

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
VILSON MIHAJ,**

COMPLAINANT,

v.

CASE NO. 21-1017-EL-CSS

**THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,**

RESPONDENT.

ENTRY

Entered in the Journal on September 21, 2022

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss, with prejudice, filed by the parties.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, The Cleveland Electric Illuminating Company (CEI, or the Company) is an electric light company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, CEI is subject to the jurisdiction of this Commission.

{¶ 4} On September 30, 2021, Vilson Mihaj (Complainant) filed a complaint against CEI, alleging that a billing dispute exists between the parties stemming, at least in part, from Complainant's perception that he was either misled or misinformed by

advice the Company provided him during many calls he placed to CEI beginning in May of 2021.

{¶ 5} On October 19, 2021, CEI filed its answer in which it admits some, and denies others of the complaint's allegations and sets forth several affirmative defenses.

{¶ 6} A prehearing settlement teleconference was scheduled for and held in this case on November 19, 2021. The parties did not reach a formal settlement of the case at that time.

{¶ 7} On August 10, 2022, the parties filed a joint motion to dismiss the complaint. Therein, the parties request that the Commission dismiss the complaint with prejudice, as all issues raised have been resolved.

{¶ 8} The Commission finds that the joint motion to dismiss the complaint is reasonable and should be granted. Accordingly, this case should be dismissed with prejudice and closed of record.

III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That the joint motion to dismiss be granted and Case No. 21-1017-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

Approving:

Jenifer French, Chair
M. Beth Trombold
Lawrence K. Friedeman
Daniel R. Conway
Dennis P. Deters

DEF/dmh

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in

Case No(s). 21-1017-EL-CSS

Summary: Entry that the Commission grants the joint motion to dismiss, with prejudice, filed by the parties electronically filed by Ms. Donielle M. Hunter on behalf of Public Utilities Commission of Ohio