

NO
FILE

CELL: 330-606-22-878-EL-CSS
9095

00767380

Ohio

Public Utilities
Commission

Case Number
Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

ROBERT A. BYSURA 5364 COLD BROOK DR.
Customer Name (Please Print) Customer Address

This is to certify that the images
appearing are an accurate and
complete reproduction of a case file
document delivered in the regular
course of business.

MANTUA OHIO 44255
City State Zip
110-009-991-602
Account Number

Technician 1N Date Processed 9.15.22

SMART ENERGY SUPPLY
Utility Company Name

Customer Service Address (if different from above)
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I AM 80 YEARS^{OLD}, BEEN LIVING HERE 52 YEARS,
SMART ENERGY THINKS I'M BRAIN DEAD, I
HAVE AUTO-PAY. SMART ENERGY IS NOTHING
BUT FRAUD. FROM MAY-2021-THRU-JULY-2022
THEIR SUPPLY COSTS
GOING UP FROM

Robert A. Bysura
Signature

330-274-8549 HOME
Customer Telephone Number

\$110.00 TO 413.98
.05¢ - KWH - 2.9¢ X "CALLED SMART ENERGY,
"THEY SAY YOUR ON FLOAT." I LIVE IN NORTH
EAST OHIO AT .05¢ PER KWH, NOT HAWAII!
LARVENY GRAFT, THEFT, RIP-OFF!

DOUBLE CHARGED

EDISON (2021) SMART

KWH	.483¢	MAY.	.085¢	\$148.45
950	.497¢	JUNE	.091¢	\$148.60
989	.617¢	JULY	.104¢	\$182.64
966	.601¢	AUG.	.104¢	\$177.33
,086	.598¢	SEP.	.104¢	\$187.25
1,142	.522¢	OCT.	.136¢	\$220.10
1,057	.502¢	NOV.	.136¢	\$206.04
1,066	.502¢	DEC.	.136¢	\$205.26

(2022)

EDISON SMART

913 KWH	4.89 5.00	JAN	13.6	\$153.41
846	4.89	FEB	13.6	\$165.79
801	4.89	MAR	13.6	\$160.70
815	4.92	APR	13.6	\$159.85
772	5.21	MAY	14.9	\$162.82
963	5.26	JUNE	23.4	\$280.58
1,111	6.68	JULY	29.9	\$413.98
978	6.67	AUG	- GONE	\$137.00

PAID
OUT

\$557.79

CASE # 00767380

Activate Your P.I.N. Now

SMART
ENERGY

Thank You, from
SmartEnergy.

Ohio Edison
customer:

THIS IS YOUR P.I.N.

2090797578#####

COME ON BACK
GO FOR A RIDE!
ALL FRAUD!

OHIO EDISON CUSTOMER:

REGARDING:

CALL-IN NUMBER:

LAST DAY TO CALL:

Robert Bysura

**\$200 Visa Gift Card for enrolling in
SmartEnergy electricity supply**

1-800-419-5913

M-F: 7am-9pm
Sat-Sun: 9am-6pm

September 15, 2022

Robert:

This confirms your P.I.N. for a \$200 Visa Gift Card. It's our thank you after you enroll in and receive 6-months of SmartEnergy electricity supply - at a fixed rate - which can protect you from rising rates.

Please do not lose or share your 10-digit P.I.N. It is keyed to your 5364 Coldbrook Dr address currently on file and is non-transferable.

Simply call us with your P.I.N. before your next billing cycle (or no later than September 15) at 1-800-419-5913.

We look forward to sending your \$200 Visa Gift Card.

Customer Service Team

SmartEnergy is a certified competitive retail electric service provider in Ohio, and is not affiliated with Ohio Edison. Offer is non-transferable and must be claimed by 09/15/2022. Residential accounts only. Cannot be combined with other offers. Use of gift cards is subject to the issuer's terms and conditions. This offer is void where prohibited by federal, state or local law. OH PUCO Certificate: 13-646E.

Energy: 100% Renewable	Renewal: Renews to variable monthly pricing after 6 months.
Term: 6 months and then eligible for gift card	Account must be current and in good standing to receive \$200 Visa Gift Card
Fees: No early termination fees	Price: Call for details

CASE # 00767380

Due Date: August 19, 2022

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages		Account Summary		Amount Due	
** REMINDER NOTICE **		Previous Balance		413.98	
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.		Payments/Adjustments		0.00	
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Balance at Billing on Aug 05, 2022		413.88	
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 6.67 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .		Ohio Edison		137.60	
Residential Service - 0000544167 - 6.87 cents per KWH		Late Payment Charges		6.21	
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.		Total Current Charges		143.81	
Energy Efficiency 978 KWH x 0.000000 \$0.00		Amount Due by Aug 19, 2022		\$557.79	
Peak Demand Reduction 978 KWH x 0.000000 \$0.00		Usage Information for Meter Number 5002374269			
Renewable Energy 978 KWH x 0.002084 \$2.04		Aug 02, 2022 KWH Reading (Actual)		16,907	
Your next meter reading is scheduled to occur on or about Sep 02, 2022.		Jul 05, 2022 KWH Reading (Actual)		15,929	
We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Additional messages, if any, can be found on back.		KWH used		978	
		Charges From Ohio Edison			
		Customer Number: 0802058763 0000544167			
		Rate: Residential Service OE-RSF			
		Customer Charge		4.00	
		Distribution Related Component		48.89	
		Cost Recovery Charges		21.38	
		Bypassable Generation and Transmission Related Component		65.20	
		Consumer Rate Credit		-1.87	
		Current Consumption Bill Charges		137.60	
		Late payment charge		6.21	
		Total Charges		\$ 143.81	
		Account Balances by Company			
		Previous Balance	Payments/Adjustments	Current Charges	Amount Due
		Ohio Edison 81.79	0.00	143.81	225.60
		SmartEnergy 332.19	0.00	0.00	332.19
		Total 413.98	0.00	143.81	557.79

LATE CHARGE
\$6.21

6.67 KWH

\$143.81

4:37 P.M.

3225

8-AUG-2022

Usage History	
Aug 21 966	Feb 22 846
Sep 21 1,086	Mar 22 801
Oct 21 1,142	Apr 22 815
Nov 21 1,057	May 22 772
Dec 21 1,066	Jun 22 963
Jan 22 913	Jul 22 1,111
	Aug 22 978

A-Actual E-Estimate C-Customer

Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	34
Average Daily Temperature	73	76
Days in Billing Period	29	29
Last 12 Months Use (KWH)		11,550
Average Monthly Use (KWH)		963

CASE # 00767380

Billing Period: Jun 02 to Jul 04, 2022 for 33 days

Bill For: ROBERT A BYSURA
5364 COLDBROOK DR
MANTUA OH 44255

July 11, 2022

Account Number: 110 009 991 602

Amount Due: \$413.98

Due Date: July 25, 2022

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

800-633-

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 6.58 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.
Residential Service - 0000544167 - 6.58 cents per KWH

The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.

Energy Efficiency	1,111 KWH x 0.000000	\$0.00
Peak Demand Reduction	1,111 KWH x 0.000000	\$0.00
Renewable Energy	1,111 KWH x 0.002084	\$2.32

Your next meter reading is scheduled to occur on or about Aug 03, 2022.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

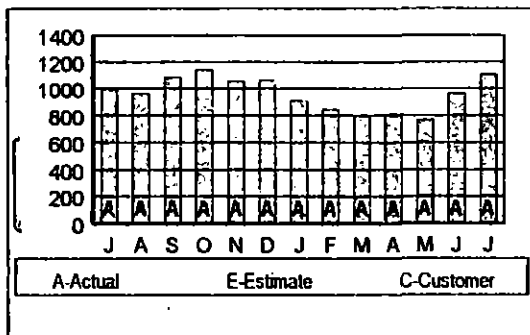
For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Additional messages, if any, can be found on back.

Usage History

Jul 21	989	Jan 22	913
Aug 21	966	Feb 22	846
Sep 21	1,086	Mar 22	801
Oct 21	1,142	Apr 22	815
Nov 21	1,057	May 22	772
Dec 21	1,066	Jun 22	963
		Jul 22	1,111



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	34
Average Daily Temperature	73	72
Days in Billing Period	32	33
Last 12 Months Use (KWH)		11,538
Average Monthly Use (KWH)		962

Account Summary	Amount Due
Previous Balance	280.58
Payments/Adjustments	-280.58
Balance at Billing on Jul 11, 2022	0.00

Ohio Edison	81.79
SmartEnergy - Consumption	332.19
Total Current Charges	413.98

Total owed by Jul 25, 2022 **\$413.98**
As a Checkless customer - Total charges of \$413.98 will be deducted from your account on Jul 25, 2022

Usage Information for Meter Number 5002374289	
Jul 04, 2022 KWH Reading (Actual)	15,929
Jun 02, 2022 KWH Reading (Actual)	14,818
KWH used	1,111

Charges From Ohio Edison	
Customer Number: 0802058763 0000544167	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	55.24
Economic Development Component	0.02
Cost Recovery Charges	24.40
Consumer Rate Credit	-1.87
Current Consumption Bill Charges	81.79

Billing Information for SmartEnergy	
7450 Tilghman St., Suite 100, Allentown, PA 18106	
Customer Service: 1-800-443-4440	
Account Number: 6573887 Rate: BILL-READY	
Billing Period: Jun 02, 2022 to Jul 04, 2022	
Energy 1,111 Kwh At \$0.29900	332.19
Total SmartEnergy Current Charges	332.19
@@@ Your Rate Increased This Month.	

Detail Payment and Adjustment Information	
06/21/22 Payment	-280.58

Account Balances by Company				
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
Ohio Edison	55.24	-55.24	81.79	81.79
SmartEnergy	225.34	-225.34	332.19	332.19
Total	280.58	-280.58	413.98	413.98

707 BROOK PARK RD.
UAW LEG SER
SMART ATT. DAYID.P.
ENERGY

CASE: 00767380

Billing Period: May 03 to Jun 01, 2022 for 30 days.
Bill For: ROBERT A BYSURA
5364 COLDBROOK DR
MANTUA OH 44255

June 07, 2022

Account Number: 110 009 991 602

Amount Due: \$280.58

Due Date: June 21, 2022

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

800-633-4766

Messages		Account Summary		Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Previous Balance		162.82
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 5.26 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .		Payments/Adjustments		-162.82
Residential Service - 0000544167 - 5.26 cents per KWH		Balance at Billing on Jun 07, 2022		0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.		Ohio Edison		55.24
Energy Efficiency	963 KWH x 0.000000 \$0.00	SmartEnergy - Consumption		225.34
Peak Demand Reduction	963 KWH x 0.000000 \$0.00	Total Current Charges		280.58
Renewable Energy	963 KWH x 0.002084 \$2.01	Total owed by Jun 21, 2022		\$280.58
Your next meter reading is scheduled to occur on or about Jul 05, 2022.		As a Checkless customer - Total charges of \$280.58 will be deducted from your account on Jun 21, 2022		
Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to \$10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.		Usage Information for Meter Number 5002374288		
		Jun 01, 2022 KWH Reading (Actual)		14,818
		May 03, 2022 KWH Reading (Actual)		13,855
		KWH used		963
		Charges From Ohio Edison		
		Customer Number: 0802058763 0000544167		
		Rate: Residential Service OE-RSD		
		Customer Charge		4.00
		Distribution Related Component		48.26
		Economic Development Component		0.02
		Cost Recovery Charges		21.23
		Residential Distribution Credit		-7.91
		Residential Non-Standard Credit		-8.49
		Consumer Rate Credit		-1.87
		Current Consumption Bill Charges		55.24
		Billing Information for SmartEnergy		
		7450 Tilghman St., Suite 100, Allentown, PA 18105		
		Customer Service: 1-800-443-4440		
		Account Number: 6573887 Rate: BILL-REALLY		
		Billing Period: May 03, 2022 to Jun 01, 2022		
		Energy 963 Kwh At \$0.23400		225.34
		Total SmartEnergy Current Charges		225.34
		@@@ Your Rate Increased This Month.		
		Detail Payment and Adjustment Information		
		05/23/22 Payment		-162.82
		Account Balances by Company		
		Previous Balance	Payments/Adjustments	Current Charges
		Ohio Edison	47.79	-47.79
		SmartEnergy	115.03	-115.03
		Total	162.82	-162.82
				280.58
				280.58

Usage History			
Jun 21	950	Dec 21	1,066
Jul 21	989	Jan 22	913
Aug 21	966	Feb 22	846
Sep 21	1,086	Mar 22	801
Oct 21	1,142	Apr 22	815
Nov 21	1,057	May 22	772
		Jun 22	963

Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	32
Average Daily Temperature	60	66
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,416
Average Monthly Use (KWH)		951

+JUNE +
BRYAN

5.26 \$

CANCELLED

614-405-9940

SMART ENERGY

26.7 \$
0.234

CASE: 00767380

Billing Period: Apr 04 to May 02, 2022 for 29 days
Bill For: ROBERT A BYSURA
5364 GOLDBROOK DR
MANTUA OH 44255

May 09, 2022
Account Number: 110 009 991 602

Amount Due: \$162.82

Due Date: May 23, 2022

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages		Account Summary		Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Previous Balance		159.85
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 5.21 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov		Payments/Adjustments		-159.85
Residential Service - 0000544167 - 5.21 cents per KWH		Balance at Billing on May 09, 2022		0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.		Ohio Edison		47.79
Energy Efficiency	772 KWH x 0.000000 \$0.00	SmartEnergy - Consumption		115.03
Peak Demand Reduction	772 KWH x 0.000000 \$0.00	Total Current Charges		162.82
Renewable Energy	772 KWH x 0.002084 \$1.61	Total owed by May 23, 2022		\$162.82
Your next meter reading is scheduled to occur on or about Jun 02, 2022.		As a Checkless customer - Total charges of \$162.82 will be deducted from your account on May 23, 2022		
An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.		Usage Information for Meter Number 5002374269		
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.		May 02, 2022 KWH Reading (Actual)		13,855
All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.		Apr 04, 2022 KWH Reading (Actual)		13,083
Additional messages, if any, can be found on back.		KWH used		772
Usage History		Charges From Ohio Edison		
May 21	1,008	Nov 21	1,057	Customer Number: 0802058763 0000544167
Jun 21	950	Dec 21	1,066	Rate: Residential Service OE-RSD
Jul 21	989	Jan 22	913	Customer Charge
Aug 21	966	Feb 22	846	Distribution Related Component
Sep 21	1,086	Mar 22	801	Economic Development Component
Oct 21	1,142	Apr 22	815	Cost Recovery Charges
		May 22	772	Residential Distribution Credit
				Residential Non-Standard Credit
				Consumer Rate Credit
				Current Consumption Bill Charges
				47.79
				Billing Information for SmartEnergy
				7450 Tighman St., Suite 100, Allentown, PA-18106
				Customer Service: 1-800-443-4440
				Account Number: 6573887 Rate: BILL-READY
				Billing Period: Apr 04, 2022 to May 02, 2022
				Energy 772 Kwh At \$0.14900
				Total SmartEnergy Current Charges
				115.03
				@@@ Your Rate Increased This Month
				Detail Payment and Adjustment Information
				04/22/22 Payment
				-159.85
				Account Balances By Company
				Previous Balance
				Payments/Adjustments
				Current Charges
				Amount Due
				Ohio Edison
				49.01
				SmartEnergy
				110.84
				-110.84
				115.03
				115.03
				Total
				159.85
				-159.85
				162.82
				162.82

149¢

EDISON

5.21¢

KWH

MAY

SMART ENERGY = 149¢

	Last Year	This Year
Average Daily Use (KWH)	34	27
Average Daily Temperature	54	51
Days in Billing Period	30	29
Last 12 Months Use (KWH)		11,403
Average Monthly Use (KWH)		950

CASE: 00767380

Billing Period: Dec 02 to Jan 03, 2022 for 33 days
Bill For: ROBERT A BYSURA
5364 COLD BROOK DR
MANTUA OH 44255

January 10, 2022

Account Number: 110 009 991 602

Amount Due: \$153.41

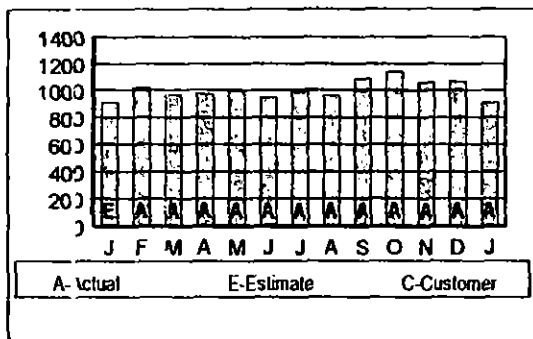
Due Date: January 24, 2022

To report an emergency or an outage, call 24 hours a day 1-888-544-4877 For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	205.26
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 5.00 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	Payments/Adjustments	-205.26
Residential Service - 0000544167 - 5.00 cents per KWH	Balance at Billing on Jan 10, 2022	0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.	Ohio Edison	29.24
Energy Efficiency 913 KWH x 0.000000 \$0.00	SmartEnergy - Consumption	124.17
Peak Demand Reduction 913 KWH x 0.000000 \$0.00	Total Current Charges	153.41
Renewable Energy 913 KWH x 0.001380 \$1.26	Total owed by Jan 24, 2022	\$153.41
Your next meter reading is scheduled to occur on or about Feb 01, 2022.	As a Checkless customer - Total charges of \$153.41 will be deducted from your account on Jan 24, 2022	
All consumers are receiving refunds for certain charges collected during 2017-2019. The Public Utilities Commission of Ohio recently approved a unanimous agreement among the FirstEnergy utilities, the Office of the Ohio Consumers' Counsel, the Northeast Ohio Public Energy Council, and other stakeholders regarding this refund for significantly excessive earnings from 2017-2019. Future rate reductions to consumers are scheduled during 2022 through 2025 as a result of this agreement.	Usage Information for Meter Number 5002374269	
Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.	Jan 03, 2022 KWH Reading (Actual)	10,621
	Dec 02, 2021 KWH Reading (Actual)	9,708
	KWH used	913
	Charges From Ohio Edison	
	Customer Number: 0802058763 0000544167	
	Rate: Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	42.59
	Cost Recovery Charges	24.95
	Residential Distribution Credit	-7.31
	Residential Non-Standard Credit	-7.85
	Consumer Rate Credit	-27.14
	Current Consumption Bill Charges	28.24
	Billing Information for SmartEnergy	
	7450 Tilghman St., Suite 100, Allentown, PA 18106	
	Customer Service: 1-800-443-4440	
	Account Number: 6573887 Rate: BILL-READY	
	Billing Period: Dec 02, 2021 to Jan 03, 2022	
	Energy 913 Kwh At \$0.13600	124.17
	Total SmartEnergy Current Charges	124.17
	Detail Payment and Adjustment Information	
	12/21/21 Payment	-205.26
	Account Balances by Company	
	Previous Balance	205.26
	Payments/Adjustments	-205.26
	Current Charges	153.41
	Amount Due	153.41

Additional messages, if any, can be found on back.

Usage History
Jan 21 913 Jul 21 989
Feb 21 1,021 Aug 21 966
Mar 21 970 Sep 21 1,086
Apr 21 979 Oct 21 1,142
May 21 1,306 Nov 21 1,057
Jun 21 950 Dec 21 1,066
Jan 22 913



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	28
Average Daily Temperature	35	40
Days in Billing Period	33	33
Last 12 Months Use (KWH)		12,147
Average Monthly Use (KWH)		1,012

\$ 5.00 KWH
1-JAN-22

CASE: 00767380

Billing Period: Sep 02 to Oct 03, 2021 for 32 days

Bill For: ROBERT A BYSURA
5364 GOLDBROOK DR
MANTUA OH 44255

October 08, 2021

Account Number: 110 009 991 602

Amount Due: \$220.10

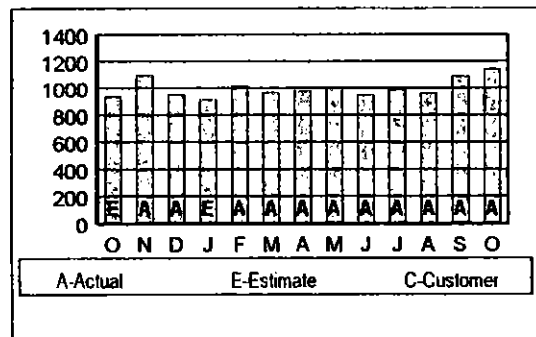
Due Date: October 22, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	187.25
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 5.22 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	Payments/Adjustments	-187.25
Residential Service - 0000544167 - 5.22 cents per KWH	Balance at Billing on Oct 08, 2021	0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.	Ohio Edison	64.79
Energy Efficiency 1,142 KWH x 0.000000 \$0.00	SmartEnergy - Consumption	155.31
Peak Demand Reduction 1,142 KWH x 0.000000 \$0.00	Total Current Charges	220.10
Renewable Energy 1,142 KWH x 0.001319 \$1.51	Total owed by Oct 22, 2021	\$220.10
Your next meter reading is scheduled to occur on or about Nov 02, 2021.	As a Checkless customer - Total charges of \$220.10 will be deducted from your account on Oct 22, 2021	
If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.	Usage Information for Meter Number 5002374269	
	Oct 03, 2021 KWH Reading (Actual)	7,585
	Sep 02, 2021 KWH Reading (Actual)	6,443
	KWH used	1,142
	Charges From Ohio Edison	
	Customer Number: 0802058763 0000544167	
	Rate: Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	53.46
	Cost Recovery Charges	30.89
	Residential Distribution Credit	-11.36
	Residential Non-Standard Credit	-12.20
	Current Consumption Bill Charges	64.79
	Billing Information for SmartEnergy	
	7450 Tilghman St., Suite 100, Allentown, PA 18106	
	Customer Service: 1-800-443-4440	
	Account Number: 6573887 Rate: BILL-READY	
	Billing Period: Sep 02, 2021 to Oct 03, 2021	
	Energy 1,142 Kwh At \$0.13600	155.31
	Total SmartEnergy Current Charges	155.31
	@@@ Your Rate Increased This Month	
	Detail Payment and Adjustment Information	
	09/22/21 Payment	-187.25
	Account Balances by Company	
	Previous Balance	187.25
	Payments/Adjustments	-187.25
	Current Charges	220.10
	Amount Due	220.10
	Ohio Edison	64.79
	SmartEnergy	155.31
	Total	220.10

Additional messages, if any, can be found on back.

Usage History			
Oct 20	938	Apr 21	979
Nov 20	1,097	May 21	1,008
Dec 20	954	Jun 21	950
Jan 21	913	Jul 21	989
Feb 21	1,021	Aug 21	966
Mar 21	970	Sep 21	1,086
		Oct 21	1,142



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	36
Average Daily Temperature	63	68
Days in Billing Period	34	32
Last 12 Months Use (KWH)		12,075
Average Monthly Use (KWH)		1,006

5.22¢ KWH
13.6¢
BEGINS
CASE# 00767380

Billing Period: Jun 04 to Jul 05, 2021 for 32 days
Bill For: ROBERT A BYSURA
5364 COLD BROOK DR
MANTUA OH 44255

July 12, 2021

Account Number: 110 009 991 602

Amount Due: \$182.66

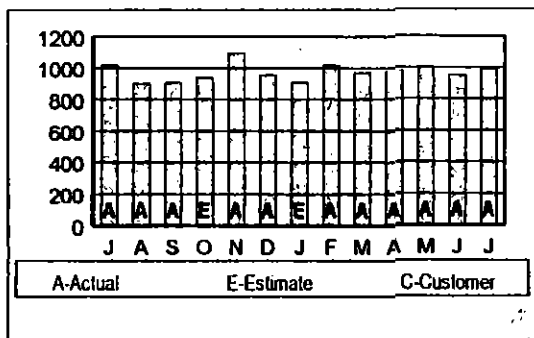
Due Date: July 26, 2021

7-20-21
6.17¢

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	148.60
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 6.17 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	Payments/Adjustments	-148.60
Residential Service - 0000544167 - 6.17 cents per KWH	Balance at Billing on Jul 12, 2021	0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.	Ohio Edison	79.80
Energy Efficiency 989 KWH x 0.000000 \$0.00	SmartEnergy - Consumption	102.86
Peak Demand Reduction 989 KWH x 0.000000 \$0.00	Total Current Charges	182.66
Renewable Energy 989 KWH x 0.001001 \$0.99	Total owed by Jul 26, 2021	\$182.66
Your next meter reading is scheduled to occur on or about Aug 04, 2021.	As a Checkless customer - Total charges of \$182.66 will be deducted from your account on Jul 26, 2021	
For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.	Usage Information for Meter Number 5002374269	
For a brochure describing your customer rights and obligations, please call our Customer Service phone number.	Jul 05, 2021 KWH Reading (Actual)	4,391
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.	Jun 04, 2021 KWH Reading (Actual)	3,402
Additional messages, if any, can be found on back.	KWH used	989
	Charges From Ohio Edison	
	Customer Number: 0802058763 0000544167	
	Rate: Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	48.04
	Cost Recovery Charges	27.76
	Current Consumption Bill Charges	79.80
	Billing Information for SmartEnergy	
	7450 Tilghman St., Suite 100, Allentown, PA 18106	
	Customer Service: 1-800-443-4440	
	Account Number: 6573887 Rate: BILL-READY	
	Billing Period: Jun 04, 2021 to Jul 05, 2021	
	Energy 989 Kwh At \$0.10400	102.86
	Total SmartEnergy Current Charges	102.86
	@@@ Your Rate Increased This Month	
	Detail Payment and Adjustment Information	
	06/24/21 Payment	-148.60
	Account Balances by Company	
	Previous Balance Payments/ Adjustments Current Charges Amount Due	
	Ohio Edison 62.15 -62.15 79.80 79.80	
	SmartEnergy 86.45 -86.45 102.86 102.86	
	Total 148.60 -148.60 182.66 182.66	

Usage History			
Jul 20	1,018	Jan 21	913
Aug 20	902	Feb 21	1,021
Sep 20	910	Mar 21	970
Oct 20	938	Apr 21	979
Nov 20	1,097	May 21	1,008
Dec 20	954	Jun 21	950
		Jul 21	989



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	31
Average Daily Temperature	72	73
Days In Billing Period	33	32
Last 12 Months Use (KWH)		11,631
Average Monthly Use (KWH)		969

A.74 LOW
A.97 LOW
6.17 HIGH
FREC.

Billing Period: May 05 to Jun 03, 2021 for 30 days
Bill For: ROBERT A BYSURA
5364 COLDBROOK DR
MANTUA OH 44255

June 10, 2021

Account Number: 110 009 991 602

Amount Due: \$148.60

Due Date: June 24, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages		Account Summary		Amount Due	
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Previous Balance		148.45	
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 4.97 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .		Payments/Adjustments		-148.45	
Residential Service - 0000544167 - 4.87 cents per KWH		Balance at Billing on Jun 10, 2021		0.00	
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.		Ohio Edison		62.15	
Energy Efficiency	950 KWH x 0.000000 \$0.00	SmartEnergy - Consumption		86.45	
Peak Demand Reduction	950 KWH x 0.000000 \$0.00	Total Current Charges		148.60	
Renewable Energy	950 KWH x 0.000942 \$0.89	Total owed by Jun 24, 2021		\$148.60	
Your next meter reading is scheduled to occur on or about Jul 06, 2021.		As a Checkless customer - Total charges of \$148.60 will be deducted from your account on Jun 24, 2021			
Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to \$10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.		Usage Information for Meter Number 5002374389			
In Case No. 21-0237-EL-RDR, the Public Utilities Commission of Ohio approved the Rider GEN charges effective June 1, 2021. On an annualized basis, it is estimated that the change in Rider GEN will result in an average increase of approximately \$5.30 on the bill of a		Jun 03, 2021 KWH Reading (Actual)		3,402	
		May 05, 2021 KWH Reading (Actual)		2,452	
		KWH used		950	
		Charges From Ohio Edison			
		Customer Number: 0802058763 0000544167			
		Rate: Residential Service OE-RSD			
		Customer Charge		4.00	
		Distribution Related Component		46.37	
		Cost Recovery Charges		26.65	
		Residential Distribution Credit		-7.17	
		Residential Non-Standard Credit		-7.70	
		Current Consumption Bill Charges		62.15	
		Billing Information for SmartEnergy			
		7450 Tilghman St., Suite 100, Allentown, PA 18106			
		Customer Service: 1-800-443-4440			
		Account Number: 6573887 Rate: BILL-READY			
		Billing Period: May 05, 2021 to Jun 03, 2021			
		Energy 950 Kwh At \$0.09100		86.45	
		Total SmartEnergy Current Charges		86.45	
		@@@ Your Rate Increased This Month.			
		Detail Payment and Adjustment Information			
		05/25/21 Payment		-148.45	
		Account Balances by Company			
		Previous Balance	Payments/Adjustments	Current Charges	Amount Due
		Ohio Edison	62.77	-62.77	62.15
		SmartEnergy	85.68	-85.68	86.45
		Total	148.45	-148.45	148.60

Additional messages, if any, can be found on back.

Usage History			
Jun 20	837	Dec 20	954
Jul 20	1,018	Jan 21	913
Aug 20	902	Feb 21	1,021
Sep 20	910	Mar 21	970
Oct 20	938	Apr 21	979
Nov 20	1,097	May 21	1,008
		Jun 21	950

Legend: A-Actual, E-Estimate, C-Customer

Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	32
Average Daily Temperature	61	60
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,660
Average Monthly Use (KWH)		972

A. 97¢

CASE: 00767380#

Billing Period: Apr 05 to May 04, 2021 for 30 days
Bill For: ROBERT A BYSURA
5364 COLD BROOK DR
MANTUA OH 44255

May 11, 2021

Account Number: 110 009 991 602

Amount Due: \$148.45

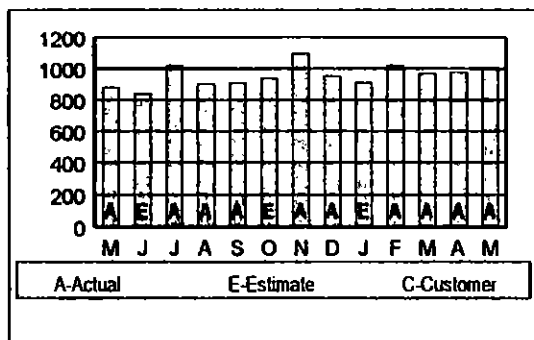
Due Date: May 25, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due		
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	115.85		
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 4.83 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	Payments/Adjustments	-115.85		
Residential Service - 000544167 - 4.83 cents per KWH	Balance at Billing on May 11, 2021	0.00		
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.	Ohio Edison	62.77		
	SmartEnergy - Consumption	85.68		
	Total Current Charges	148.45		
	Total owed by May 25, 2021	\$148.45		
	As a Checkless customer - Total charges of \$148.45 will be deducted from your account on May 25, 2021			
	Usage Information for Meter Number 5062374288			
	May 04, 2021 KWH Reading (Actual)	2,452		
	Apr 05, 2021 KWH Reading (Actual)	1,444		
	KWH used	1,008		
	Charges From Ohio Edison			
Energy Efficiency 1,008 KWH x 0.000000 \$0.00	Customer Number: 0802058763 0000544167			
Peak Demand Reduction 1,008 KWH x 0.000000 \$0.00	Rate: Residential Service OE-RSD			
Renewable Energy 1,008 KWH x 0.000942 \$0.95	Customer Charge	4.00		
Your next meter reading is scheduled to occur on or about Jun 04, 2021.	Distribution Related Component	49.21		
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	Cost Recovery Charges	28.20		
If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician's assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife or local board of health physician so that service can be maintained.	Residential Distribution Credit	-8.99		
	Residential Non-Standard Credit	-9.65		
	Current Consumption Bill Charges	62.77		
	Billing Information for SmartEnergy			
	7450 Tilghman St., Suite 100, Allentown, PA 18106			
	Customer Service: 1-800-443-4440			
	Account Number: 6573887 Rate: BILL-READY			
	Billing Period: Apr 05, 2021 to May 04, 2021			
	Energy 1,008 Kwh At \$0.08500	85.68		
	Total SmartEnergy Current Charges	85.68		
	@@@ Your Rate Increased This Month.			
	Detail Payment and Adjustment Information			
	04/23/21 Payment	-115.85		
	Account Balances by Company			
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
	Ohio Edison	62.00	-62.00	62.77
	SmartEnergy	53.85	-53.85	85.68
	Total	115.85	-115.85	148.45

Additional messages, if any, can be found on back.

Usage History			
May 20	878	Nov 20	1,097
Jun 20	837	Dec 20	954
Jul 20	1,018	Jan 21	913
Aug 20	902	Feb 21	1,021
Sep 20	910	Mar 21	970
Oct 20	938	Apr 21	979
		May 21	1,008



Comparisons	Last Year	This Year
Average Daily Use (KWH)	27	34
Average Daily Temperature	49	54
Days in Billing Period	32	30
Last 12 Months Use (KWH)		11,547
Average Monthly Use (KWH)		962

6:30 P.M.
A.83¢

CASE: 00767300 #

Billing Period: Mar 09 to Apr 04, 2021 for 27 days
Bill For: ROBERT A BYSURA
5364 COLDBROOK DR
MANTUA OH 44255

4-21-21
A.81¢

April 09, 2021

Account Number: 110 009 991 602

Amount Due: \$115.85

Due Date: April 23, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.
Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 4.81 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov.
Residential Service - 0000544167 - 4.81 cents per KWH

The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.

Energy Efficiency	979 KWH x 0.000000	\$0.00
Peak Demand Reduction	979 KWH x 0.000000	\$0.00
Renewable Energy	979 KWH x 0.000942	\$0.92

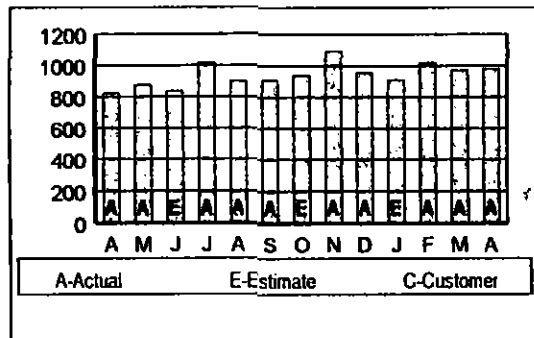
Your next meter reading is scheduled to occur on or about May 05, 2021.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

On February 24, 2021 in Case No. 20-1768-EL-RDR, the Public Utilities Commission of Ohio (PUCO) approved an adjustment to the Non-Market-Based Services Rider for service rendered on or after March 1, 2021. This rider recovers costs imposed by the Federal Energy Regulatory Commission (FERC) or the regional transmission organization, PJM Interconnection. The estimated average impact of

Additional messages, if any, can be found on back.

Usage History			
Apr 20	822	Oct 20	938
May 20	878	Nov 20	1,097
Jun 20	837	Dec 20	954
Jul 20	1,018	Jan 21	913
Aug 20	902	Feb 21	1,021
Sep 20	910	Mar 21	970
		Apr 21	979



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	36
Average Daily Temperature	45	48
Days in Billing Period	29	27
Last 12 Months Use (KWH)		11,417
Average Monthly Use (KWH)		951

Account Summary	Amount Due
Previous Balance	109.43
Payments/Adjustments	-109.43
Balance at Billing on Apr 09, 2021	0.00
Ohio Edison	62.00
SmartEnergy - Consumption	53.85
Total Current Charges	115.85

Total owed by Apr 23, 2021 \$115.85
As a Checkless customer - Total charges of \$115.85 will be deducted from your account on Apr 23, 2021

Usage Information for Meter Number 5002374289	
Apr 04, 2021 KWH Reading (Actual)	1,444
Mar 09, 2021 KWH Reading (Actual)	465
KWH used	979

Charges From Ohio Edison	
Customer Number: 0802058763 0000544167	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	48.30
Cost Recovery Charges	27.28
Residential Distribution Credit	-8.48
Residential Non-Standard Credit	-9.10
Current Consumption Bill Charges	62.00

Billing Information for SmartEnergy	
106 Maplewood Drive, Hazelton, PA 18202	
Customer Service: 1-800-448-4440	
Account Number: 6573887 Rate: BILL-READY	
Billing Period: Mar 09, 2021 to Apr 04, 2021	
Energy 979 Kwh At \$0.055 Per Kwh	53.85
Total SmartEnergy Current Charges	53.85

Detail Payment and Adjustment Information	
03/26/21 Payment	-109.43

Account Balances by Company				
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
Ohio Edison	56.08	-56.08	62.00	62.00
SmartEnergy	53.35	-53.35	53.85	53.85
Total	109.43	-109.43	115.85	115.85

A.81¢

CASE: 00767380