Ohio's individual meters. The post-conversion photos of these same two locations show
10		the switching of AEP Ohio's service wires to the new-conduit covered location that feeds
11		into the master-meter panel and AEP Ohio's master meter. Additionally, the individual
12		meters are switched from AEP Ohio-owned, to owner-owned individual meters. NEP
13		owns none of the equipment.
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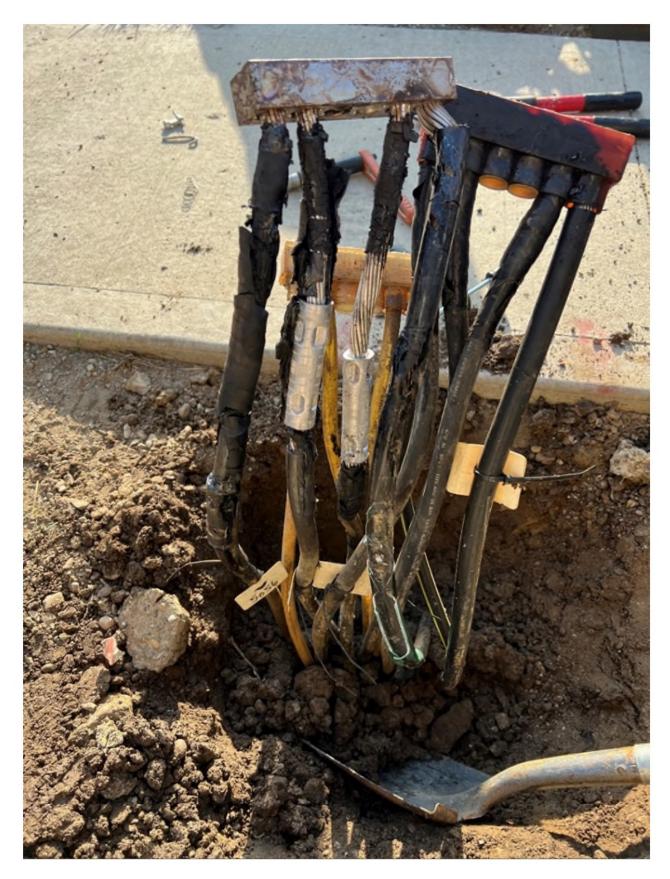
Q.20. Was the AEP Ohio equipment being replaced up to c
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A.20. Gateway Lofts, Norton Crossing, and the Normandy are relatively new apartment complexes with owner infrastructure that was already up to National Electrical Code (NEC). However, none of the old equipment at Arlington Pointe and the Edge at Arlington was up to the current NEC. Typically, old equipment such as identified in these photos would remain in place until they stopped working or, unfortunately, if there were some sort of safety concern. The conversion to master meter equipment provides the owners at Arlington Pointe and the Edge at Arlington an upgrade to their electrical infrastructure. This new infrastructure provides Arlington Pointe and the Edge at Arlington with safer infrastructure that is up to NEC.

# Q.21. Did you observe any safety issues in the electrical infrastructure at the Edge at

# Arlington during the conversion process?

**A.21.** Yes. During construction at the Edge at Arlington, NEP discovered an overloaded service secondary pedestal. The plastic enclosure had been melted to the wire connections inside creating a fire hazard. This would likely not have otherwise been located until failure had occurred. The conversion process permitted NEP to resolve this issue and update the electrical infrastructure in accordance with the NESC (National Electric Safety Code). Below is a photo of the overloaded service secondary pedestal.



1	Q.22.	Are the other two complexes ready for ALF Onto to convert?
2		A.22. Yes. NEP is completed with its work and AEP Ohio has ordered all parts needed
3		to complete their work. The date for conversion of Arlington Pointe is not set to start
4		until October 4, 2022, and the date for the conversion of Lofts at Norton Crossing is not
5		yet set.
6	Q.23.	Are you involved in any other conversions currently in AEP Ohio's territory?
7		A.23. Only the five apartment complexes currently. A request for the conversion of the
8		Northtowne apartments was submitted on or around May 19, 2022. On July 8, 2022,
9		Checobia Crawford of AEP Ohio emailed Shan Rodgers and myself to advise
10		Northtowne apartments that the conversion causes AEP Ohio to abandon service to its
11		existing customers and to abandon some facilities on the property. Attached as Exhibit
12		G is a true and accurate copy of the correspondence. I am aware that on the following
13		Monday, on July 11, 2022, AEP Ohio filed an application for abandonment of the
14		Northtowne apartments with the PUCO. During my experience dealing with AEP Ohio, I
15		am not aware of AEP Ohio previously filing an abandonment application with the PUCO
16		in response to a construction request.
17		I am also working on new builds in AEP Ohio's service territory.
18	Q.24.	What is a new build?
19		<b>A.24.</b> That is where NEP installs new infrastructure for a property owner at a new
20		facility that is being built. Similar to a conversion, NEP installs the electrical wiring,
21		transformers, panels and meters for the owner and then AEP Ohio brings its wiring to the
22		connection at the property.

Q.25. How do you initiate the process for a new build?

I		A.25. The same way that we do a conversion. A request is made and we submit a
2		completed letter of authorization.
3	Q.26.	Are you aware of any issues with AEP Ohio over new builds?
4		A.26. No. AEP Ohio is moving forward with new primary and secondary meter
5		services for NEP customers. I am aware that AEP Ohio employees are contacting those
6		customers without telling NEP to try to keep them from doing business with NEP.
7	Q.27.	Who are your primary contacts at AEP Ohio for conversions and new construction?
8		<b>A.27.</b> Dean Hartzell of AEP Ohio has been my primary contact for conversions. My
9		contacts for new construction are dependent on which AEP Ohio garage the site is
10		located near. For example, projects in the Northeast side of the city would go to the
11		Northeast garage, and projects on the Southside would go to the Southeast garage.
12	Q.28.	Have any of those contacts informed you that NEP cannot work on conversions and
13		new construction for new property owners?
14		<b>A.28</b> . No, but I now know based on reviewing discovery responses from AEP Ohio that
15		all of those contacts have been involved in trying to stop NEP from working at the five
16		apartment complexes and other complexes. Additionally, I am aware that AEP Ohio
17		employees have reached out to the owners to tell owners not to use NEP. That is
18		frustrating because NEP is working on behalf of the property owners, we submit the
19		necessary letters of authorization and I come to find out that all of the people I work with
20		at AEP Ohio are trying to stop NEP behind the scenes. I don't think that is right.
21	Q.29.	Does this conclude your direct testimony?
22		<b>A.29.</b> Yes, but I reserve the right to supplement my testimony.

**CERTIFICATE OF SERVICE** 

The Public Utilities Commission of Ohio's e-filing system will electronically serve notice

of the filing of this document on the parties referenced on the service list of the docket card who

have electronically subscribed to the case. In addition, the undersigned certifies that a courtesy

copy of the foregoing document is also being served (via electronic mail) on this 3rd day of

October, 2022 upon all persons listed below:

Steven T. Nourse

American Electric Power Service Corporation

stnourse@aep.com

Michael J. Schuler

American Electric Power Service Corporation

mjschuler@aep.com

Matthew S. McKenzie

M.S. McKenzie Ltd.

matthew@msmckenzieltd.com

/s/ Michael J. Settineri

Michael J. Settineri

From: Aaron Depinet <adepinet@nationwideenergypartners.com>

Sent: Thursday, May 06, 2021 4:03 PM EDT To: Dean H Hartzell <dhhartzell@aep.com>

CC: Hunter Strong <a href="mailto:strong@nationwideenergypartners.com">subject: Re: [EXTERNAL] Secondary Conversions coming up</a>

Attachment(s):

"attachment.00000","attachment.00001","attachment.00002","attachment.00003","attachment.00004","attachment.00005","attachment.00006"

**EXHIBIT A** 

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the **Report to Incidents'** button in Outlook or forward to incidents@aep.com from a mobile device.

I can do that thanks. I will let Hunter know.

On Thu, May 6, 2021 at 3:59 PM Dean H Hartzell 5	dhhartzell@aep.com	> wrote:
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Aaron,

It would be helpful to have the apartment layout like you gave me for Bantry Bay for the Edge at Arlington and Arlington Pointe. By the way, I will have the orders for Bantry Bay on Monday and the line department and meter will coordinate schedules with Hunter. Thanks!

Dean

614-832-5974

DEAN H HARTZELL | TECHNICIAN SR DHARTZELL@AEP.COM | D:614.883.6809 700 MORRISON ROAD, GAHANNA, OH 43230

From: Aaron Depinet <adepinet@nationwideenergypartners.com>

Sent: Thursday, May 6, 2021 12:57 PM
To: Dean H Hartzell <a href="mailto:dhhartzell@aep.com">dhhartzell@aep.com</a>

Subject: Re: [EXTERNAL] Secondary Conversions coming up

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the **Report to Incidents'** button in Outlook or forward toincidents@aep.com from a mobile device.

Arlington Pointe has two buildings that are apartments that we will be converting. The Edge at Arlington on Dierker Rd would be the entire community. Let me know if we need to make trips out to these sites. Thanks

On Thu, May 6, 2021 at 9:09 AM Dean H Hartzell <a href="mailto:dhhartzell@aep.com">dhhartzell@aep.com</a>> wrote:

Good morning Aaron,

Just want to make sure of the locations.

Gateway Lofts at Dublin

The Lofts at Norton Crossing

255 and 295 E. Long Street

You have the orders for a couple of addresses on Shore Line Lane. That is part of the Arlington Pointe complex. Are you planning on all the buildings there? Also, same for the <u>5020 Dierker Road</u> which is the Edge at Arlington complex. As far as I know these are the ones you sent. If you want to update me with your list that would be great. Thanks!

Dean

614-832-5974

From: Aaron Depinet <a depinet@nationwideenergypartners.com>

Sent: Monday, May 3, 2021 1:28 PM
To: Dean H Hartzell <a href="mailto:dhhartzell@aep.com">dhhartzell@aep.com</a>

Subject: [EXTERNAL] Secondary Conversions coming up

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the **Report to Incidents**' button in Outlook or forward toincidents@aep.com from a mobile device.

Last year I sent you a bunch of properties that want to switch submetering to NEP. We visited one of those called The Normandy together. All of those projects are a go and we are hoping to get all 100% done this year. So I was wondering, do we need to set up a meeting together to go through all of these? We still need site visits for the remainder. Start dates for all conversions will be Oct/November. Let me know. Thanks

AARON DEPINET | SR. MANAGER OF FIELD OPERATIONS
TEAM MEMBER SINCE 2018
C (567) 230-2626
Image removed by sender.

AARON DEPINET | SR. MANAGER OF FIELD OPERATIONS

TEAM MEMBER SINCE 2018

C (567) 230-2626

Image removed by sender.

Aaron Depinet Senior Manager of Field Operations NEP | Nationwide Energy Partners P (567) 230-2626 NationwideEnergyPartners.com





#### Aaron Depinet <adepinet@nationwideenergypartners.com>

# **NEP METER CONVERSIONS**

2 messages

Dean H Hartzell <dhhartzell@aep.com>

Wed, Jun 9, 2021 at 9:39 AM

To: "Aaron Depinet (adepinet@nationwideenergypartners.com)" <adepinet@nationwideenergypartners.com> Cc: Angie Rybalt <amrybalt@aep.com>, Erik M Schaas <eschaas@aep.com>

Aaron,

AEP upper management and AEP Legal has determined that AEP will not permit existing AEP customers to be converted over to NEP or any other company. This means that NEP is not legally permitted to connect your equipment (meters) to AEP grid equipment. NEP cannot use AEP meter sockets or distribution network and be eligible for master meter service.

Dean



Aaron Depinet <adepinet@nationwideenergypartners.com>

Wed, Jun 9, 2021 at 9:41 AM

To: Kit Hagen <khagen@nationwideenergypartners.com>, Teresa Ringenbach <tringenbach@nationwideenergypartners.com>

From Aep about the upcoming conversions in Aep territory.

[Quoted text hidden]

Aaron Depinet Senior Manager of Field Operations NEP | Nationwide Energy Partners P (567) 230-2626 NationwideEnergyPartners.com





#### Drew Romig <a href="mailto:drew-rouge">dromig@nationwideenergypartners.com</a>>

# AEP/NEP Follow-up

Steven T Nourse <stnourse@aep.com> To: Drew Romig <a href="mailto:com/">dromig@nationwideenergypartners.com</a> Fri, Jun 25, 2021 at 12:13 PM

Ok thanks

Thanks. Steve

On Jun 25, 2021, at 7:17 AM, Drew Romig <a href="mailto:dromig@nationwideenergypartners.com">dromig@nationwideenergypartners.com</a> wrote:

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Steve,

It sure was. My apologies; I copied the email list from the meeting invite and didn't realize you weren't on there. Thanks for pointing it out. I'll add you to the thread.

#### **DREW ROMIG**

#### | CORPORATE COUNSEL

**TEAM MEMBER SINCE 2019** P (330)

418-6606

(614) 918-2064





On Thu, Jun 24, 2021 at 6:18 PM Steven T Nourse <stnourse@aep.com> wrote:

Drew.

l assume this was unintentional error – please resend the email or add me to the thread

STEVEN T NOURSE | VP-LEGAL

<image002.png> STNOURSE@AEP.COM | D:614.716.1608

1 RIVERSIDE PLAZA, COLUMBUS, OH 43215

From: Angie Rybalt <amrybalt@aep.com> Sent: Thursday, June 24, 2021 4:37 PM To: Steven T Nourse <stnourse@aep.com> Subject: FW: [EXTERNAL] AEP/NEP Follow-up

Noticed you were left off of this.

ANGIE RYBALT | DIR CUSTOMER EXPERIENCE

<image001.png> AMRYBALT@AEP.COM | D:614.883.6902 | C:814.359.6276 700 MORRISON ROAD, GAHANNA, OH 43230

From: Drew Romig <a href="mailto:com/">com</a>; Drew Romig <a href="mailto:com/">com</a>; Drew Romig <a href="mailto:com/">com/</a>; Drew Romig <a href="m

Sent: Thursday, June 24, 2021 4:06 PM

To: Aaron Depinet <adepinet@nationwideenergypartners.com>; Angie Rybalt

<amrybalt@aep.com>; McKenney, Bryce A <bmckenney@mcneeslaw.com>; Brent M Gates

<bmgates@aep.com>; Erik M Schaas <eschaas@aep.com>; Jon F Williams

<jfwilliams@aep.com>; Kit Hagen <khagen@nationwideenergypartners.com>; Lisa O Kelso

<lokelso@aep.com>; TJ Harper <tharper@nationwideenergypartners.com>; Teresa Ringenbach

<tringenbach@nationwideenergypartners.com>

Subject: [EXTERNAL] AEP/NEP Follow-up

This is an EXTERNAL email. STOP. THINK before you CLICK links or OPEN attachments. If suspicious please click the 'Report to Incidents' button in Outlook or forward to incidents@aep.com from a mobile device.

All.

Thank you all for your time yesterday. We are pleased that no categorical objections to NEP's current projects appear to exist on AEP's side and that we are moving forward. NEP is happy to continue working with AEP on any site-specific matters, including paying the \$25,528.85 CIAC at Gateway Lofts. As discussed, please provide NEP with AEP's estimated labor cost for meter removal at your earliest convenience, and let us know whether NEP may remove and return AEP's meters itself.

Further, we are anxious to learn of any developments on AEP's side re: process improvements for construction requests (which we all agree was a brilliant idea that AEP had all on its own). It seems clear that a better process would benefit AEP, as well as customers and their contractors like NEP, and would permit NEP to remove this issue from its objectives in the ongoing rate case. We are again happy to assist with feedback from the customer perspective on any proposed process changes. Please keep myself, Teresa Ringenbach, Kit Hagen and Aaron Depinet (all CC'd here) informed and let us know if we may be of any assistance.

Thanks again.

Regards,

#### **DREW ROMIG | CORPORATE COUNSEL**

**TEAM MEMBER SINCE 2019** 

P (330) 418-6606 | O (614) 918-2064





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[Quoted text hidden]

#### 2 attachments



Image001.png 7K



Image002.png 6K



From: Aaron Depinet <adepinet@nationwideenergypartners.com>

Sent: Friday, September 03, 2021 12:59 AM EDT

**To:** Work Scheduling Team Columbus <workschedulingteamcolumbus@aep.com>; Dean H Hartzell <dhhartzell@aep.com>; Checobia Crawford <ccrawford@aep.com>; Anthony J Greve <aiggreve@aep.com>

**Subject:** [EXTERNAL] Coastal Ridge Conversions

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the 'Report to Incidents' button in Outlook or forward to incidents@aep.com from a mobile device.

AEP Team, I was directed by Dean Hatzell to resubmit all services for the the Coastal Ridge properties that we are converting to NEP submetering since the original documents apparently expired that were submitted last October: See the Order # list below with equipment needs and Conversion dates set by the Owner of the property

Lofts at Norton-#109652718,105591014,104484899,101963089,102965459,107415124, Subcontractor needs CT rated meter base for all services, **Conversion date Week of 10-11-21** 

Gateway Lofts- #103520521,105434704,101247297,107997433 Subcontractor needs all CT Rated meter bases. Conversion date Week of 10-18-21

The Normandy- #109279420, (one still lost in **Your** system) Subcontractor needs all CT rated meter bases, **Conversion** date 10-11-21

Arlington Pointe- #101424860, 109618728 We still would like a meeting on site with Dean to discuss the project, Conversion Date 10-25-21

Edge at Arlington-#107657112,109664964,104286335,107451931,107552996. All Equipment on site, **Conversion date** Week of 10-4-21

As you can see these dates are fast approaching and AEP has attempted little to no effort for 4 of the 5 properties to work on scheduling. Attempts were made to me directly to meet some of your field team members for a couple of these jobs but I let those people know that Dean was specifically supposed to handle these so I cancelled them. These projects have been no secret and have been in AEP's queue of almost a year with the October 21' timeframe given on multiple occasions including a meeting with multiple AEP management people. All Load info and Letter of Authorizations have been presented to the Work Scheduling team email for all projects. I am not sure what the hold up is exactly. NEP has moved forward or will be moving forward in the next week the construction that needs to take place at all sites. NEP can not afford to wait any longer due to the request made by the site owner. I'm being put in a bad spot here and if I need to escalate this further please let me know so these conversions can be completed as smoothly as possible. Thanks

AARON DEPINET   SR. MANA	GER OF FIELD OPERATIONS
TEAM MEMBER SINCE 2018	
C (567) 230-2626	





#### Kit Hagen < khagen@nationwideenergypartners.com >

# Re: FW: New Service Applications

1 message

**Kit Hagen** <khagen@nationwideenergypartners.com>
To: Kris Richardson <krichardson@peakpropertygroup.com>
Co: Aaron Depinet <a href="mailto:adepinet@nationwideenergypartners.com">adepinet@nationwideenergypartners.com</a>

Thu, Oct 14, 2021 at 3:08 PM

Thanks Kris.

Kit

On Thu, Oct 14, 2021 at 2:33 PM Kris Richardson <a href="krichardson@peakpropertygroup.com">krichardson@peakpropertygroup.com</a>> wrote:

FYI - I just popped back a response to AEP (below)

#### KRIS RICHARDSON

Asset Manager

Direct: 614.695.3145

Mobile: 419.460.0915

#### PEAK PROPERTY GROUP, A COASTAL RIDGE COMPANY

80 E. Rich Street, Suite 120, Columbus, OH 43215

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From: Kris Richardson

Sent: Thursday, October 14, 2021 2:06 PM

To: customer\_service@aep.com

Subject: RE: New Service Applications

Hello,

Yes, I would like to issue the service in the name of a legal business.

### **Edge at Arlington**

Leeman Associates, LLC

Tax ID:
Account #:

#### **Arlington Pointe**

Arlington Pointe Acquisitions, LLC

Tax ID:

Account #:

# Normandy

CR Long Street Borrower, LLC

Tax ID:

Account #:

# **Gateway Lofts Columbus**

Quarry Lofts Partners, LLC

Tax ID:

Account #:

# **Lofts at Norton Crossing**

Norton Crossing Apartments, LLC

Tax ID:

Account #:

Thanks,

# KRIS RICHARDSON

Asset Manager

Direct: 614.695.3145

Mobile: 419.460.0915

# PEAK PROPERTY GROUP, A COASTAL RIDGE COMPANY

80 E. Rich Street, Suite 120, Columbus, OH 43215

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From: customer\_service@aep.com <customer\_service@aep.com>

Sent: Thursday, October 14, 2021 1:31 PM

To: Kris Richardson < krichardson@peakpropertygroup.com>

Subject: New Service Applications

**CAUTION:** External Email

On 10/13/2021 8:57 AM, customer\_service@aep.com wrote:

Dear Kris Richardson,

Thank you for contacting us at AEPOhio.com.

We have received your requests for new service to be installed at multiple locations. Please, advise if the new services will be placed in your personal name, or if the services should be placed in a business name. If you would like to issue the service in the name of a legal business, we will need the name of the business and the federal employer identification number. If you have had prior service with us in the past; or if you currently have power with us, please, also provide us an account number for reference. The account number may avoid the possibility of a deposit being charged.

We appreciate your contacting us with your inquiry. If we can be of any further assistance, you are welcome to email us at customer\_service@AEP.com. When emailing us, please include a copy of the original inquiry and subsequent responses.

Sincerely,

Jeremy G. AEP Ohio®



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# KIT HAGEN | SVP OF GROWTH AND BUSINESS DEVELOPMENT

TEAM MEMBER SINCE YEAR 2013 P (513) 305-0549 | O (614) 918-2065

|--|--|

From: Aaron Depinet <adepinet@nationwideenergypartners.com>

Sent: Thursday, February 10, 2022 9:27 AM EST

CC: Austin Elliott <aelliott@nationwideenergypartners.com>; NEP Onboarding <onboarding@nationwideenergypartners.com>; Work Scheduling Team Columbus

<workschedulingteamcolumbus@aep.com>

Subject: Re: [Onboarding] RE: [EXTERNAL] Re: 5020 DIERKER ROAD AEP Conversion Scheduling - Edge at Arlington

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the 'Report to Incidents' button in Outlook or forward to incidents@aep.com from a mobile device.

Dean and Erik, Any update on this? We need to provide something to the owner tomorrow on progress or the lack of progress. Thanks

On Mon, Feb 7, 2022 at 10:26 AM 'Dean H Hartzell' via NEP Onboarding <u>onboarding@nationwideenergypartners.com</u>> wrote:

Austin,

Will do. Thank you for your patience on this. My supervisor has scheduled a conference call this afternoon among the several departments that are involved to address this. Thanks again!

#### Dean



#### DEAN H HARTZELL | TECHNICIAN SR

DHHARTZELL@AEP.COM | D:614.883.6809 | C:614.832.5974 700 MORRISON ROAD, GAHANNA, OH 43230

From: Austin Elliott <a href="mailto:aelliott@nationwideenergypartners.com">aelliott@nationwideenergypartners.com</a>

**Sent**: Monday, February 7, 2022 10:19 AM **To**: Dean H Hartzell <a href="mailto:sdhhartzell@aep.com">dhhartzell@aep.com</a>

Cc: Work Scheduling Team Columbus <a href="workschedulingteamcolumbus@aep.com">workschedulingteamcolumbus@aep.com</a>; NEP Onboarding

<onboarding@nationwideenergypartners.com>

Subject: Re: [EXTERNAL] Re: 5020 DIERKER ROAD AEP Conversion Scheduling - Edge at Arlington

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Thank you for the update, Dean. Please keep me posted when you have an accurate date to when these conversions can begin to be scheduled.

Best,

AUSTIN ELLIOTT | PROJECT MANAGER TEAM MEMBER SINCE 2021 C: (419) 346-5637

On Mon, Feb 7, 2022 at 7:49 AM Dean H Hartzell <u>dhhartzell@aep.com</u>> wrote:

Good morning Austin,

I was off on Thursday and always off on Fridays since I work (4) ten hour days. Anyway, I am still waiting on the fix for this program that the department which is involved in creating the multiple removal orders and a couple other procedural questions I have from my supervisor. I am getting as frustrated as you are with this. I will let you know.

#### Dean



#### DEAN H HARTZELL | TECHNICIAN SR

DHHARTZELL@AEP.COM | D:614.883.6809 | C:614.832.5974 700 MORRISON ROAD, GAHANNA, OH 43230

From: Austin Elliott <aelliott@nationwideenergypartners.com>

Sent: Thursday, February 3, 2022 3:29 PM

To: Work Scheduling Team Columbus < workschedulingteamcolumbus@aep.com >

Cc: NEP Onboarding <onboarding@nationwideenergypartners.com>; Dean H Hartzell <ohhartzell@aep.com>

Subject: [EXTERNAL] Re: 5020 DIERKER ROAD AEP Conversion Scheduling - Edge at Arlington

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the '**Report to Incidents**' button in Outlook or forward to<u>incidents@aep.com</u> from a mobile device.

EXHIBIT F

Dean,

Following up on our conversation we had on Tuesday afternoon on the internal issue's AEP has been having regarding the account closeout process. I tried reaching you to no avail today. Where are we with the closeouts/work orders on AEP's side of these changeovers? We would really like to get these scheduled as soon as possible as we are quickly running out of time to get the property and my subcontractor scheduled for next week. Let me know where we stand for dates at Edge next week at your earliest convenience.

Best,

AUSTIN ELLIOTT | PROJECT MANAGER TEAM MEMBER SINCE 2021 C: (419) 346-5637

On Tue, Feb 1, 2022 at 9:17 AM Austin Elliott aelliott@nationwideenergypartners.com> wrote:

Dean.

Just checking in on progress on AEP's side of things. Ideally if we can get work dates scheduled for next week that would be great. I'm wondering if starting with overheard services would be best with possible snow later this week. Those would include 2090 Wendy's, 5026 and 5044 Dierker. Feel free to give me a call so we can discuss next steps for planning out next week.

Best,

On Thu, Jan 20, 2022 at 9:20 AM Austin Elliott aelliott@nationwideenergypartners.com> wrote:

Dean,

Thank you for the update. See attached for some photos I have currently of the CT cabinets and overhead connection points with each photo labeled per service. I can get some updated ones when I head out there next, these are just from when the guys were finishing up some of the underground conduit work and should be able to provide a decent idea of what the services look like as nothing has changed since.

I have also attached the inspection stickers for all of the services, let me know if there's anything else you may need in the meantime.

Best.

AUSTIN ELLIOTT | PROJECT MANAGER TEAM MEMBER SINCE 2021 C: (419) 346-5637

On Thu, Jan 20, 2022 at 7:56 AM Work Scheduling Team Columbus <u>workschedulingteamcolumbus@aep.com</u>> wrote:

Austin,

Just wanted to let you know the orders are being created for the change-over for 5020 Dierker Road and the one building at 2090 Wendy's Way. The next time you are out there if you would take an overall picture of each location showing the CT cabinet installation and the attachment point for those with overhead service drops and a picture of the inspection tag number associated with each location and send that to me I would appreciate it. Thanks!

Dean



DEAN H HARTZELL | TECHNICIAN SR

DHHARTZELL@AEP.COM | D:614.883.6809 | C:614.832.5974 700 MORRISON ROAD, GAHANNA, OH 43230

From: Austin Elliott <a href="mailto:aelliott@nationwideenergypartners.com">aelliott@nationwideenergypartners.com</a>

Sent: Friday, January 7, 2022 2:10 PM

**To:** Work Scheduling Team Columbus <a href="mailto:workschedulingteamcolumbus@aep.com">workschedulingteamcolumbus@aep.com</a>; Dean H Hartzell

<dhhartzell@aep.com>

Cc: NEP Onboarding <onboarding@nationwideenergypartners.com>
Subject: [EXTERNAL] AEP Conversion Scheduling - Edge at Arlington

This is an **EXTERNAL** email. **STOP**. **THINK** before you CLICK links or OPEN attachments. If suspicious please click the 'Report to Incidents' button in Outlook or forward to incidents are mobile device.

Good afternoon Dean,

I wanted to reintroduce myself as it has been a while since we last met. I met you out at Edge at Arlington quite a few months ago with Aaron. But now that this and a few other projects within Columbus are back on, I wanted to work with you on scheduling these conversions with AEP.

The first project we would like to work through converting is Edge at Arlington since we have fully completed our end of the construction. We would like to begin scheduling these starting 2/7, please see below for the listed AEP work orders for each of the services at Edge:

107657112

109664964

104286335

107451931

107552996

Let me know if you have any questions or need any additional information from my end on this project.

Best,

AUSTIN ELLIOTT | PROJECT MANAGER TEAM MEMBER SINCE 2021 C: (419) 346-5637

--

AUSTIN ELLIOTT | PROJECT MANAGER TEAM MEMBER SINCE 2021 C: (419) 346-5637

--

Aaron Depinet Senior Manager of Field Operations NEP | Nationwide Energy Partners P (567) 230-2626 NationwideEnergyPartners.com

NEP-RPD-15-004- Attachment 2 Page 130 of 243



From: Checobia Crawford on behalf of Checobia Crawford < ccrawford@aep.com>

**Sent:** Friday, July 08, 2022 1:47 PM EDT

To: shan.rodgers@preservepartners.com <shan.rodgers@preservepartners.com>

CC: Aaron Depinet <adepinet@nationwideenergypartners.com>

Subject: Northtowne Apartments Order Request

After an initial evaluation of your 59 requests for master metered service to Northtowne Apartments, we have determined that these requests are all related to one apartment complex. Our plan of service for all of these requests will be to provide a single point of primary service to the property line in a mutually agreed location. The conversion to master meter service causes AEP Ohio to abandon service to its existing customers and to abandon some facilities on the property. As part of this service plan, Northtowne Apartments will also be required to pay for removal of AEP Ohio owned equipment including transformers, meter equipment, area lights and any other AEP owned equipment after further evaluation. AEP Ohio plans to leave the underground lines currently in place.

Thank you, Checobia



CHECOBIA CRAWFORD | CUST SVCS ACCT REP CCRAWFORD@AEP.COM | D:614.883.7007 700 MORRISON ROAD, GAHANNA, OH 43230

# This foregoing document was electronically filed with the Public Utilities Commission of Ohio Docketing Information System on

10/3/2022 3:36:03 PM

in

Case No(s). 21-0990-EL-CSS

Summary: Testimony - Direct Testimony of Aaron Depinet electronically filed by Mr. Michael J. Settineri on behalf of Nationwide Energy Partners, LLC