



NRG Energy, Inc.
3711 Market Street, Suite 1000
Philadelphia, PA 19104

September 7, 2022

VIA E-FILE

Tanowa Troupe, Secretary
Public Utilities Commission of Ohio
180 E. Broad Street, 11th Floor
Columbus, OH 43215-3793

Re: Direct Energy Services, LLC (00-19E, 02-024G)

Dear Ms. Troupe:

Effective immediately, the Contact Person for Direct Energy Services, LLC's Customer Service / Customer Complaints should be updated as follows:

Spencer Halstead
Customer Support Supervisor – Escalated Issues
3711 Market Street, Suite 1000
Philadelphia, PA 19104
Spencer.Halstead@nrg.com / csdirectenergy@directenergy.com
267-295-5789 / 866-670-6671

Please feel free to contact me at 609-280-7701 or via email at John.Holtz@nrg.com if you have any questions or require additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "John Holtz". The signature is stylized with a large, looped "J" and a long, sweeping horizontal stroke.

John Holtz
Senior Director, Market Development & Regulatory Affairs

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

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in

Case No(s). 00-1936-EL-CRS

Summary: Notification Update notification of Customer Complaint contact to PUCO on behalf of Direct Energy Services, LLC. electronically filed by Mr. Ryan D Harwell on behalf of Direct Energy Services, LLC