

DIS Case Number: 12-2611-GA-CRS

Section A: Application Information

A-1. Provider type:

Retail Natural Gas Retail Natural Gas

Broker Aggregator Marketer

A-2. Applicant's legal name and contact information.

**Legal Name:** Nordic Energy Services LLC **Country:** United States

**Phone:** 8778081022 **Extension (if Street:** One Tower Lane Suite 300

applicable):

Website (if any): www.nordicenergy-us.com City: Oakbrook Province/State: IL

Terrace

Postal Code: 60181

Retail Natural Gas

#### A-3. Names and contact information under which the applicant will do business in Ohio

Provide the names and contact information the business entity will use for business in Ohio. This does not have to be an Ohio address and may be the same contact information given in A-2.

Name	Туре	Address	Active?	Proof
Nordic Energy Services, LLC	Official Name	One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181	Yes	File

#### A-4. Names under which the applicant does business in North America

Provide all business names the applicant uses in North America, including the names provided in A-2 and A-3.

Namo	Typo	Address	Activo2	Droof
Name	Туре	Address	Active?	Proof

#### A-5. Contact person for regulatory matters



Kelli Singer
One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
US
ksinger@nordicenergy-us.com
6303210888

#### A-6. Contact person for PUCO Staff use in investigating consumer complaints

Kelli Singer
One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
US
ksinger@nordicenergy-us.com
6303210888

#### A-7. Applicant's address and toll-free number for customer service and complaints

**Phone:** 877-808- **Extension (if Country:** United States

1022 applicable):

**Fax:** 888-370- **Extension (if applicable): Street:** One Tower Lane, Suite 300

2027

Email: customerservice@nordicenergy- City: Oakbrook Province/State: IL

us.com Terrace

Postal Code: 60181

#### A-8. Applicant's federal employer identification number

32-0018667

#### A-9. Applicant's form of ownership

Form of ownership: Limited Liability Company (LLC)

#### A-10. Identify current or proposed service areas

Identify each service area in which the applicant is currently providing service or intends to provide service and identify each customer class that the applicant is currently serving or intends to serve.

#### Service area selection



Columbia Gas of Ohio Dominion Energy Ohio Duke Energy Ohio CenterPoint Energy Ohio

#### Class of customer selection

Industrial Residential Small Commercial Large Commercial

#### A-11. Start date

Indicate the approximate start date the applicant began/will begin offering services: 09-01-2018

#### A-12. Principal officers, directors, and partners

Please provide all contacts that should be listed as an officer, director or partner.

Name	Email	Title	Address
James Deering	jdeering@nordicenergy- us.com	President	One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181 US
Kelli Singer	ksinger@nordicenergy- us.com	Chief Operating Officer	One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181 US
Robert Schwalbach	rschwalbach@nordicenergy- us.com		One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181 US

#### A-13. Company history

Nordic Energy Services, LLC (www.nordicenergy-us.com), is an independently-owned, Chicago-based, Alternative Retail Electric Supplier (ARES) and Alternative Gas Supplier (AGS) licensed by the Illinois Commerce Commission and also licensed in Indiana and Michigan as an AGS. Nordic was formed in 2002 as an Illinois limited liability company. Nordic supplies natural gas, electricity, and related services to residential, commercial and industrial customers behind eighteen utilities in New York, Maryland, Pennsylvania, Illinois, New Jersey, Rhode Island, Michigan, Massachusetts, Maine, Ohio, Kentucky, Virginia, and Indiana. Nordic also provides



customized risk management and hedging solutions, energy scheduling, bill audit services and other energy related consulting services.

#### A-14. Secretary of State

Secretary of State Link:

#### A-15. Proof of Ohio Employee and Office

Provide proof of an Ohio Office and Employee in accordance with Section 4929.22of the Ohio Revised Code. List the designated Ohio employee's name, Ohio office address, telephone number and web site address

Employee Name: Leonard Serio
Crossroads, 100 E Campus View Blvd. Suite 250
Columbus, OH 43235
US
customerservice@nordicenergy-us.com
6144382687

## Section B: Applicant Managerial Capability and Experience

#### **B-1.** Jurisdiction of operations

List all jurisdictions in which the applicant or any affiliated interest of the applicant is certified, licensed, registered or otherwise authorized to provide retail natural gas service or retail/wholesale electric service as of the date of filing the application..

File Attached

#### **B-2.** Experience and plans

Describe the applicant's experience in providing the service(s) for which it is applying (e.g., number and type of customers served, utility service areas, amount of load, etc.). Include the plan for contracting with customers, providing contracted services, providing billing statements and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Sections 4928.10 and/or 4929.22 of the Ohio Revised Code.

File(s) attached



#### B-3. Disclosure of liabilities and investigations

For the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant, describe all existing, pending or past rulings, judgments, findings, contingent liabilities, revocation of authority, regulatory investigations, judicial actions, or other formal or informal notices of violations, or any other matter related to competitive services in Ohio or equivalent services in another jurisdiction..

Liability and Investigations Disclosures: Nordic Energy Services, LLC has no liabilities or investigations to report

#### **B-4.** Disclosure of consumer protection violations

Has the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant been convicted orheld liable for fraud or for violation of any consumer protection or antitrust laws within the past five years?

No

#### B-5. Disclosure of certification, denial, curtailment, suspension or revocation

Has the applicant, affiliate, or a predecessor of the applicant had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, revoked, or cancelled or been terminated or suspended from any of Ohio's Natural Gas or Electric Utility's Choice programs within the past two years?

No

# Section C: Applicant Financial Capability and Experience

#### C-1. Financial reporting

Provide a current link to the most recent Form 10-K filed with the Securities and Exchange Commission (SEC) or upload the form. If the applicant does not have a Form 10-K, submit the



parent company's Form 10-K. If neither the applicant nor its parent is required to file Form 10-K, state that the applicant is not required to make such filings with the SEC and provide an explanation as to why it is not required.

Does not apply

#### C-2. Financial statements

Provide copies of the applicant's <u>two most recent years</u> of audited financial statements, including a balance sheet, income statement, and cash flow statement. If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, provide audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns with **social security numbers and bank account numbers redacted.** 

If the applicant is unable to meet the requirement for two years of financial statements, the Staff reviewer may request additional financial information.

Preferred to file this information confidentially

#### C-3. Forecasted financial statements

Provide two years of forecasted income statements based <u>solely</u> on the applicant's anticipated business activities in the state of Ohio.

Include the following information with the forecast: a list of assumptions used to generate the forecast; a statement indicating that the forecast is based solely on Ohio business activities only; and the name, address, email address, and telephone number of the preparer of the forecast.

The forecast may be in one of two acceptable formats: 1) an annual format that includes the current year and the two years succeeding the current year; or 2) a monthly format showing 24 consecutive months following the month of filing this application broken down into two 12-month periods with totals for revenues, expenses, and projected net incomes for both periods. Please show revenues, expenses, and net income (revenues minus total expenses) that is expected to be earned and incurred in **business activities only in the state of Ohio** for those periods.



If the applicant is filing for both an electric certificate and a natural gas certificate, please provide a separate and distinct forecast for revenues and expenses representing Ohio electric business activities in the application for the electric certificate and another forecast representing Ohio natural gas business activities in the application for the natural gas certificate.

Preferred to file confidentially

#### C-4. Credit rating

Provide a credit opinion disclosing the applicant's credit rating as reported by at least one of the following ratings agencies: Moody's Investors Service, Standard & Poor's Financial Services, Fitch Ratings or the National Association of Insurance Commissioners. If the applicant does not have its own credit ratings, substitute the credit ratings of a parent or an affiliate organization and submit a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter 'Not Rated'.

This does not apply

#### C-5. Credit report

Provide a copy of the applicant's credit report from Experian, Equifax, TransUnion, Dun and Bradstreet or a similar credit reporting organization. If the applicant is a newly formed entity with no credit report, then provide a personal credit report for the principal owner of the entity seeking certification. At a minimum, the credit report must show summary information and an overall credit score. Bank/credit account numbers and highly sensitive identification information must be redacted. If the applicant provides an acceptable credit rating(s) in response to C-4, then the applicant may select 'This does not apply' and provide a response in the box below stating that a credit rating(s) was provided in response to C-4.

Preferred to file this information confidentially

#### C-6. Bankruptcy information

Within the previous 24 months, have any of the following filed for reorganization, protection from creditors or any other form of bankruptcy?

- Applicant
- Parent company of the applicant
- Affiliate company that guarantees the financial obligations of the applicant



Any owner or officer of the applicant

No

#### C-7. Merger information

Is the applicant currently involved in any dissolution, merger or acquisition activity, or otherwise participated in such activities within the previous 24 months?

No

#### C-8. Corporate structure

Provide a graphical depiction of the applicant's corporate structure. Do not provide an internal organizational chart. The graphical depiction should include all parent holding companies, subsidiaries and affiliates as well as a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required, and the applicant may respond by stating that it is a stand-alone entity with no affiliate or subsidiary companies.

Stand-alone entity with no affiliate or subsidiary companies

#### C-9. Financial arrangements

Provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/natural gas business activities (e.g., parental guarantees, letters of credit, contractual arrangements, etc., as described below).

Renewal applicants may provide a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements. The statement or letter must be on the utility's letterhead and dated within a 30-day period of the date the applicant files its renewal application.

First-time applicants or applicants whose certificate has expired must meet the requirements of C-9 in one of the following ways:

- 1. The applicant itself states that it is investment grade rated by Moody's Investors Service, Standard & Poor's Financial Services, or Fitch Ratings and provides evidence of rating from the rating agencies. If you provided a credit rating in C-4, reference the credit rating in the statement.
- 2. The applicant's parent company is investment grade rated (by Moody's, Standard & Stan



LDU(s). Provide a copy of the most recent credit opinion from Moody's, Standard & Poor's or Fitch.

- 3. The applicant's parent company is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The parent company's financials and a copy of the parental guarantee must be included in the application if the applicant is relying on this option.
- 4. The applicant can provide evidence of posting a letter of credit with the LDU(s) listed as the beneficiary, in an amount sufficient to satisfy the collateral requirements of the LDU(s).

Preferred to file confidentially

Section D: Applicant Technical Capacity

**D-1. Operations** 

<u>Gas Marketers:</u> Describe the operational nature of the applicant's business, specifying whether operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and/or the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.

File(s) attached

#### D-2. Operations Expertise & Key Technical Personnel

Given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations. Include the names, titles, email addresses, and background of key personnel involved in the operations of the applicant's business.

File(s) attached



# Application Attachments



12/12/2006

DOCUMENT ID 200634503096

DESCRIPTION REGISTRATION OF FOREIGN LIMITED LIABILITY CO (LFA)

125.00

PENALTY .00 CERT .00 COPY .00

Receipt

This is not a bill. Please do not remit payment.

NORDIC ENERGY SERVICES LLC 625 PLAINFIELD ROAD STE. 226 WILLOWBROOK, IL 60527

# STATE OF OHIO CERTIFICATE

Ohio Secretary of State, J. Kenneth Blackwell

1665515

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

NORDIC ENERGY SERVICES, LLC

and, that said business records show the filing and recording of:

Document(s)

Document No(s):

REGISTRATION OF FOREIGN LIMITED LIABILITY CO

200634503096

United States of America State of Ohio Office of the Secretary of State

Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 11th day of December, A.D. 2006.

Ohio Secretary of State

Cureth Bachmell

## **Exhibit B-1 "Jurisdictions of Operation"**

### **Nordic Energy Services, LLC**

	Nordic Eı	nergy Services	LLC
State	License Number	Commodity	Utility
IL	08-0527	Electric	ComEd, Ameren
IL	05-0734	Gas	People Gas, North Shore Gas, Nicor Gas
IN	No License Number Available	Gas	NIPSCO
DC	124-G (20668)	GAS	WGL
DC	242-E (20668)	Electric	PEPCO
МА	CS-122	Electric	Eversource NSTAR Electric, Eversource Western Massachusetts, Fitchburg Gas and Electric, National Grid Mass Electric, National Grid Nantucket
MD	IR-2470	Electric	BG&E, PEPCO, Potomac, Delmarva
MD	IR-4327	GAS	BG&E, Chesapeake, Columbia, Elkton Gas, WGL
МІ	B9389J	Electric	PUC Registered. Approved under DTE but no customers yet.
МІ	B9389J	Gas	PUC Registered. Approved and serving customers under DTE and Consumers Energy, SEMCO, and MGU
NJ	ESL-0138	Electric	Public Service Electric and Gas, JCPL, Atlantic City Electric
NJ	GSL-0194	GAS	Elizabethtown Gas, New Jersey Natural Gas, PSE&G, South Jersey Gas
NY	No License Number Issued. PUC Approved.	Electric	ConEd, Central Hudson, NYSEG, NGRID (NIMO), Orange and Rockland, RGE
ОН	12-272G(1)	Gas	PUC Registered. Approved under COH, DPL, Duke Energy, Vectren and DEO.
ОН	12-589E (1)	Electric	Cleveland Electric, Toledo Edison, Ohio Edison, AEP Ohio, AEP Columbus Southern, Duke Energy, Daytona Power and Light
PA	A-2011-2260255	Electric	PPL, PECO, METED, PENELEC, PENN POWER, WEST PENN POWER (Allegheny), Duquesne
PA	A-2017-2637635	GAS	COL PA, National Fuel, PECO, Peoples Natural Gas, PGW, UGI, and Valley Energy. Serving only UGI, PECO, PGW, COL PA
VA	G-54	GAS	PUC REGISTERED WGL, COL VA

#### Exhibit B-2 "Experience & Plans"

#### **Nordic Energy Services, LLC**

Nordic was formed in 2002 as an Illinois limited liability company. Nordic supplies natural gas, electricity, and related services to commercial and industrial customers in deregulated markets. Nordic also provides customized risk management and hedging solutions, energy scheduling, bill audit services and other energy related consulting services.

Nordic has over 36,000 customers and we successfully operate under eighteen utilities. Nordic's staff has over 167 years of energy experience.

Name	Title	Energy Experience (yrs)
James Deering	President	19
Kelli Singer	Chief Operating Officer	21
	VP, Electric & Gas	
Noah Shaprio	Pricing	24
Anthony Roback	<b>Director of Operations</b>	6

The team at Nordic Energy Services LLC has worked closely with the Public Service Commissions in each state to ensure both adherence to, and contribution toward, policies and regulations that will continue to promote the competitive landscape in the states of New York, Maryland, Pennsylvania, Illinois, New Jersey, Virgina, Michigan, Massachusetts, Maine, Ohio, District of Columbia, and Indiana.

#### CONTRACTING WITH CUSTOMERS/PROVIDING CONTRACTED SERVICES:

Nordic's pricing and fee structure will be negotiated to meet each customer's specific requirements. Nordic will clearly disclose all terms and conditions of the agreement to the customer and will provide competitively priced gas and electric products. Nordic will also comply with all rules and laws set forth by the Public Utilities Commission of Ohio as it does in Indiana and Illinois.

#### PROVIDING CONTRACTED SERVICES:

Nordic will prepare and monitor forecasts and submit all necessary utility and pipeline nominations. Nordic will use our existing world-class systems to calculate adequate usage estimates to meet the usage demand of our customers and to comply with pipeline and utility balancing requirements.

Nordic will provide both custom and generic reports for customer use. These reports can include calculated savings, usage history, futures pricing, etc.

Nordic will provide timely and accurate invoices to customers each month with usage displayed at the account level. Detailed information will be supplied regarding gas charges and taxes per the terms of the gas sales agreement.

#### **RESPONDING TO CUSTOMER INQUIRIES AND COMPLAINTS**

Nordic strives to provide outstanding customer service and billing. Nordic has a seasoned staff of energy professionals to handle all customer inquiries and complaints quickly and competently. Additionally, Nordic has automated the enrollment and billing process and as a result our invoice accuracy rate is above 98%.

In providing great customer care Nordic has also made it a priority to answer the telephone with a live person. While this may seem like a small gesture, it has resulted in customer acquisitions and numerous compliments as competitors remain difficult to contact and therefore transact with over the phone.

Overall, we are making every effort to provide the highest levels of customer satisfaction. We have taken the approach of treating even our smaller customers with the same high level of professionalism regarding information and intelligence as we would a large industrial and to date they have showed their appreciation by remaining with us.

#### Exhibit D-1 "Operations"

#### **Nordic Energy Services, LLC**

Nordic Energy's Retail Electricity Marketing business is based on providing retail electric supply services to end-use customers. The driver of the business is to procure and arrange for electric energy and associated services and resources (e.g. electric capacity, transmission services, ancillary services, etc.) on behalf of end use customers with a minimum exposure of risk. Nordic's operations will not include generation but it will include scheduling energy on behalf of our customers. Once an end-user becomes a customer, Nordic becomes financially responsible for all of that customer's energy consumption for each hour as long as they remain our customer.

Nordic has built a world-class back office including personnel, systems, financial and risk management discipline. Nordic has attracted some of the most talented people in the industry to manage the back office billing, customer service and operations forecasting, pooling, hedging and scheduling. Nordic's operations team has over 167 years of combined experience in all aspects of electricity

Accounting, financial management and risk management systems and structure have been developed by Nordic's management team who has over 100 years of experience. Nordic has developed and practices a disciplined risk management operation.

#### Exhibit D-2 "Operations Expertise and Key Technical Personnel"

#### **Nordic Energy Services, LLC**

Nordic Energy Services LLC has the necessary technical and managerial resources to comply with all scheduling, operating, planning, reliability, customer registration and settlement policies, rules, guidelines and procedures to operate as a retail electric and natural gas supplier. As an active retail energy provider in the states of New York, Maryland, Pennsylvania, Illinois, New Jersey, Michigan, Massachusetts, Maine, Ohio, Virginia, District of Columbia, and Indiana, Nordic Energy Services LLC has firsthand knowledge of the customer operations and utility business management and will leverage its technical and managerial expertise, as described in Exhibit D-1, to successfully develop and implement the infrastructure, systems, and processes to reliably provide service to Ohio consumers. As described in the details provided in Exhibit D-3, Nordic Energy Services LLC intends to also leverage key internal staff.

#### "Key Technical Personnel"

#### **Nordic Energy Services, LLC**

The Company's management team has over 167 years of combined energy industry experience. Below is a summary of experience for key technical personnel:

#### JAMES C. DEERING, President

One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
(630) 321-0888 (telephone)
jdeering@nordicenergy-us.com

Jim has over 15 years of energy industry experience. His energy career began with USX-Delhi Gas Pipeline. Jim has been a part of three separate retail energy start-ups Delhi Gas Pipeline, Exelon Energy and finally Nordic Energy. While at Nordic, which he founded in 2002, Jim has been involved in all areas of the business including; becoming AGS certified in two states, receiving ARES( Alternate Retail Electric Supplier) as certified by the Illinois Commerce Commission, starting building and eventually conducting a multi-million dollar sale of Nordic Energy's Indiana assets, interfacing with regulators in both Indiana and Illinois on behalf of Nordic, managing daily operations of a natural gas and electric retailer with thousands of customers behind 5 utilities in two states, negotiating supply relationships for both natural gas and electricity, integrating billing systems, overseeing the development of customized software solutions, managing sales and marketing for Nordic, as well as interfacing with Nordic's legal counsel. Additionally Jim holds a J.D. from The John Marshall School of Law.

# KELLI SINGER, Chief Operating Officer

One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
(630) 321-0888 (telephone)
ksinger@nordicenergy-us.com

Kelli Singer is the Chief Operating Officer at Nordic Energy Services, LLC. Kelli holds an M.B.A. from DePaul University and has over 19 years of de-regulated energy management experience. Most recently, Kelli was the Business Operations Manager for Exelon Energy where she oversaw all areas of operations including billing, customer service, contract administration and enrollment. Kelli has expertise in all aspects of natural gas and electric billing, operations, and account management.

#### **ROBERT SCHWALBACH**, Controller

One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
rschwalbach@nordicenergy-us.com

Robert Schwalbach is the Controller at Nordic Energy Services, LLC. Robert holds an M.B.A in Accounting from Benedictine University and is a Certified Public Accountant. Robert has acquired over 10 years of experience as a corporate controller and financial professional, with demonstrated expertise in financial reporting, financial planning and analysis, treasury management, and a number of other operational areas. Robert began his career in real estate management and also has experience at preparing fund financials totaling \$1.4 billion in financial commitments in multiple industries.

Anthony, Director of Operations

One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181 1-630-468-7418 (telephone) aroback@nordicenergy-us.com

Anthony joined Nordic in 2016 and has served in the roles of Operations Analyst, Gas Scheduler, and Operations Manager. Anthony has done a great job managing investor pools and products/pricing. This promotion recognizes the contributions Anthony has made as well as the knowledge he has gained in all areas of operations during his tenure with the organization.

NOAH SHAPIRO, VP Electric and Gas Pricing One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181
nshapiro@nordicenergy-us.com

Noah Shapiro has been with Nordic Energy Services LLC since 2016. He has over 20 years of experience in electricity and natural gas markets across North America and Europe. Prior to joining Nordic, Noah led the Enterprise Risk Management group at Vistra Energy. He previously held leadership positions at other energy companies, including Optim Energy, PNM Resources, and Engie. In addition, Noah has been responsible for leading many successful energy software projects within FIS and ION companies.

#### **RUSSELL RALL**, Director, Retail Sales

One Tower Lane, Suite 300 Oakbrook Terrace, IL 60181 rrall@nordicenergy-us.com

Russell Rall, Director Retail Sales, has over 17 years of energy industry experience. Russ has many years of successful sales (Direct, Indirect, Small Commercial and Residential), management, leadership and quality assurance experience. He is responsible for maintaining and increasing production for sales channels, while supporting product/strategy and results training through preliminary new market focus, new product initiatives and upgrades into various environments.

# Competitive Retail Natural Gas Service Affidavit

County of \_\_\_\_DuPage\_\_\_\_:

State of	fIllinois:
	_Anthony Roback, Affiant, being duly sworn/affirmed, hereby states that:
1.	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant, and that it will amend its application while it is pending if any substantial changes occur regarding the information provided.
2.	The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
3.	The applicant will timely pay any assessment made pursuant to Sections 4905.10 and 4911.18(A), Ohio Revised Code.
4.	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
5.	Applicant will cooperate fully with the Public Utilities Commission of Ohio and its staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the applicant.
6.	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
7.	Applicant will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
8.	Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating consumer complaints.
9.	The facts set forth above are true and accurate to the best of his/her knowledge, information, and belief and that he/she expects said applicant to be able to prove the same at any hearing hereof.
10.	Affiant further sayeth naught.
	ure of Affiant & Title
	2.
Ma	and subscribed before me this day of day of September , 2022  Month Year  Maureen E. Gerbasi , Admin Asst  Print Name and Title
	OFFICIAL SEAL MAUREEN E. GERBASI NOTARY PUBLIC, STATE OF ILLINOIS My Commission expires on ARCH & 1024 My Commission expires 03-28-2024

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 12-2611-GA-CRS

Summary: In the Matter of the Application of Nordic Energy Services LLC