

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00772985 [ref:_00Dt0GzXt._5008y50iXT:ref]
Date: Tuesday, August 16, 2022 8:12:13 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00772985
COMPANY: Duke Energy
CUSTOMER: Anna Steele
ADDRESS: 150 Junefield Avenue, Cincinnati, Ohio 45218
AIQ: Duke Energy Ohio
NIQ: 5135357808

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0887-EL-AIR

SUBJECT: Duke Energy Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

I am submitting a comment in opposition to the proposed Duke Energy Rate Increase, PUCO Case Records 21-887-EL-AIR, 21-888-EL-ATA, and 21-889-EL-AAM.

According to a July 26, 2022 WLWT news story, The Ohio Consumer Council (OCC) analyzed Duke Energy's proposal and thinks the company can maintain a reliable power grid while lowering rates instead of raising them. https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=04a0q8y000000Z5LmAAK (<https://www.wlwt.com/article/duke-energy-request-rate-increase-final-hearing?40722876>)

I am asking that PUCO follow what the OCC has recommended instead of

approving this proposed rate increase or a rate increase of any amount for Duke Energy Ohio customers.

I am also opposed to the 2016 PUCO-approved Duke Energy Smart Meter Opt-Out Fees of \$100 for replacement and \$30/month (14-1160-EL-UNC). These fees are unacceptable to customers who will willingly submit their meter readings monthly, and especially unjust to those with doctors' notes stating that these meters adversely impact their health. In North Carolina, Duke Energy charges no opt-out fees for customers with doctors' notes stating that Smart Meters adversely impact their health. Duke Energy North Carolina also charges lower monthly fees to opt-out customers who don't have doctors' notes. See Duke Energy North Carolina Smart Meter Opt Out webpage https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=04a0q8y000000Z5LnAAK (<https://www.duke-energy.com/our-company/about-us/smart-grid/smart-meter>)

Thank you for your consideration.

Sincerely,
Anna Steele

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



ref:_00Dt0GzXt._5008y50iXT:ref

CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to csc@ohio.gov or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

8/16/2022 8:40:40 AM

in

Case No(s). 21-0887-EL-AIR, 21-0888-EL-ATA, 21-0889-EL-AAM

Summary: Public Comment of Anna Steele, via website, electronically filed by
Docketing Staff on behalf of Docketing