

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00772989 [ref:_00Dt0GzXt._5008y50kh1:ref]
Date: Monday, August 15, 2022 8:41:41 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00772989
COMPANY: Columbia Gas of Ohio
CUSTOMER: Ann Cloutier
AIQ: Columbia Gas of Ohio
NIQ: 4129523304

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Obviously I'm against the obscenely high rate increase that Columbia Gas of Ohio just proposed. I have to wonder what the end game is here--is the goal to make utilities so expensive that no one can afford them? Clearly this rate hike is intended to cover more than just increased operating costs. A \$300K exercise facility? Executive bonuses? None of these items have a thing to do with the operation of the utility. Why should Columbia/NiSource and their shareholders get a guaranteed eleven percent profit margin when the people paying these increased costs already can't afford groceries and gas for their cars, and have had their retirement accounts drop by twenty percent?

The answer is that they shouldn't.

This is a public utility that operates as a monopoly, and there should be zero profit involved. Shame on Columbia Gas of Ohio for even asking for such a ridiculous increase, and shame on the state of Ohio, the PUC, and all of us if we allow this to go through and create even more suffering for those who can least afford it.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [contactthepuco@puc.state.oh.us]

Sent: 8/15/2022 8:38 AM

To: ann.l.cloutier@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00772989 [ref:_00Dt0GzXt._5008y50kh1:ref]



Case Number: 00772989

Dear Ann Cloutier:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Columbia Gas of Ohio, Inc. (Columbia Gas) and its application to increase its rates.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. Great care is taken to review the utilities' financial records to make certain that the rates set do not result in the over-collection of revenue.

On June 30, 2021, Columbia Gas filed an application to increase its distribution rates. Columbia Gas has also requested various changes to its tariff and the continuation or addition of several riders.

The PUCO staff is in the process of investigating the facts and issues in the company's application and preparing a staff report. The PUCO will fully examine all issues and evidence presented before it comes to a decision

in this case.

The company's application and all related documents are available at www.PUCO.ohio.gov, case no. 21-0637-GA-AIR. Click on the link to "Docketing information System" (DIS). You can then enter the case number in the "Case Lookup" search field. Additionally, I have filed your comments in the case docket; as a result, your comments will form a permanent part of the record.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at www.PUCO.ohio.gov.

Sincerely,

Calvin Ladd

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 8/14/2022 10:55 AM

To: ann.l.cloutier@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00772989



Dear Ann Cloutier:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).
Your case number is 00772989.

A PUCO Call Center Representative will contact you as soon as possible
to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be
publicly available to anyone who requests it.

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the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on
8/15/2022 8:45:47 AM**

in

Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment of Ann Cloutier, via website, electronically filed by
Docketing Staff on behalf of Docketing