

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of)
Duke Energy Ohio, Inc., for an Increase) Case No. 21-887-EL-AIR
in Electric Distribution Rates.)

In the Matter of the Application of)
Duke Energy Ohio, Inc., for Tariff) Case No. 21-888-EL-ATA
Approval.)

In the Matter of the Application of)
Duke Energy Ohio, Inc., for Approval) Case No. 21-889-EL-AAM
to Change Accounting Methods.)

SECOND SUPPLEMENTAL DIRECT TESTIMONY OF

SARAH E. LAWLER

ON BEHALF OF

DUKE ENERGY OHIO, INC.

IN SUPPORT OF SETTLEMENT

_____ Management policies, practices, and organization

_____ Operating income

_____ Rate Base

_____ Allocations

_____ Rate of return

_____ Rates and tariffs

 X Other: Settlement

September 22, 2022

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ATTACHMENTS

Second Supplemental Attachment SEL-1
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I. INTRODUCTION

1 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. My name is Sarah E. Lawler and my business address is 139 East Fourth Street,
3 Cincinnati, Ohio 45202.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am employed by Duke Energy Business Services LLC (DEBS) as Vice President,
6 Rates and Regulatory Strategy, for Duke Energy Ohio, Inc., (Duke Energy Ohio or
7 Company) and Duke Energy Kentucky, Inc. (Duke Energy Kentucky). DEBS
8 provides various administrative and other services to Duke Energy Ohio and other
9 affiliated companies of Duke Energy Corporation (Duke Energy).

10 **Q. ARE YOU THE SAME SARAH LAWLER THAT SUBMITTED DIRECT**
11 **TESTIMONY IN THESE PROCEEDINGS?**

12 A. Yes.

13 **Q. WHAT IS THE PURPOSE OF YOUR SECOND SUPPLEMENTAL**
14 **DIRECT TESTIMONY IN THESE PROCEEDINGS?**

15 A. My Second Supplemental Direct Testimony describes and supports the Corrected
16 Stipulation and Recommendation filed on September 19, 2022 (Stipulation), in
17 these proceedings. In doing so, I summarize the Stipulation terms and conditions
18 and support the stipulated revenue requirement and the corresponding rate impacts.
19 I explain how the Stipulation, as a package, satisfies the Commission's three-part
20 test for evaluating the reasonableness of a settlement. I further explain how the
21 Stipulation resolves these proceedings in a fair and reasonable manner.

II. OVERVIEW OF THE STIPULATION

1 **Q. ARE YOU FAMILIAR WITH THE STIPULATION FILED IN THIS**
2 **PROCEEDING?**

3 A. Yes. As, Vice President, Rates and Regulatory Strategy for Duke Energy Ohio and
4 Kentucky, my responsibilities include the establishment and implementation of
5 rates for Duke Energy Ohio. As such, I directly participated in negotiating the
6 Stipulation.

7 **Q. WHO ARE THE PARTIES TO THE STIPULATION?**

8 A. The Stipulation is between the following parties to these proceedings: 1) the
9 Company; 2) Public Utilities Commission of Ohio (Commission or PUCO) Staff
10 (Staff); 3) Citizens Utility Board of Ohio (CUB-Ohio); 4) The City of Cincinnati
11 (City); 5) Interstate Gas Supply Inc. (IGS); 6) Nationwide Energy Partners, LLC
12 (NEP); 7) Ohio Energy Group (OEG); 8) Ohio Partners for Affordable Energy
13 (OPAE); 9) One Energy Enterprises, Inc., (One Energy); 10) People Working
14 Cooperatively, Inc. (PWC); 11) Retail Energy Supply Association (RESA); and 12)
15 Walmart Stores East, LP and Sam's East Inc, (Walmart) (collectively, the Signatory
16 Parties). The following parties have signed the stipulation as non-opposing parties:
17 1) ChargePoint, Inc., 2) The Kroger Company (Kroger); and 3) Ohio
18 Manufacturer's Association Energy Group (OMAEG), (collectively, the Non-
19 Opposing Parties).

20 **Q. PLEASE PROVIDE A BRIEF OVERVIEW OF THE STIPULATION.**

21 A. The Stipulation resolves, in full, the issues raised in these proceedings among the
22 Signatory Parties and Non-Opposing Parties related to the Company's application

1 to increase its base distribution rates (Application). The negotiations considered
2 numerous issues that were of importance to the Signatory Parties and Non-
3 Opposing Parties in arriving at the final settlement package. The significant
4 settlement terms include, but are not limited to, the following:

- 5 • Revenue Requirement for electric distribution service of \$578.1
6 million, excluding all riders, which reflects an increase of \$22.6
7 million comprised of an increase in overall base distribution rates of
8 \$23.1 million and a decrease in miscellaneous revenues of \$0.5
9 million. The \$578.1 million is comprised of \$565.7 million of base
10 distribution revenues and \$12.4 million of miscellaneous revenues.
- 11 • Capital Structure consisting of 50.5 percent equity and 49.50 percent
12 debt;
- 13 • Return on Equity of 9.5 percent;
- 14 • Depreciation rates as proposed in the Company's Application and as
15 modified in Staff's report of recommendations (Staff Report).
- 16 • A cost of service based upon a 64 percent allocation of base
17 distribution revenues to the residential classes and 36 percent
18 allocation of base distribution revenues to the non-residential classes;
- 19 • Billing determinants based upon the test year actual weather
20 normalized sales except for lighting rates which will use the billing
21 determinants in the Company's Application;
- 22 • Customer charges as follows:
 - 23 • Rates RS, ORH, TD-CPP \$8.00 per bill;

- Rate RS3P \$10.50 per bill;
 - Rate TD \$17.50 per bill;
 - Rate RSLI remains at \$2.00 per bill;
 - Rate DM \$12 per bill for single-phase service and \$24 per bill for three-phase service;
 - Rate TS \$197 per bill; and
 - All other non-residential as proposed in the Company's Application;
- The new baseline for Rider DCI will be the net plant-in service as of the date certain in this proceeding, June 30, 2021. Rider DCI will recover a return on and of incremental investments from that date forward subject to certain caps. The Stipulation establishes new annual caps and a reliability performance-based SAIDI metric for purposes of calculating Rider DCI caps through May 31, 2025;
 - Revisions to the Company's Electric Service Reliability Rider (Rider ESRR) for vegetation management expense as proposed in the Company's application and agreed to by Staff. The base-line amount of vegetation management expense included in base rates is \$22.5 million;
 - Revisions to and resetting of the Company's Distribution Storm Rider (Rider DSR). The amount of major storm expense established in these proceedings as a base level is \$3.8 million, which equates to the five-year average of calendar years 2017 through 2021;

- 1 • The Distribution Decoupling Rider (Rider DDR) shall continue as
2 currently approved and is adjusted for the updated billing
3 determinants agreed upon in the Stipulation and base distribution
4 revenue per customer outlined in Company Witness Bruce Sailors
5 Second Supplemental Direct Testimony.
- 6 • Withdrawal of the Fee Free Electronic Payment proposal, the
7 Reconciliation Rider (Rider RR), and the Community Driven
8 Investment Rider (Rider CDI) as proposed in the Company's
9 Application;
- 10 • Approval of changes to the Development Incentive Rider (Rider DIR)
11 that the Company proposed in its Application;
- 12 • Withdrawal of changes to the Company's GoGreen Ohio Rider GP
13 that the Company proposed in its Application;
- 14 • Rider ETCJA (Electric Tax Cuts and Jobs Act) shall be updated with
15 any future changes in federal tax law as may be ordered by the
16 Commission as part of a future proceeding;
- 17 • Updating of rate case expense to actuals and amortizing over a 5-year
18 period as recommended in the Staff Report;
- 19 • Commitments regarding a future depreciation study;
- 20 • Implementation of a revised Time of Day/Critical Peak Pricing tariff
21 (Rate TD-CPP); and
- 22 • Changes to the Company's LED Street Lighting tariffs as proposed in
23 the Company's Application.

1 In addition, the Stipulation resolves issues raised by Staff and intervening parties
2 during the course of these proceedings, which resolution produces additional
3 benefits to customers, low-income interests, and competitive retail electric service
4 (CRES) providers. These benefits include, but are not limited to:

- 5 • Commitments to partner with low-income interests on future energy
6 efficiency and demand side management programs;
- 7 • Continuation of existing weatherization programs included in base
8 electric distribution rates;
- 9 • Coordination agreements between the Company and the City of
10 Cincinnati regarding the City's future investments in street lighting,
11 new technologies, enhanced communication with outages impacting
12 their water district facilities, facility relocations, and stability in
13 franchise fees. The resolution of the latter franchise fee issue includes
14 a commitment from the City to use a portion of the franchise fee to
15 fund low-income weatherization/energy efficiency and bill assistance
16 programs for qualifying Duke Energy Ohio customers through the
17 City's Warmup Cincy program;
- 18 • Adjustments to various fees for CRES providers eliminating the End-
19 use Customer Enrollment/Switching Fee and the Customer Usage
20 Request Charges, and reducing the fee for the Pre-Enrollment End use
21 Customer Information List Fee, thereby reducing costs for CRES
22 providers;
- 23 • Establishing a collaborative for evaluating supplier consolidated

- 1 billing;
- 2 • Tariff clarifications for Power Brokers;
- 3 • A process to address a change in law related to a mandate to separate
- 4 default service costs from distribution rates, should one come to pass;
- 5 • Agreement to keep the Company's Field Collection Charge at current
- 6 levels and that all other miscellaneous charges shall be adjusted as
- 7 described in the Company's Application; and
- 8 • Modifications to the Company's residential tariffs to clarify that at a
- 9 residential customer's request, the Company will waive late fees once
- 10 in a twelve-month period.

11 **Q. PLEASE EXPLAIN THE ADJUSTMENTS MADE TO ARRIVE AT THE**

12 **STIPULATED REVENUE REQUIREMENT.**

13 A. Duke Energy Ohio filed its Application in these proceedings on October 1, 2021,

14 requesting an increase in revenues for electric distribution service of approximately

15 \$55 million,¹ based upon a return on equity (ROE) of 10.3 percent and a capital

16 structure consisting of a 50.5 percent equity ratio. After months of investigation, on

17 May 19, 2022, Staff issued its Staff Report. The Staff Report included, among other

18 things, recommendations regarding revenue deficiencies for the Company. On June

19 17, 2022, the Company filed its objections to the Staff Report explaining the items

20 the Company disagreed with in the Staff Report. As part of my Supplemental

21 Testimony filed on August 18, 2022, I explained those recommended adjustments

22 that the Company agreed with and those it opposed.

¹ The Company's Application sought a \$53.7 million increase in base rates and \$1 million in misc. revenues for a total of \$54.7 million.

1 In arriving at the agreed upon revenue requirement, the Company first
2 revised its position based upon the Staff Report adjustments the Company agreed
3 with in its objections as outlined in my Supplemental Testimony filed on August
4 18, 2022. These adjustments revised the Company's requested revenue requirement
5 increase from \$54.7 million to \$50.7 million and are listed on Second Supplemental
6 Attachment SEL-1 as an attachment to my testimony.

7 Then, as part of the negotiations, the Signatory Parties and Non-Opposing
8 Parties discussed a number of other recommended adjustments. Some of these
9 adjustments the Company agreed to and others, the other Signatory Parties agreed
10 (and Non-Opposing Parties do not oppose) should not be made as part of the
11 Stipulation. The additional adjustments that the Signatory Parties agreed to, and the
12 Non-Opposing Parties did not oppose, resulted in a final increase of \$22.6 million
13 in overall revenues for electric distribution service or approximately 41 percent of
14 the Company's requested revenue increase in its Application. These adjustments
15 are also listed on Second Supplemental Attachment SEL-1 as an attachment to my
16 testimony and I will explain them individually further on in my testimony. These
17 adjustments were agreed to as a package by the Signatory Parties and not opposed
18 by the Non-Opposing Parties and although the Company believes that these are all
19 valid expenses that should be recovered from customers, the Company has agreed
20 to these concessions in the spirit of settlement and compromise and the overall
21 reasonableness of the Stipulation package taken as a whole.

1 **Q PLEASE EXPLAIN THE POLE ATTACHMENT REVENUE**
2 **ADJUSTMENTS AGREED TO IN THE STIPULATION.**

3 A. The Company made adjustments to pole attachment revenues of approximately
4 \$0.8 million to properly reflect current actual pole attachment revenues in the test
5 period and to reflect expected pole attachment revenues based on recent updated
6 tariffs filed by the Company and approved by the Commission earlier this year after
7 the Company had filed its Application in these proceedings. This had the effect of
8 reducing the requested revenue requirement increase by approximately \$0.8
9 million.

10 **Q. PLEASE EXPLAIN THE ADJUSTMENTS AGREED TO IN THE**
11 **STIPULATION TO REMOVE CERTAIN SUPPLIER DATA ACCESS AND**
12 **SWITCHING FEES.**

13 A. As part of the Stipulation, the Signatory Parties agreed to remove the End-use
14 Customer Enrollment/Switching Fee and the Customer Usage Request Charges and
15 reduce the fee for the Pre-Enrollment End-use Customer Information List Fee,
16 thereby reducing costs for CRES providers. Non-Opposing Parties do not oppose
17 this adjustment. This resulted in the reclassification of approximately \$0.7 million
18 from miscellaneous revenues to base distribution revenues with no impact on the
19 Company's overall requested revenue requirement increase. As the Stipulation
20 explains, the Company's new customer information system that went into service
21 in April 2022 uses EDI transactions to complete enrollments as well as the supplier
22 portal to provide interval meter data. These processes are now automated and
23 therefore there are no discernable incremental costs for these services. Eliminating

1 these fees for CRES providers is thus reasonable because they are no longer
2 producing incremental costs to the Company.

3 **Q. PLEASE EXPLAIN THE IMPACT TO THE REVENUE REQUIREMENT**
4 **AS A RESULT OF THE AGREEMENT TO A 9.5 PERCENT ROE.**

5 A. As discussed earlier in my testimony, the Signatory Parties have agreed to (and
6 Non-Opposing Parties do not oppose) a 9.5 percent ROE which reduces the
7 requested revenue requirement increase by \$10.7 million. Company witness Dylan
8 D'Ascendis explains the reasonableness of this stipulated adjustment in his Second
9 Supplemental Direct Testimony.

10 **Q. PLEASE EXPLAIN THE ADJUSTMENT TO UPDATE THE BILLING**
11 **DETERMINANTS TO TEST PERIOD WEATHER NORMALIZED**
12 **ACTUALS.**

13 A. The test period in this case was the twelve months ended March 31, 2022, with the
14 first three months being actual results and the last nine months being forecasted. In
15 their Staff Report, the Staff recommended the Commission approve billing
16 determinants using actual data from calendar year 2021. As part of the Stipulation,
17 the Signatory Parties agreed to use actual data but to use the more recent test period
18 data weather normalized except for the lighting rates which will use the billing
19 determinants in the Company's Application. Non-Opposing Parties do not oppose
20 this adjustment. This resulted in an increase to current base distribution revenues
21 of approximately \$7.7 million and thus a reduction in the needed revenue
22 requirement increase of the same amount.

1 **Q. PLEASE EXPLAIN THE ADJUSTMENTS TO INCENTIVE**
2 **COMPENSATION AGREED TO IN THE STIPULATION.**

3 A. Several adjustments were agreed to by the Signatory Parties, and not opposed by
4 Non-Opposing Parties, to remove various components of incentive compensation
5 from the test period. These adjustments resulted in a decrease in the requested
6 revenue requirement of approximately \$5.4 million and are comprised of
7 approximately \$2.1 million to remove incentive compensation tied to earnings per
8 share (EPS), approximately \$2.4 million of stock-based incentive compensation,
9 approximately \$0.7 million of executive incentive compensation and \$0.2 million
10 related to supplemental executive retirement plan expense.

11 **Q. IS THIS A REASONABLE RESOLUTION OF THE ISSUE OF INCENTIVE**
12 **COMPENSATION INCLUDED IN BASE RATES?**

13 A. Yes, it is a reasonable resolution in the spirit of settlement and compromise. The
14 Company believes that the entirety of its incentive compensation represents a
15 necessary cost to serve its customers as it is an integral component of reasonable,
16 market-based compensation to its employees necessary in providing safe and
17 reliable service to its customers. It is important that the Company's compensation
18 package is competitive with the external market of similar companies in order for
19 it to remain attractive against competition and retain qualified employees. In that
20 regard, Duke Energy Corporation employs a compensation strategy that combines
21 base pay and variable incentive opportunities for all levels of positions. This
22 approach fosters efficiency, safety, and a focus on the customer by motivating
23 employees to lower costs and generate efficiencies that benefit customers, all while

1 providing employee compensation opportunities at reasonable market-competitive
2 rates that enable the Company to attract and retain the expertise needed to
3 efficiently and effectively provide its electric service to customers.

4 Having said all of that however, the Company recognized the importance of
5 this adjustment to the Signatory and Non-Opposing Parties and was willing to agree
6 to the adjustment for purposes of settlement. The Stipulation removes all stock-
7 based and financial-related incentives. Additionally, as part of the settlement, the
8 Company agreed to a disallowance of 75 percent of Executive short term incentives
9 when only 50 percent was financial related. The remaining portion of incentives
10 includable in base rates are tied to non-financial/non-stock related metrics.

11 **Q. PLEASE EXPLAIN THE ELIMINATION OF ACCOUNT 912 LABOR AND**
12 **PAYROLL TAXES AGREED TO IN THE STIPULATION.**

13 A. The Staff Report recommended disallowance of \$2.7 million in costs the Company
14 had included in Account 912 on the basis that these expenses recorded to this
15 account involve promotion, demonstration, and sales activities, and are not
16 appropriate for rate-making purposes. The Company was able to explain through
17 discovery that the majority of the costs that are recorded to this account do NOT
18 relate to promotion, demonstration or sales activities. Rather they are costs that
19 pertain to customer account management necessary to provide distribution service.
20 The labor and expenses for large account management for Ohio as well as low-
21 income account management is accounted for here.² Additionally, the labor

² Second Supplemental Attachment SEL-2, STAFF-DR-21-001 Supplemental

1 necessary to support web and other online access for customers to review and pay
2 their bills, review usage reports, report outages, start and stop service, etc. is
3 recorded to this account. These are fundamental activities that all benefit Ohio
4 customers.

5 Additionally, the \$2.7 million adjustment that Staff recommended was
6 based on the labor included in the adjusted test year (3 months actuals and nine
7 months budget). When using the 12 months actual data for the test year which was
8 the basis for Staff's labor adjustment that was not disputed in this proceeding, the
9 adjustment would have been \$2.4 million.

10 Upon review of the costs charged to Account 912, it was determined that
11 \$2.3 million in labor should have been booked to either Account 908 or 910.³ As a
12 result, the Signatory Parties agreed for purposes of the Stipulation that these costs
13 should be included in base rates. Non-Opposing Parties do not oppose this
14 adjustment. As a result, the Company's requested revenue requirement only
15 decreased by \$0.1 million.

16 **Q. PLEASE EXPLAIN THE ELIMINATION OF PUBLIC ADVERTISING**
17 **AGREED TO IN THE STIPULATION.**

18 A. The Company proposed a public advertising campaign in its application which the
19 Staff recommended in their Staff Report the Commission not approve. In the spirit
20 of settlement, the Company has agreed to withdraw this advertising campaign and
21 as a result the requested revenue requirement increase is decreased by \$1 million.

³ Second Supplemental Attachment SEL-3, STAFF-DR-105-001

1 **Q. PLEASE EXPLAIN THE ADJUSTMENTS TO AMORTIZE DEFERRALS**
2 **OVER FIVE YEARS AGREED TO IN THE STIPULATION.**

3 A. The Company has two deferrals in this proceeding that were proposed to be
4 recovered over three years in the Application: rate case expenses and vegetation
5 management costs. For purposes of settlement, the Company has agreed to amortize
6 these expenses over five years thus reducing the overall revenue requirement
7 increase by \$1.2 million.

8 **Q. PLEASE EXPLAIN THE ADJUSTMENT TO MAJOR STORMS O&M.**

9 A. In its Application, the Company proposed an adjustment to Major Storms O&M
10 based on actual expenses for a five-year period of calendar years 2016 through 2020
11 as final year 2021 data was not available at the time the Company filed their
12 Application in October 2021. As part of the Stipulation, the Signatory Parties
13 agreed to use actual expenses but to use a more recent five-year period of calendar
14 years 2017 through 2021. Non-Opposing Parties do not oppose this adjustment.
15 This resulted in a reduction to the revenue requirement of \$0.7 million.

16 **Q. PLEASE EXPLAIN THE ADJUSTMENT TO CAPITALIZED**
17 **INCENTIVES AGREED TO IN THE STIPULATION.**

18 A. As part of the Stipulation in its previous electric distribution rate case, the Company
19 agreed to include a credit in Rider DCI to reflect the estimated revenue requirement
20 impact of capitalizing the portion of employee incentive compensation related to
21 the achievement of financial goals and stock-based compensation. For purposes of
22 settlement, the Company agrees that the same methodology be applied to base rates
23 in this proceeding. Although the Company will not be required to modify its

1 corporate parent's convention of capitalizing employee bonus expense, for all
2 incremental investments on projects placed in-service since June 30, 2016, the date
3 certain in the Company's last electric distribution base rate case, the Company will
4 include a credit in rate base in this proceeding and in future Rider DCI and Rider
5 PF filings, as applicable, for the estimated revenue requirement impact of
6 capitalizing employee bonus expense related to the achievement of financial goals
7 and stock-based compensation. This reduces the overall revenue requirement
8 increase by approximately \$0.5 million.

9 **Q. PLEASE EXPLAIN THE ELECTRIC SYSTEM OPERATIONS (ESO)**
10 **FACILITY ADJUSTMENT AGREED TO IN THE STIPULATION.**

11 A. The Signatory Parties agreed to Staff's adjustment to reduce the requested revenue
12 requirement increase by \$1.8 million for the portion of the ESO facility attributed
13 to Duke Energy Kentucky. The Company had already agreed to \$1.5 million of this
14 adjustment in its initial revised position of a \$50.7 million revenue requirement
15 increase but after further settlement discussions, agreed that the adjustment should
16 in fact be \$1.8 million. Non-Opposing Parties do not oppose this adjustment.

17 **Q. HOW DID STAFF CALCULATE THIS ADJUSTMENT?**

18 A. Staff reduced rate base by \$12.6 million for the net book value of the portion of the
19 facility that they considered would be allocated to Duke Energy Kentucky.

20 **Q. DO YOU AGREE WITH STAFF'S METHODOLOGY AS A BASIS FOR**
21 **THE CALCULATION?**

22 A. For purposes of this Stipulation in this proceeding it is a reasonable method to
23 determine the reduction to the revenue requirement associated with the distribution-

1 related service to Duke Energy Kentucky. But going forward, Duke Energy Ohio
2 will directly charge Duke Energy Kentucky for the distribution-related services
3 performed at the ESO Facility for Duke Energy Kentucky. In future rate cases,
4 Duke Energy Ohio's rate base will include the total net book value of the ESO
5 Facility, and the revenues received from Duke Energy Kentucky will offset the
6 revenue requirement. This is consistent with the methodology that Duke Energy
7 employs for all shared assets.

8 **Q. PLEASE SUMMARIZE HOW THE STIPULATION RESOLVES THE**
9 **ISSUE OF ALLOCATING THE STIPULATED REVENUE**
10 **REQUIREMENT IN THESE PROCEEDINGS.**

11 A. The Company's Application proposed a 63 percent allocation of the total revenue
12 requirement to residential rate schedules and 37 percent allocation of the total
13 revenue requirement to non-residential rate schedules, consistent with the
14 principles of cost causation. The Company's cost of service study actually
15 supported a higher allocation if the Company were to eliminate 100 percent of the
16 residential rate subsidy. In the interests of avoiding rate shock, the Company
17 proposed its 63 percent allocation to residential rate classes. The Staff Report, while
18 recommending a lower revenue requirement than what the Company requested,
19 suggested a higher allocation, 65 percent allocation of the total revenue requirement
20 to residential rate classes. The Stipulation, after negotiation among the parties,
21 arrived at a 64 percent allocation to residential rate schedules and 36 percent
22 allocation to non-residential rate schedules and provides for the following agreed-
23 upon allocation of base distribution revenues across all classes:

Rate Class	Proposed Revenues	
	\$	%
Rate RS, ORH, TD, RS3P, RSLI	\$ 362,041,019	64.00%
Rate DS	132,235,604	23.38%
Rate EH	1,509,393	0.27%
Rate DM	34,167,022	6.04%
Rate GSFL	806,026	0.14%
Rate DP	25,184,015	4.45%
Rate TS	117,660	0.02%
Lighting	9,628,354	1.70%
Total	<u>\$ 565,689,093</u>	<u>100.00%</u>

1 As I previously stated, the billing determinants are the Company's weather
2 normalized actual sales that occurred during the rate case test year (twelve months
3 ended March 31, 2022) for purposes of recovering the agreed upon revenue
4 requirement for all rates other than lighting. Lighting rates will use the billing
5 determinants in the Company's Application and as recommended in the Staff
6 Report. The electric distribution base rates are calculated using the kilowatt hours
7 and kilowatts included in Stipulation Attachment 3.

8 **Q. YOU MENTIONED THAT THE COMPANY'S COST OF SERVICE**
9 **STUDY ACTUALLY SUPPORTED A HIGHER ALLOCATION OF COSTS**
10 **TO RESIDENTIAL RATES IF THE COMPANY WERE TO ELIMINATE**
11 **100 PERCENT OF THE RESIDENTIAL RATE SUBSIDY. CAN YOU**
12 **PLEASE EXPLAIN WHAT YOU MEAN BY A RESIDENTIAL RATE**
13 **SUBSIDY AND HOW A HIGHER ALLOCATION WAS SUPPORTABLE**
14 **UNDER THE COMPANY'S COST OF SERVICE STUDY?**

15 A. Rate disparities exist because, over the years, the Company's rates have not been
16 set solely based upon the cost to serve customers as determined by a cost-of-service

1 study. The Company's last distribution base rate case, filed in 2017, resulted in a
2 settlement that did not fully reflect the demonstrated cost of serving each individual
3 class. The result of that case was the perpetuation of inter-class subsidization
4 whereby non-residential classes were paying more, and residential classes were
5 paying less than what the cost-of-service study would indicate.

6 Although it is a general tenant of ratemaking that each class should, to the
7 extent practicable, pay the cost of providing service to that class, in this case, as in
8 others, the Company chose to follow the rate making principle of gradualism to
9 mitigate the volatility of eliminating 100 percent of this inter-class residential
10 subsidy. In this case, the Company proposed not to change the subsidy that existed
11 in base rates. Eliminating the existing subsidy would require allocating more to the
12 residential classes. Based upon the Company's Application, if the Company were
13 to have eliminated the subsidy of residential classes, the Company would have
14 proposed to increase residential base distribution rates by more than 22 percent vs
15 the 10.9 percent increase in base distribution rates that the Company requested on
16 average for residential customers.

17 **Q. PLEASE EXPLAIN HOW THE STIPULATION ADDRESSES THIS**
18 **INTERCLASS SUBSIDY.**

19 A. The Stipulation results in a much lower increase than what was included in the
20 Company's Application, representing a 59 percent reduction from the Company's
21 initial request. The Stipulation provides for a negotiated re-allocation of the total
22 revenue requirement to residential customers of 64 percent versus the 63 percent
23 proposed by the Company and the 65 percent recommended by Staff in its Staff

1 Report. Moving the allocation one percent is reasonable insofar as it moves one
2 step closer to the cost-of-service study-based rate allocation, while maintaining a
3 substantial portion of the existing subsidy. The net impact to residential customers
4 of this allocation, combined with the lower agreed upon revenue requirement
5 results in an overall average increase to residential customers of approximately 2.5
6 percent.

7 Consequently, reducing the agreed-upon allocation from the 64 percent to
8 63 percent as included in the Company's Application or even towards something
9 lower, would only perpetuate and exacerbate the existing inter-class subsidy
10 already embedded in the Company's electric distribution rates. Such a result is
11 contrary to fundamental rate-making principles.

12 In this case, a 64 percent allocation is reasonable and supportable. An
13 approximate 2.5 percent increase on the average residential customer's total bill is
14 not unreasonable. It is consistent with the principle of gradualism and will not result
15 in rate shock. It maintains a substantial subsidy that the residential customers
16 currently have enjoyed in the Company's existing rates, while moving one small
17 step towards a cost-of-service based rate allocation.

18 **Q. PLEASE SUMMARIZE THE STIPULATED DCI CAPS.**

19 A. The Stipulation provides for the following Rider DCI caps:

- 20 • For 2022, the DCI Revenue Cap will be \$20.7 million, pro-rated by
21 month for when new base rates as part of this proceeding go into
22 effect.

- 1 • For 2023, the DCI Revenue Cap will be \$39.1 million. This amount
2 may be increased by an additional \$2.4 million to \$41.5 million if, in
3 2022, Duke Energy Ohio achieves a SAIDI of 117. The Revenue Cap
4 amounts for 2023 will be prorated by month should new base rates not
5 go into effect until 2023.
- 6 • For 2024, the DCI Revenue Cap will be \$57.4 million. This amount
7 may be increased by an additional \$2.4 million to \$59.8 million if
8 Duke Energy Ohio achieves a SAIDI of 117 in 2023 but not in 2022.
9 This amount may be increased by a total of \$4.8 million to \$62.2
10 million if, in 2022 and 2023, Duke Energy Ohio achieves a SAIDI of
11 117.
- 12 • For the five-month period ending May 2025, the DCI Revenue Cap
13 will be \$31.6 million. If Duke Energy Ohio achieves a SAIDI of 117
14 in only one year between 2022 and 2024, the DCI Revenue Cap will
15 be \$32.6 million. If Duke Energy Ohio achieves a SAIDI of 117 in
16 only two years between 2022 and 2024, the DCI Revenue Cap will be
17 \$33.6 million. This amount may be increased to \$34.6 million if Duke
18 Energy Ohio achieves a SAIDI of 117 in every year between 2022 and
19 2024.

20 A portion of the DCI Revenue Cap amount each year will depend on the
21 Company's SAIDI performance in previous years. Company witness Mr. Hesse
22 discusses the Company's reliability performance and the reasonableness of the
23 performance-based incentive.

1 **Q. WHAT IS THE ESTIMATED IMPACT TO CUSTOMERS RATES OF**
2 **THESE AGREED-UPON CAPS TO RIDER DCI?**

3 A. If the Company achieves a SAIDI of 117 each year and recognizes Rider DCI
4 revenues at the capped values, customer rates will increase on average by
5 approximately 1.2 percent per year.

6 **Q. ARE THE AGREED UPON DCI CAPS REASONABLE?**

7 A. Yes. Rider DCI allows the Company to continue to make critical investments in its
8 delivery infrastructure and the DCI Caps agreed upon in this proceeding allow the
9 Company to do so with modest measured annual increases in customer rates. The
10 addition of the SAIDI metric to achieve slightly higher caps provides guardrails
11 that allow for small further increases in customer rate increases only if certain
12 reliability targets are met. In either instance (at the lower or higher cap levels), these
13 caps are lower caps than what the Company proposed in its Application. The
14 continuation of Rider DCI allows the Company to make these critical investments
15 without having to file costly time-consuming electric distribution base rate cases as
16 often as it otherwise would have to absent the Rider DCI. Mr. Hesse explains in his
17 testimony the investments the Company must make to provide safe reliable service
18 to its customers and meet its aggressive reliability targets. He also explains the cost
19 pressures the Company is facing in order to make these critical investments. To the
20 extent the Rider DCI caps are any lower, the Company would be faced with the
21 need to file rate cases more often in order to recover these costs from customers.
22 Meeting existing CAIDI and SAIFI targets will require significant reliability
23 investments, in excess of what is recoverable through Rider DCI at these caps.

1 Maintaining the ability to timely recover a portion of its investments through Rider
2 DCI will help the Company to maintain cash flows, reduce regulatory lag and
3 reduce the frequency of filing full electric distribution base rate cases. However,
4 the caps are set at levels such that the Company will not be able to avoid filing
5 periodic rate cases which gives Staff and other parties the opportunity to perform a
6 periodic comprehensive review of the Company's books and records.

7 **Q. IS RIDER DCI SUBJECT TO TRUE-UP AND RECONCILIATION?**
8 **PLEASE EXPLAIN.**

9 A. Yes. Rider DCI is subject to an annual true-up and reconciliation consistent with
10 the agreed-upon caps. Duke Energy Ohio will work with Staff to manage its Rider
11 DCI consistent with the established caps. The Stipulation acknowledges that
12 adjustments may be necessary as part of the true-up process to ensure that the
13 Company is recovering its distribution spend consistent with these caps. This true-
14 up will protect customers from potential over recovery, and the Company from
15 under-recovery in terms of what is permissible to recover under the agreed upon
16 caps.

17 **Q. PLEASE EXPLAIN THE RATE IMPACTS OF THE SETTLEMENT TO AN**
18 **AVERAGE CUSTOMER.**

19 A. The revenue requirement agreed to in this Stipulation will result in an average 1.4
20 percent increase on a total customer bill (including generation, transmission and
21 distribution charges). On average, residential customers will experience an
22 approximate 2.5 percent increase on their total bill. On average, the Stipulation will
23 result in an approximate 0.3 percent increase for non-residential customers.

III. STANDARD FOR CONSIDERING THE REASONABLENESS OF A STIPULATION

Q. PLEASE IDENTIFY THE CRITERIA USED BY THE COMMISSION WHEN CONSIDERING APPROVAL OF A STIPULATION.

A. Based upon my experience and expertise in Ohio rate making, review of numerous Commission orders, and direct participation in proceedings before the Commission, I understand that the Commission will approve a stipulation package when it 1) is the product of serious bargaining among capable, knowledgeable parties; 2) does not violate any important regulatory principle or practice; and 3) as a package, benefits customers and the public interest. Further, as I understand, the three-part test considers and evaluates the reasonableness of a settlement as a total package, and not whether any individual issue or component, on a stand-alone basis, passes the three-part test.⁴

Q. DOES THE STIPULATION, AS A PACKAGE, REPRESENT THE PRODUCT OF SERIOUS BARGAINING AMONG CAPABLE, KNOWLEDGEABLE PARTIES?

A. Yes. The capability and knowledge of the Signatory Parties and Non-Opposing Parties and their counsel is readily apparent. The Signatory Parties and Non-Opposing Parties represent nearly all intervening parties to these proceedings and include a vast array of stakeholder interests. These stakeholder interests include: Staff who represent all interests in these proceedings; brokers and competitive

⁴ See *In the Matter of the Application of Ohio Power Company for an Increase in Electric Distribution Rates*, Case No. 20-585-EL-AIR, *et al.*, Opinion and Order ¶ 131 (Nov. 17, 2021) (“We emphasize that the Commission must evaluate the benefits of the Stipulation as a package and each provision of the Stipulation need not provide a direct and immediate benefit to ratepayers and the public interest.”).

1 suppliers; industrial customers; commercial customers; low-income customer
2 interests; the City of Cincinnati who is representing all of its constituents, including
3 residential customers; large chain grocery and retail stores; and energy product and
4 service providers. All of these parties regularly participate in rate proceedings
5 before the Commission, are very knowledgeable in regulatory matters, and are
6 represented in these proceedings by experienced, competent counsel.

7 The process that culminated in the Stipulation addressed all of the issues
8 raised by the Signatory Parties and Non-Opposing Parties in these proceedings,
9 with those issues being thoroughly reviewed, discussed, and to the extent agreement
10 could be reached, resolved during negotiations. The negotiations began in June, as
11 directed by the Commission's May 20, 2022, Entry that, among other things,
12 established a pre-hearing conference that provided an opportunity for the parties to
13 conduct settlement discussions.⁵

14 Following that initial prehearing/settlement conference, the parties to these
15 proceedings began meeting regularly, almost weekly, to discuss issues in the case.
16 After the initial "in-person" meeting, the subsequent settlement discussions
17 occurred virtually with all parties invited to the large group meetings. In addition,
18 the Company offered to meet individually with parties to discuss their specific
19 issues that were raised in their respective objections. If the Company and the
20 individual parties came to terms on a provision, that provision was brought to the
21 remaining parties to provide an opportunity for their review and input. The final
22 Stipulation was agreed upon through electronic exchange of drafts. Despite the

⁵ See Entry pg. 2, directing a prehearing conference to be held on June 28, 2022 to "...provide an opportunity for the parties to conduct settlement discussions."

1 divergent interests among them, all parties, including those opposing the
2 Stipulation, had the opportunity to express their opinions during the negotiation
3 process.

4 As it relates to the final agreement, the fact that the agreed upon revenue
5 requirement, ROE, and Rider DCI caps are lower than what the Company proposed
6 in its Application demonstrates that serious bargaining occurred. The Stipulation
7 results in an overall lower increase to customers than what the Company requested
8 and a slightly different allocation of the rate increase than what was initially
9 proposed. The Company also agreed to lower residential customer charges than was
10 proposed, including no increase to the low-income monthly customer charge.
11 Moreover, the Company agreed to withdraw several of its proposals in order to
12 reach a final resolution, including a new Rider CDI that would enable a new funding
13 alternative for customer-requested distribution investments, fee-free electronic card
14 payments processes, certain tariff language changes, and a customer information
15 advertising campaign. The Company further agreed to other tariff changes that were
16 of interest to the Staff, brokers, and competitive suppliers, that the Company did
17 not propose in its Application. It is indisputable that serious bargaining occurred.

18 These proceedings have been pending before the Commission for nearly a
19 year, and all parties had the opportunity to conduct significant discovery and have
20 had ample time to review the Company's Application, Direct Testimony,
21 Objections, and Supplemental Testimony supporting objections. As a total package,
22 this Stipulation represents a balance of issues raised in these proceedings by
23 experienced and competent parties and achieves a reasonable outcome that achieves

1 a balance of all competing interests.

2 **Q. DOES THE STIPULATION VIOLATE ANY IMPORTANT**
3 **REGULATORY PRINCIPLE OR PRACTICE?**

4 A. No. Based upon my experience, involvement in these proceedings, and review of
5 the Stipulation, I believe that it complies with all relevant and important principles
6 and practices. This Stipulation provides certainty to all stakeholders by resolving
7 these proceedings in a fair and balanced way. The Stipulation resolves the
8 Company's revenue deficiency to enable it an opportunity to recover its reasonable
9 costs to continue providing safe, reliable, and reasonable electric distribution
10 service.

11 As I mentioned above, the agreed-upon revenue increase is significantly
12 smaller than what the Company requested in its Application, resulting in a much
13 smaller increase to customers. The Company's Application and requested rate
14 increase was supported by a full cost of service study that allocated costs in a
15 reasonable manner, and consistent with the principles of cost causation. The smaller
16 negotiated increase and the allocation methodology agreed to in the Stipulation is
17 consistent with the principles of cost causation, which prioritizes the assignment of
18 costs to the entity or group of entities that cause the cost on the system, and with
19 the principle of gradualism, that favors smaller increases over time, rather than
20 large increases at once that could produce rate-shock. The final settlement does not
21 result in any unreasonable cost subsidies between rate classes. The 1.4 percent
22 increase to an average customer will not produce rate shock. In fact, this percentage
23 increase is lower than the rate of compounded annual inflation experienced since

1 the Company's last electric distribution base rate increase, which went into effect
2 in 2019.

3 There is no evidence that contradicts the fact that the Stipulation meets the
4 second prong of the three-part test. The Stipulation is consistent with important
5 rate-making principles of cost causation, follows gradualism, does not create
6 unreasonable cross subsidies, and overall results in a smaller increase to customers
7 that what was initially requested.

8 **Q. DOES THE STIPULATION BENEFIT CUSTOMERS AND THE PUBLIC**
9 **INTEREST?**

10 A. Yes. If approved without material modification, this Stipulation resolves the rate
11 proceeding in a fair, balanced, and efficient manner. The Signatory Parties and
12 Non-Opposing Parties include stakeholders representing each of the Company's
13 customer classes, who through the negotiation processes, agreed upon an overall
14 revenue increase that is lower than what the Company initially requested, with an
15 overall lower return.

16 Besides providing the Company an ability to recover its reasonable costs of
17 providing electric distribution service, coupled with an opportunity to earn a
18 reasonable return on the capital it has invested, the Stipulation includes numerous
19 benefits directed towards customers and the public interest. For example, the
20 Stipulation provides for continued funding for low-income weatherization through
21 two programs, one administered by PWC, and a second program, that includes bill
22 assistance and energy efficiency that is administered by the City of Cincinnati. The
23 Company has agreed to not increase the fixed customer charge for low-income

1 customers, no increase to its field collection charge, and a modest overall increase
2 for residential customers. The Company has agreed to many of the adjustments
3 recommended by the Staff and to include a reliability performance-based incentive
4 cap that governs its annual Rider DCI revenues. The Stipulation results in the
5 resetting of several of the Company's riders, including its Rider DDR, Rider DSR,
6 and Rider ESRR. The Company has agreed to either reduce or eliminate certain
7 fees paid by suppliers related to participation in the Company's choice program,
8 commence a collaborative to explore supplier consolidated billing, and to clarify
9 certain credit and testing provisions for power brokers, thereby enhancing the
10 competitive market in the Company's service territory. While the Signatory Parties
11 agree not to implement the Retail Reconciliation Rider as was included in the
12 Company's Application at the direction of the Commission, the Signatory Parties
13 are agreeing to a process to revisit the issue proactively if there is a change in law.
14 The Non-Opposing Parties do not oppose this provision. Additionally, the
15 Stipulation recommends approval of a new Time of Day, Critical Peak Pricing rate
16 for qualifying customers interested in managing their consumption based upon
17 market pricing signals. The Stipulation provides that the Company will amend its
18 residential tariffs to include a provision that the Company will waive an initial late
19 fee for customers over a rolling twelve-month period and commits the Company to
20 work with stakeholders to determine the potential for future energy efficiency and
21 demand-side management programs, particularly for low-income customers.

22 Accordingly, the Stipulation, by providing all of the forementioned benefits
23 to customers, and the public interest, satisfies the third prong of the three-part test.

1 **Q. DO YOU BELIEVE THE SETTLEMENT REPRESENTS A REASONABLE**
2 **RESOLUTION OF THE ISSUES RAISED IN THESE PROCEEDINGS?**
3 **PLEASE EXPLAIN.**

4 A. Yes. The settlement is comprehensive and resolves all issues in these proceedings
5 among the Signatory and Non-Opposing Parties. The Company has been able to
6 make significant investments in its electric distribution system with only modest
7 increases in customer rates. Rate base has increased nearly 60 percent since the
8 Company's last electric distribution rate case in 2017. The Company has instituted
9 cost control measures that will be passed along to customers in this rate case
10 decreasing operations & maintenance expenses nearly \$10 million since that last
11 rate case. Additionally, the settlement keeps the fixed customer charge unchanged
12 for low-income customers and continues low-income programs through PWC and
13 the City. The customer charge for most other residential customers increases from
14 \$6.00 to only \$8.00, significantly less than what the Company proposed in its
15 Application and what was supported by its cost of service study. The continuation
16 of Rider DSR and ESRR allows customers to pay no more or less than the actual
17 costs incurred for these expenses. The continuation of Rider DCI allows the
18 Company to continue to make critical investments in its delivery infrastructure with
19 modest measured annual increases in customer rates. The Stipulation also provides
20 guardrails that allow for small further increases in customer rates only if certain
21 reliability targets are met. In either instance (at the lower or higher cap levels), these
22 caps are lower caps than what the Company proposed in its Application. The
23 Stipulation is reasonable and should be approved.

IV. CONCLUSION

1 **Q. DOES THIS CONCLUDE YOUR SECOND SUPPLEMENTAL DIRECT**
2 **TESTIMONY?**

3 **A. Yes.**

Duke Energy Ohio
Summary of Revenue Requirement Adjustments
Case 21-887-EL-AIR, et al

Line No.	Description	Base Distribution Revenues	Miscellaneous Revenues	Total Revenue
1	Current Revenues per Company Application	\$ 534.9	\$ 11.9	\$ 546.8
2	Proposed Revenues per Company Application	\$ 588.6	\$ 12.9	\$ 601.5
3	Revenue Increase per Company Application	\$ 53.7	\$ 1.0	\$ 54.7
4	Current Revenues per Settlement	\$ 542.6	\$ 12.9	\$ 555.5
5	Proposed Revenues per Settlement	\$ 565.7	\$ 12.4	\$ 578.1
6	Revenue Increase per Settlement	\$ 23.1	\$ (0.5)	\$ 22.6
Reconciliation:				
7	Revenue Increase per Company Application	\$ 53.7	\$ 1.0	\$ 54.7
8	Remove PUCO & OCC Fees in Gross Revenue Conversion Factor	\$ (0.1)		\$ (0.1)
9	Plant Adjustments excluding Capitalized Incentives and ESO Facility	\$ (0.5)		\$ (0.5)
10	ESO Facility Adjustment (Company corrected)	\$ (1.5)		\$ (1.5)
11	Plant Inappropriately Classified as Held for Future Use (Company corrected)	\$ 0.2		\$ 0.2
12	Remove Material & Supplies (M&S)	\$ (2.8)		\$ (2.8)
13	Remove Accumulated Deferred Income Tax Adjustments	\$ 1.4		\$ 1.4
14	Interest on Customer Service Deposits Adjustment	\$ (0.1)		\$ (0.1)
15	Property Tax Adjustment for M&S	\$ (0.4)		\$ (0.4)
16	Annualize PUCO & OCC Fees Adjustment	\$ 0.1		\$ 0.1
17	Annualize Labor Adjustment	\$ -		\$ -
18	Customer Connect Expenses Adjustment	\$ -		\$ -
19	Pole Attachment Revenue (Company Corrected)		\$ (0.3)	\$ (0.3)
20	Revised Company Position	\$ 50.0	\$ 0.7	\$ 50.7
21	Adjust Pole Attachment Current Revenues		\$ (1.0)	\$ (1.0)
22	Adjust Pole Attachment Proposed Revenues		\$ 0.2	\$ 0.2
23	Reverse Pole Attachment Adjustment Above in Line 19		\$ 0.3	\$ 0.3
24	Remove Certain Supplier Data Access and Switching Fees	\$ 0.7	\$ (0.7)	\$ -
25	Adjust ROE to 9.5 percent	\$ (10.7)		\$ (10.7)
26	Updated Billing Determinants to Test Period Weather Normalized Actuals	\$ (7.7)		\$ (7.7)
27	Adjust Incentive Compensation	\$ (5.4)		\$ (5.4)
28	Eliminate Account 912 Labor & Payroll Taxes	\$ (0.1)		\$ (0.1)
29	Eliminate Public Advertising	\$ (1.0)		\$ (1.0)
30	Adjust Rate Case Expense Amortization to 5 Years	\$ (0.3)		\$ (0.3)
31	Adjust Vegetation Deferral Amortization to 5 Years	\$ (0.9)		\$ (0.9)
32	Adjust Major Storms O&M to be Based on Average of 2017-2021 Historical	\$ (0.7)		\$ (0.7)
33	Adjust Capitalized Incentives	\$ (0.5)		\$ (0.5)
34	ESO Adjustment - Additional	\$ (0.3)		\$ (0.3)
35	Revenue Increase per Settlement	\$ 23.1	\$ (0.5)	\$ 22.6

**Duke Energy Ohio
Case No. 21-887-EL-AIR
STAFF Twenty-First Set Data Requests
Date Received: November 4, 2021**

**STAFF-DR-21-001
SUPPLEMENTAL**

REQUEST:

Please describe in detail activities that are included in ACCT 912 Demonstrating & Selling that comprise the total amount \$2,702,045 in labor and \$4,127 in non-labor. Please indicate which activities are promotional, educational, etc.

SUPPLEMENTAL RESPONSE: These costs pertain to customer account management necessary to provide distribution service. The labor and expenses for large account management for Ohio as well as low-income account management is accounted for here. Additionally, the labor necessary to support web and other online access for customers to review and pay their bills, review usage reports, report outages, start and stop service, etc. is recorded to this account. These are fundamental activities that all benefit Ohio customers.

The Large Account Management (LAM) Team manages hundreds of Duke Energy Ohio's largest customers, representing approximately 7,000 accounts. LAM's team of Account Executives and Customer Account Specialists serve as the primary point of contact for Duke Energy Ohio's largest customers in assisting with any service or billing/payment-related matter. These accounts include manufacturing, commercial, hospital, institutional, and governmental customers with a combined load of 1.676 GW, and annual energy consumption of 7.7 billion kWh. These customers are the largest employers in the region.

The LAM Team assists these large customers and significant employers with adding new load, working with the Company's Transmission, Customer Delivery, and Natural Gas business units to ensure that all Duke Energy Ohio work is completed on the customer's schedule, and customer can commence operations on their timeline. These large loads are typically more complex in nature and require extensive coordination for on-time power delivery.

The LAM Team also proactively monitors the reliability of Duke Energy Ohio's largest customers to identify areas of the system that are unduly affecting large customers. LAM's Account Executives field calls from their assigned customers regarding reliability issues customers may be experiencing, and work with their Customer Delivery team mates to ensure the successful operation of these businesses and institutions. During storms, the team deploys to Duke Energy Ohio's Operations Centers to assist in fielding outage calls and prioritizing restoration efforts. Large customers typically have multiple utility accounts, some with as many as several hundred accounts. These customers often take service under some of Duke Energy

Ohio's more complex rates, and often require assistance in validating bills, processing payments, and resolving any billing and payment issues that may arise. The LAM team, by focusing on the region's largest customers, by helping them meet their manufacturing, commercial, educational, health care and public service missions, ensures the economic vitality of our region. These expenses are not for advertising and promotion.

Low-income account management for low-income customers includes costs associated with interacting with local agencies and educating them to better help our customers.

Likewise, the web and online access benefits to customers are available to all. It takes labor and expenses to maintain and develop new services for customers to enable them to access their account information electronically and enable the creation of usage reports, process bill payments, and other access issues

Based on the above, the Company realizes that these types of costs may more accurately be reflected in Account 908 "Customer Assistance Expenses" and plans to explore making this change going forward.

PERSON RESPONSIBLE: Danielle Weatherston

REQUEST:

Please describe in detail activities that are included in ACCT 912 Demonstrating & Selling that comprise the total amount \$2,702,045 in labor and \$4,127 in non-labor. Please indicate which activities are promotional, educational, etc.

RESPONSE: These amounts include the cost of labor, materials used and expenses incurred in promotional, demonstrating, and selling activities, except for merchandising, the object of which is to promote or retain the use of utility services by present and prospective customers.

Labor related expenses include staff costs for demonstrating uses of utility services; staff costs for exhibitions, lectures, and other programs designed to promote use of utility services; and engineering and technical advice to present to prospective customers in connection with promoting or retaining the use of utility services.

Non-labor related expenses include supplies pertaining to demonstration activities, booth and temporary space rental, and transportation, meals, and incidental expenses.

PERSON RESPONSIBLE: Danielle Weatherston and Tripp Carpenter

Duke Energy Ohio
Case No. 21-887-EL-RDR
STAFF One Hundred and Fifth Set Data Requests
Date Received: August 8, 2022

STAFF-DR-105-001

REQUEST:

Pertaining to DR #21 Supplement, provided by the company on 8/5/2022:

Duke clarifies that labor costs booked to FERC Acct 912 Demonstrating and Selling provide “fundamental activities” and that the company plans to explore changing how these costs are classified going forward.

1. Please identify specifically the revised breakdown of costs (labor and non labor) included in this account for the test year that should have been booked to FERC Account 912 vs. costs that should have been booked to other accounts.
2. Please list the account or accounts that should have been used and provide support for why these costs should have been booked to the alternative accounts.
3. Please provide this data for both the as filed data provided in the original response to DR #21 (\$2,702,045 labor and \$4,127 non-labor) and for actual test year costs.
4. Please verify that this is a correction the company is making in the rate case and plans to implement going forward for all Duke Ohio (gas and electric) records.

RESPONSE:

Upon review of the costs charged to Account 912, it was determined that \$2.3 million in labor should have been booked to either Account 908 or 910. As explained in the Supplemental response to STAFF-DR-21-001, these costs relate to customer account management necessary to provide distribution service. These costs pertaining to customer account management include labor for large account management and low-income assistance as well as labor necessary to support web and other online access for customers to review and pay their bills, review usage reports, report outages, start and stop service, etc. The Company is planning a comprehensive review of all labor and non-labor charges recorded to Account 912 to determine which costs are more appropriately recorded to Account 908 and 910. It is likely that, as a result of that review, additional charges will begin to be categorized in Account 908 and 910 going forward but, due to the numerous small amounts being charged from various departments, a final determination cannot be made at this time. The Company plans to implement the results of this review effective January 1, 2023.

PERSON RESPONSIBLE: Sarah Lawler

**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 21-0887-EL-AIR, 21-0888-EL-ATA, 21-0889-EL-AAM

Summary: Testimony Second Supplemental Direct Testimony of Sarah Lawler electronically filed by Mrs. Debbie L. Gates on behalf of Duke Energy Ohio Inc. and D'Ascenzo, Rocco O. Mr. and Kingery, Jeanne W and Vaysman, Larisa and Akhbari, Elyse