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Public Utilities Commission of Ohio Attn: Docketing 180 E. Broad St. Columbus, OH 43215

Formal Complaint Form

Customer Address Canfield OH 44406 City Tho 132 442 846 Account Number Customer Service Address (if different from above) City State Zip Against Ohio Edison a First Energy Company Utility Company Name Please describe your complaint. (Attach additional sheets if necessary) Our house is under construction. Our HVAC company advised us to use temporary heaters during the final phase of construction to keep dust out of the permanent system. We installed 2 temporary furnaces that are ach rated at 15 amps. If each were running non-stop, our usage would only be 21,600 kW in January, the reported use was estimated at 3,112 kW. In February it was estimated at 23,626 kW. I calle Ohio Edison about the high bills and they said they would send someone out to check it. When they came site, they determined that the meter was not sized appropriately and they replaced it. In March, we received another high bill. They said that it was ecurate. I asked about the defective meter, a was given the number of the field team. The field team told me that they could test the meter to dest mit. I called Ohio Edison accounts department and was told that they do not have access to the Field Team's not and that my readings were determined to be accurate. During the months of January and February, there was no construction taking place. We were fully insulate windows & doors installed and caulked and the roof and sofflits were complete. We ran heart to deep hardwindows & doors installed and caulked and the roof and sofflits were complete. We ran heart to keep hardwindows & doors installed and caulked and the roof and sofflits were complete. We ran heart to deep There is no way that the furnaces were running non-stop and even if they were, the usage would not have exceeded 21,600 kW during the month.	Christine M Amedia & Adrian C Amedia Customer Name (Please Print)			This is as a second or second	
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